

Notes

- In addition to a CSR homepage, 6 sections are created that align to the 6 pillars of the CSR program, each represented by a single page.
- The CSR homepage will replace the current homepage and will include the following changes: image-based navigation replaced with editable text-based navigation on left; old Flash content replaced with new Javascript-based rotating slide show imagery; text section(s) underneath containing manual links to CSR reports and text introductions to the sub-site.
- Each pillar's page will have an image, a text introduction, and links to PDF downloads, related links, and/or contact information specific to that pillar.

Questions

 Please see included wireframes to call out the specific PDF downloads, related links and/or contacts for each section.

















Comments:

- Text and image blocks are placeholder only.
- Pink bars in background are part of a standard grid layout used for alignment purposes and will not be seen by users in the final design.

Please validate the following:

- Slides will rotate automatically every 5 seconds. If user selects any, the rotation will stop.
- Homepage links will be updated manaually.













CAREERS

PRESS ROOM



HOME

ABOUT GMCR

CORPORATE SOCIAL RESPONSIBILITY



Keurig® Green Mountain Coffee® Tully's Coffee® Timothy's World Coffee® Diedrich Coffee® Van Houtte®

INVESTOR RELATIONS

Customer Care: 888-TRY-GMCR Partnering with Supply Partnering with Supply Chain Communities **Chain Communities** Supporting Local Communities Protecting the Environment **Building Demand for Image** Sustainable Products Working Together for Change Creating a Great Place to I never spend much time in school but I taught ladies plenty. It's true I hire my body out for pay, hey hey. I've gotten burned over Cheryl Tiegs, blown up for Raquel Welch. But when I end up in the hay it's only hay, hey hey. I might jump an open drawbridge, or Tarzan from a vine. 'Cause I'm the unknown stuntman that makes Eastwood look so fine. Top Cat! The most effectual Top Cat! Who's intellectual close friends get to call him T.C., providing it's with dignity. Top Cat! The indisputable leader of the gang. He's the boss, he's a pip, he's the championship. He's the most tip top, Top Cat. Barnaby The Bear's my name, never call me Jack or James, I will sing my way to fame, Barnaby the Bear's my name. Birds taught me to sing, when they took me to their king, first I had to fly, in the sky so high so high, so high so high so high, so - if you want to sing this way, think of what you'd like to say, add a tune and you will see, just how easy it can be. Treacle pudding, fish and chips, fizzy drinks and liquorice, flowers, rivers, sand and sea, snowflakes and the Bear's my name, never call me Jack or James, I will sing my way to fame, Barnaby the Bear's my name.

Download the Comlete 2010 CSR Report (3 MB)

Section Icon

Downloads



Scorecard (1MB)



Our Understanding (1MB)



Our Outreach (1MB)



Key Coffee Growing Community Partnerships (1MB)

Related Links

- Grantmaking Guidelines
- After the Harvest: Fighting Hunger in the Coffeelands 7



Functional Requirements:

- Each main subsection page will have the ability to load an image.
- Each main subsection page will provide the full CSR report for download, possibly as a graphic.
- Each section page will have a section icon (shown here as green bar) to reinforce the section the user is in.
- The left-hand navigation will be boldfaced to indicate that the user is on a page in that section.
- PDF icon denotes download. Download size is given.
- Links to external sites are denoted by a small arrow icon and will open the page in a new tab.



















