

# Attributing Effects to a Cluster-Randomized Get-Out-the-Vote Campaign

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Early in the twentieth century, Fisher and Neyman demonstrated how to infer effects of agricultural interventions using only the very weakest of assumptions, by randomly varying which plots were to be manipulated. Although the methods permitted uncontrolled variation between experimental units, they required strict control over assignment of interventions; this hindered their application to field studies with human subjects, who ordinarily could not be compelled to comply with experimenters' instructions. In 1996, however, Angrist, Imbens, and Rubin showed that inferences from randomized studies could accommodate noncompliance without significant strengthening of assumptions. Political scientists A. Gerber and D. Green responded quickly, fielding a randomized study of voter turnout campaigns in the November 1998 general election. Noncontacts and refusals were frequent, but Gerber and Green analyzed their data in the style of Angrist et al., avoiding the need to model nonresponse. They did use models for other purposes: to address complexities of the randomization scheme; to permit heterogeneity among voters and campaigners; to account for deviations from experimental protocol; and to take advantage of highly informative covariates. Although the added assumptions seemed straightforward and unassailable, a later analysis by Imai found them to be at odds with Gerber and Green's data. Using a different model, he reaches the very opposite of Gerber and Green's central conclusion about getting out the vote. This article shows that neither of the models are necessary, addressing all of the complications of Gerber and Green's study using methods in the tradition of Fisher and Neyman. To do this, it merges recent developments in randomization-based inference for comparative studies with somewhat older developments in design-based analysis of sample surveys. The method involves regression, but large-sample analysis and simulations demonstrate its lack of dependence on regression assumptions. Its substantive results have consequences both for the design of campaigns to increase voter participation and for theories of political behavior more generally.

**KEY WORDS:** Cluster randomization; Group randomized trial; Instrumental variable; Model-assisted; Randomization inference; Voter turnout.

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## 1. RANDOMIZATION IN FIELD STUDIES OF POLITICAL PARTICIPATION

In a landmark study of political participation, Gerber and Green (2000) experimentally assessed effectiveness of get-out-the-vote (GOTV) appeals delivered over the telephone, by mail, and through personal contact. Their "Vote 98" study was large and well powered, conducted not in a lab but under field conditions in New Haven, Connecticut before the 1998 congressional election, and it broke new ground with its use of randomization. Although random assignment had been used previously in studies of GOTV efforts (Gosnell 1927; Eldersveld 1956; Adams and Smith 1980; Miller, Bositis, and Baer 1981), the design had limited appeal because potential voters assigned to intervention could never consistently be contacted, with the result that the eventual statistical analysis seemed to require assumptions going beyond randomization. Angrist, Imbens, and Rubin (1996) had recently established, however, that this was not so, that by treating random assignment as an instrumental variable one could address unintended nonreceipt of treatment with few additional assumptions. The Vote 98 study was the first to marshal this advance for the study of political participation. By showing that the inevitability of noncontact could so elegantly be addressed in this context, it appears to have sparked a small renaissance in randomized studies of getting out the vote

(Michelson 2003; Smith, Gerber, and Orlich 2003; Clinton and Lapinski 2004; Arceneaux 2005; McNulty 2005; Wong 2005; Nickerson 2006; Nickerson, Friedrichs, and King 2006; Niven 2006).

Comparing different modes of getting out the vote in the same election and on the same population, Gerber and Green's study remains unique and of substantive interest, particularly given its notable conclusion that paid phone banks (a method of choice for many modern campaigns) were far inferior to personal contact. This conclusion has been called into question by Imai (2005), who also established that instrumental variables were not in themselves sufficient to address the various complications of Gerber and Green's data. Subjects assigned to treatment resembled controls less closely than should have been the case had they been a simple random sample of the overall experimental pool. Implementation, particularly of the telephone intervention, had been inconsistent, leading to ambiguity as to who precisely should be regarded as the treatment group. These complications led Imai to question the study's randomization and ultimately reject it as "failed" (pp. 285, 291). His alternate analysis sets aside assignment to treatment and control, instead propensity-matching to controls only subjects actually contacted by the campaign. Contra Gerber and Green, but consonant with common assumptions of political practice, Imai's analysis finds statistically and materially significant benefits for the telephone intervention. His and Gerber and Green's incompatible conclusions have contradictory ramifications for the theory and practice of voter mobilization (Gerber and Green 2000, 2005; Imai 2005).

Methodological as well as substantive concerns are at stake in this debate. An analysis like Imai's requires the assumption

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that, by adjusting for available covariates, contacted voters can be rendered equivalent to noncontacted ones, so far as their eventual voting is concerned—an assumption about voting, not just about the manner of assignment of interventions. To be sure, in many studies there is little hope of progress without such substantive assumptions; but a central attraction of randomized studies is the possibility of doing without them, instead relying only on randomization itself as the “reasoned basis for inference” (Fisher 1935; see also Neyman 1990). If, once all of the inevitable complications of implementation have been accounted for, analysis of the Vote 98 study requires meaningful assumptions about political behavior, then perhaps the benefits of randomization for field studies are more limited than experimentalists have come to think.

To illustrate that this is not the case, and to illuminate the substantive disagreement between Imai and Gerber and Green, this article applies randomization-based inference to the Vote 98 study. We demonstrate presently that inference of this type is capable of assessing the magnitude as well as the statistical significance of the treatment effect, and (in Section 2) that it can address all of the lapses and inconsistencies known to have occurred in the New Haven Vote 98 experiment, without requiring special assumptions to do so. To be valid, inferences about treatment effects must be attentive to the manner in which randomization was carried out, respecting such features as stratification and cluster-level assignment; to be powerful, they should draw assistance from the several available covariates that potentially predict voting. Similar challenges arise in survey sampling. In Section 3, we adapt to this setting randomization-based methods of survey analysis. Section 4 addresses substantive questions around which debate about the experiment has centered and, in a demonstration of the power of this approach, brings into focus our understanding of how certain subgroups’ voting was affected. Discussion appears in Section 5.

