

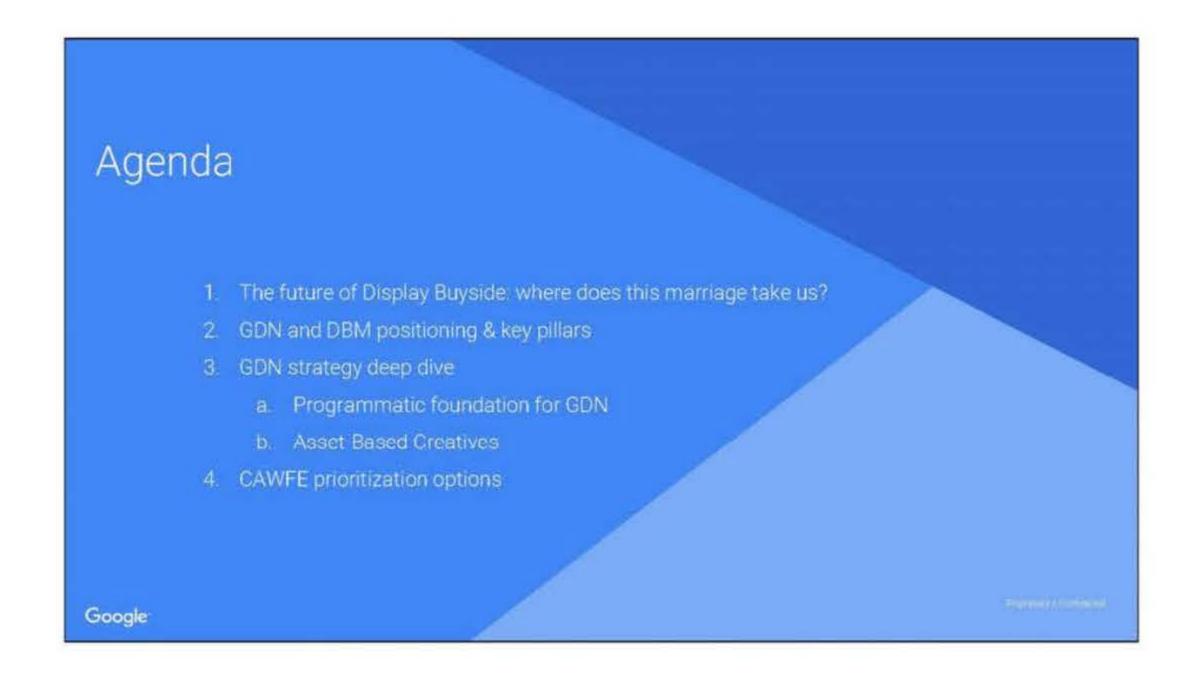


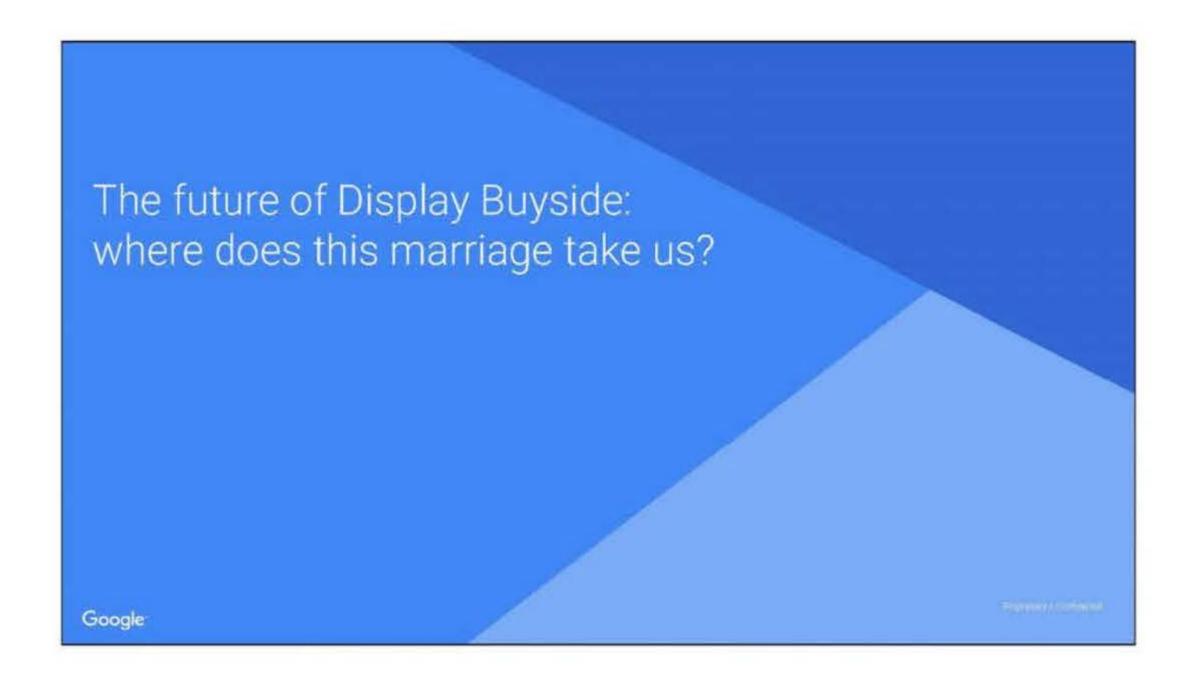
Display buyside Product Strategy (+ GDN deep dive)

February, 2016

PTX0312

1:23-cv-00108





Vision

Deliver the perfect ad to users, while supporting the open web.

## **Implications**

Better user experiences: Deliver relevant, useful, unobtrusive ads ("the perfect ad") to users, while supporting the open web by providing sustainable monetization to content producers.

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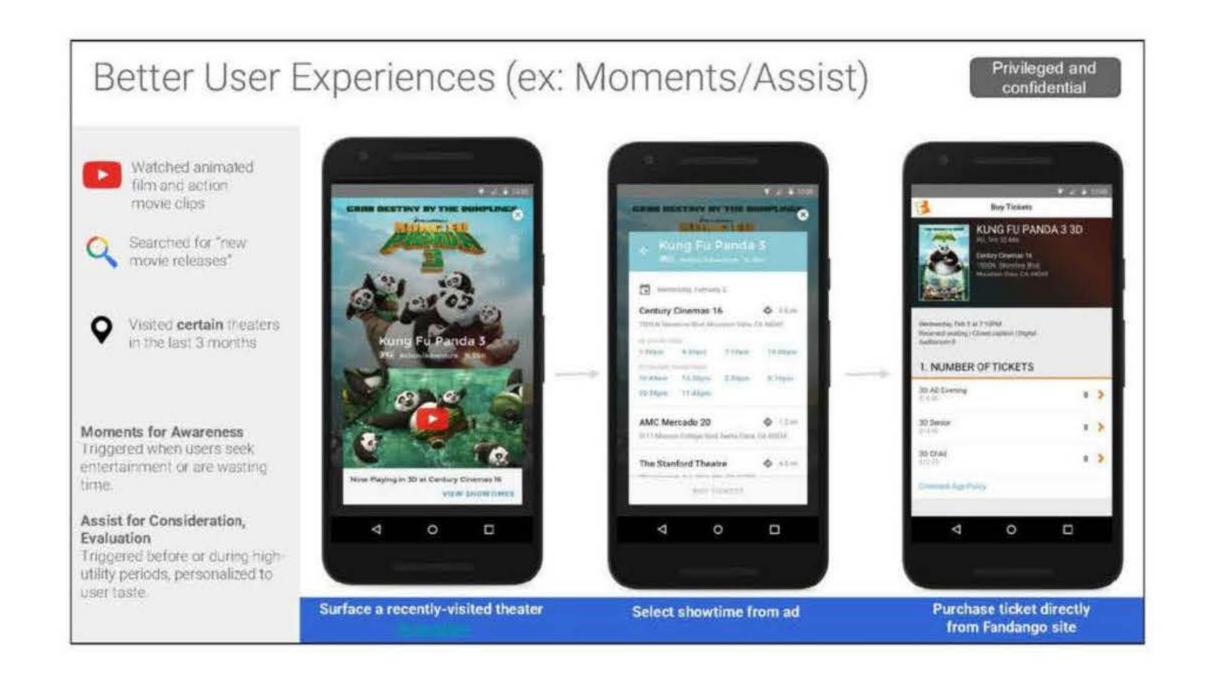
Large Footprint: To do that, we need a large advertiser and publisher footprint, so we can have a material impact on the industry and user's lives.

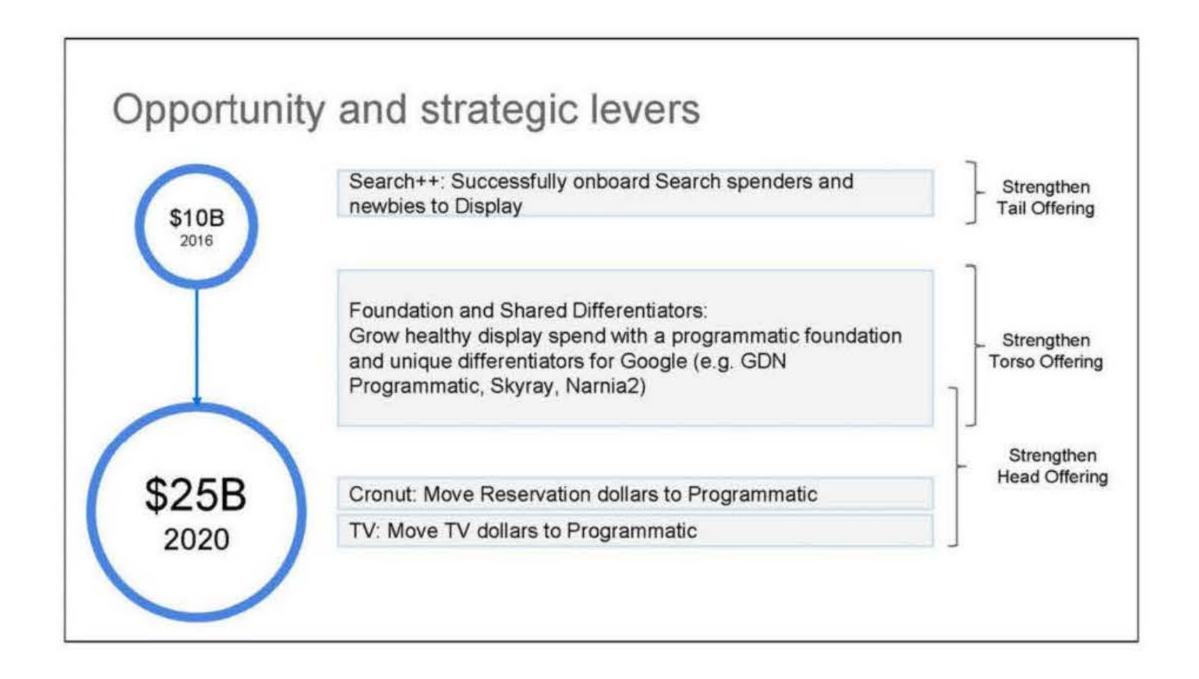
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Best Advertising Tools: To achieve a large footprint, we need to offer the best buy and sell-side advertising tools for publishers and advertisers of all sizes.