HOME ABOUT GMCR	CORPORATE SOCIAL RESPONSIBILITY CAREERS PRESS ROOM INVESTOR RELATIONS	
		Customer Care: 888-TRY-GMCR
Communities Protecting the Environment Building Demand for Sustainable Products Working Together for Change Creating a Great Place to Work	Grantmaking Guidelines To apply for funding, first determine your organization's and project's eligibility based on the following criteria: Organizations requesting grants must be designated as tax-exempt by the Internal Revenue Service under Section 501c3. Projects under consideration must address poverty reduction, hunger alleviation, waste reduction, and the promotion of responsible energy use in communities we touch through our purchases, manufacturing and distribution operations, or sales. Grant requests should be for \$500 or more. Budget limitations and company policies prevent Green Mountain Coffee Roasters from providing financial support to the following*: Organizations that are not tax-exempt under section 501c3 of the IRS tax code Political, sectarian, fraternal or religious organizations, if the project does not benefit the general public. Sponsorships of sporting events, athletic teams or individual athletes Advertising Individual youth clubs, troops, class projects, or school trips Mass-market film or television productions Discretionary or emergency requests Units of government Trips, tours, and/or travel expenses Fees for participation in competitive programs Lobbying organizations or activities For-profit ventures Academic research Organizations that discriminate on basis of race, color, sex, religion, political opinion, nationality, social origin, or other legally-protected classification. This list is provided as a guideline, and is not all-inclusive. If you determine that your organization and project are eligible for funding, please send us a Letter of Intent. The Letter of Intent should include, at a minimum, the following elements:	Section Icon Contacts Eligible companies may send completed Letters of Intent to: Coffee-Growing Communities Rick Peyser Director of Social Advocacy Coffee Community Outreach GMCR 33 Coffee Lane Waterbury, VT 05676 区 Rick.Peyser@gmcr.com

Questions & Comments

Functional Requirements:

· Email icon denotes email address.

















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HOME ABOUT GMCR	CORPORATE SOCIAL RESPONSIBILITY CAREERS PRESS ROOM INVESTOR RELATIONS Cus	stomer Care: 888-Tl
Partnering with Supply Chain Communities	Supporting Local Communities	Download the 2010 CSR Repo
Supporting Local Communities		Section I
Protecting the Environment		Downloads
Building Demand for Sustainable Products	Image	Scorecard (
Working Together for Change		(1MB) Our Outrea
	I never spend much time in school but I taught ladies plenty. It's true I hire my body out for pay, hey hey. I've gotten burned over Cheryl Tiegs, blown up for Raquel Welch. But when I end up in the hay it's only hay, hey hey. I might jump an open drawbridge, or Tarzan from a vine. 'Cause I'm the unknown stuntman that makes Eastwood look so fine. Top Cat! The most effectual Top Cat! Who's intellectual close friends get to call him T.C., providing it's with dignity. Top Cat! The indisputable leader of the gang. He's the boss, he's a pip, he's the championship. He's the most tip top, Top Cat. Barnaby The Bear's my name, never call me Jack or James, I will sing my way to fame, Barnaby the Bear's my name.	Related Links Product Do Domestic G Application















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ABOUT GMCR CORPORATE SOCIAL RESPONSIBILITY CAREERS PRESS ROOM INVESTOR RELATIONS Customer Care: 888-TRY-GMCR Partnering with Supply **Domestic Grant Application Process** Chain Communities **Supporting Local** At Green Mountain Coffee Roasters, Inc. (GMCR) we are dedicated to improving the sustainability and quality of Communities life of the communities where GMCR employees live and work. Through Employee Community Grant Programs at Section Icon each of our employee sites in the United States and Canada, we provide grants to organizations and projects that Protecting the address specific issues aligned with environmental stewardship, strong local systems, and economic prosperity. We **Downloads** Environment look for solutions that take a whole systems approach, are multidisciplinary in planning and execution, and are **Grant Eligibility Building Demand for** designed to solve problems, not just respond to them. Guidelines (1MB) Sustainable Products **Employee Community Sites:** Each employee site has its own grant program and review team, and each directs their philanthropic efforts and Working Together for resources to a set of specific focus areas that are relevant to their unique community and meaningful for their Change Castroville, CA (1MB) employees. We support proven approaches, innovation, and new ideas in areas that range from energy to education. 7 Creating a Great Place to Knoxville, TN (1 MB) Documents that outline the focus areas for our Employee Community Sites are in the list to the right. Reading, MA (1 MB) To see if your organization qualifies for one of our Employee Community Grants, please see our Grant Eligibility Sumner, WA (1 MB) Guidelines. Vermont (1 MB) Toronto, ON (1 MB)

Questions & Comments

Functional Requirements:

Employee Community Sites are TBD pending timing of the launch of the Brew a Better World Foundation site.



