### 1.1 Votes Attributable to Treatment in a Simple Randomized Turnout Experiment

In 1978 Marion Barry became Mayor of Washington, DC, leaving the city with a vacant seat on its city council. Before a special election to fill Barry’s seat, Adams and Smith (1980) arranged to call 1,325 subjects, soliciting their votes on behalf of one of the candidates, John Ray. These subjects had been randomly selected from a pool  $U$  of  $N = 2,650$  potential voters, none sharing a household, for whom turnout would later be determined from public records. Because the experiment is smaller and simpler than Gerber and Green’s, and because it gives evidence that in its day, at least, brief messages from paid callers effectively got out the vote, we use it to illustrate the basis of our approach.

In the half-sample randomized to control, 315 subjects (23.8%) voted in the special election (Figure 1). Treating the control group,  $C$ , as a sample from  $U$ , the experimental universe, one estimates unbiasedly that 23.8% of subjects in  $U$  would have voted had none of them been called. It so happens, however, that 29.6% of the treatment group voted, so that in all 26.7% of  $U$  voted. Does the difference indicate the treatment had an effect, or could it be due to chance? For any  $B \subseteq U$  denote by  $\bar{r}_B$  the mean of  $r$ ’s in  $B$ ,  $|B|^{-1} \sum_{i \in B} r_i$ , so that the

proportion of controls voting was  $\bar{r}_C = 0.238$ . (Here “ $|B|$ ” indicates the number of elements in  $B$ .) Let  $\mathbb{C}$  be the set of all samples from  $U$  of size  $n = |C|$ ,  $C$  a random subset of  $U$  drawn with uniform probability from  $\mathbb{C}$ . Elementary theory of survey sampling (Kish 1965, section 2.2-3; Cochran 1977, section 2.4-7; Lohr 1999, section 2.7) yields  $\mathbb{E}(\bar{r}_C) = \bar{r}$ ,  $V(\bar{r}_C) = (\text{fpc}) * s^2[\mathbf{r}]/n$ , and  $\mathbb{E}s^2[(r_i : i \in C)] = s^2[\mathbf{r}]$ , where  $N = |U| = 2,650$ ,  $\mathbf{r} = (r_i : i \in U)$ , (fpc) is the finite population correction  $(1 - n/N)$ , and  $s^2[(r_1, \dots, r_J)] = (J - 1)^{-1} \sum_1^J (r_j - \bar{r})^2$ ; furthermore  $\hat{V}(\bar{r}_C) = (1 - n/N)s^2[(r_i : i \in C)]/n$  is the natural estimate of  $V(\bar{r}_C)$ . With the finite-population central limit theorem (Hájek 1960), these facts suggest  $\bar{r}_C \pm 1.96\hat{V}^{1/2}(\bar{r}_C) = 0.238 \pm 1.96(0.0083) = [0.222, 0.254]$  as an approximate 95% confidence interval (CI) for the overall proportion of subjects who would have voted even had none of the calls been placed.

Evidently, sampling variability alone does not explain the difference in voting between Adams and Smith’s treatment and control groups, as  $U$ ’s 26.7% turnout rate falls well outside of this confidence interval. At least some portion of the difference must be attributed to Adams and Smith’s intervention—but how much? If  $2,650 * [0.222, 0.254]$ , or 587 to 673 of  $U$ ’s 2,650 members, would have voted without the GOTV calls, whereas in fact 707 of them voted, *then it follows that at least 34 ( $= 707 - 673$ ) and as many as 119 ( $707 - 587$ ) of those votes can be attributed to treatment*. This is a 95% CI for  $A$ , the attributable effect (Rosenbaum 2001). A point estimate is  $707 - 0.238 * 2,650 = 77$  votes. In other words, Adams and Smith’s turnout campaign raised turnout by something between  $34/1,325 = 2.6\%$  and  $119/1,325 = 9.0\%$ , with 95% confidence.

These statements make no claim about the efficacy of GOTV calls in general. They attribute effects to a particular intervention, Adams and Smith’s 1978 turnout campaign; to a particular experimental universe, Adams and Smith’s 2,650 study subjects; and to a particular treatment group, those 1,325 subjects the experiment selected for GOTV. This attributable effect is inherently an in-sample quantity. It relates closely, however, to more familiar targets of causal inference. The quantity  $A/1,325$  is equal in expectation to the “intention-to-treat effect” (ITT) parameter for Adams and Smith’s 2,650 subjects (and arguably for superpopulations of which they are representative). Together with data on the number of treated subjects, subjects who both were assigned to treatment and later received it, our inferences about  $A$  also speak to the effect of treatment per se. It follows that the ratio of votes spurred by treatment,  $A$ , to the number of subjects treated,  $O$ , lies between  $34/950 = 0.036$  and  $119/950 = 0.125$ —between 3.6% and 12.5% of experimental contacts effected a vote. The closely related parameter  $EA/EO$  is sometimes called the effect of treatment on the treated, or ETT (Heckman 1997; see also Rosenbaum and Rubin 1985). However the result is presented, it appears that brief, scripted GOTV calls produced benefits of both statistical and material significance, at least in one special election in 1978.

