

# A/B Testing Research Questions

INTRODUCTION TO A/B TESTING IN R



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# What is A/B testing?

**A/B testing** is the use of experimental design and statistics to compare two or more variants of a design.

# What is A/B testing?

**A/B testing** is the use of *experimental design* and statistics to compare two or more variants of a design.

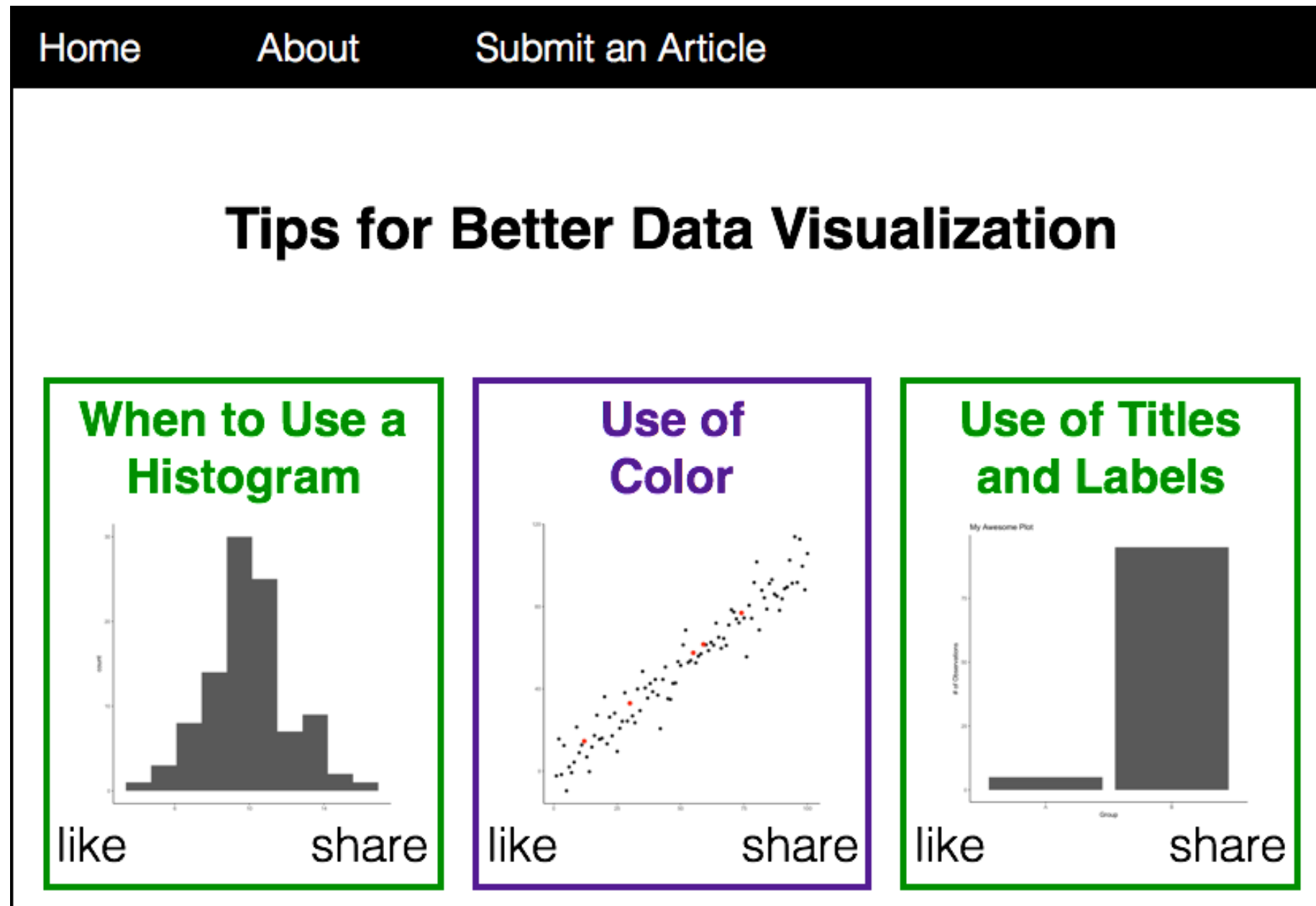
# What is A/B testing?

A/B testing is the use of *experimental design* and *statistics* to compare two or more variants of a design.

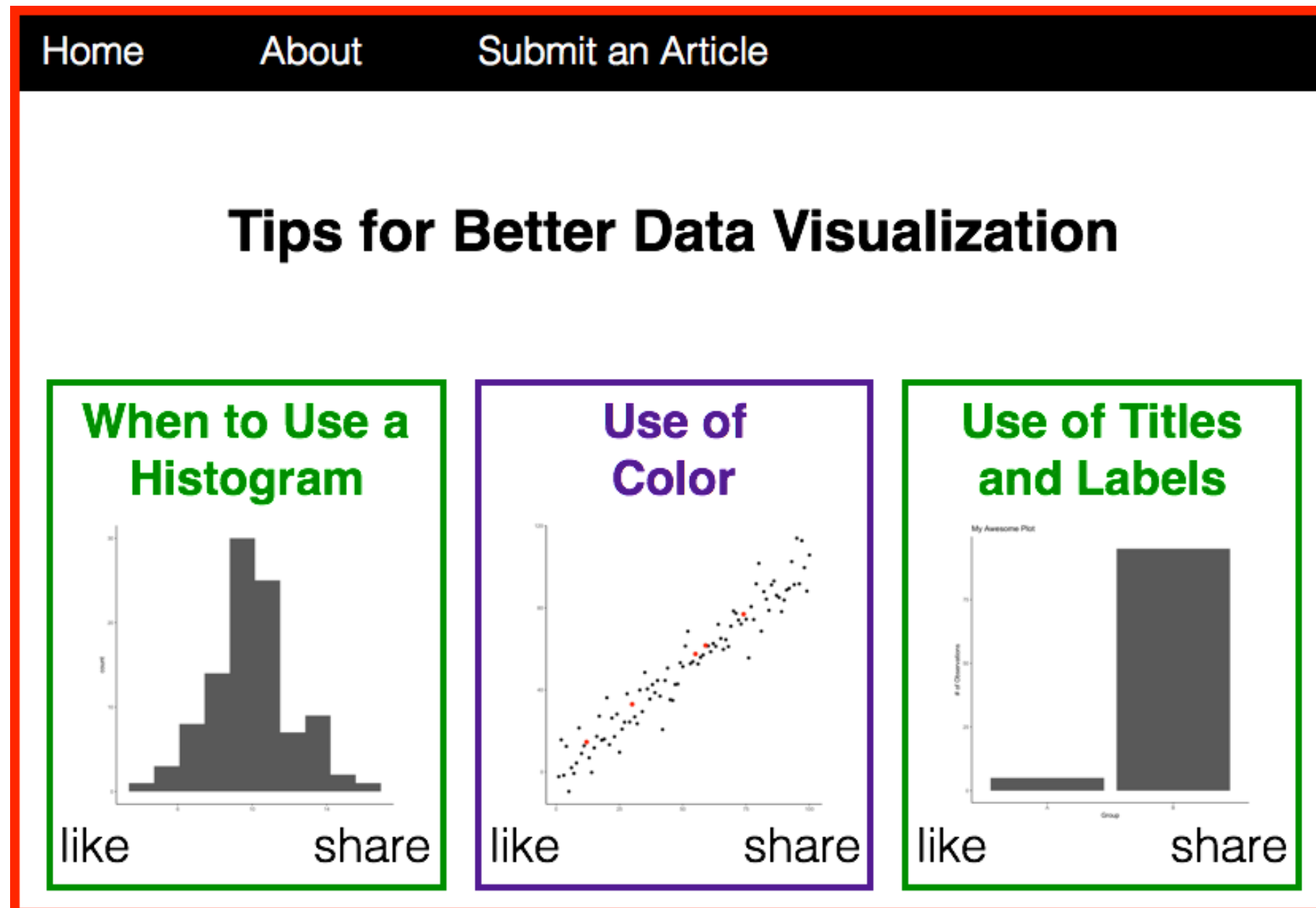
# Uses of A/B testing

- Conversion rates (e.g., clicks or purchases)
- Engagement (e.g., sharing, "like"ing)
- Dropoff rate
- Time spent on a website