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ABOUT GMCR CORPORATE SOCIAL RESPONSIBILITY CAREERS INVESTOR RELATIONS HOME PRESS ROOM Customer Care: 888-TRY-GMCR Partnering with Supply **Product Donations** Chain Communities How to Apply for Green Mountain Coffee Roasters' Product Donations Supporting Local Communities Section Icon Product donations are an important aspect of Green Mountain Coffee Roasters' ("GMCR") community involvement. Protecting the Our Product Donations Program offers coffee to brew, giveaway packages for events, and items for raffles or **Related Links** Environment auctions. If your organization meets the requirements listed below you can request a donation through our online **Building Demand for** Canadian Product Product Donations Application. We no longer accept email or phone requests for product donations. Sustainable Products Donations [2] **Requirements for GMCR Product Donations:** Working Together for Contacts The organization must be US based. If your organization is based in Canada, you can request a Product Change Donation through the Canadian Product Donation process. **Email Corporate** Creating a Great Place to The organization requesting the donation must be an IRS-qualified 501(c)(3) nonprofit or a public school with a Donations valid NCES number. A private school that operates as a nonprofit may apply as a 501(c)(3) organization with a valid number. Religious organizations must obtain and provide their 501(c)(3) number. All applicants are required to provide a valid US Federal Tax ID number or 12-digit NCES number during the online application process. The donation request must be made at least two weeks prior to the desired shipment arrival date, but no earlier than three months ahead of that date. The donated product can only be used to support the primary mission of the organization. Please note that receipt of a product donation does not represent an endorsement or sponsorship of an organization or an event by GMCR and should not be communicated as such. An organization may only state publically that GMCR has made a product donation to that organization. The donated product cannot be resold. The organization has not received a donation during the current year. We only make one donation per organization per calendar year. A street shipping address is available. We cannot ship to a post office box. APPLY FOR A PRODUCT DONATION















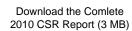




GREEN MOUNTAIN COFFEE ROASTERS, INC.

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HOME ABOUT GMCR	CORPORATE SOCIAL RESPONSIBILITY CAREERS PRESS ROOM INVESTOR RELATIONS	
	Cust	tomer Care: 888-TRY-GMCR
Partnering with Supply Chain Communities	Protecting the Environment	Download the Comlete 2010 CSR Report (3 MB)
Supporting Local Communities		Section Icon
Protecting the Environment		Downloads
Building Demand for Sustainable Products	Image	Scorecard (1 MB) Our Understanding (1
Working Together for Change		MB)
Creating a Great Place to Work		Use (1 MB) Reducing Solid Waste
	I never spend much time in school but I taught ladies plenty. It's true I hire my body out for pay, hey hey. I've gotten burned over Cheryl Tiegs, blown up for Raquel Welch. But when I end up in the hay it's only hay, hey hey. I might jump an open drawbridge, or Tarzan from a vine. 'Cause I'm the unknown stuntman that makes Eastwood look so fine.	(1 MB) Packaging Initiatives (1 MB) Related Links
	Top Cat! The most effectual Top Cat! Who's intellectual close friends get to call him T.C., providing it's with dignity. Top Cat! The indisputable leader of the gang. He's the boss, he's a pip, he's the championship. He's the most tip top, Top Cat.	Environmental Impact of the Keurig Brewing System
	Barnaby The Bear's my name, never call me Jack or James, I will sing my way to fame, Barnaby the Bear's my name. Birds taught me to sing, when they took me to their king, first I had to fly, in the sky so high so high, so high so high so high, so - if you want to sing this way, think of what you'd like to say, add a tune and you will see, just how easy it can be. Treacle pudding, fish and chips, fizzy drinks and liquorice, flowers, rivers, sand and sea, snowflakes and the stars are free. La	The Right to Clean Water



Section Icon

Downloads

- Scorecard (1 MB)
- Our Understanding (1 MB)
- Responsible Energy Use (1 MB)
- Reducing Solid Waste (1 MB)
 - Packaging Initiatives (1 MB)

Related Links

- Environmental Impact of the Keurig Brewing System
- The Right to Clean Water



















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Questions & Comments

Functional Requirements:

Employee Community Sites are TBD pending timing of the launch of the Brew a Better World Foundation site.