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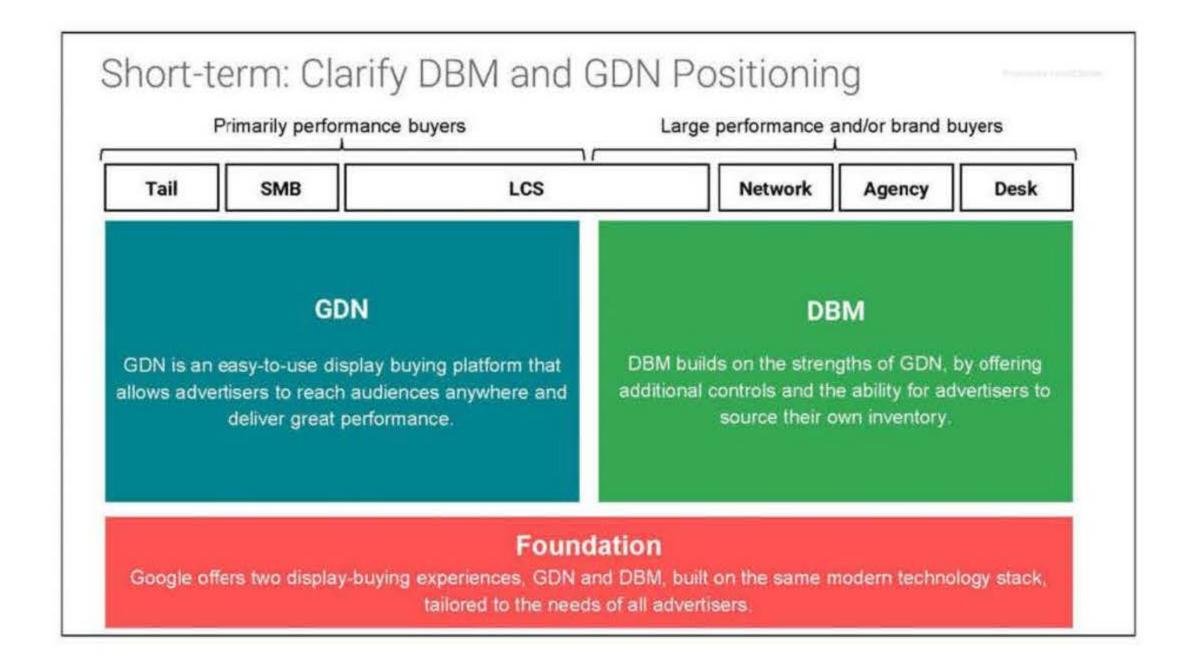
**Segmentation, Performance and Efficiency**: To create the best tools for sellers and buyers, we need to offer (1) clear segmentation, (2) strong performance and (3) operational efficiencies, while balancing the needs of consumers.







v/o

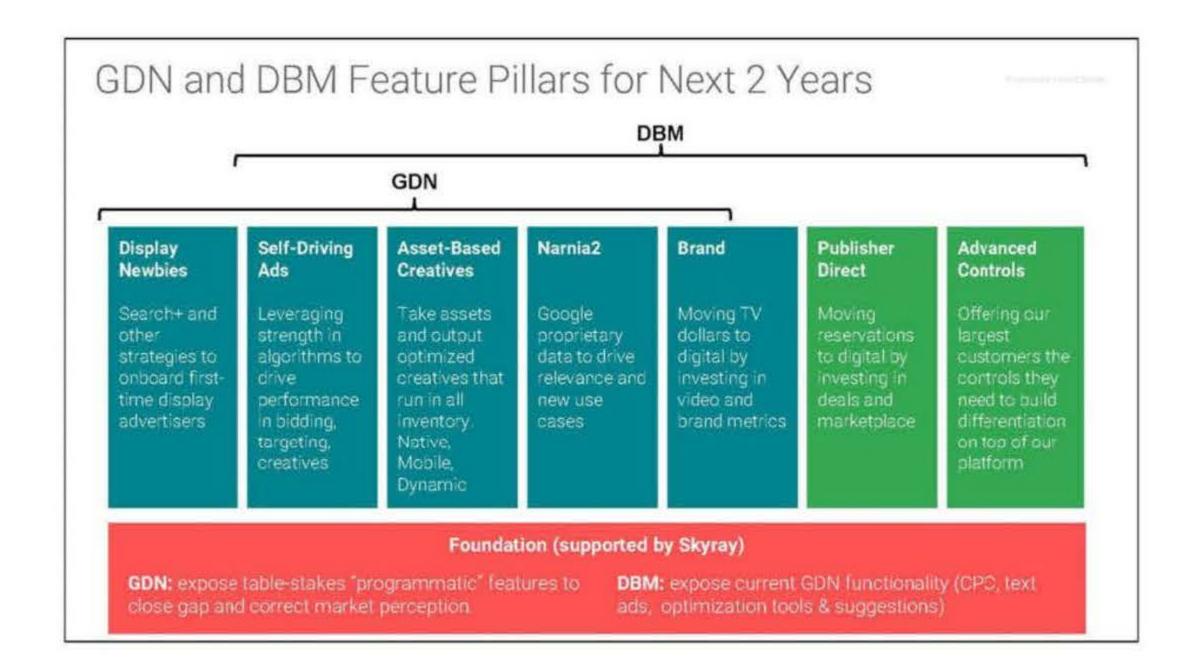


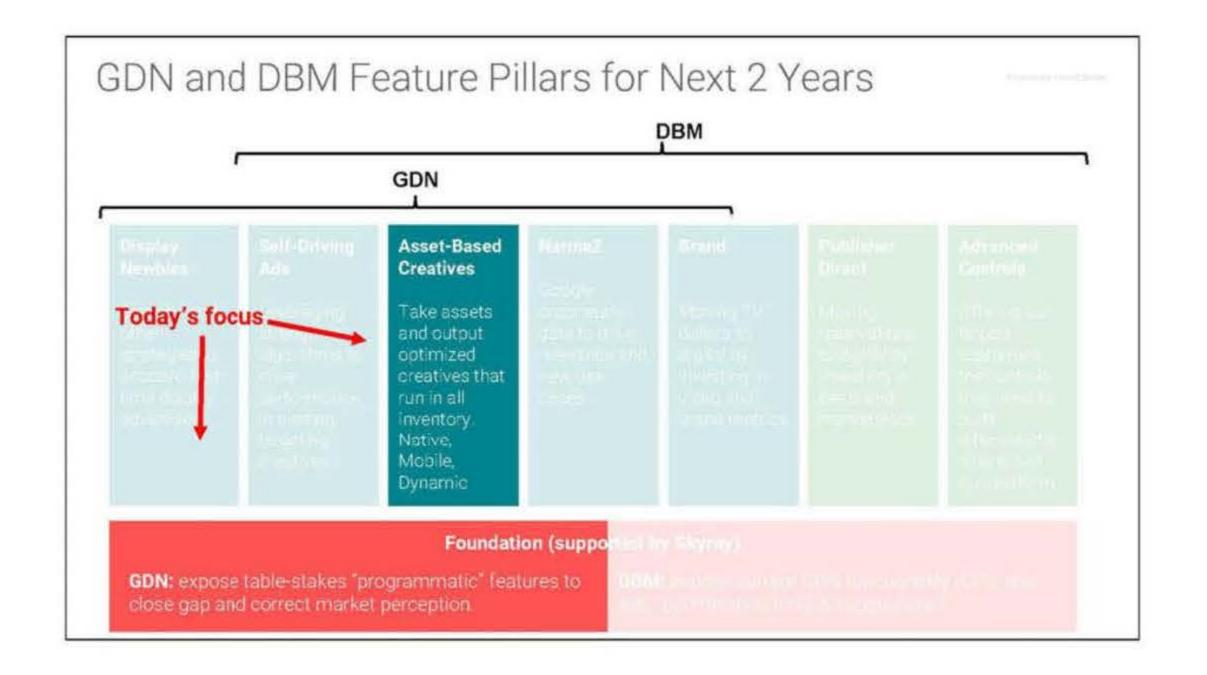
1/3rd & 2/3rds (LCS)

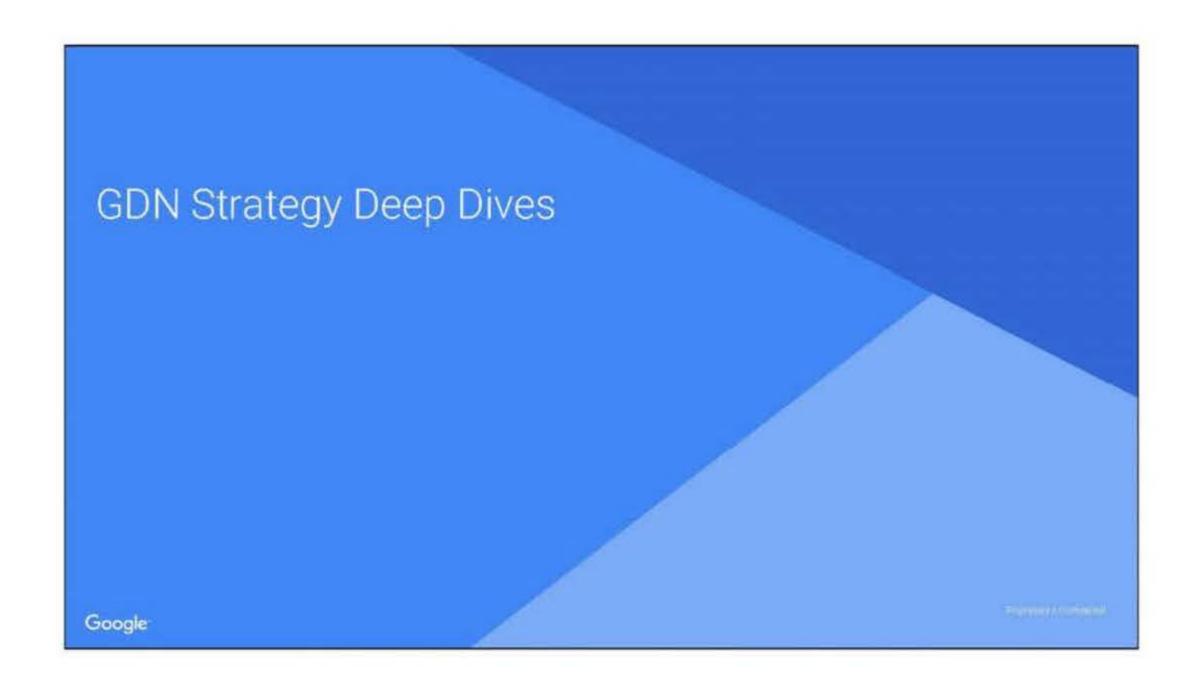
Note: clarifying short-term segmentation in the market

Changing

Publishers & data silo + contract size (throttle)







### Programmatic Foundation for GDN

# PROGRAMMATIC FOUNDATION

Areas where we are behind in industry's "programmatic" story

Table-stakes features to close gap with competition and correct market perception

#### **Inventory Strategy**

- Access cross-exchange and other 3P inventory sources to change performance & perception
- GDN's approach will be paternalistic, inline with the segmentation principles

#### 1P/3P data ingestion

- 1P/3P data support seen as building credibility in "DSP" positioning
- Revenue opportunity remains to be seen for options outside Customer Match

#### Simple, audience centric advertiser UI

- Marketers' focus changing to audience buying and users find Display in AWFE complex
- Simplified, better guided flows to encourage best practices

#### Repositioning & Rebranding

- GDN has strong brand equity but still strongly associated with "network"
- AI: To kick off workstream with marketing.
  - Ask: Paul to ensure we have resources to support.

more data points on UI complexity: here WAVE survey:

https://docs.google.com/presentation/d/1HryCKpTEMcoISE0hDLMhps\_fsZruWMpE7zIdeGXbzK4/edit#slide=id.gcab0ca3 63\_0\_0

#### Programmatic Foundation for GDN Deep dive: Inventory strategy Will unlock cross-exchange inventory for select use cases based on strategic competitive pressure, and measure total revenue potential for adding full mid-funnel Area Status Notes AWBid for RMKT (+ AWBid driving +6% to RMKT volume ~\$400M revenue potential (currently realizing ~\$120M) Doppelganger) Testing Doppelganger using in-page signals. Similar audiences considered part of RMKT use case in industry AWBid for mid-Currently not a strategic imperative Revenue oppty of \$400M-800M funnel (IM, · Revisit when mid-funnel audience competition becomes more critical CustomIM) DFP First Look Beta, 100+ publishers, \$22M ARR Public launch of DFL in Q1 Non-Open Auction Investigating Private Auction, Programmatic Guarantees (at network level) options Strategies

DFL - 27% boost to RMKT on pubs that adopt (https://docs.google.com/presentation/d/1ePbTS-MGoagFOKBCblQQ0O8VXdW9FgA7w6MvNeFyQSo/edit#slide=id.g10978fab67\_4\_6)

### Programmatic Foundation for GDN

Deep dive: 1P data

### 1P/CRM data is important seed for the entire funnel. Offer customer match on GDN.

## Current status for 1P data/DMP:

- DBM: ~\$162M ARR.
   Top-heavy.
- GDN: ~\$22M ARR in whitelist alpha.