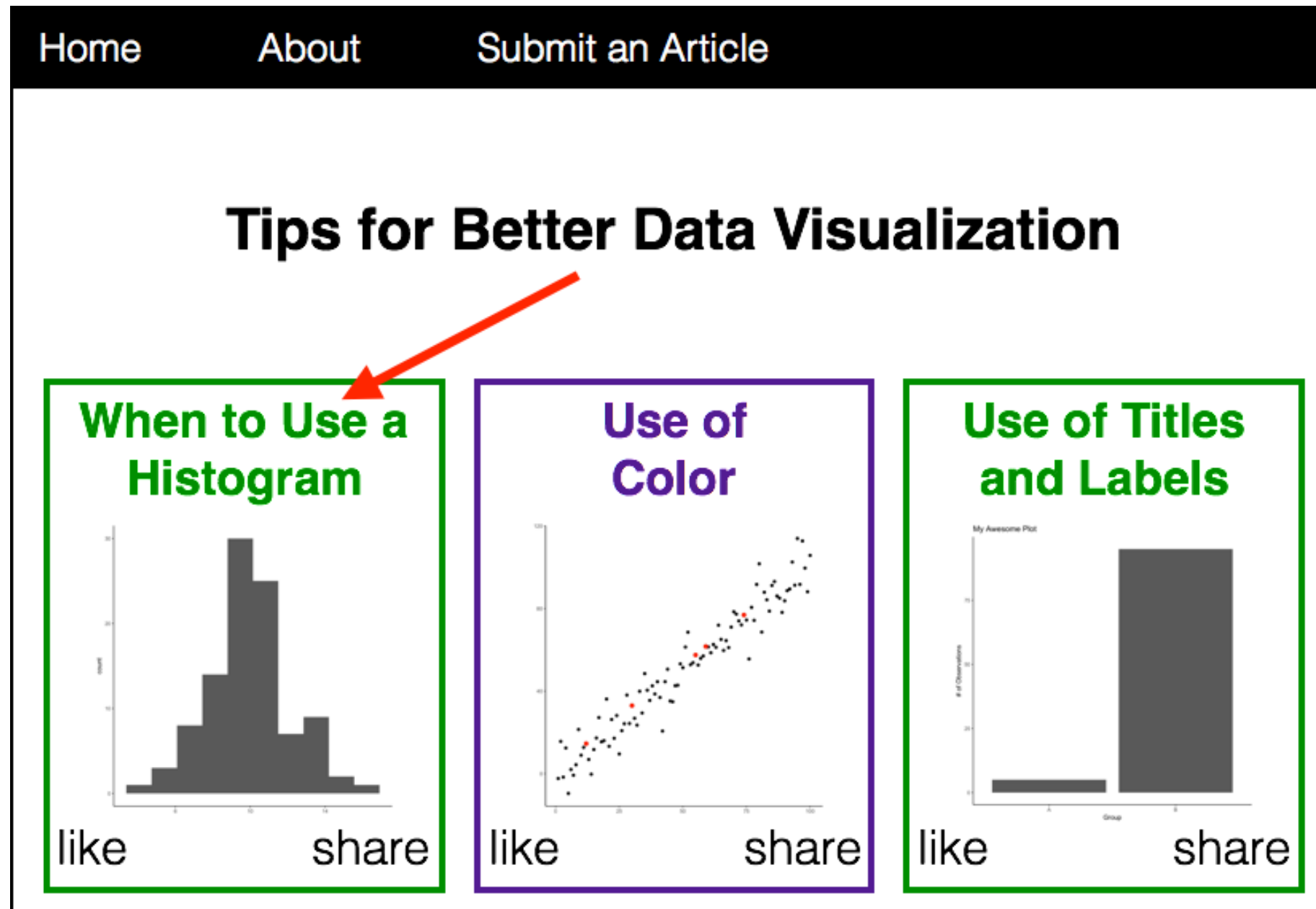
# Data visualization website



# Data visualization website

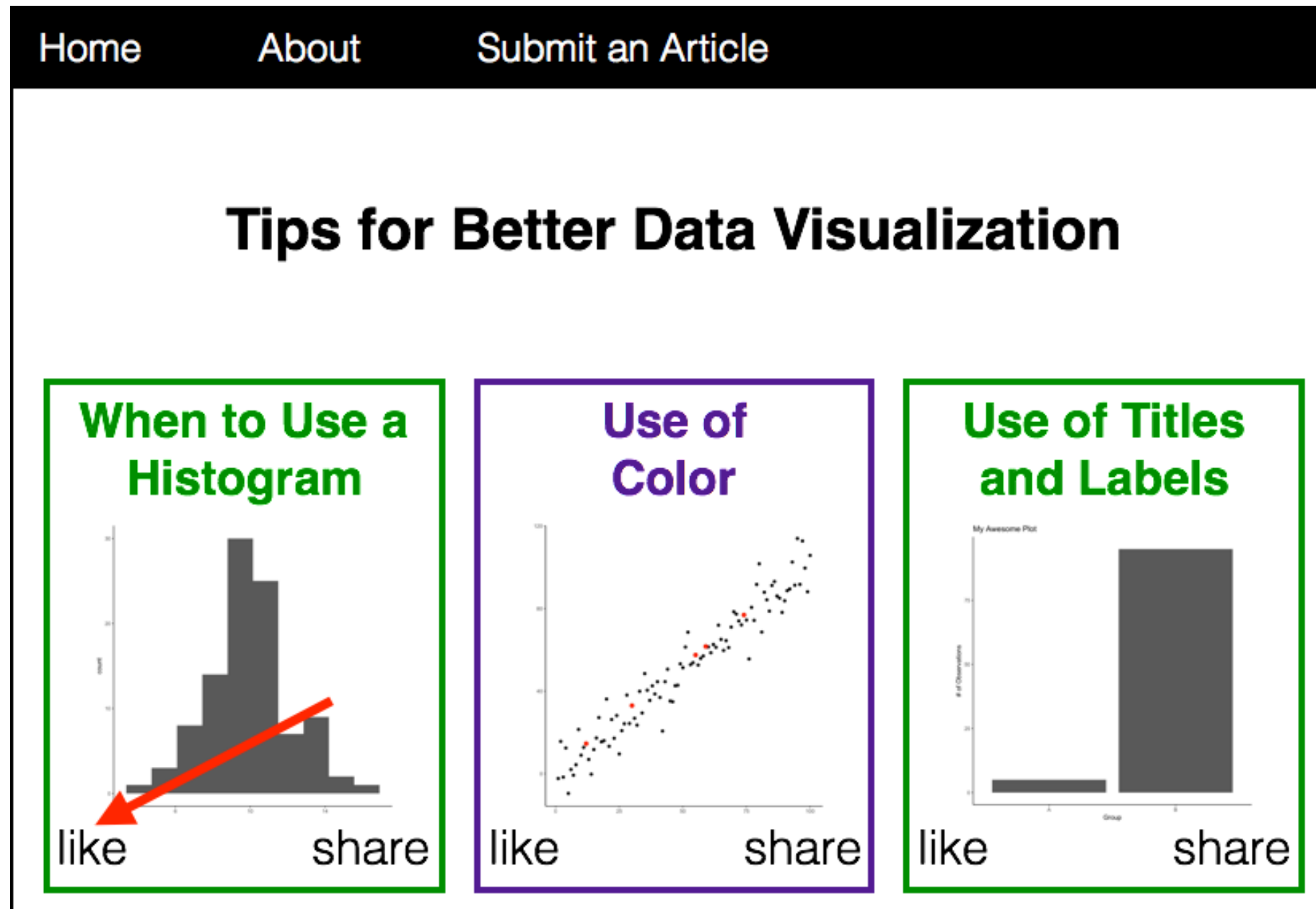


# Data visualization website

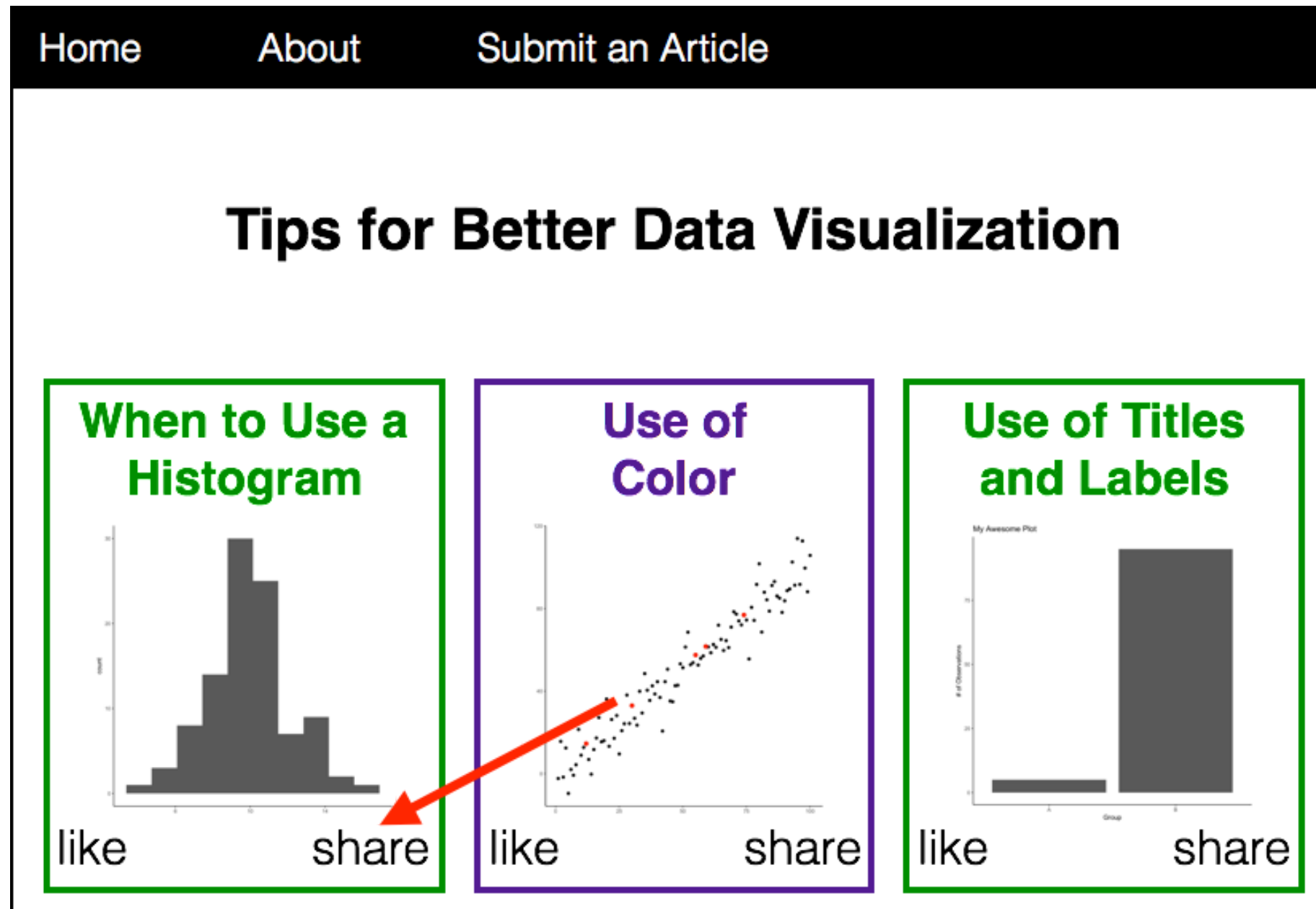




# Data visualization website



# Data visualization website



# Time spent on homepage

```
library(tidyverse)
library(lubridate)

str(viz_website_2017)
```

```
Classes 'tbl_df', 'tbl' and 'data.frame':    182500 obs. of  5 variables:
 $ visit_date      : Date, format: "2017-01-01" "2017-01-01" "2017-01-01" ...
 $ time_spent_homepage_sec: num  41.4 64.9 48.7 59.6 56.2 ...
 $ clicked_article  : int   0 0 1 0 1 1 1 1 1 0 ...
 $ clicked_like     : int   0 0 0 0 0 1 0 0 0 0 ...
 $ clicked_share    : int   0 0 0 0 0 0 0 0 0 0 ...
```

# Time spent on homepage

```
