



Jerry Vonau <jvonau3@gmail.com>

27 Manford Close

9 messages

Larson, Shane <SLarson@winnipeg.ca>
To: "jvonau3@gmail.com" <jvonau3@gmail.com>

Wed, Mar 7, 2018 at 9:42 AM

Hi jerry,

Have you heard anything else from your insurance company or have any idea of a date to get these repairs done?

Thanks

Shane



Shane Larson

Housing Inspector

Planning, Property and Development

City of Winnipeg

Phone: 204-986-5843

Email: slarson@winnipeg.ca

Website: winnipeg.ca

Address: 4th Floor, 65 Garry ST., Winnipeg, MB R3C 4K4

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Jerry Vonau <jvonau3@gmail.com>

Wed, Mar 7, 2018 at 12:29 PM

To: "Larson, Shane" <SLarson@winnipeg.ca>

Cc: "Barber, Miles" <mbarber@hydro.mb.ca>, Craig Anthony <canthony@sgicanada.ca>, "Lamoureux, Cindy" <Cindy.Lamoureux@leg.gov.mb.ca>, "Safruk, David" <David.Safruk@leg.gov.mb.ca>

Hello Mr. Larson,

Mr. Barber, Insurance Strategies Administrative Officer from Manitoba Hydro, is still trying to come up with some answers put forth on February 15, 2018 for myself and my insurance adjuster Mr. Anthony so a dollar value can be obtained for my insurance claim.

While we wait for an answer could you be so kind as to explain a bulletin entitled "Use of CSTE's" published by the City of Winnipeg in 2011 which is found at:

http://www.winnipeg.ca/ppd/Information_Bulletins.stm with at direct link at:

http://www.winnipeg.ca/ppd/pdf_files/InformationBulletins/2011/2011-001-E.pdf please. This

whole situation has taken a major toll on my health, please don't make my health worse than it has already become after your registered letter at the end of January.

Thanks in advance,

Jerry Vonau

[Quoted text hidden]

Jerry Vonau <jvonau3@gmail.com>

Wed, Mar 7, 2018 at 2:50 PM

To: Carlyle Angelo Foja <carlylefoja@gmail.com>

per phone call

[Quoted text hidden]

Larson, Shane <SLarson@winnipeg.ca>

Thu, Mar 8, 2018 at 12:43 PM

To: Jerry Vonau <jvonau3@gmail.com>

Hi jerry

Sorry to hear about your health. The CSTE bulletin you showed is for commercial use. If you wanted some reading about Manitoba hydro requirements and such check out metering standards which can be found here. https://www.hydro.mb.ca/accounts_and_services/permits_and_inspections/pdfs/customer_metering_standards.pdf

It contains information for residential and commercial applications. Your service falls into the less the 200A or less.

Feel free to contact me and just keep me posted on how things are coming.

Thanks

Shane Larson

Sent from my iPhone

On Mar 7, 2018, at 12:29 PM, Jerry Vonau <jvonau3@gmail.com<mailto:jvonau3@gmail.com>> wrote:

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Thanks
Shane

<image001.jpg><<http://www.winnipeg.ca/>>

Shane Larson
Housing Inspector
Planning, Property and Development
City of Winnipeg

Phone: 204-986-5843<tel:(204)%20986-5843>
Email: slarson@winnipeg.ca<mailto:slarson@winnipeg.ca>

Website: [winnipeg.ca](http://www.winnipeg.ca/)<<http://www.winnipeg.ca/>>
Address: 4th Floor, 65 Garry ST., Winnipeg, MB R3C 4K4<<https://maps.google.com/?q=65+Garry+ST.,+Winnipeg,+MB+R3C+4K4&entry=gmail&source=g>>

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3 attachments



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Jerry Vonau <jvonau3@gmail.com>
To: "Larson, Shane" <SLarson@winnipeg.ca>

Fri, Mar 9, 2018 at 8:54 AM

Hello Mr Larson,

Your registered letter with folder number AR-18-104421 dated January 23, 2018 that was mailed on January 26, 2018 and delivered/signed for on January 29, 2018 references "by-law 5.18". Without being disrespectful, I could not find any reference to that number "5.18" within the [2015-Wpg-Electrical-By-law.pdf](#)

In dealing with the correction of the metering socket I understand the replacement would need to meet the current specifications with a change to the termination method of the underground supply conductors of the Manitoba Electrical Code and the City of Winnipeg Electrical changes. I'm trying to understand what would need to be done with the underground cables as those have been shortened, would moving the metering socket down be an acceptable solutions as long as the height requirements are met? My current understanding is that hot splitters are no longer acceptable under the latest code. Would the breaker panel and hot splitter within the house also need to be updated to current standards in order to pass electrical inspection? Would the rest of the house be subject to inspection also?