Note carefully that the form of analysis just given relies only on the integrity of Adams and Smith’s data and on their faithful execution of their maintained experimental design—no statistical model of the response variable is assumed, nor are non-contacted treatment group subjects assumed to be exchangeable with controls. In both of these respects it differs from Adams

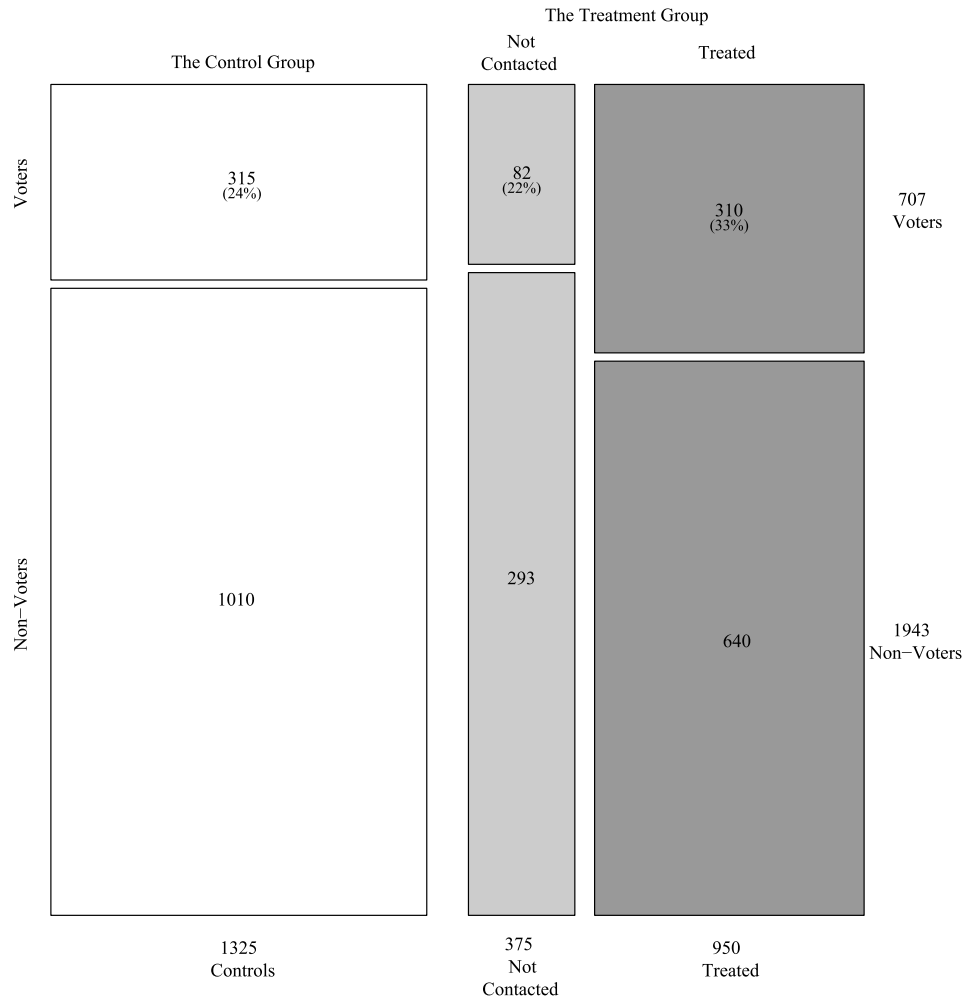


Figure 1. Assignment, compliance, and voting for the Adams and Smith (1980) telephone field experiment. The columns labeled “Not Contacted” and “Treated” contain those subjects who were assigned to treatment but who either did not answer the telephone or did answer the call, respectively. Relative sizes of tiles reflect shares of the experimental pool (Hartigan and Kleiner 1984; Friendly 1994); for example,  $315/1,325 \approx 24\%$  of controls voted, and controls constituted 50% of experimental subjects, so the tile representing voting controls occupies  $315/2,650 \approx 12\%$  of the total area of the plot.

and Smith’s analysis. Their analysis compared to the control group only subjects to whom calls were successfully placed—the *treated*, a proper subset of *the treatment group*, the larger collection of subjects experimenters intended to contact by telephone (Figure 1). This type of comparison would be misleading, despite the randomization, had subjects who would have voted even if not called by the campaign been easier to reach than their nonvoting counterparts. Consistent with the ITT principle (Lee et al. 1991), our alternate approach ensures parity by comparing treatment and control groups as randomized, irrespective of whether or not contact with treatment subjects was made.

Now Adams and Smith’s analysis suggested a much greater turnout benefit than ours, a boost of nearly 40%. The discrepancy between these and our randomization-based results suggests that those subjects who would have voted whether reminded to or not took the campaign’s calls in greater proportions than voters who needed reminding, a circumstance that would bias Adams and Smith’s analysis but not ours. Imai’s analysis of the Vote 98 experiment is protected against such

bias to some extent, because it propensity-matched treated subjects to controls; but since within matched sets it compares the treated to controls, it remains vulnerable to a bias related to Adams and Smith’s, in the event that conditioning on measured covariates is not sufficient to make treated Vote 98 subjects—subjects who not only were assigned to intervention but also received it—exchangeable with Vote 98 controls.

## 1.2 Adapting Design-Based Survey Methods to Experiments

To attribute effects to treatment, the only quantity about which one must draw statistical inferences is  $\bar{y}_{cU}$ , the average (over all of  $U$ ) of outcomes that would have resulted had each study subject received the control condition. It, or rather the multiple  $N\bar{y}_{cU} = \sum_U y_{ci}$  of it, is compared to  $\sum_U y_i$ , a quantity that is fully observed. When  $\mathcal{C}$  is a probability sample from  $U$ , methods from survey sampling become available for estimating  $\sum_U y_{ci}$ . Such complications as random assignment of groups rather than individuals and assignment within blocks map to common features of sample surveys, cluster-level selection and selection within strata, the consequences of which

are well understood. When there are covariates, a mature literature establishes that randomization-based inference can borrow from model-driven covariate adjustment to improve precision (Isaki and Fuller 1982; Särndal, Swensson, and Wretman 1991; Firth and Bennett 1998). We bring both of these benefits to bear on the Vote 98 controversy.

Might something be lost by moving from methods designed for experiments to methods designed for surveys? One concern is that permutation-based inference for experiments can often be done exactly, whereas design- or randomization-based inference in surveys generally is not exact. The analysis of Section 1.1, for example, involves two layers of approximation, neither of which would be invoked by an exact calculation:

- L1. The distribution of the sample mean  $\bar{y}_C$  is approximated as Normal; and
- L2.  $V(\bar{y}_C) = (1 - \frac{n}{N})s^2[(r_i : i \in U)]/n$  is estimated by  $\hat{V}(\bar{y}_C) = (1 - \frac{n}{N})s^2[(r_i : i \in C)]/n$ .