library(tidyverse)
library(lubridate)

str(viz_website_2017)
viz_website_2017 %>%
  summarize(mean(time_spent_homepage_sec))
```

```
# A tibble: 1 x 1
  `mean(time_spent_homepage_sec)`
    <dbl>
1          67.29971
```

# Time spent on homepage

```
library(tidyverse)
library(lubridate)

str(viz_website_2017)
viz_website_2017 %>%
  group_by(month(visit_date)) %>%
  summarize(mean(time_spent_homepage_sec))
```

```
# A tibble: 12 x 2
  `month(visit_date)` `mean(time_spent_homepage_sec)`
      <dbl>          <dbl>
1           1          58.97295
2           2          60.02026
3           3          69.98907
4           4          49.89426
```

# Let's practice!

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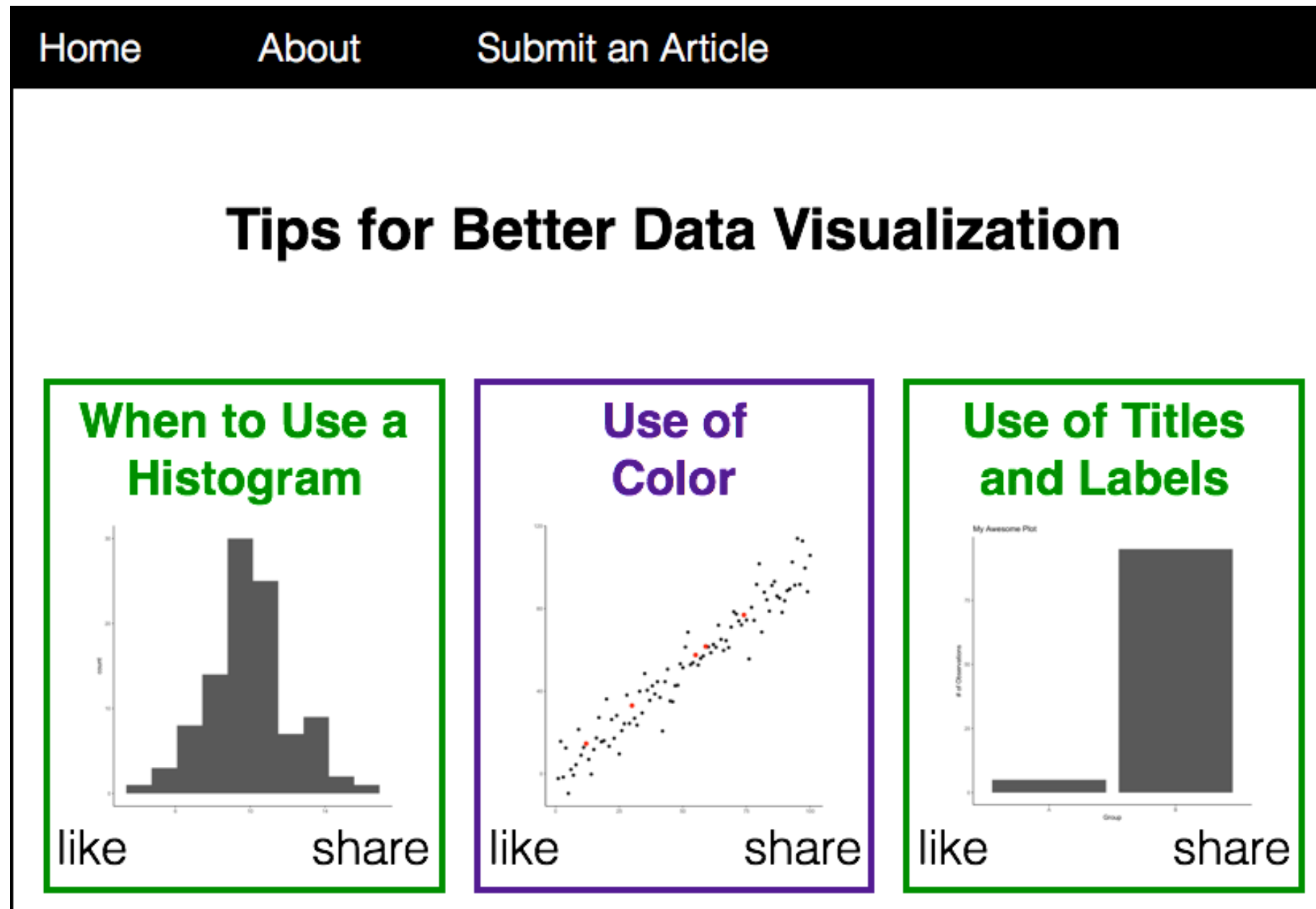
# Assumptions and Types of A/B Testing