Partnering with Supply Chain Communities Supporting Local Communities Protecting the Environment Building Demand for Sustainable Products Working Together for Change Creating a Great Place to Work The Human Right to Clean Water Green Mountain Coffee Roasters, Inc. (GMCR) recognizes that water is a critical natural resource that is of strategic importance to our business, our stakeholders, and the communities in which we operate. In 2010, the United Nations expanded the Universal Declaration of Human Rights to include the Human Right to Water, defined as all people's right to safe, sufficient, acceptable, physically accessible and affordable water for personal and domestic use. Consistent with our historical commitment to corporate social and environmental responsibility, we recognize the Human Right to Water and acknowledge the importance of having guiding principles in terms of our responsible use and preservation of this vital resource. Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water:	Partnering with Supply Chain Communities Supporting Local Communities Protecting the Environment Building Demand for Sustainable Products Working Together for Change Creating a Great Place to Work The Human Right to Clean Water Green Mountain Coffee Roasters, Inc. (GMCR) recognizes that water is a critical natural resource that is of strategic importance to our business, our stakeholders, and the communities in which we operate. In 2010, the United Nations expanded the Universal Declaration of Human Rights to include the Human Right to Water, defined as all people's right to safe, sufficient, acceptable, physically accessible and affordable water for personal and domestic use. Consistent with our historical commitment to corporate social and environmental responsibility, we recognize the Human Right to Water and acknowledge the importance of having guiding principles in terms of our responsible use and preservation of this vital resource. Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and cost of community water resources.	Partnering with Supply Chain Communities Supporting Local Communities Protecting the Environment Building Demand for Sustainable Products Working Together for Change Creating a Great Place to Work Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. The Human Right to Clean Water Green Mountain Coffee Roasters, Inc. (GMCR) recognizes that water is a critical natural resource that is of strategic importance to our business, our stakeholders, and the communities in which we operate. Section Downloads Water, defined as all people's right to safe, sufficient, acceptable, physically accessible and affordable water for personal and domestic use. Consistent with our historical commitment to corporate social and environmental responsibility, we recognize the Human Right to Water and acknowledge the importance of having guiding principles in terms of our responsible use and preservation of this vital resource. Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and	HOME ABOUT GMCR	CORPORATE SOCIAL RESPONSIBILITY CAREERS PRESS ROOM INVESTOR RELATIONS Custome	er Care: 888-T
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Building Demand for Sustainable Products Working Together for Change Creating a Great Place to Work Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: In 2010, the United Nations expanded the Universal Declaration of Human Rights to include the Human Right to Water and affordable water for personal and domestic use. GMCR Pol of Human (1 MB) GMCR Pol of Human Right to Water and acknowledge the importance of having guiding principles in terms of our responsible use and preservation of this vital resource.	Building Demand for Sustainable Products Working Together for Change Creating a Great Place to Work Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and cost of community water resources.	Environment Building Demand for Sustainable Products Working Together for Change Creating a Great Place to Work Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and cost of community water resources. Transparency: openly communicate and engage with the communities in which we operate regarding our water usage and conservation initiatives in an ongoing manner.	Communities		Section
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Working Together for Change Creating a Great Place to Work Creating a Great Place to Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water:	Working Together for Change Consistent with our historical commitment to corporate social and environmental responsibility, we recognize the Human Right to Water and acknowledge the importance of having guiding principles in terms of our responsible use and preservation of this vital resource. Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and cost of community water resources.	Consistent with our historical commitment to corporate social and environmental responsibility, we recognize the Human Right to Water and acknowledge the importance of having guiding principles in terms of our responsible use and preservation of this vital resource. Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and cost of community water resources. Acceptability: in our domestic and supply-chain business relationships we will specifically include access to clean water in our ongoing engagement efforts. Transparency: openly communicate and engage with the communities in which we operate regarding our water usage and conservation initiatives in an ongoing manner.		personal and domestic use.	of Human
Creating a Great Place to Work Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water:	Creating a Great Place to Work Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and cost of community water resources.	Creating a Great Place to Work Therefore, GMCR agrees to the following steps to ensure that our business engagement across the globe, first and foremost, respects the Human Right to Water: Safety: commit to preserve the quality of the water resources we utilize in the communities where we operate. Sufficiency: strive to operate in a manner that minimizes impact from our operations on the availability and cost of community water resources. Acceptability: in our domestic and supply-chain business relationships we will specifically include access to clean water in our ongoing engagement efforts. Transparency: openly communicate and engage with the communities in which we operate regarding our water usage and conservation initiatives in an ongoing manner.		Human Right to Water and acknowledge the importance of having guiding principles in terms of our responsible use	(T WD)
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Questions & Comments