Covariate adjustment will require a further layer of large-sample approximation, to be discussed in Section 3.

We studied the performance of these approximations in some detail. The results, many of which are to be given in this article, support a methodological hypothesis to the effect that for simply- or block-randomized experiments like Gerber and Green's (2000), the combined approximation error is negligible. This hypothesis, call it  $H_M$ , carries the provisions that: (a) the experiment be relatively large, in terms of the number of units that it independently assigns to treatment; (b) that if the outcome is binary then, in the absence of the treatment, it should be neither overwhelmingly common nor overwhelmingly rare; and (c) that the fraction of units assigned to control not be overly small, so that the control group made large enough to be informative about both means and variances. Proviso (a) addresses L1, whereas provisos (b) and (c) address L2, by heading off known shortcomings of Wald-type variance approximations with small samples (Zheng and Little 2005, section 4; Elliott 2009, section 4.1) and with binary data (Brown, Cai, and Das-Gupta 2001).

The analysis of Section 1.1 depends on L1 and L2, and as such offers a first test for  $H_M$ . Let us determine and evaluate the exact coverage probabilities of Section 1.1's asymptotic 95% CI. Write  $r_{ci}$  for subject  $i$ 's potential response to the control condition; then  $\bar{r}_C$  estimates  $\bar{r}_{cU}$ , a parameter that takes one of the values  $\{397/2,650, 398/2,650, \dots, 1347/2,650\}$ . In asserting this we assume an *exclusion restriction* (Angrist, Imbens, and Rubin 1996; Rosenbaum 1996), that  $r_i$  can differ from  $r_{ci}$  only for contacted subjects  $i$ . Since 397 votes were cast by the 1,700 controls and treatment group noncontacts who did not receive a GOTV call, our exclusion restriction entails that at least 397 and no more than  $397 + (|U| - 1700) = 1,347$  of the  $|U| = 2,650$  subjects would have voted absent the intervention. Some algebra shows that

$$\bar{r}_{cU} \in \bar{r}_C \pm z_{\alpha/2} \hat{V}^{1/2}(\bar{r}_C)$$

$$\Leftrightarrow \bar{r}_C \in \frac{\bar{r}_{cU} + c/2}{1 + c} \pm c^{1/2} \frac{\sqrt{\bar{r}_{cU} - \bar{r}_{cU}^2 + c/4}}{1 + c},$$

where  $c = z_{\alpha/2}^2 n^{-1} (1 - n/N) N(N - 1)^{-1}$ . By evaluating the hypergeometric probability mass associated with this range of

$\bar{r}_{cU}$ s, we determined the *a priori* probability that  $\bar{r}_{cU} \in \bar{r}_C \pm 1.96 \hat{V}^{1/2}(\bar{r}_C)$  for each value of  $\bar{r}_{cU}$  not excluded by the data and the exclusion restriction. As the parameter  $\bar{r}_{cU}$  varied across its feasible range, coverage probabilities fluctuated about a median value of 0.950, from as low as 0.944 (for  $\bar{r}_{cU} = 632/2,650$ ) to as high as 0.955 (for  $\bar{r}_{cU} = 634/2,650$ )—a result that supports  $H_M$ . Further corroboration appears in Section 3.

## 2. THE RANDOMIZATION BASIS FOR ANALYSIS OF VOTE 98

The Vote 98 experiment was more complex than Adams and Smith's, with a much larger sample, multiple interventions and randomization that involved both stratification and clustering, not to mention unintended shortcomings of implementation. This section reviews the design and implementation of the Vote 98 experiment, exploring whether and how complications like those occurring in it can be addressed with randomization-based modes of inference.

### 2.1 Design of the Vote 98 Study

From official records, Gerber and Green assembled a complete list of registered voters in New Haven, Connecticut as of September 1998. To isolate the nonstudent population, they excluded voters from the ward containing Yale University and many of its students, as well as those at addresses listing three or more registered voters and those without a street address; the remaining 31,100 subjects, residing in 22,450 households within the 29 remaining wards, constitute  $U$ , the universe of the Vote 98 experiment. (Our description is based on "2005 release" data posted at Green's website, which differ from earlier releases of the data in incorporating household identifiers, subjects dropped from the rolls after November 1998, and additional data cleaning, as described in Gerber and Green 2005.) Postcards containing GOTV messages were sent randomly to half of the households, with the number of mailings varied at random among one, two, and three. One-tenth of those households that were not sent a mailer were randomly selected to also be targeted for GOTV by telephone. For the households to which a mailer was sent, telephone contact was also attempted, but at a higher rate, with 40% randomized to telephone GOTV. Viewed unto itself, the telephone subexperiment is randomized within blocks but not simply randomized, with mailed and unmailed blocks; likewise, mail was in effect block-randomized, with blocks defined by whether telephone GOTV calls were or were not attempted. A third form of intervention, in-person entreatment at potential voters' doors, was randomly assigned to 1/5 of the same pool, but this randomization was independent of the other two. A household could have been slated for no intervention or for any combination of interventions, up to and including mailers, multiple attempts at telephone contact over the three days up to and including the election, and a week-end personal visit during the month before the election; all of these combinations of experimental assignments occurred. The overall situation is depicted in Figure 2, which also speaks to compliance with assigned treatment.