#### **GDN Strategy:**

- 1. Primary focus: Customer Match on GDN:
- AW UI for direct upload of PII, match to GAIA for signed-in traffic.
- 2. Extend Customer Match with CRM onboarders
  - Signed-in coverage expected to be 30-40%; supplement coverage with CRM onboarders (e.g. Liveramp) matching to Biscotti.
  - Option 1: Use Customer Match UI in AW
  - Option 2: Direct advertisers to CRM onboarders' UI (a la DBM)
- Secondary focus: Enable DMPs to upload 1P data (email lists and biscotti lists). LCS-whitelist feature, commercialize properly.

Woojin's notes: https://docs.google.com/document/d/1v5gC7vFr3VI90x5SA4WwZHrvcQcVvfP8nCwh9K3gQGs/edit# Jyoti's deck: https://docs.google.com/presentation/d/1JqLdsknsRFPEfSZ9uulxJ08Q60xprB8Yfp0vNGxXArM/edit

#### Why is it important?

Strong demand from DR advertisers to reach customers using their CRM/offline data (FB ~\$3B+ on Customer Match)
1P data is an important seed for mid-funnel targeting (SA) & optimization
DMPs and CRM-onboarders strong foothold in NA. ~20% of NA accts work with a DMP (represent \$400M in spend)

### Programmatic Foundation for GDN

Deep dive: 3P data

3P audience data a programmatic "checkbox"; plan to expose in GDN for managed advertisers with basic UI improvements over existing beta

#### Key use cases:

- 3P data segments stronger than Google IBA in some use cases.
- Consistency with DBM
- "All you can eat" data deals

#### Current status:

- DBM: ~\$240M ARR, slowing growth due to shift to Google audiences
- GDN: ~\$50M ARR in whitelist beta

#### **GDN Strategy:**

Nominally & minimally support 3P data for all managed customers (LCS)

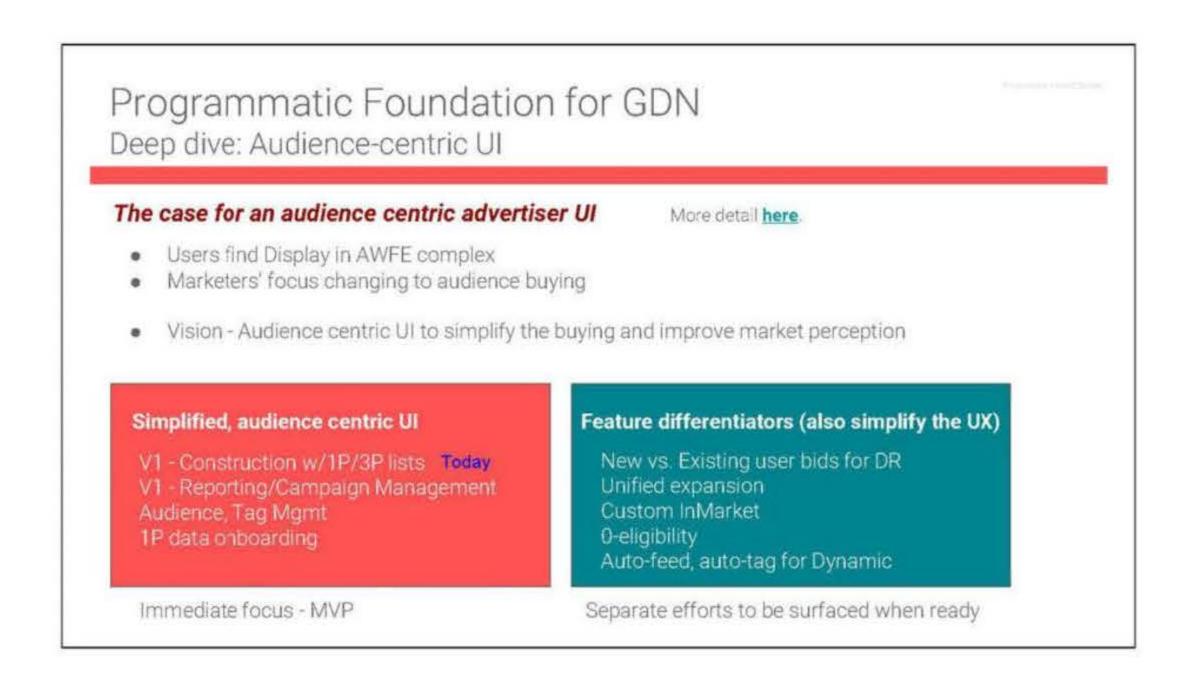
Basic UI improvements over existing beta:

- Separate audience picker from RMKT
- Show pricing
- Basic sort/filter (e.g. on provider)
- Clear messaging on recommended use (or lack thereof)

Woojin's notes: https://docs.google.com/document/d/1v5gC7vFr3VI90x5SA4WwZHrvcQcVvfP8nCwh9K3gQGs/edit# Christian Shoemaker's deck: https://docs.google.com/presentation/d/1iplwib31\_E4k-KG76YjcKhG5HpiWja\_SsjsUk4T8Gmk/edit#slide=id.p

Mat Varghese's doc: https://docs.google.com/document/d/1tCATxfX4h3dOxMtH74LKsU86W52tF0Bg\_5VjgqW\_Mto/edit Cross-exchange IBA:

https://docs.google.com/presentation/d/1fndoma8XRwgOUF0MjeGV9sFGd5Buc4l6kyxj\_FAsYWg/edit?ts=56b4929b#slide =id.gfc57e87ae\_0\_5



#### go/audnext-drops Problems:

Sales strategists are confused

"I don't really know what bids to set, it is pretty up in the air" MMS AS

#### Advertisers are confused

"make the display options and retargeting audiences more simple and easy to understand. I don't know if I am even doing it right." Wave survey 2015

### Audience Next Construction

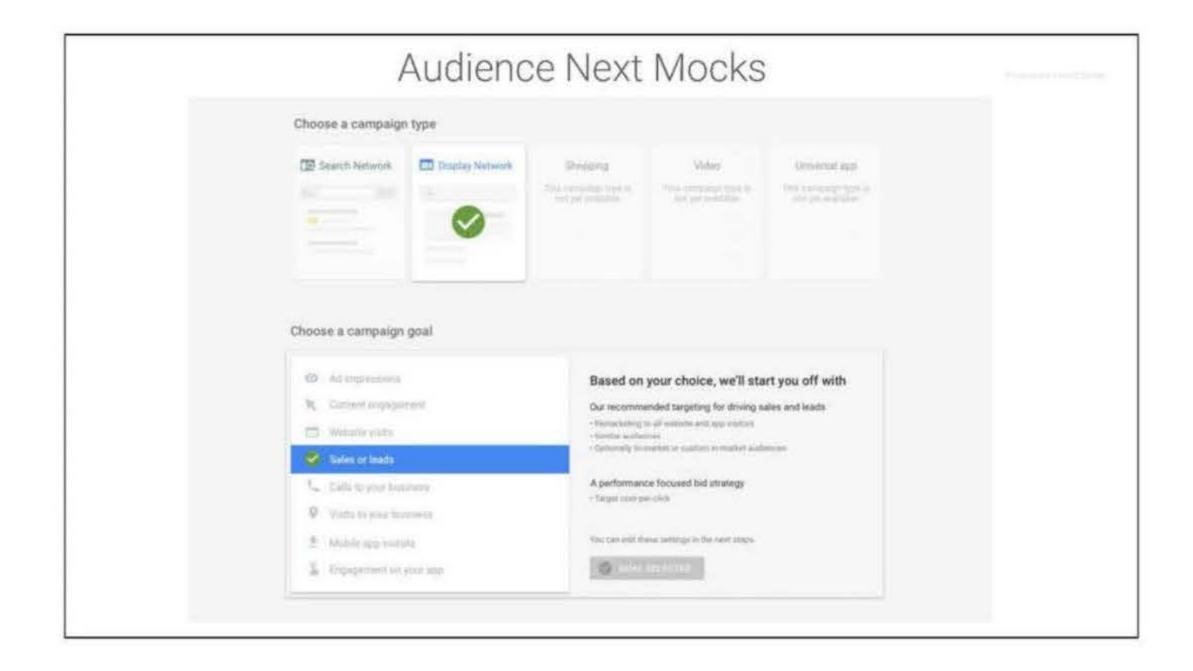
### Help advertisers answer:

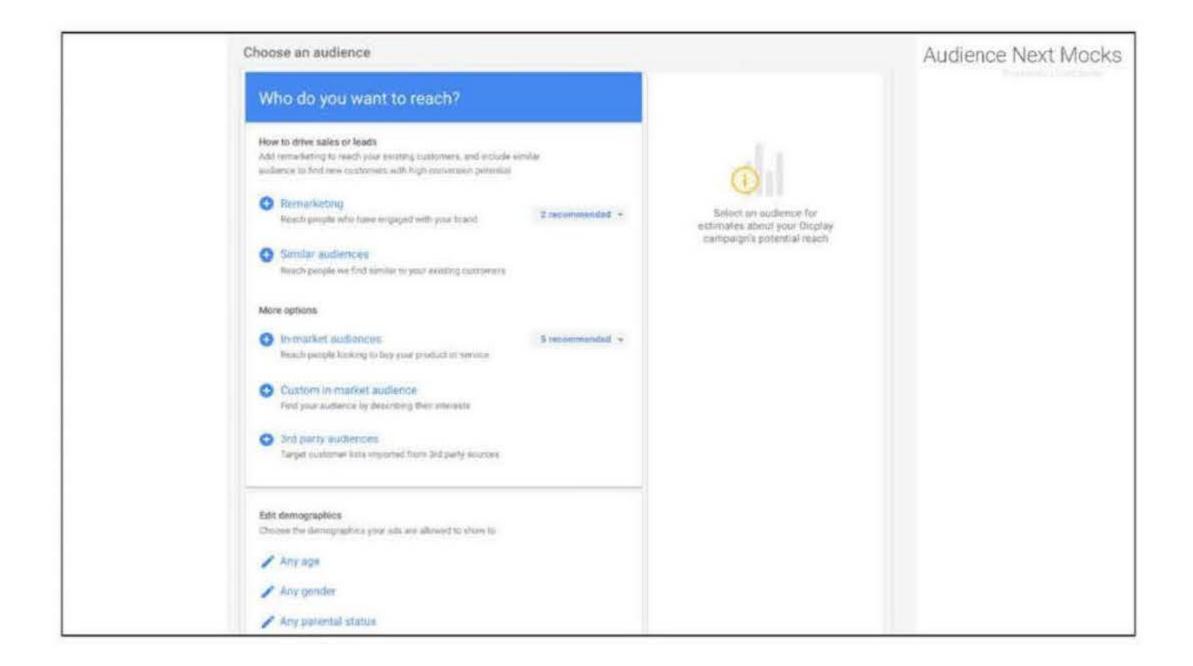
- What available performance target fits my marketing objective? (e.g. get leads)
- Who should I target?
- What should be my bid strategy and how much should I bid?