Things to note from the CUSTOMER METERING STANDARDS web-link that you provided:

- 4.2.6 "The customer shall normally provide and install self-contained meter sockets, metering transformer enclosures, meter enclosures and associated raceways and fittings."
- 5.2.1 "The customer is required to supply and install an approved meter socket complete with a screw type sealing ring, for each service 200 amperes and less."
- 5.5.1 "The customer shall be responsible to connect all customer owned conductors within the meter socket."

Now that leads me to believe that the "customer owned conductors" referred to in 5.5.1 as the equivalent to "SERVICE CONDUCTORS" referred to in the CSTE 2011-001-E bulletin that leads to the service box inside a house which would make up the "electrical installation" as noted in 2015-Wpg-Electrical-By-law. The Canadian Electrical Code 2015 defines "electrical installation" as "The installation of any wiring in or upon any land, building, or premises from the point(s) where electric power or energy is delivered by the supply authority or from any other source of supply, to the point(s) where such power or energy can be used by any electrical equipment, and the installation includes the connection of any such wiring with any of the electrical equipment and any part of the wiring and also includes the maintenance, alteration, extension, and repair of such wiring."

The "SUPPLY CONDUCTORS" noted in the CSTE 2011-001-E bulletin being the equivalent of underground service supply conductors owned by Manitoba Hydro that only can be terminated by Manitoba Hydro employees or contractors on the line side of the metering socket and only then the meter owned by Manitoba Hydro is installed. Having the meter installed is the final act of connecting up the "consumer service" defined in The Canadian Electrical Code 2015 as "all that portion of the consumer's installation from the service box or its equivalent up to and including the point at which the supply authority makes connection" with the consumer service beginning on the load side of the metering socket. No meter, no supply service as defined in The Canadian Electrical Code 2015 as being "any one set of conductors run by a supply authority from its mains

to a consumer service"

The CUSTOMER METERING STANDARDS refers to a federal statute known as [The Electrical and Gas Inspection Act \(full version\)](#) with section 7.1(a) and 7.2 being the most interesting for me. In order to install the meter the supply conductors need to be connected first and that would be the installation part I noted in 7.1(a). Once the meter is installed and sealed by Manitoba Hydro there is no possible way for the consumer to "maintain, alter or repair" anything within the metering box under penalty of law within the Canadian Criminal Code section 326(1)(a). It is the installation by Manitoba Hydro that damaged the metering socket, as pointed out above only Manitoba Hydro can terminate those supply conductors.

I have presented a letter to Mr. Kevin Lamoureux MP, while Ms. Cindy Lamoureux MLA while Mr. Mohinder Saran MLA are aware of the letter about this very subject. If one is going to claim old age of the metering socket as the cause then there might be a massive problem within the City of Winnipeg as all of the metering sockets of the same age might be in the same state of neglect with no possible way for the consumer to rectify the problem themselves. The lack of responsible actions by Manitoba Hydro is at the heart of this issue, I have had no part in creating this mess. Please remember that it was Manitoba Hydro that re-connected the electrical service without a permit not myself. I just want my service fixed but it is Manitoba Hydro that is reluctant to own up to their responsibility under the federal legislation. Hope you understand my position as a responsible customer trying to prevent potential deaths for occurring due to what I feel might be gross negligence. Maybe deaths have already occurred due to this issue and I'm too late but the public must be warned to prevent future travesties from becoming a reality.

Thanks in advance for your understanding and explanations,

Jerry Vonau
[Quoted text hidden]

Larson, Shane <SLarson@winnipeg.ca>
To: Jerry Vonau <jvonau3@gmail.com>

Mon, Mar 12, 2018 at 9:39 AM

Hi Jerry,

The reference to by law 5.18 is to the Winnipeg building by-law. Moving the meter socket down would be an acceptable for the cables being too short for reconnection. Hot splitters are not accepted for a new installation, but in a repair situation they are allowed to be left as long as there is not a safety concern or damage to the equipment. For the inspection we would look at all the service related equipment, meter socket, splitter, panel and grounding conductor. A megger test will be done on the equipment as well during the process. As long as old equipment passes inspection is can continue to be used.