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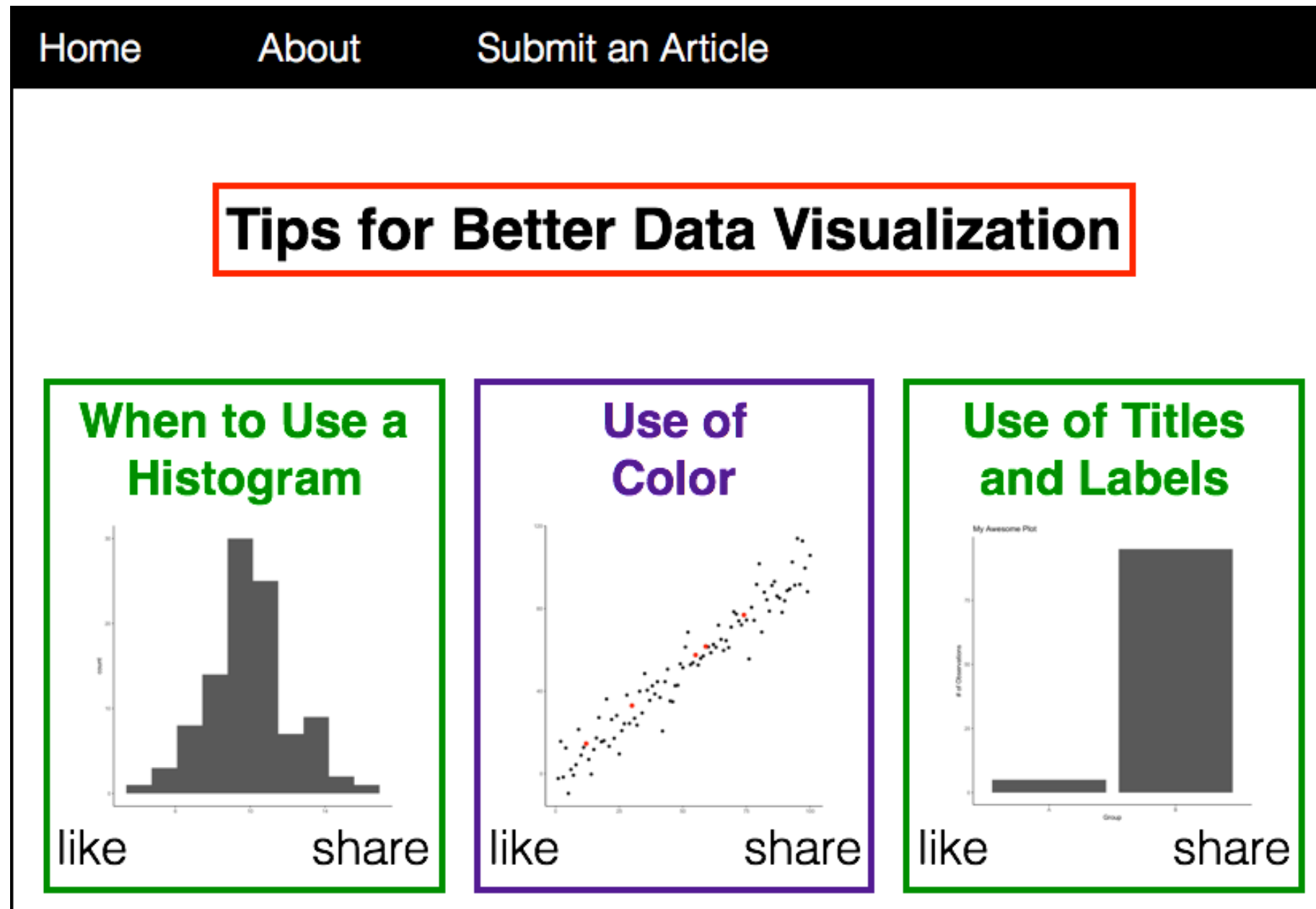
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# Data visualization website

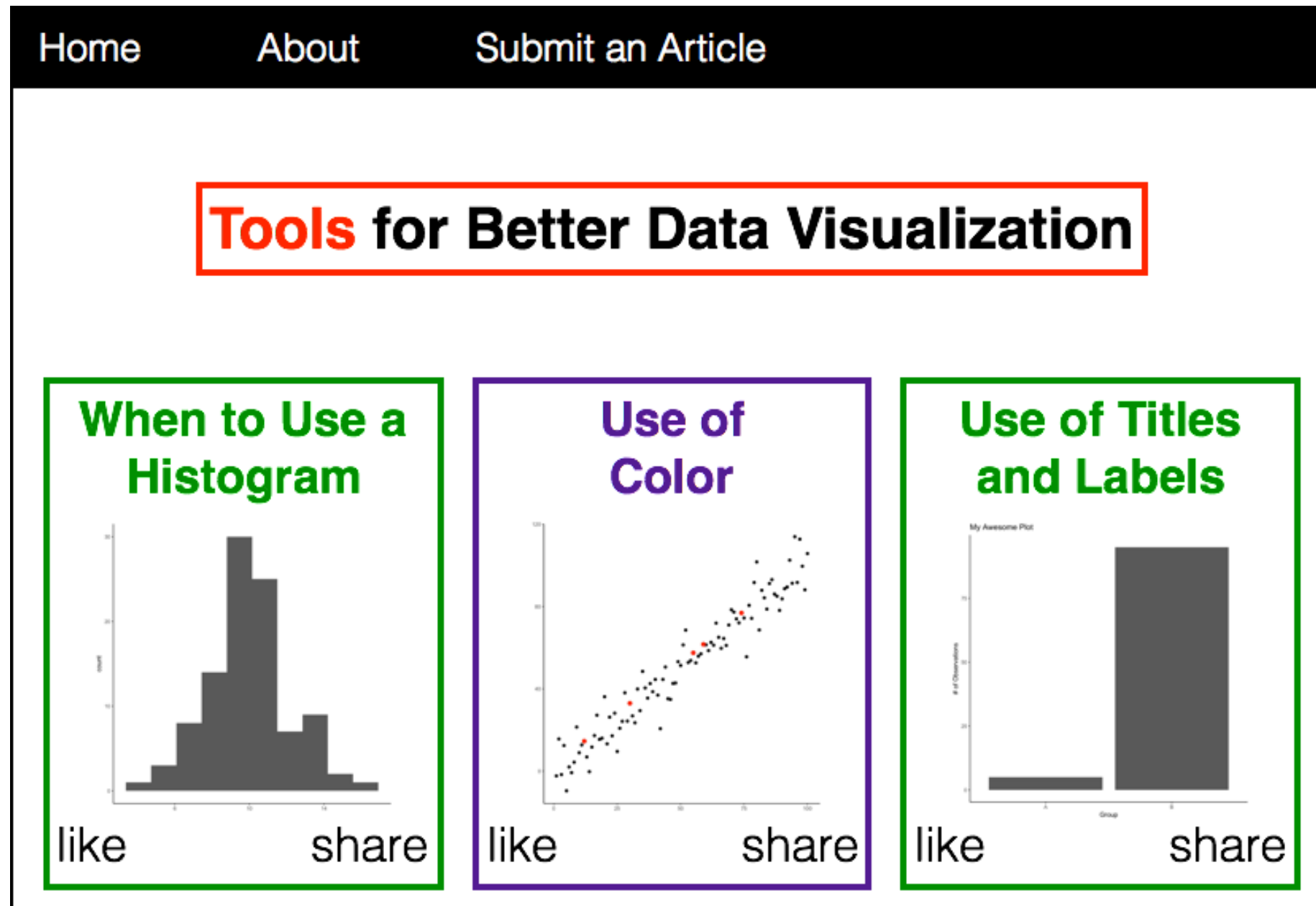




# Data visualization website



# Data visualization website



# Within group vs. between group

- **within** - each participant sees both conditions
- **between** - different groups of participants see different conditions
  - *Assumption: There should be nothing qualitatively different between the two groups of participants*