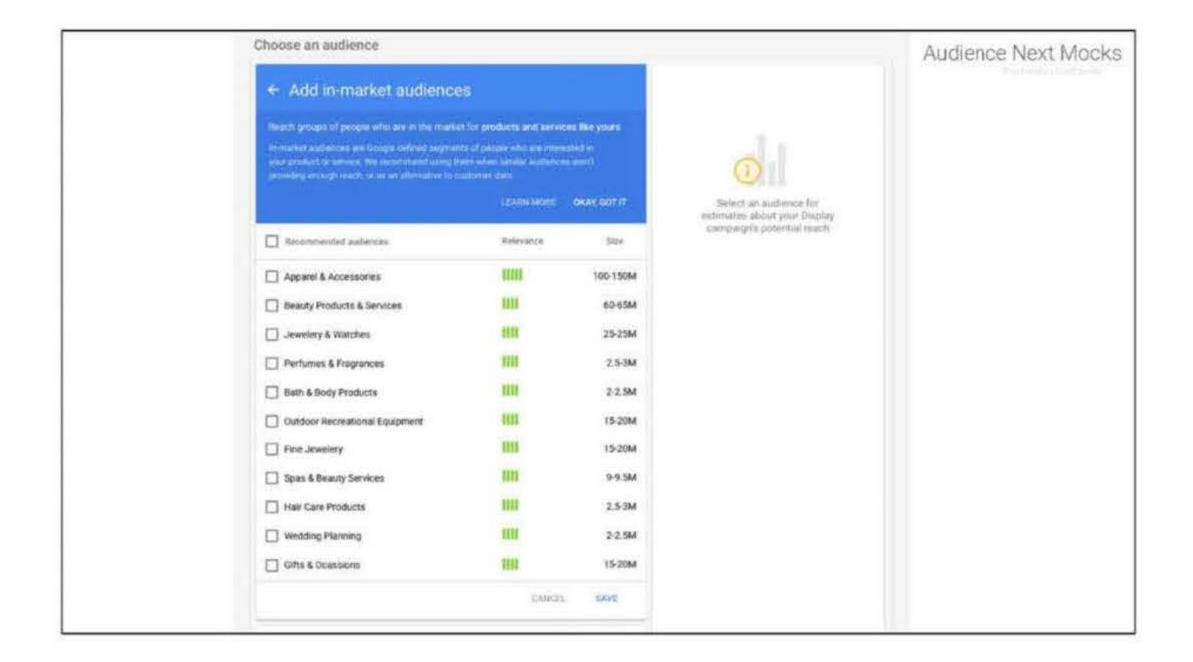
#### Mocks

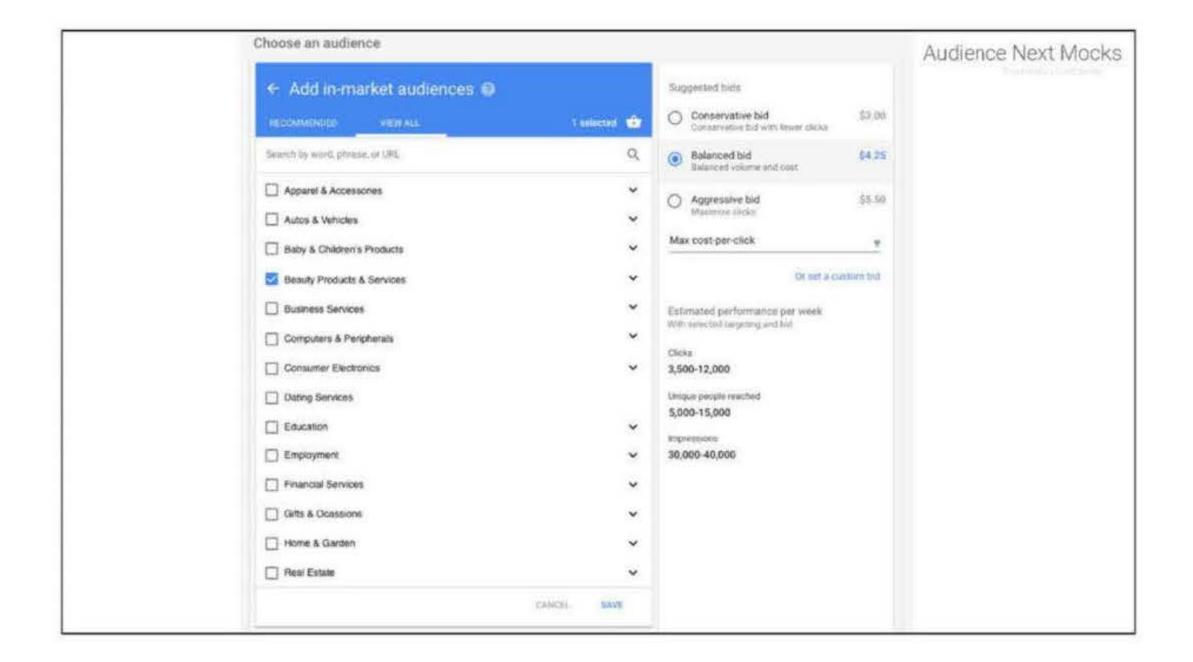
- Current mocks here
- Partial flow only, work in progress
- . Going into the next round of user testing in 2 weeks
- Targeting AP PR/UXR in March
- Based on AW Next approved framework

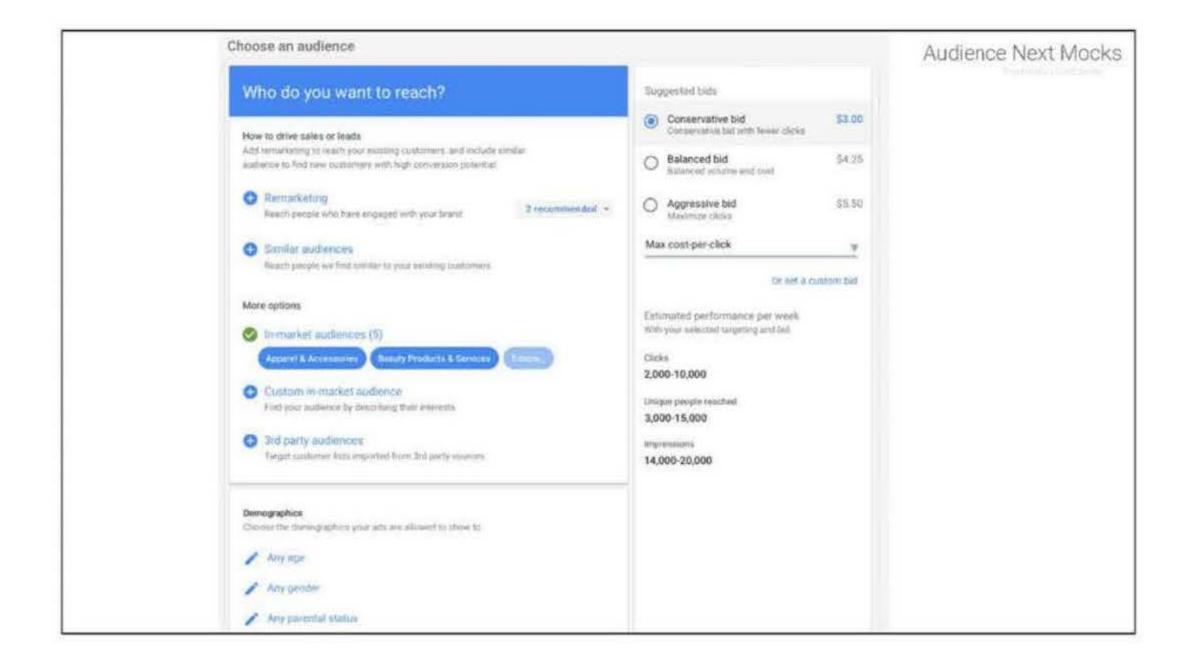
Need will be magnified as we allow zero eligibility to tCPA and ROAS Improtant to drive CPA/ROAS adoption











**Asset-Based Creatives** 

#### .

#### Asset-Based Creatives

Responsive layouts running on all devices,

Ad content and style (color, font, etc.) dynamically optimized per impression,

Driving demand to all formats (native, text, image, and new formats)

Helps secure key publishers, who are native only.

#### **Enhanced Text Ads**

- Target launch: July in AW3; AWNext dates not set
- Use case: Text & lightweight Native Ads
- "Compatible" with Search Ads and tools (API, AWEditor)

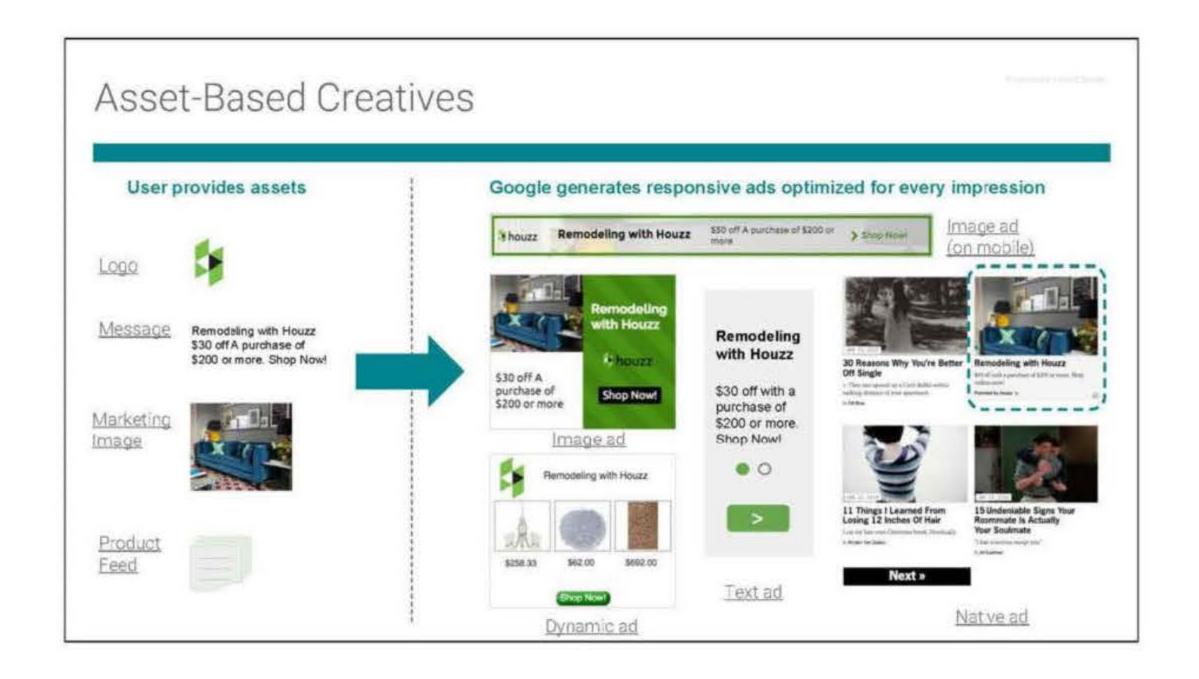
#### **CreativeNext Asset-Based Creatives**

- Target launch: Q3 in AWNext
- Use case: full-on display-centric creative for Native, Dynamic, rich text/display
- Preferred for UI-based Display-only advertisers

#### Also, "Poor man's version of CreativeNext":

AW3 DAB template for Asset-Based Creatives (aka "Template 491")

