

### Case 1: Superiority Complex at Work

Our sales and marketing department was headed for almost three decades by a well skilled employee with a bachelors degree. He was one of our pioneers. He is a third cousin of the CEO. He works extremely well. Everything was okay but as time passes by, every company needs to upgrade and keep up with the trend.

Since he was a pioneer and a relative of the CEO, the company decided not to replace him and just hire another sales and marketing department head for them to team up with the ideas. We hire a cum laude and has a masters degree in a well known university. We think that him being on the field for three decades and a younger one who has obtained great achievement would help our company to flourish more.

First week of them working together is a disaster. He doesn't want to team up because he wants everything to be as is. He said that there is no need for any changes because the company is doing good and still on the top 10 list in the city. He thinks that his idea is the one that only matters. The CEO already explain to him that some changes might help our company and might be on the top 5 or higher. He agreed but his words doesn't match his actions. Him being a pioneer in the field and a relative of the CEO makes him feel entitled.

### Case 2: Impatient Employee

Our five star hotel has 12 receptionist. 6 on day shift and 6 on night shift. Each of them has amazing skills and has a good educational background. Over the years of working together, they've already built a great companionship.

Pandemic came, our company decided to lessen the receptionist on each shift. Everyone wants to have more work schedule because of the need of earning money. As they receive their new schedule they saw difference on each of them. Issues came and a lot of discussion happened.

Senior receptionist found out about the issue of work schedule. He explained that everyone would have the same number of work days. There's just some changes unlike before pandemic but at least no one would be jobless. Everyone is impatient and theres still arguments.

### Case 3: Discontented Employees

Our company reached one year anniversary. Almost everything was upgraded. Works of everyone also add up. Employees started asking for salary increase since our company is doing good in sales. Complains of employees reached the CEO.

Our company granted their request but employees were dissatisfied. They're asking for more salary increase. We explained to them that thats the only increase that we can give. There might be ugrades but everyday expenses also increases and as we reached one year anniversary were only starting to gain the money that we invested. Employees were still unconvinced.