# Types of A/B testing

- **A/B** - compare a control and a test condition ("Tips" vs. "Tools")
- **A/A** - compare two groups of control conditions ("Tips (group 1)" to "Tips (group 2)")
- **A/B/N** - compare a control condition to any number of different test conditions (e.g., "Tips" vs. "Tools" vs. "Strategies")

# Let's practice!

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# Confounding Variables

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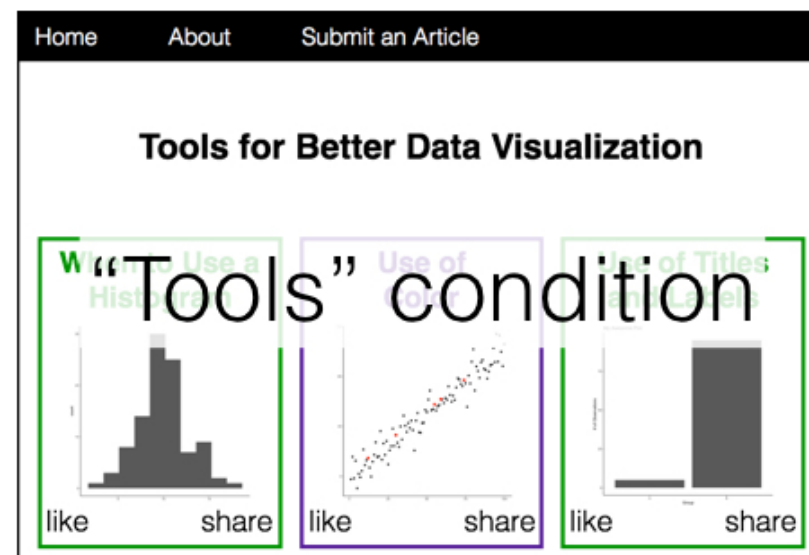
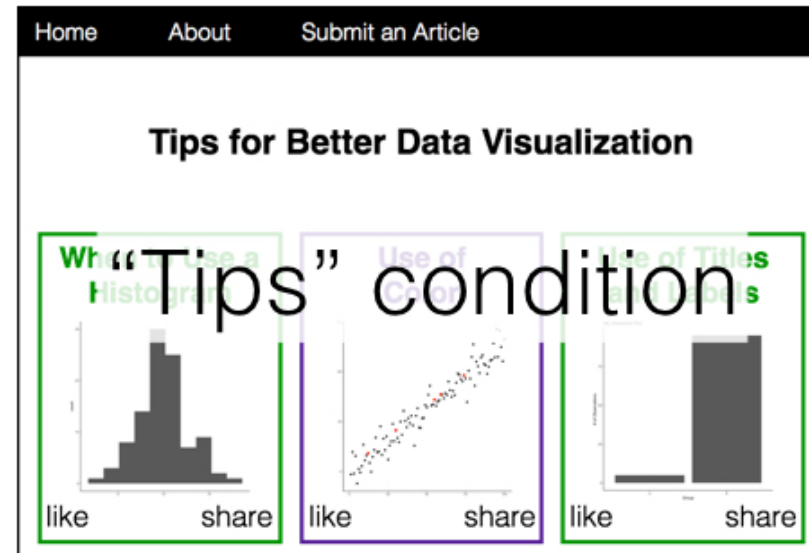


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# Confounding variables

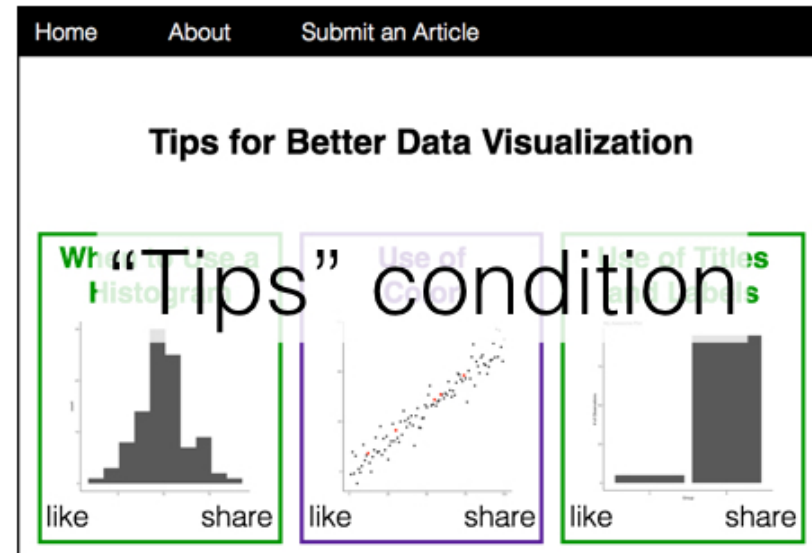
A **confounding variable** is an element of the environment that could affect your ability to find out the *truth* of an A/B experiment.