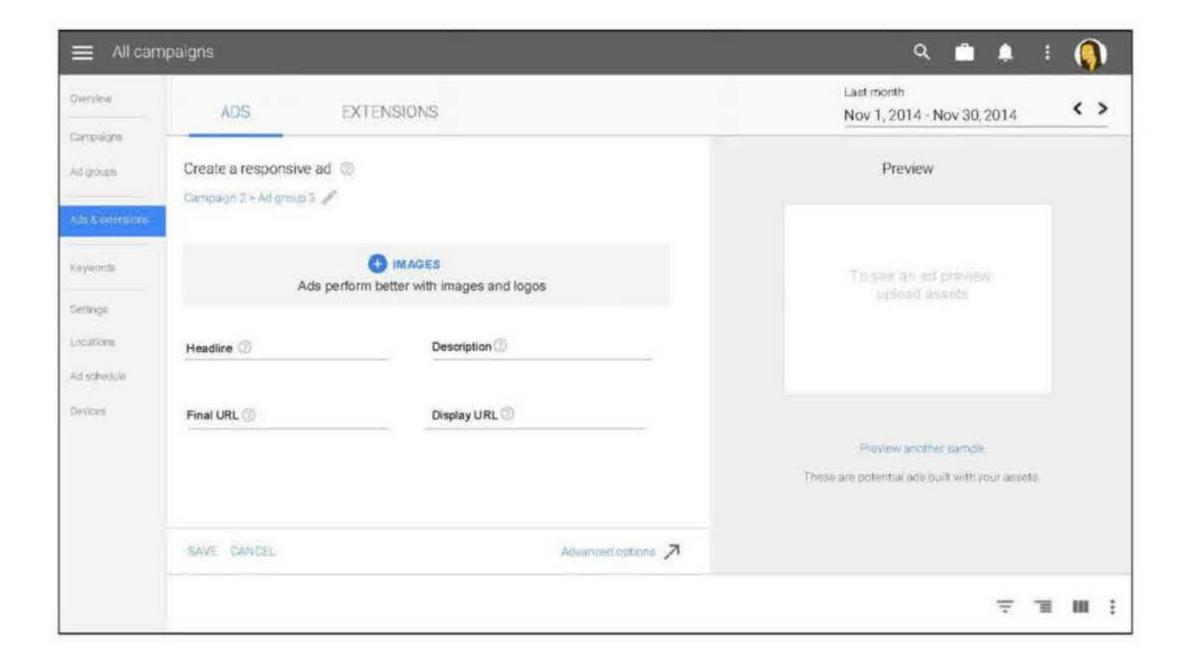
- Target launch: March in AW3
- Use case: focused on Dynamic RMKT
- Use case to be superseded by CreativeNext



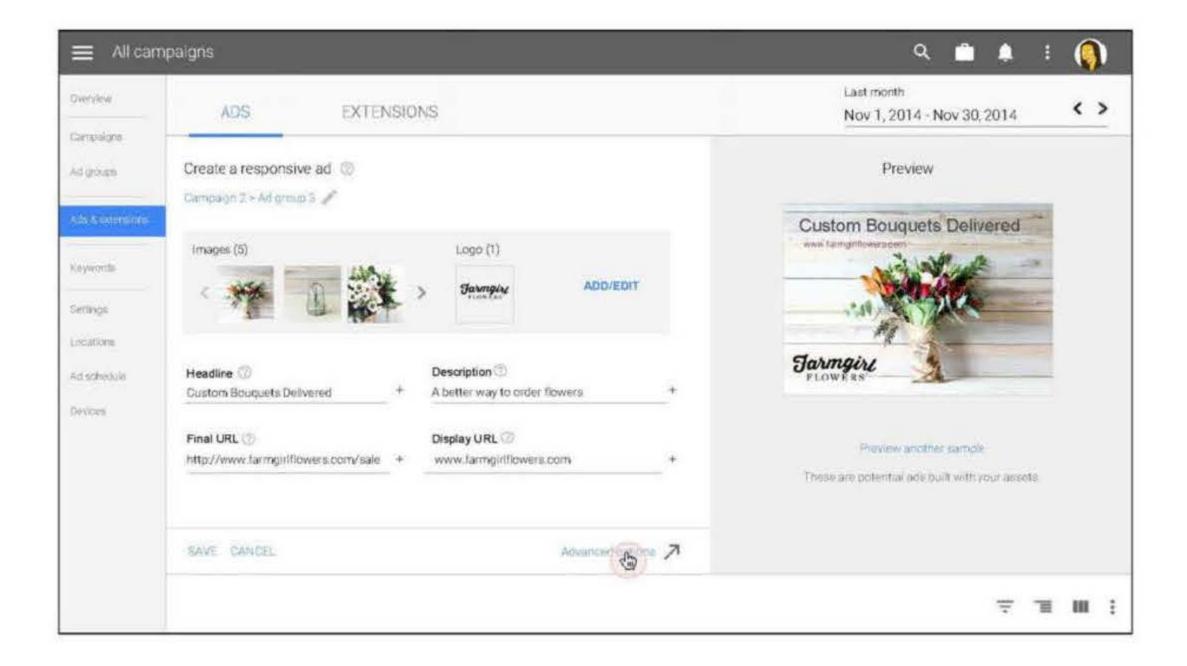
# Creative Next InPage workflow

### Mocks

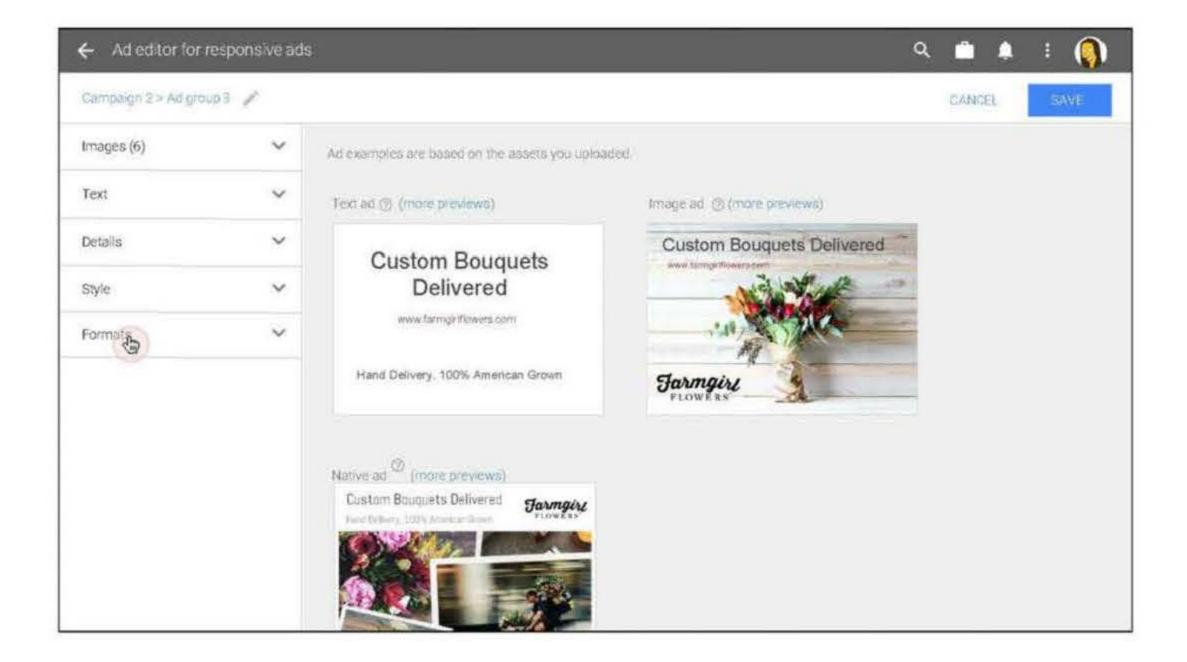
- Current mocks here
- Approved in AP PR/UXR
   Based on AW Next approved framework



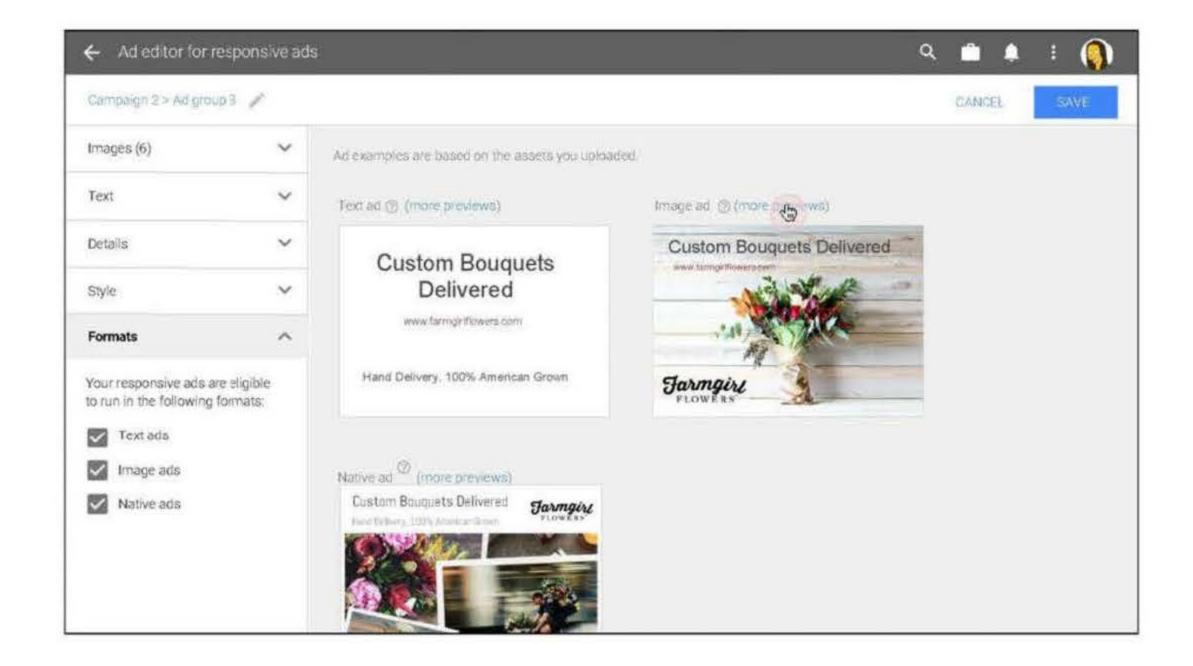
New responsive ad creation in AdWords Next



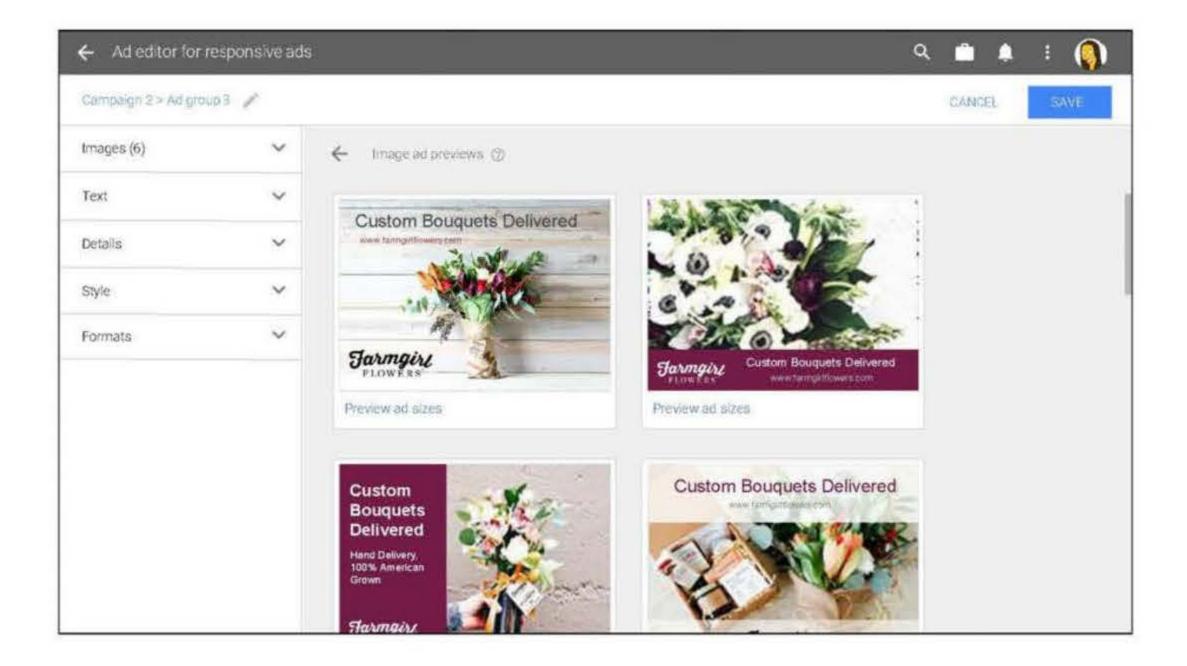
Assets added, preview appears, previews rotate to show ad variations. Can optionally go to the full ad editor/advanced options.