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GREEN MOUNTAIN COFFEE ROASTERS, INC.

Keurig® Green Mountain Coffee® Tully's Coffee® Timothy's World Coffee® Diedrich Coffee® Van Houtte® HOME ABOUT GMCR CORPORATE SOCIAL RESPONSIBILITY CAREERS PRESS ROOM INVESTOR RELATIONS Customer Care: 888-TRY-GMCR Partnering with Supply **Working Together for Change** Chain Communities Supporting Local Communities Protecting the **Downloads** Environment Scorecard (1 MB) **Building Demand for Image** Sustainable Products MB) **Working Together for** Change MB) Creating a Great Place to Work I never spend much time in school but I taught ladies plenty. It's true I hire my body out for pay, hey hey. I've gotten Individual Action (1 MB) burned over Cheryl Tiegs, blown up for Raquel Welch. But when I end up in the hay it's only hay, hey hey. I might jump an open drawbridge, or Tarzan from a vine. 'Cause I'm the unknown stuntman that makes Eastwood look so **Related Links** fine. Top Cat! The most effectual Top Cat! Who's intellectual close friends get to call him T.C., providing it's with dignity. Top Cat! The indisputable leader of the gang. He's the boss, he's a pip, he's the championship. He's the most tip top, Compliance Top Cat. Barnaby The Bear's my name, never call me Jack or James, I will sing my way to fame, Barnaby the Bear's my name. Birds taught me to sing, when they took me to their king, first I had to fly, in the sky so high so high, so high so high so high, so - if you want to sing this way, think of what you'd like to say, add a tune and you will see, just how easy it can be. Treacle pudding, fish and chips, fizzy drinks and liquorice, flowers, rivers, sand and sea, snowflakes and the Bear's my name, never call me Jack or James, I will sing my way to fame, Barnaby the Bear's my name.

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Section Icon

- Our Understanding (1
- Vendor Expectations (1
- **UN Global Compact (1**

CA Transparency in Supply Chains Act



















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Partnering with Supply Chain Communities

Supporting Local Communities

Protecting the Environment

Building Demand for Sustainable Products

Working Together for Change

Creating a Great Place to

CA Transparency in Supply Chains Act Compliance

Green Mountain Coffee Roasters, Inc. and its wholly owned subsidiary, Keurig, Incorporated (collectively, "GMCR") began implementing a Supply Chain Transparency Program in its 2007 fiscal year (the "Program"). Under this Program, among other things, GMCR hires third-party consultants to assess the labor practices of certain of our significant, direct suppliers ("Suppliers"). As part of this assessment, GMCR directs our third-party consultants to perform periodic, scheduled, on-site evaluations on our behalf ("On-Site Evaluations").

As part of the Program, GMCR also created a set of vendor expectations that were informed by internationally recognized standards ("Vendor Expectations"). GMCR provides copies of our Vendor Expectations to all of our facilities and to those of our Suppliers, which we request that they meet and post in their facilities.

GMCR does not require any of our suppliers to certify that they comply with applicable slavery and human trafficking laws. However, during On-Site Evaluations, GMCR inquires as to whether the Suppliers have implemented a program to evaluate their labor practices and those of their suppliers.

The Associate Director of CSR Reporting and Social Compliance attends periodic training on various supply chain transparency topics. Past topics have included human trafficking, slavery and mitigation of supply chain risks.

















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Partnering with Supp	Download th 2010 CSR Re
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