# Confounding variables - internal

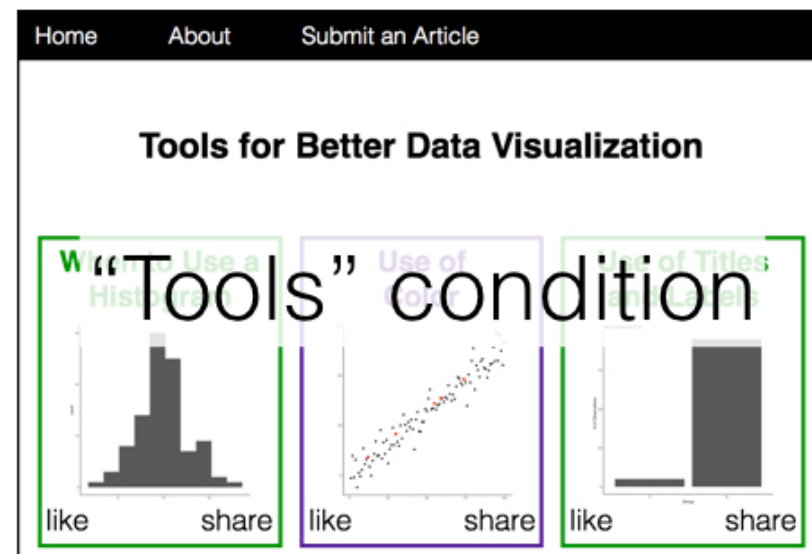




# Confounding variables - internal

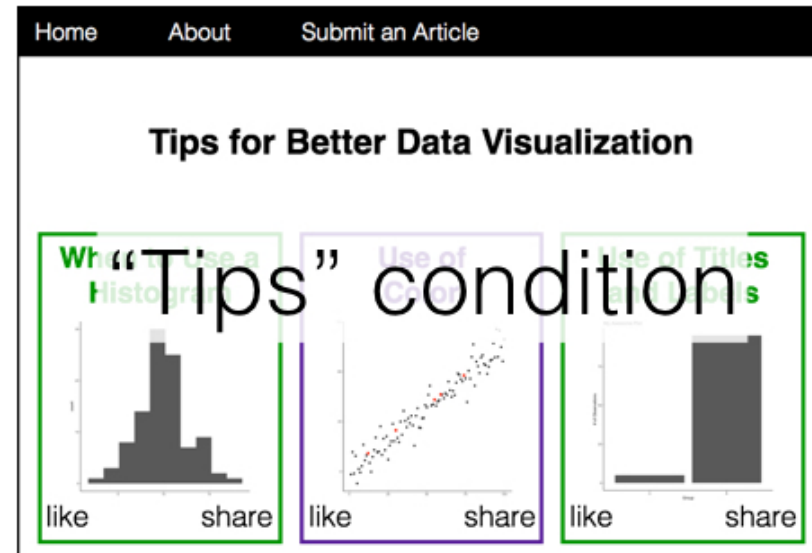


**month 1**  
20%  
click ‘like’



**month 1**  
10%  
click ‘like’

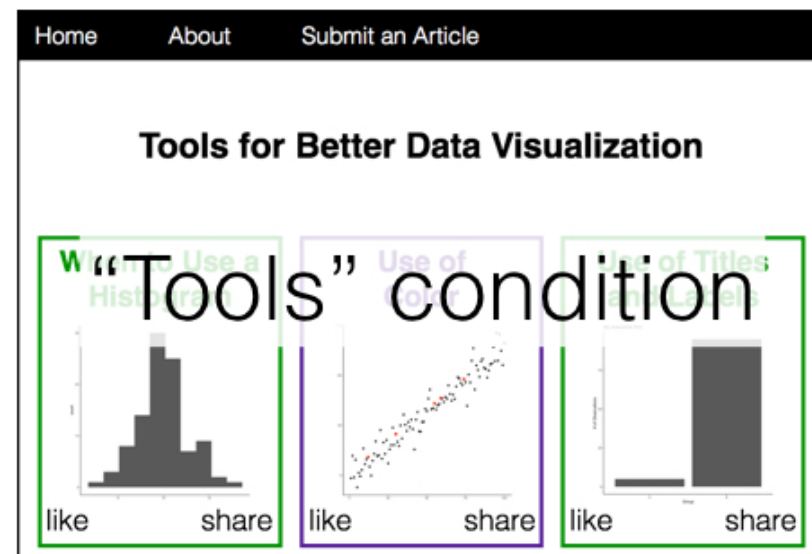
# Confounding variables - internal



month 1

20%  
click 'like'

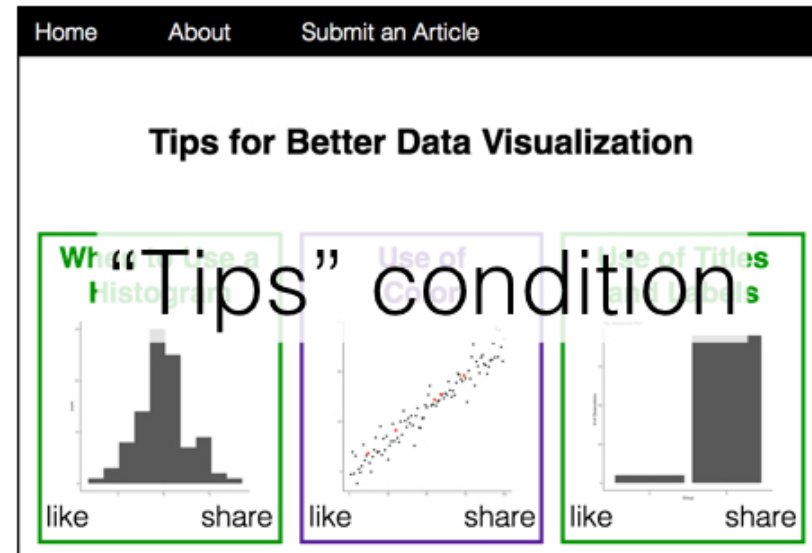
# of letters?  
frequency of word?



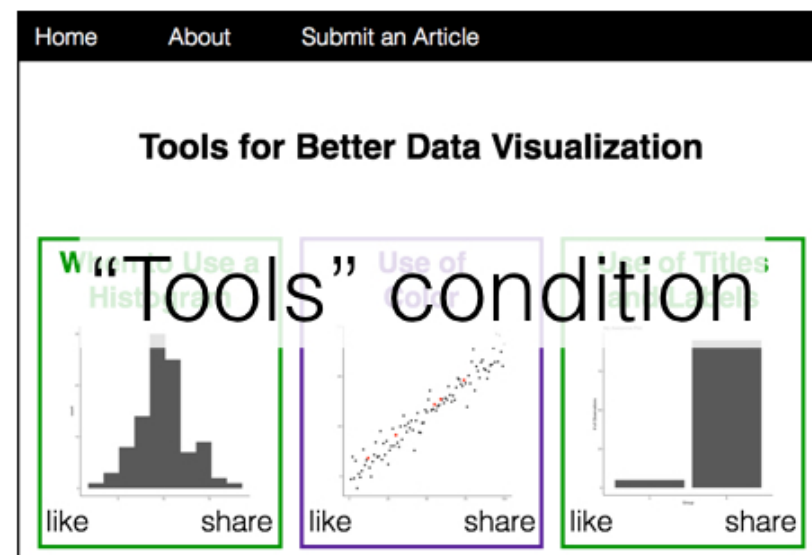
month 1

10%  
click 'like'

# Confounding variables - external

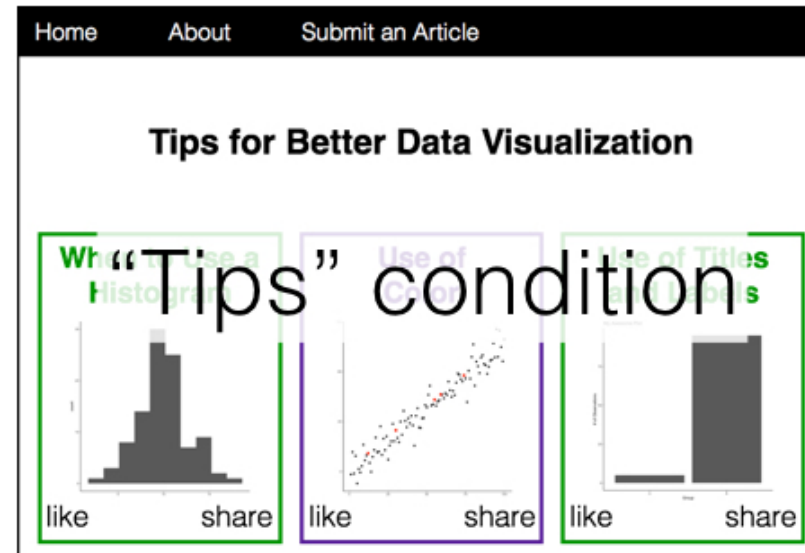


**month 1**  
20%  
click ‘like’



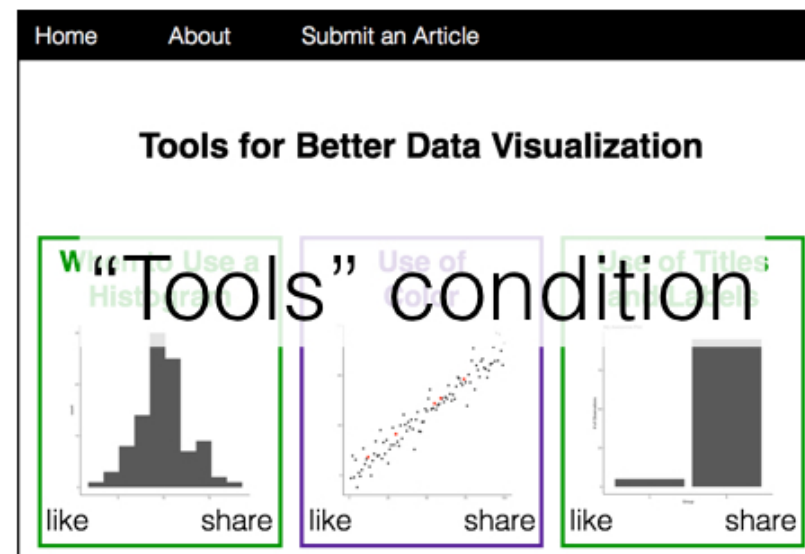
**month 1**  
10%  
click ‘like’