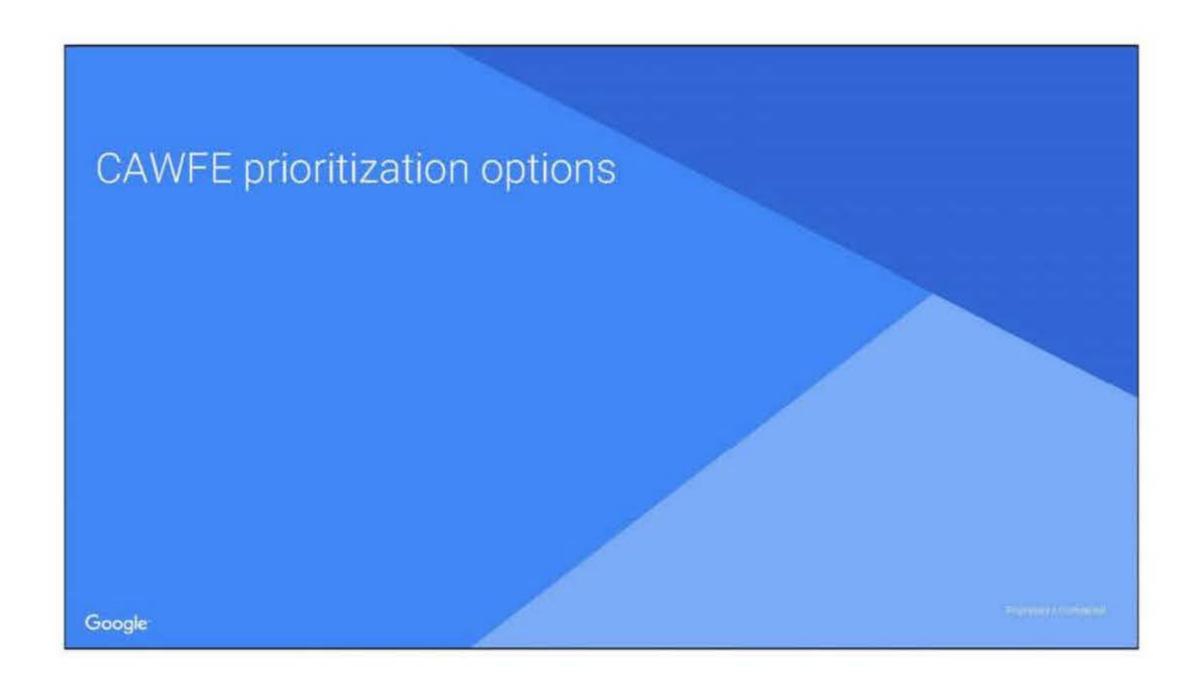
Advanced options - full ad editor view. Only surface Ad format opt-out control in advanced view Default: one preview per ad format; drill in to see more previews for each format



Advanced options - full ad editor view. Only surface Ad format opt-out control in advanced view Vlew more previews for a particular ad format. Default: one preview per ad format; drill in to see more previews for each format



One sample from each layout for image ad; Link to preview more ad sizes for each layout



Options		
1. "All In"	All-in on GDN is Programmatic V1 of Audience Centric UI by Q3/4	More details
2. "Business as usual"	All requests (incl. programmatic) prioritized on quarterly basis. AWN timeline moves accordingly.	
3. Add resources	Fund immediately with additional heads to make progress across the board (Programmatic, AWN, other, high-priority items)	

More detail on HC options here

# Option 1: All-in Programmatic - Audience Centric UI by Q3/4

	Q3/4 (LCS only)	Q4/1	2017 (full launch)
AW Next	Audience Next v1     Construction w/1P lists and 3P segments     Reporting/Campaign Management (Audience Tab)  CNext InPage w/Native	CNext Lightbox	Audience Next v2     Audience, Tag Mgmt     1P data onboarding  CNext Mobile,Gmail
AW 3	Potential CRM onboarder integr.  CNext Lightbox (in Q1'16)	CNext InPage w/Native	

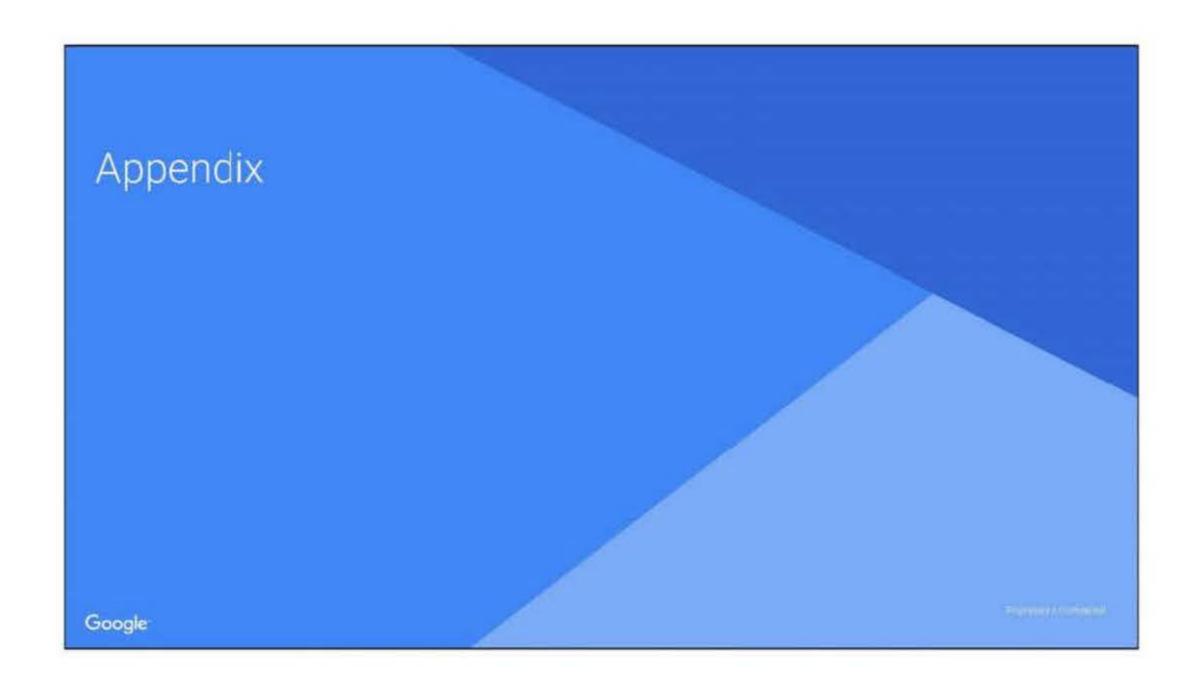
More detailed stab at mapping of features to phases here

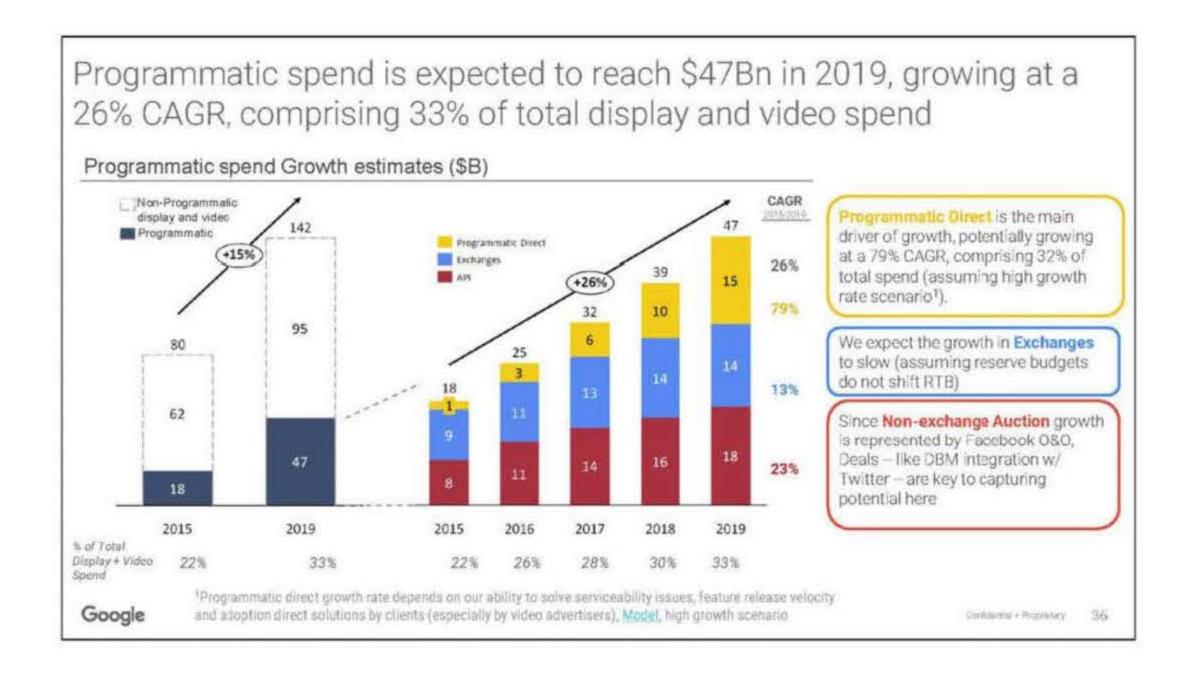
- Requires a high visibility effort to align multiple teams and priorities (UX, AP, TEA)
- Will limit most anything else we can take on