We do need to situation to be fixed, as the meter socket is owned by you, that is the reason that I have

been in contact with you. Dealing with hydro on this situation is your responsibility in this matter. Just keep me informed on any progress you make with your claims processes so I know what is happening.

Thanks

Shane

From: Jerry Vonau [mailto:jvonau3@gmail.com]
Sent: March-09-18 8:54 AM
To: Larson, Shane
Subject: Re: 27 Manford Close

Hello Mr Larson,

[Quoted text hidden]

Jerry Vonau <jvonau3@gmail.com>
To: "Larson, Shane" <SLarson@winnipeg.ca>

Tue, Mar 13, 2018 at 11:50 AM

Hello Mr. Larson,

The metering socket was originally purchased to meet the "supply and install" as required by Manitoba Hydro's Customer Meter Standards by the builder but can be seen and treated much like a survey certificate or a fee for a permit, as an expense that has to be paid to meet the requirements. Now that doesn't mean that the purchaser owns the meter socket outright, it was bought to supply to Manitoba Hydro for installation of the customer's side of the service, subject to inspection before the supply conductors were attached. Now **owned can be defined as "to acknowledge as one's own; recognize as having full claim, authority, power, dominion, etc.:"**. Once the meter was sealed by Manitoba Hydro who claimed authority over the metering socket, ownership was transferred to Manitoba Hydro otherwise I would be able to inspect my own property that I would freely control, as I have over the breaker box that is installed inside the house that I'm held responsible for. That is not the case once the metering socket is sealed after the rest of the electrical wiring was inspected by Manitoba Hydro or the City of Winnipeg and Manitoba Hydro connected the service supply conductors one does not have free control of the asset after that point so the metering socket is no longer the home owner's asset at that point.

Are you looking to send a letter to Manitoba Hydro about section 2-018 in by-law 77/2015 as Manitoba Hydro was the party responsible for doing the repairs to the electrical service without a

permit? The time frame to complete the repairs is ultimately dependent upon Manitoba Hydro as there are no real end user serviceable components that the home owner should be responsible for. My best guess is Manitoba Hydro is waiting to the end of the heating season as not to risk further damage to the residence due to freezing should the repairs take longer than anticipated. You are welcome to place an inquiry to Manitoba Hydro as to when the work will be preformed. Just to be clear that we are reading from the same source you are referring to by-law 4555/87? Now you have seen the metering box that is securely attached to the outside wall and Manitoba Hydro has re-sealed the metering box so that no electrical components are outside the metering box what is considered the hazard? Would it be too much to ask who was the complainant that caused you be to become involved with this issue to being with? I understand that a [megger test](#) is performed while the power is disconnected, can you confirm that for me please.

Thanks for the calcifications,
Jerry Vonau

[Quoted text hidden]

Larson, Shane <SLarson@winnipeg.ca>
To: Jerry Vonau <jvonau3@gmail.com>

Thu, Mar 15, 2018 at 8:54 AM

Hello Jerry,

The meter socket is your property, and it is your responsibility to get it replaced. The permit is required to be pulled for the replacement of the socket. The way it is connected now is a temporary measure and not meant as a way for your service to be hooked up. Hydro has hooked you up temporarily so your house would not freeze in the cold. It not being hooked up as designed is why it needs to be fixed. In a lot of similar situations with damage to the meter socket or service usually hydro disconnects the power and it needs to be repaired right away. You are reading the same by-law as I am referencing. The megger test is preformed once the power is disconnected, just prior to giving hydro the ok to reconnect. Just keep in contact with your insurance provider and your hydro claim, and let me know what the results are. If they won't provide coverage for the repairs, it is up to you to get the repairs completed. You can get the repairs completed, and finish off with the claims the reimburse you for your costs. I need to see some more progress on this repairs soon as your by-law violation notice is expired and an order to comply will have to be issued.

Thanks

Shane

From: Jerry Vonau [mailto:jvonau3@gmail.com]

Sent: March-13-18 11:51 AM

[Quoted text hidden]

[Quoted text hidden]

Larson, Shane <SLarson@winnipeg.ca>
To: Jerry Vonau <jvonau3@gmail.com>

Wed, Apr 25, 2018 at 9:36 AM

Hi Jerry,

Have you made any progress on getting the meter socket replaced? I can give you until May 4th to get the meter socket replaced. After that the power will be disconnected shortly after and an order to comply will be issued.

Thanks

Shane Larson

From: Jerry Vonau [mailto:jvonau3@gmail.com]

Sent: March-13-18 11:51 AM

[Quoted text hidden]

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