# Confounding variables - external



**month 1**  
20%  
click ‘like’

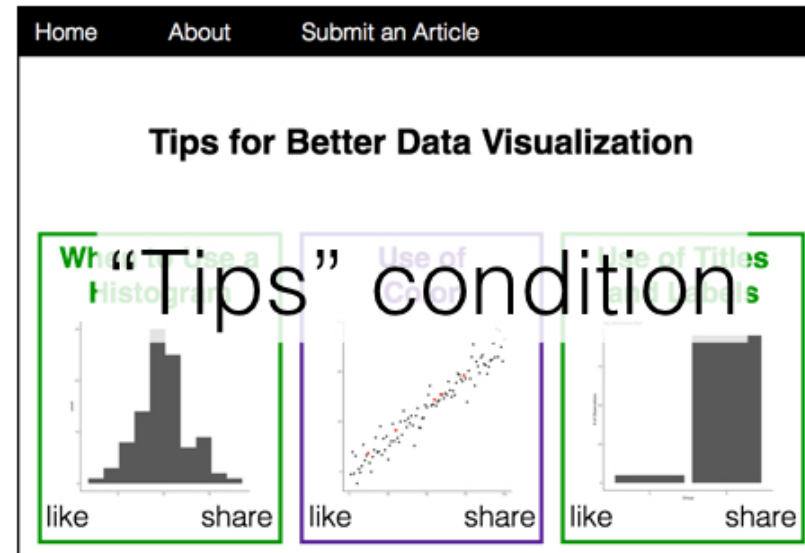
**month 2**  
20%  
click ‘like’



**month 1**  
10%  
click ‘like’

**month 2**  
30%  
click ‘like’

# Confounding variables - external



**month 1**

20%  
click ‘like’

**month 2**

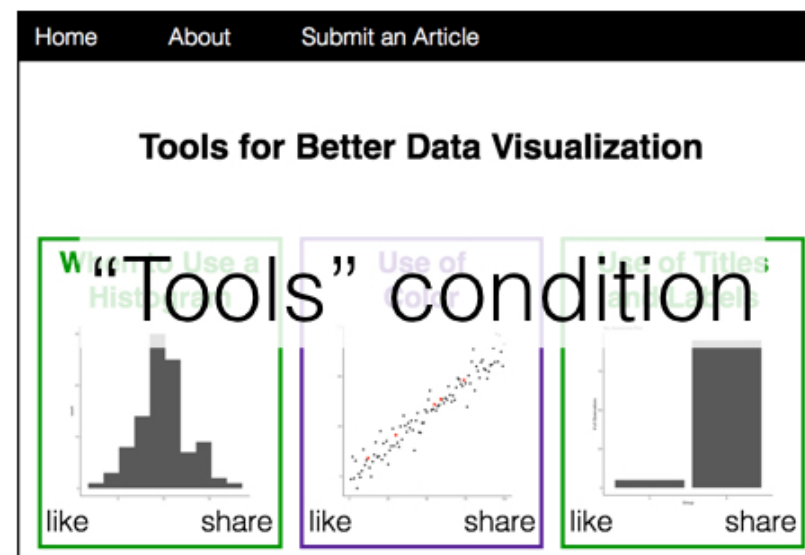
20%  
click ‘like’

**Ages 20 - 35:**

50%

**Ages 35+:**

50%



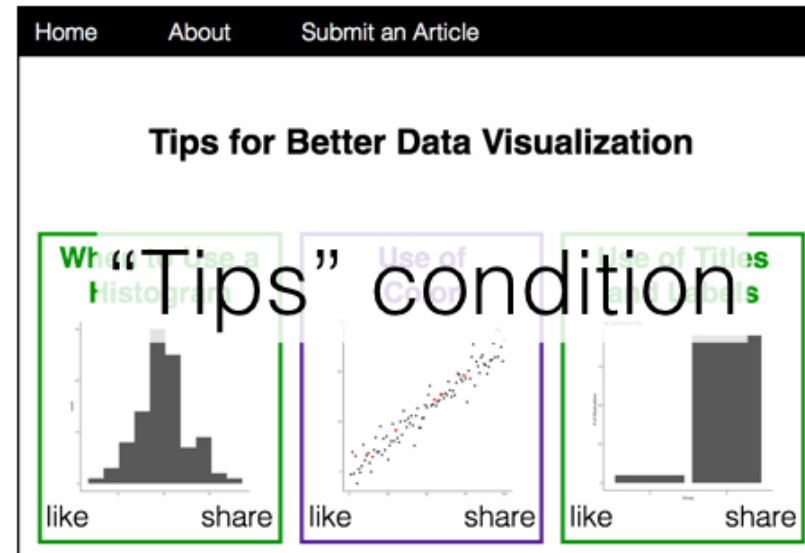
**month 1**

10%  
click ‘like’

**month 2**

30%  
click ‘like’

# Confounding variables - external



**month 1**

20%  
click ‘like’

**Ages 20 - 35:**

50%

**Ages 35+:**

50%

**month 2**

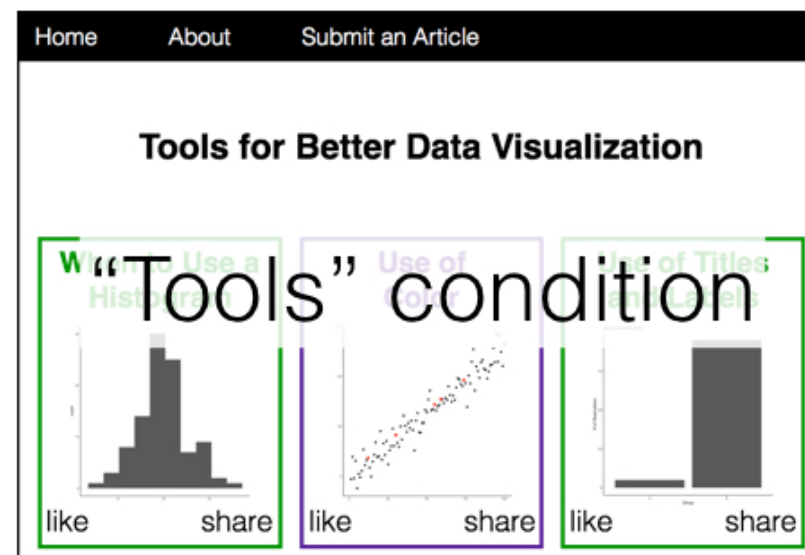
20%  
click ‘like’

**Ages 20 - 35:**

10%

**Ages 35+:**

90%



**month 1**

10%  
click ‘like’

**month 2**

30%  
click ‘like’