Some timing risk

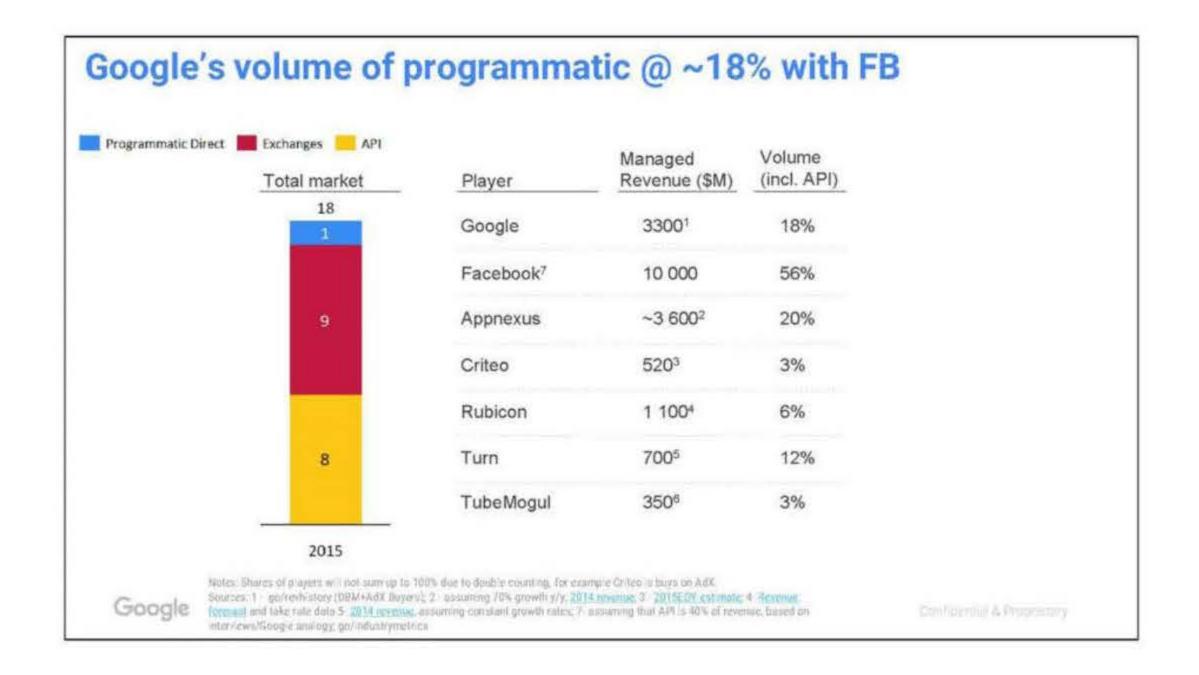
Google

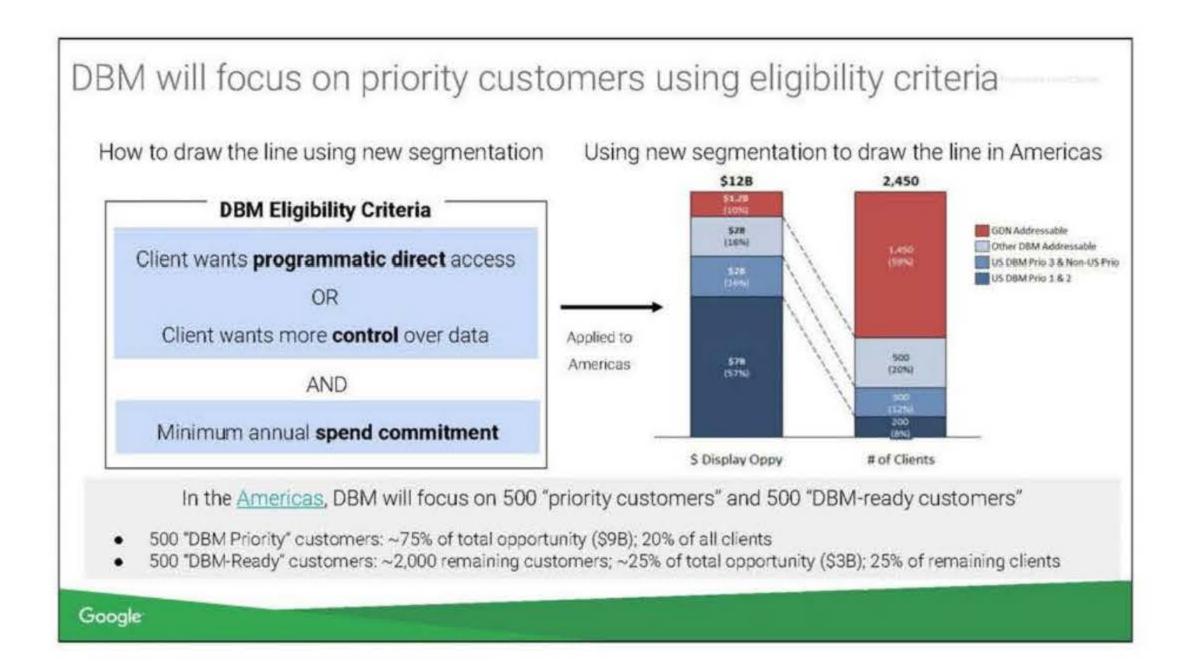
Confidences + Propressry





RTB, API; ex: Networks including GDN





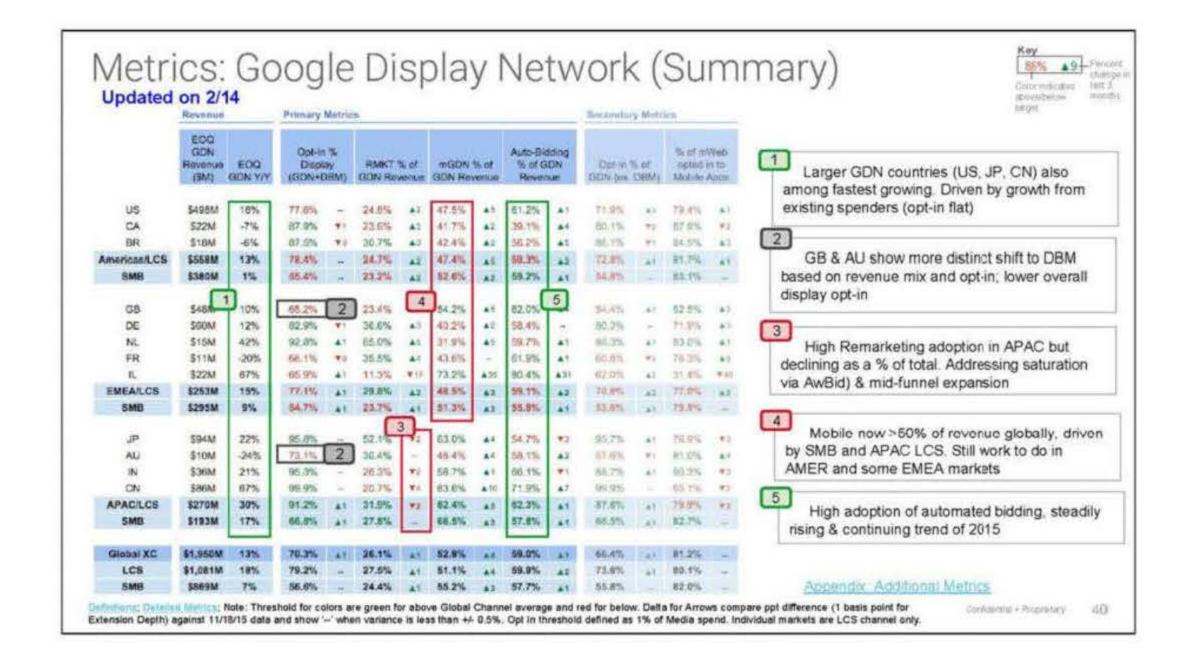
# Regional Summary: GDN/DBM Customer Segmentation in 2016

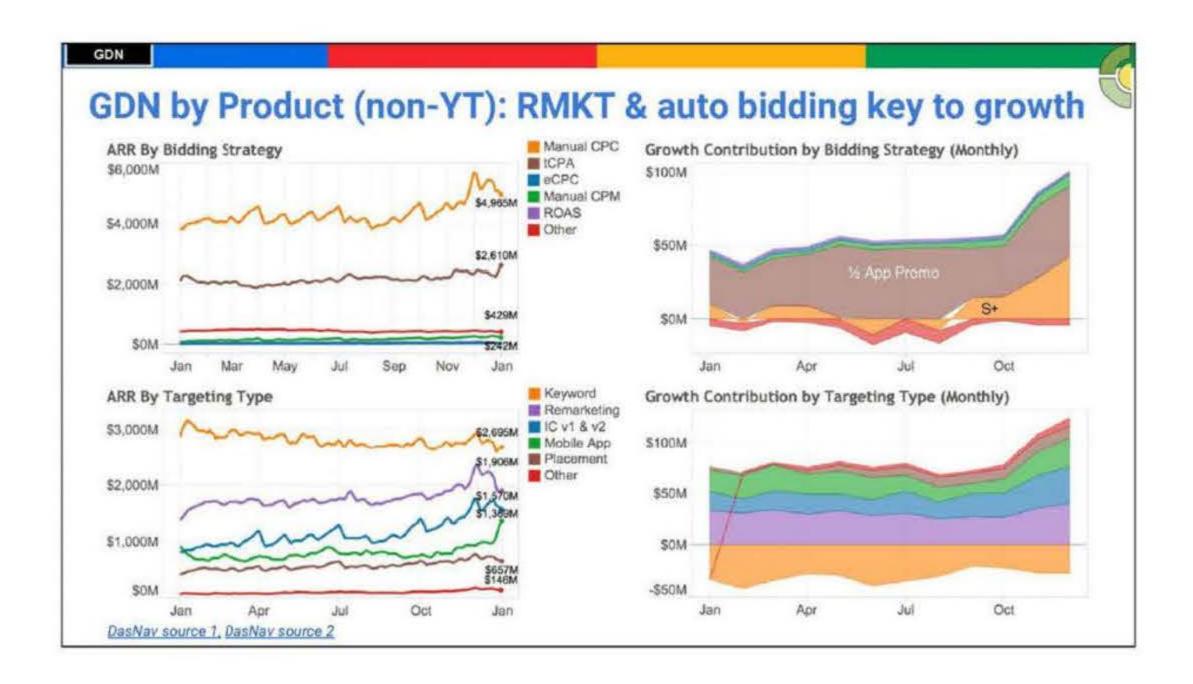
Region	Target w/ DBM			Target w/ GDN		
	# of parents1	Share of LCS GDN+DBM revenue, 2015 YTD <sup>4</sup>	(GDN+DBM) / parent, 2015 YTD	# of LCS parents <sup>1</sup>	Share of LCS GDN+DBM revenue, 2015 YTD <sup>4</sup>	(GDN-DBM)/ parent 2015 YTD
AMER LCS	1,000 (incl. 500 in channel)	~70%	~2.8M	1,450	~30%	~0.7M
EMEA LCS	1067 <sup>2</sup> + (~1800 in channel <sup>3</sup> )	~40-50%	~0.8M	3,793* Sprioritization pending	~50-60%	~0.3M
APAC LCS	414 + (671 in channel <sup>3</sup> )	~30-40%	~1.0M	1,115	~60-70%	~0.7M

#### Caveats:

- Segmentation seeks to clarify which parent accounts are targeted to adopt DBM or maintain/upsell GDN in 2016
- . Depending on client needs, a mix of both products may be necessary to meet all use cases, particularly in rear-term
- Advertisers buying through agency trading desks/channel may also mean that display pitches for "GDN target" parents may involve DBM actioned through the agency.

Google





## Deep Dive #1: Inventory Access

Starting to see buy side impact particularly from AWBID. First Look shows promising buy-side results. Estimated +15% RMKT rev likely not enough to close competitive gap

#### **AWBid**

- ~\$107M ARR, +6% conv vol
- 7 exchanges launched and several others being integrated. (Rubicon, OpenX, CCI, Casale, Admin United, Platform/D)
- AWBID Type2 V1 launched resulting in >50% incr. rev, Huge reduction in timeouts on two biggest exchanges - Rubicon (20%) and OpenX (10%)

#### Next Steps:

- . Latency: AWBID Type2 V2 Q1, dynamic upside
- Large exchanges not yet launched: Other big exchanges not yet signed (AppNexus, Yahoo, Improve-Digital in EMEA, Yahoo Japan, AOL, Facebook)

#### First Look (DFL)

- ~\$22M ARR GDN, ~\$11.2 eCPM (\$75M in GDN EOQ1, ~\$300M ARR EOY)
- 113 publishers live, 84 publishers activated but not yet serving ads
- Promising Buy-Side Results: On FLD pubs +27% Rmkt rev, Overall +1.1% Rmkt rev

### Next Steps:

- General Availability date of March 15th:
- Floor optimized/lowered: Forecasting Rev/Impression impact based on Floor set.
- Pub Adoption: concern in some regions like LATAM.