Compliance with telephone and in-person assignments was measured at the household level, with a household treated as complying if contact was made with any one of its members. Telephone GOTV calls were placed successfully to 28% of



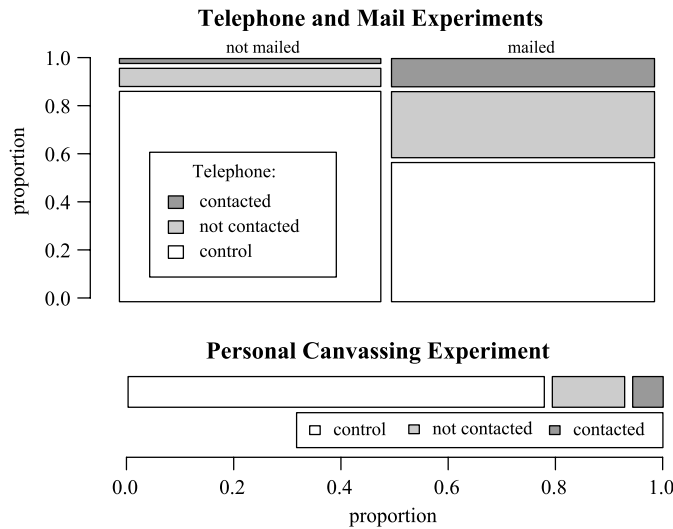


Figure 2. Assignment and compliance for mail, telephone and personal canvassing experiments. Relative sizes of tiles reflect proportions of households in the sample.

households randomized to the telephone condition, whereas personal contact was successful for 30% of households randomized to it. About 10% of those who could not be reached at their doors had leaflets left for them by canvassers, and roughly 15% of them were instead mailed a refrigerator magnet with the election date printed on it, a subsidiary intervention that for the purpose of inference about treatment effects must be considered part of the in-person appeal. These intervention supplements complicate interpretation of intervention effects, but because they were withheld from the group not randomized to personal canvassing, they are no threat to inference in the style of Section 1.1 on the presence and magnitude of intervention effects. Likewise, there was an irregularity in administering the telephone message, such that 10% of households assigned to telephone persuasion never were called with a GOTV message. (They were called, but with a script urging participation in a blood drive.) Whereas the analyses of Imai and Gerber and Green both treated these subjects as controls, our analysis considers them noncomplying intervention group members, hewing to the design. No measure of compliance is available for the mail intervention.

Some 5% of subjects drawn into the Vote 98 study pool from pre-election registration lists appeared neither as voters nor nonvoters in official records of the 1998 election. Missing outcomes of this type are typical of voting data, because registrars may only infer when a voter has moved or passed away based on repeated nonvoting. Our analysis interprets these as nonvoters, treating them the same as subjects coded as nonvoters in 1998 election records.

## 2.2 Baseline Comparability of Treatment Groups

In appraising experimental assignments to treatment or control, one seeks assurance that subjects slated for the two conditions are similar, or at least as similar as can be expected given the form of randomization used (see, for example, Raab and Butcher 2001). The analogous question in surveys is whether a sample is representative of all units appearing in the sampling frame.

The Vote 98 study's covariates include voting in the prior election, registration at the time of the prior election, registration with either of the two major parties, whether the voter lives in a one-voter or a two-voter household (households with three or more voters having been excluded), voter age, and the ward in which the voter resides. Age information was available for more than 99% of voters, and the other variables were always available; we handled missing ages by median imputation. Because the age variable was quite skewed, with one potential voter as old as 106, and because age strongly predicts voting (Wolfinger and Rosenstone 1980; Highton and Wolfinger 2001), we decomposed it using a natural cubic spline with knots at quintiles of the age distribution, comparing the “sample,”  $C$ , to the “sampling frame,”  $U$ , in terms of the B-spline basis for this decomposition, rather than in terms of age itself. In a limited sense, compliance information can also be regarded as a covariate. Since the completion or noncompletion of attempted telephone contacts is not plausibly influenced by independently assigned personal interventions, having received the telephone intervention is presumptively a covariate, a variable not influenced by assignment to treatment conditions, from the perspective of the personal canvassing subexperiment—although from the perspective of the telephone GOTV subexperiment it certainly can be influenced by treatment assignment. Likewise, having heard a personal GOTV appeal is a covariate for the telephone- and mail-GOTV subexperiments, but not for the personal canvassing experiment.

To compare covariates in the subexperiments' control groups to those of the experimental universe as a whole, we use the same method as used in Section 1.1, but this time to estimate  $\sum_U x_i$ , for various covariates  $x$ . In light of the treatments' assignment by household, we take  $U$  to be the experimental universe of households, not individuals; individual-level covariate measurements  $x_{ij}$  are summarized by household totals,  $x_i = \sum_j x_{ij}$ , in these calculations. In the case of the in-person experiment, then, we estimate covariate totals  $\sum_{i \in U} x_{i,j} = \sum_U x_i$  by  $N\bar{x}_C \pm z_* N\hat{V}^{1/2}(\bar{x}_C)$ ,  $\hat{V}(\bar{x}_C) = (1 - n/N)s^2[(x_i : i \in C)]/n$ , with  $s^2[\cdot]$  as defined in Section 1.1. In light of the telephone experiment having been randomized in blocks, totals of  $x$  are estimated separately in each block  $B$  and then added across blocks, as are the associated variance estimates  $|B|^2 \hat{V}(\bar{x}_{C \cap B})$ , to estimate the overall total and its error of estimation. Estimates of subject-level means in  $x$ , as shown in Figure 3, result from rescaling these estimated totals by the reciprocal of  $M$ , the number of subjects in the experiment.

This method accounts for the fact that randomization was performed at the household level, and so can be expected to be somewhat less effective at balancing the groups than individual-level randomization would have been. In contrast, Imai's conclusion that the Vote 98 study's randomization had failed followed from checks of group comparability that did not account for household-level randomization. (The household identifiers that we use here were not publicly available when his analysis was conducted.) Were we to do the same, the centering points of our confidence intervals would not have been substantially affected, but the intervals would have been too narrow. Extrapolating to the experimental universe from subjects the telephone subexperiment assigned to control, 2 of the 39 interval estimates of baseline means in  $x$  would fail to cover their targets; in the

