### **AG.113 POLICY MANAGEMENT**



Approved By:	Board of Directors	Adopted Date: 08/01/2017
Distribution:	All Staff	Revision Date(s):
Category:	Administration & Governance	Reviewed Date:

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#### **PURPOSE:**

This policy outlines both the process for creating and approval of organizational policies for the Open Door Community Health Centers.

## **DEFINITION:**

**Policy:** A document created to express the organizational culture, goals and philosophy that promotes consistency and operational efficiency. This document enhances the organization's mission and reduces institutional risk. A policy requires ODCHC Board of Directors approval before implementation.

**Procedure/Process:** A document that clearly defines tasks and how they will be accomplished. They also document a course of action accomplished in a defined order, ensuring the consistent and repetitive approach to a process. A procedure/process does need Executive Team approval before implementation, but does not need ODCHC Board of Directors approval.

### **POLICY:**

Policies of the Open Door Community Health Centers will be created with patient safety, staff relations, and regulatory compliance in mind.

- Policies will be written using the ODCHC Policy, Procedure, Protocol Guidebook.
- All new policies will be reviewed by the Policy Review Committee.
- The Executive Sponsor of each policy category is outlined in the Policy Management Table. Policy ownership, maintenance and upkeep will be the responsibility of the Executive Sponsor or their designee.
- The Compliance Officer is responsible for facilitating all aspects of the Policy & Procedure/Protocol approval process as outlined in the ODCHC Policy, Procedure, Protocol Guidebook.
- Policies will be reviewed annually and the date documented on the policy.

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Policy Management Table					
Policy Abbrv.	Policy Categories	Executive Sponsor	Annual Review		
AG	Administration & Governance	Chief Operations Officer	1 <sup>st</sup> Qtr		
BIL	Billing	Chief Financial Officer	3 <sup>rd</sup> Qtr		
DS	Dental Services	Chief Operations Officer	2 <sup>nd</sup> Qtr		
FIN	Finance	Chief Financial Officer	3 <sup>rd</sup> Qtr		
HR	Human Resources	Chief Human Resources Officer	4 <sup>th</sup> Qtr		
IM	Information Management	Chief Operations Officer	4 <sup>th</sup> Qtr		
MS	Medical Services	Chief Medical Officer	2 <sup>nd</sup> Qtr		

## **REFERENCES:**

UC Santa Barbara Policy Style Guide UC Santa Cruz Guide to Writing Policy and Procedure documents.

## **ASSOCIATED DOCUMENTS:**

Policy, Procedure, Protocol Guidebook

# **KEYWORD TAGS:**

Policy, approval, process, owner, ownership