**Discussion:** Estimated +15% RMKT rev likely not enough to close competitive gap. Activate Yahoo JP/ FB via API. Investigate direct deals where DFP penetration is low

From this deck: https://docs.google.com/presentation/d/1uAhRCbRDiHNdLcKQ\_pjAVa-dFsdFQi70PZfK6zgh4pY/edit#slide=id.p

All the differences between GDN-DBM (spam, timeouts; where would we have been w/ 7exchanges if we were buying just like DBM)

GPA timeouts are higher, around 30% and should be addressed by type2 v2 aka gpa@view time, scheduled to launch in Q1.

Other markets where we don't have DFP; Brazil/China

Is this enough to win competitively since competitive gap can be 1.5X-3X conv vol?

On FLD pubs, we see +27% revenue, +21% conversion volume at -2.1% MH-CPD for remarketing. Overall, this amounts to +1.1% revenue, +0.5% conversion volume at -0.1% MH-CPD of all remarketing.

DFP: Prioritize publishers have an account manager, revenue potential, everything is opted into DFP, they can opt out parts of inventory using rule system. In some markets difficult to convince sell side sales team to talk about DFL like Brazil, since GDN Rmkt is weak. 65-75% spend comes from Adwords; Criteo 20% range. Buyers pushing pubs to opt in . Identify publishers working with criteo, optimize them lower floors increase volume

Latency Savings Approx. 10ms @ 95%le.; where are things with Yahoo JP private deal with Criteo even DBM cannot run Dyn Rmkt? AOL issue double acquisition; agreement w/ next age, millenial media. AppNexus not willing to Cookie matching free loading off of DBM (what cookies do we have on our lists that DBM never buys impressions on). Smarter x-change buying, buy the same way

(~\$50M ARR w/ +2.5% conv vol )

Q4 OKR: \$200M ARR (\$80M ARR for Dyn Rmkt), +10% conv vol

DRX First Look Product Status:

Alpha complete with 10 pubs live, ~\$7.5M ARR

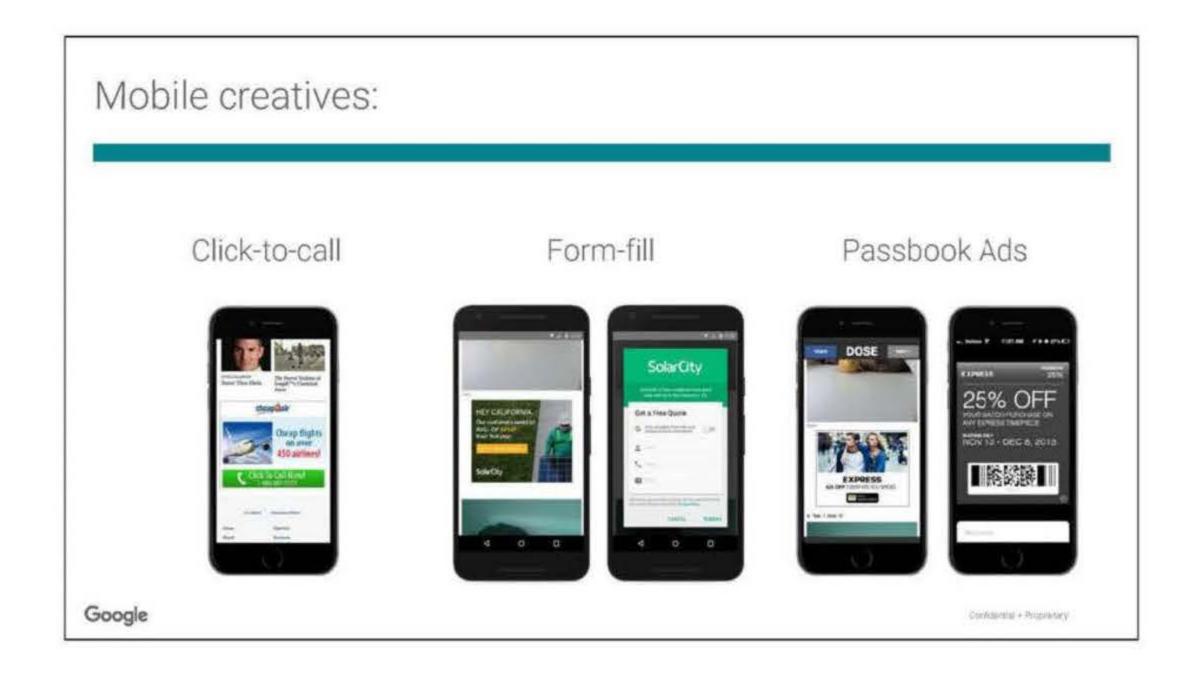
Q4 goal 50 pubs live. 200 top pubs to be pitched with est. 25% pitch win rate. Self-Service UI with caveats

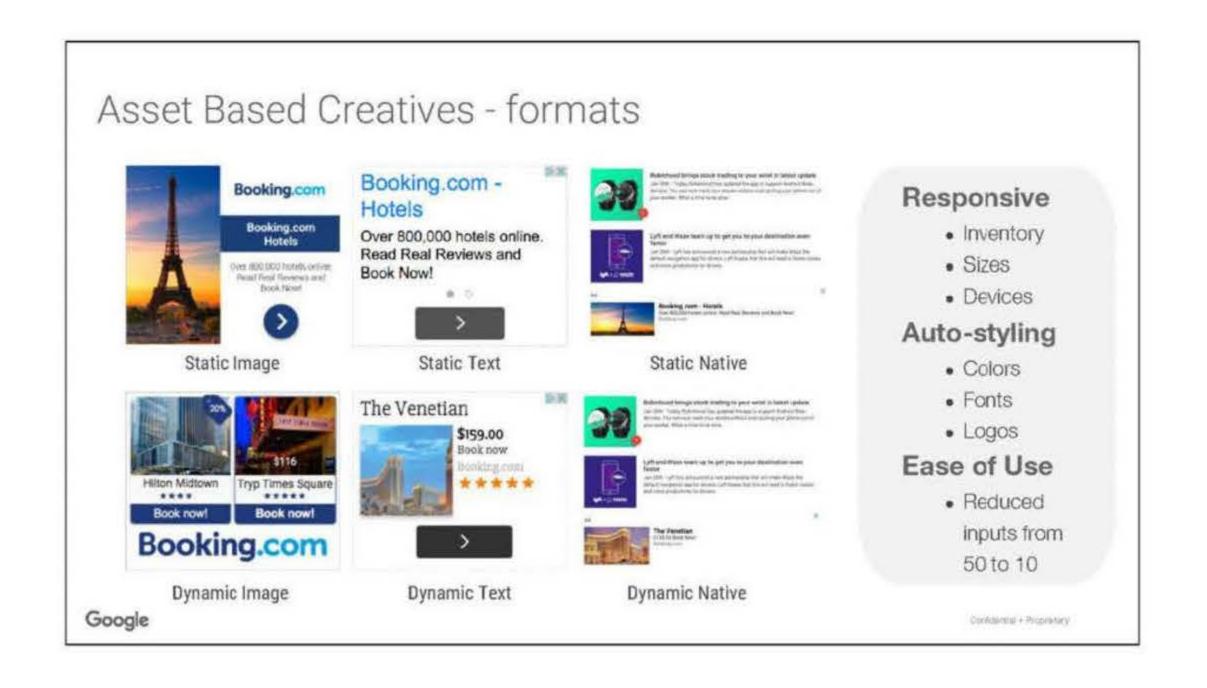
Promising Early Results:

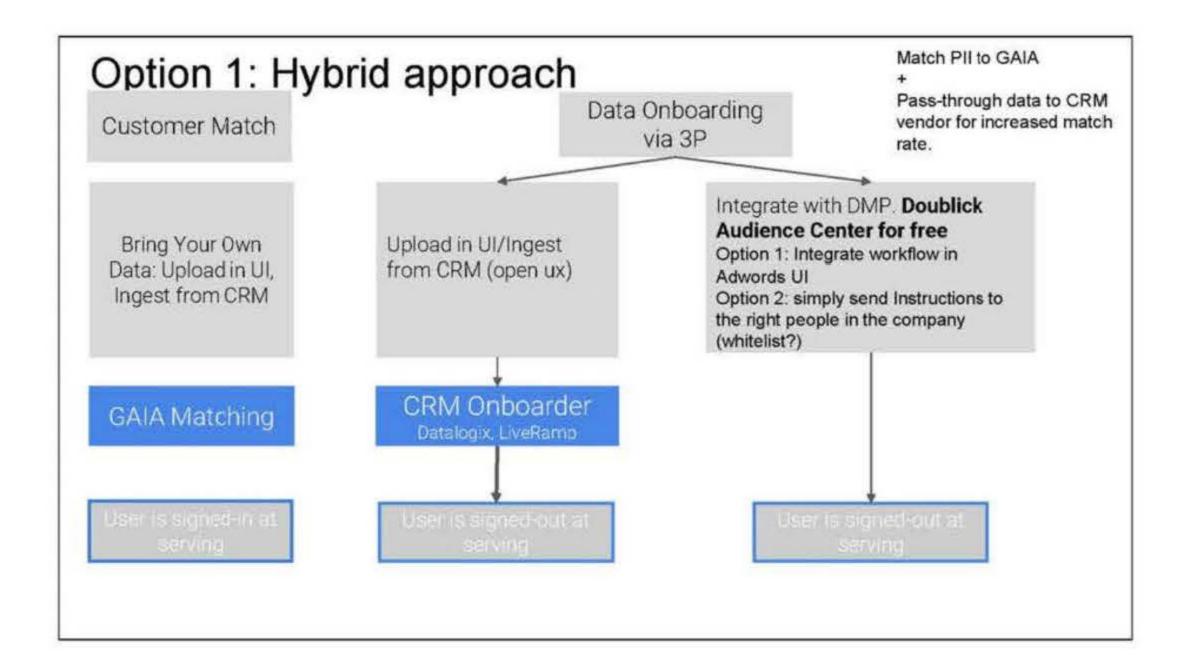
For the pubs activated seeing gains on Rmkt of +9.5% conv vol at -3% CPD (overall ~0.04% conv vol) Key challenge is activating more Pubs at scale.

Exchange integration bugs delayed onboarding first exchange Rubicon Access to pub's inventory ahead of all demand. For GDN RMKT and AdX RMKT buyers

	Where are we today	Next Steps
Using Google Data	Currently ramping up a new 5% experiment with expanded Constellation links  • 3x graph size compared to previous experiment  Results ETA: EOQ1	Launch Plan on Record: Couple w/ N2 Roll-out     Launch Constellation-based anonymous x- device targeting with N2 for consented users (regardless of sign-in state)     Switch to GAIA-based x-device when GAIA stack is ready, post N2.
Using 1P Advertiser Data	CRM-ID RMKT previously used advertisers own device links for RMKT without pooling them across advertisers.  • Up to 17% ROAS increase, but uneven across advertisers • Analysis shows that pooling can increase query coverage and x-device benefits for some advertisers by up to 16% • Links overlap with Constellation only by ~30%. • However need scale (1000+ advertisers) to make this a significant link source to Constellation.  Currently ramping up a new beta to pool links across advertisers. Results ETA: EOO1	Additional value proposition:  CRM ID is valuable beyond x-device targeting to leverage other offline data (eg: LTV, transaction id/sku, loyalty program info) for optimization and targeting.







From this deck:

 $https://docs.google.com/presentation/d/1JqLdsknsRFPEfSZ9uulxJ08Q60xprB8Yfp0vNGxXArM/edit\#slide=id.g1070b9944\\a\_0\_451$ 