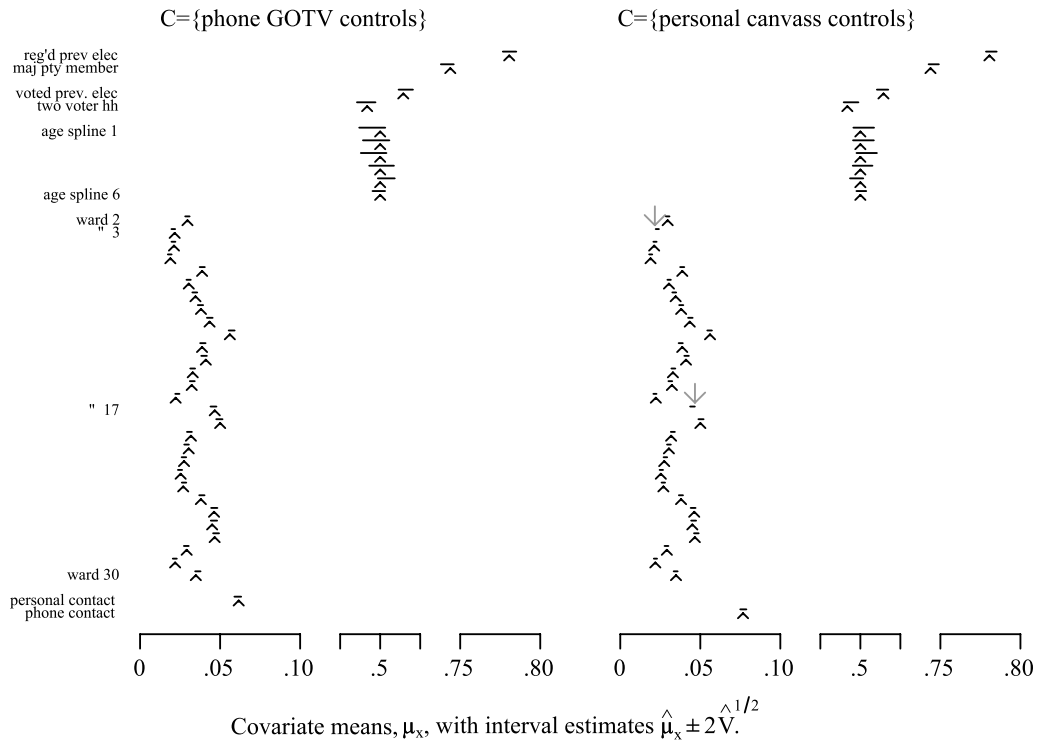


Figure 3. Control groups' representativeness of the experimental universe, in the telephone GOTV and personal canvassing subexperiments. Arrowheads represent means over all of  $U$ , with the horizontal bars they point to giving intervals  $\hat{\mu}_x \pm 2\hat{V}_x^{1/2}(\hat{\mu}_x)$  calculated from  $C$ . The larger, downward-pointing arrows indicate means not covered by corresponding interval estimates. Age spline loadings have been centered and rescaled; for all other variables, scale is indicated on the lower horizontal axis. The 80 interval estimates that result should carry 95% confidence; consistent with this, all but 2 of them contain their targets.

extrapolation from subjects not assigned to in-person GOTV, 4 of 39 such 95% confidence intervals would fail to cover their targets. *Prima facie*, such results would suggest a problem with the randomization, but in truth they would only indicate that it had been held to an inappropriate standard. See Hansen and Bowers (2008) for more discussion of baseline comparability in cluster-randomized experiments.

As Figure 3 suggests, analysis that does account for randomization at the household level gives a different and more favorable picture than such an examination at the individual level. The figure compares covariate averages over the experimental universe to interval estimates of those averages arising from applying our method to the telephone GOTV control group and to personal canvassing controls. With only 2 exceptions, extrapolations  $\hat{\mu}_x \pm 2\hat{V}_x^{1/2}(\hat{\mu}_x)$  from the sample include their targets  $\mu_x$ . These misses occurred for the relatively skewed binary variables residence in wards 3 and 17, and they may reflect the known difficulty of our Wald-type confidence procedures with such variables, even in quite large samples (Brown, Cai, and DasGupta 2001). [This possibility motivates our proviso (b) in Section 1.2, that the main estimand not be a binary variable with mean close to 0 or 1.] In any case, given that the figure shows some 80 95% confidence intervals, it is to be expected that a few would exclude their estimands. Overall, the results cast no aspersions on the Vote 98 study's randomization, nor on the comparability of experimental and control groups it produced.

## 2.3 Assumptions

*Likely Heterogeneity of Treatment Effects; Exclusion Restriction.* The many callers and field workers contributing to a political campaign may do so with varying effectiveness, given differences in their experience and motivation as well as differences among potential voters. While it is appropriate that speculation about these factors should inform the experimental protocol—the Vote 98 campaign, for example, attempted to match the race of its canvassers to the neighborhoods in which they would be working, perhaps enhancing the quantity or quality of voter contacts—such factors may be difficult to parameterize reliably at the stage of analysis. Accordingly, our analysis seeks to minimize assumptions about intervention effects. It does, however, impose the exclusion restriction, here interpreted as the requirement that intervention effects are experienced only within households that received the intervention, so that  $r_{ij} = r_{cij}$  unless  $i$  was an intervention household (Rosenbaum 1996).

*No Interference Between Households.* The Vote 98 campaign randomized households rather than persons. Accordingly, we shall assume that intact households, but not individuals considered in isolation from their households, have stable unit treatment values (Rubin 1986), in that their outcomes may be determined by experimental interventions they receive but not by what interventions are delivered to other households. The analysis will allow cohabiting subjects' voting decisions to be correlated in arbitrary ways, with or without the treatment,

a possibility that Gerber and Green's (2000) and Imai's (2005) models (if not Gerber and Green's 2005) would deny.

*Stability of Nonfocal Interventions Across Possible Assignments of the Focal Intervention.* When there are other experiments in the same field, randomization-based assessments of an intervention's effects require neither that its intervention subjects nor its controls be protected from the other interventions. Instead, they require assignment of the focal intervention—not receipt, only assignment—to have been independent of both assignment and receipt of the other interventions. A GOTV effect observed against a backdrop of spirited campaigning may merit a different substantive interpretation than an effect of similar interventions observed in a quiet political season, but from the randomization perspective the two inferential problems are the same. Likewise, viewing the New Haven Vote 98 study as a union of subexperiments on GOTV by mail, by telephone and in person, our randomization analysis of each experiment conditions on the realized treatment assignments of the others. For analysis of the mail experiment, for instance, this means conditioning on assignments to the telephone intervention, which define the two blocks within which mail can be regarded as simply randomized.