# Let's practice!

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# Side Effects

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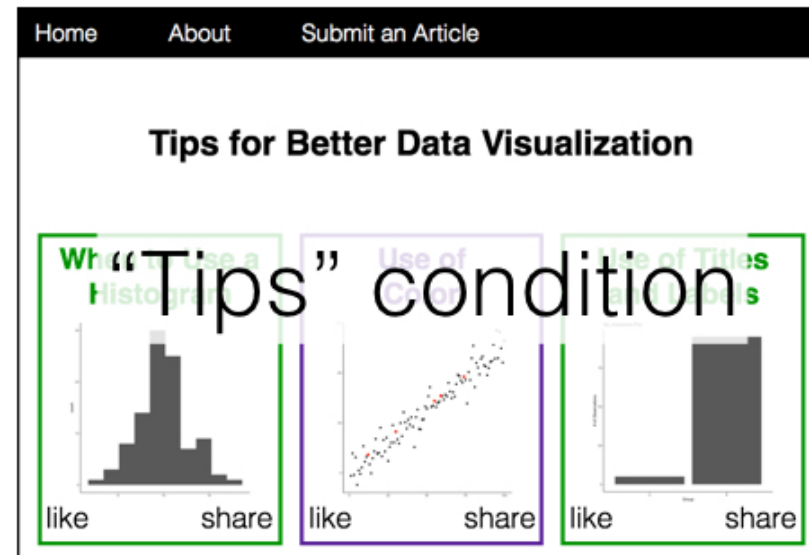
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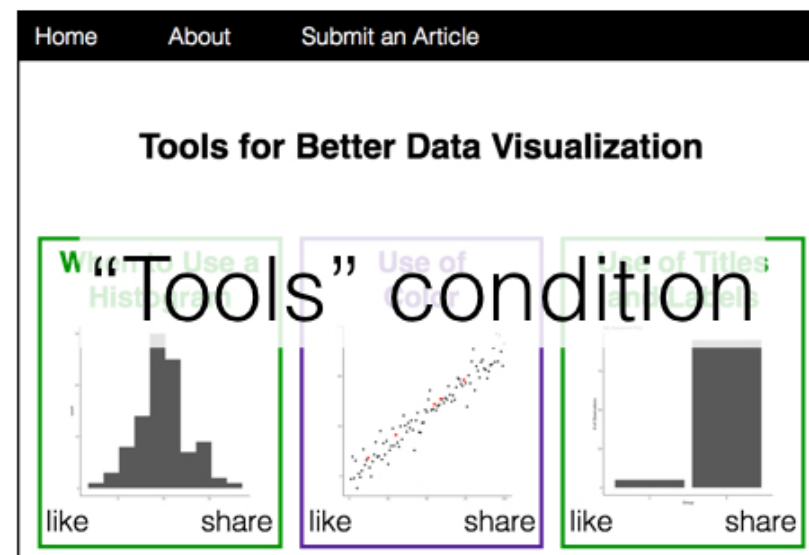
# Side effects

A **side effect** is an *unintended consequence* of a change you made.

# Side effects

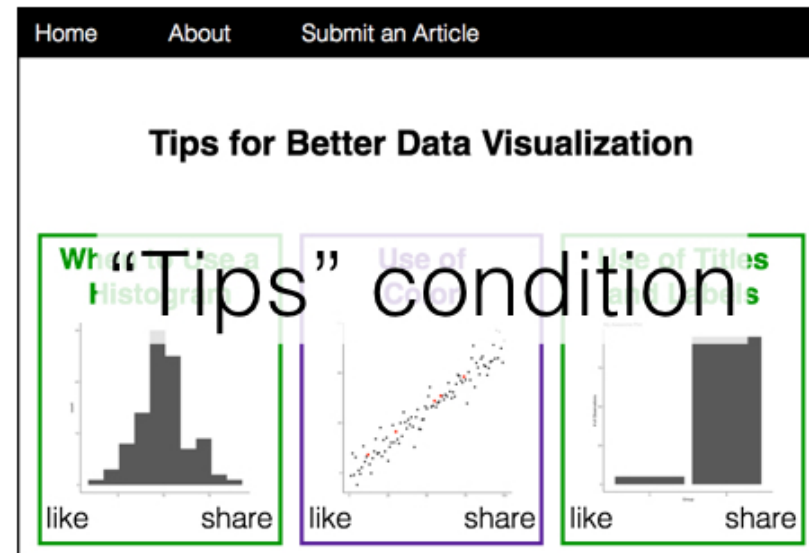


**month 1**  
20%  
click ‘like’



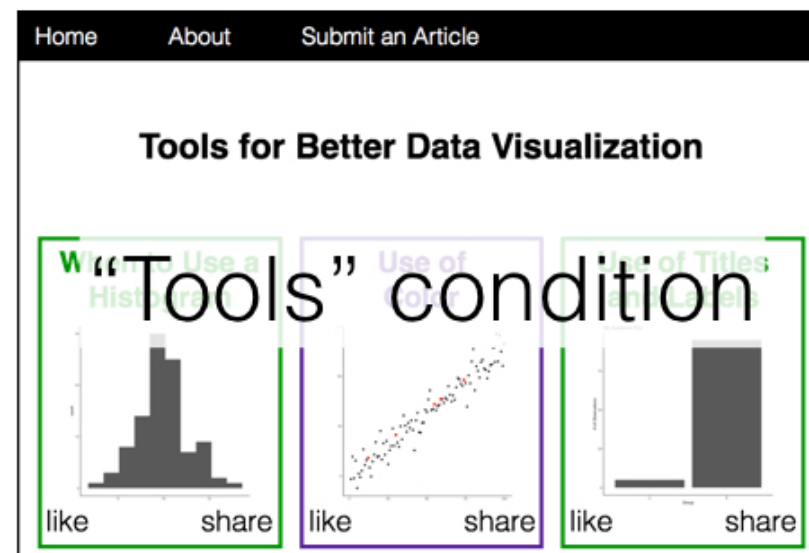
**month 1**  
10%  
click ‘like’

# Side effects



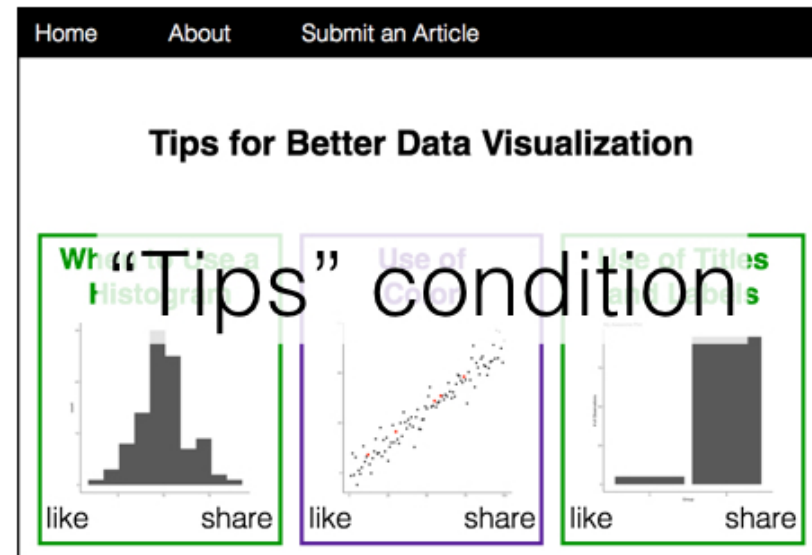
5 seconds to load

month 1  
20%  
click 'like'



month 1  
10%  
click 'like'

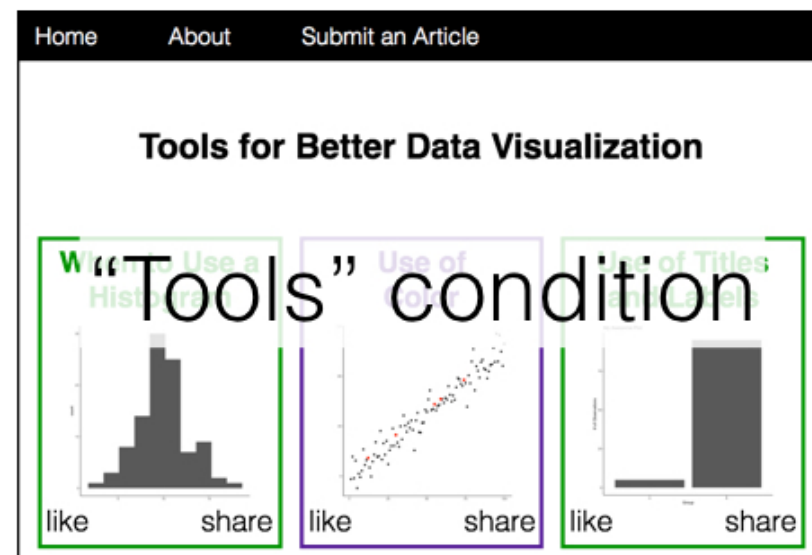
# Side effects



5 seconds to load

month 1

20%  
click ‘like’



7 seconds to load

month 1

10%  
click ‘like’

# Examples of side effects

- Load times
- Information "above the fold"

# Let's practice!

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