*A Random Variable as Estimand.* If, as is true of each of the Vote 98 subexperiments, no subjects randomized to control received the intervention, then  $a = \sum_{i \notin C} r_i - r_{ci}$ . As  $\mathbf{r}$  depends on which subjects receive the intervention, one could also write  $a = \sum_{i \notin C} r_i(C) - r_{ci}$ —a representation emphasizing that  $a$  is the value of a random variable,  $A = \sum_{i \notin C} r_i(C) - r_{ci}$ , not a parameter. Since its value is determined by observed data in conjunction with the parameter  $\sum_i r_{ci}$ , however, inference about it is logically equivalent to inference about  $\sum_i r_{ci}$  and can be made by conventional means.

*Comparison With Assumptions of Other Methods for Cluster-Randomized Data.* Other ways to account for clustered treatment assignment and binary outcomes include the empirical Bayes methods of Raudenbush (1997) and Murray (2001); the Bayesian approach of Thompson, Warn, and Turner (2004), which commit to models for the response as a function of covariates; and the randomization-based method of Braun and Feng (2001), which models the treatment effect as constant on a log-odds scale. These setups all require modeling the effect of assignment to treatment, or the ITT effect. In contrast, the present method supposes subjects to be characterized by deterministic indicators  $r_{cij}$  of whether they would have voted had the experiment not occurred, and adopts the limited goal of inferring the magnitude of  $a = \sum_{i \in U} r_i - r_{ci}$ , the sample-aggregate increase in voting attributable to treatment. It does not culminate in odds ratios, which can be difficult to relate to more readily interpretable parameters (Greenland 1987); nor make assumptions, other than the exclusion restriction, about ITT effects; nor require homogeneity of intervention effects across groups or subgroups of individuals.

Whether our method can retain these advantages while using covariates to improve precision remains to be seen. Section 3 accomplishes this using standard regression techniques. Perhaps surprisingly, it also avoids the modeling assumptions that regression ordinarily requires.

### 3. LARGE-SAMPLE METHODS FOR EXPERIMENTS WITH COVARIATES

Provided that households, rather than individuals, are taken as the unit of analysis, the method by which Section 1.1 attributed votes to Adams and Smith's telephone intervention now applies directly to experiments like Gerber and Green's. Denote household  $i$ 's observed turnout by  $r_i$ , and denote by  $r_{ci}$  its turnout had treatment been withheld (so that  $r_i = r_{ci}$  for all  $i \in C$ , but  $r_i$  may differ from  $r_{ci}$  if  $i \notin C$ ). We can estimate each intervention's effect on turnout as the difference between the total observed turnout,  $\sum_U r_i$ , and the estimate of total turnout one would extrapolate from its control group. Because the in-person intervention was directed to a simple random sample of households, for it  $\bar{r}_C$  estimates the average votes per household in the absence of intervention,  $\bar{r}_{cU}$ , with variance approximately  $\hat{V}(\bar{r}_C) = (1 - n/N)s^2[(r_i : i \in C)]/n$ , making  $\sum_U r_i - N\bar{r}_C \pm Nz_{\alpha/2}\hat{V}^{1/2}(\bar{r}_C)$  an approximate  $(1 - \alpha) * 100\%$  CI for the number of votes won by the personal canvassing campaign. While the mail and telephone intervention groups are not simple random samples from  $U$ , they are unions of simple random samples, from blocks contained in  $U$ ; the method applicable directly to the in-person experiment can be applied separately to each block, after which both vote attributions and associated variances can simply be added across blocks.

As noted by Imai (2005), the covariates in the Vote 98 study were quite rich; age and prior voting, for example, are each important predictors of voting. The present section develops a method of extracting additional precision from covariates, inspired by the design-based, model-assisted approach to survey analysis. It uses regression adjustment, although the inferences it yields continue to flow from the strict logic of randomization alone, not regression modeling assumptions (Särndal, Swenson, and Wretman 1991, section 6.7). The approach is related to methods of regression adjustment for comparative studies discussed by Rosenbaum (2002), but differs in depending on large-sample approximations and in being somewhat simpler to implement. Our exposition of it is progressively more methodological than substantive in focus; readers interested primarily in our conclusions about voting can skip to Section 4 from any point in Section 3.

#### 3.1 Known Regression Coefficients

Let  $C$  represent a simple random sample from  $U$ , and let  $\hat{\mathbf{r}}_C(\cdot)$  be a function mapping regression parameters  $\beta \in \mathbb{R}^K$  to vectors of predictions  $(\hat{r}_{ci}(\beta) : i \in U)$ . Covariates  $\mathbf{x}$  may play a role in determining  $\hat{\mathbf{r}}_C(\beta)$ , although this is suppressed in the notation. For example, in the analysis to follow  $\hat{r}_{ci}(\beta)$ ,  $i \in U$ , is defined by  $\text{logit}(\hat{r}_{cij}) = \beta_0 + \beta_1 x_{1ij} + \dots + \beta_K x_{Kij}$ , each  $j$  in cluster  $i$ , and  $\hat{r}_{ci}(\beta) = \sum_j \hat{r}_{cij}$ . For this section only, peg  $\beta$  to a fixed position in regression parameter space, the same position regardless of what  $C \subseteq U$  is chosen as the control group.

Writing  $e_i(\beta) = r_{ci} - \hat{r}_{ci}(\beta)$ , we simply regard  $(e_i(\beta) : i \in C)$  as a sample from  $(e_i(\beta) : i \in U)$ , estimating  $\bar{e}_U(\beta)$  with  $\bar{e}_C(\beta)$ . Just as in Section 1.1, a large-sample 95% confidence interval for  $\bar{e}_U(\beta)$  is  $\bar{e}_C(\beta) \pm z_* \hat{V}^{1/2}(\bar{e}_C(\beta))$ , where  $\hat{V}(\bar{e}_C(\beta)) = (1 - n/N)s^2[(e_i(\beta) : i \in C)]/n$ . The aim is to estimate  $\mu_c = M^{-1} \sum_U r_{ci}$ , the fraction of all  $M$  study subjects who would

have voted absent the intervention, not  $\bar{e}_U(\beta)$ ; but since  $\bar{r}_{cU} = \bar{r}_{cU}(\beta) + \bar{e}_U(\beta)$ , the estimator

$$\hat{\mu}_c(\beta) = \frac{N}{M}(\bar{r}_{cU}(\beta) + \bar{e}_C(\beta)) \quad (1)$$

follows directly. Here  $\bar{r}_{cU}(\beta)$  is the average of  $(\hat{r}_{ci}(\beta) : i \in U)$ , a nonrandom quantity, so that the standard error of  $\hat{\mu}_c(\beta)$  is  $N/M$  times the standard error of  $\bar{e}_C(\beta)$ .

Observe that the foregoing argument avoids assuming that the “true” or “correct” regression of  $\mathbf{r}_c$  on  $\mathbf{x}$  is the inverse logit of  $\mathbf{x}\beta$ . Nor is there need for the predictions  $\hat{\mathbf{r}}_c(\beta)$  to address correlations of response within a cluster; these issues have been addressed by aggregating residuals and predictions to the cluster level before estimating  $\hat{\mu}_c(\beta)$  or its error.

### 3.2 Estimated Regression Surface

Although  $\beta$  can be chosen arbitrarily, it is advantageous to select it so as to maximize the quality of predictions of  $\mathbf{r}_c$ . This intuitive claim may be justified by observing that  $V(\hat{\mu}_c) \propto s^2[(e_i(\beta) : i \in U)]$ , where  $e_i(\beta) = r_{ci} - \hat{r}_{ci}(\beta)$ , and that  $s^2[(e_i(\beta) : i \in U)]$  directly reflects how well  $\hat{\mathbf{r}}_c(\beta)$  tracks  $\mathbf{r}_c$ . The  $\beta$  best describing  $r_c$ 's relationship to  $\mathbf{x}$ es within  $U$ —the logistic regression of  $(r_{cij} : i \in U)$  on covariates  $(\bar{x}_{ij} : i \in U)$ —would minimize  $V(\hat{\mu}_c(\beta))$ , at least approximately, and might be taken as the ideal value of  $\beta$ . We propose to estimate this  $\beta$ , written  $\beta^{(0)}$ , via a logistic regression restricted to the control group. (The restriction to controls allows us to avoid committing to a model relating  $\mathbf{r}_i$  and  $\mathbf{r}_c$ .) Writing  $\hat{\beta}$  for the result of this regression, our interval estimate for the attributable effect is

$$\begin{aligned} & \sum_U r_i - M\hat{\mu}_c(\hat{\beta}) \pm z_{\alpha/2}M\hat{V}^{1/2}[\hat{\mu}_c(\hat{\beta})]_{\beta=\hat{\beta}} \\ &= \sum_U r_i - \sum_U \hat{r}_{ci}(\hat{\beta}) - N\bar{e}_C(\hat{\beta}) \\ & \quad \pm z_{\alpha/2}N\hat{V}^{1/2}[\bar{e}_C(\hat{\beta})]_{\beta=\hat{\beta}} \\ &= \sum_U r_i - \sum_U \hat{r}_{ci}(\hat{\beta}) \pm z_{\alpha/2}N\hat{V}^{1/2}[\bar{e}_C(\hat{\beta})]_{\beta=\hat{\beta}}. \end{aligned} \quad (2)$$

(3) assumes the logistic regression was fit with an intercept, in which case the sum  $N\bar{e}_C(\hat{\beta})$  of its residuals must be 0.

The estimate  $\hat{\beta}$  is a random variable, not a constant, so the argument of Section 3.1 does not alone suffice for large-sample normality of  $\hat{\mu}_c(\hat{\beta})$ , nor for  $\hat{V}(\bar{e}_C(\hat{\beta}))$  to approximate its variance. This turns out not to be an impediment: under appropriate conditions, one can act as if  $\hat{\beta}$  were  $\beta^{(0)}$ , without degrading the quality of inference.

**Proposition 3.1.** Let  $\hat{\mu}_c(\beta)$ ,  $e_i(\beta)$  be as defined in (1) and accompanying discussion, all  $\beta \in \mathfrak{N}^K$ . Suppose  $U$  and  $C$  to be embedded in sequences such that  $N = |U| \uparrow \infty$  and  $|C| = n \uparrow \infty$ ; that  $n\mathbf{E}(\hat{\beta} - \beta^{(0)})^2$  is asymptotically bounded, some  $\beta^{(0)}$ ; that  $s^2[(e_i(\beta^{(0)}) : i \in U)] \rightarrow$  some limit; that covariates  $x_{ijk}$  and cluster sizes are uniformly bounded; and that  $n/N, M/N \rightarrow$  some limits. We then have the representation

$$\begin{aligned} & n^{1/2}(\hat{\mu}_c(\hat{\beta}) - \mu_c) \\ &= n^{1/2}(\hat{\mu}_c(\beta^{(0)}) - \mu_c) + \underbrace{n^{1/2}(\hat{\beta} - \beta^{(0)})^T T(C)}_{*} \end{aligned} \quad (4)$$

in which  $n^{1/2}(\hat{\beta} - \beta^{(0)})$  is bounded in probability while  $T(C) \xrightarrow{P} 0$ , so that  $(*) \xrightarrow{P} 0$ , where  $T(C)$  is as defined in Appendix A. Furthermore  $s^2[(e_i(\hat{\beta}) : i \in C)] \xrightarrow{P} s^2[(e_i(\beta^{(0)}) : i \in U)]$ , so that  $(\hat{\mu}_c(\hat{\beta}) - \mu_c)\hat{V}^{-1/2}(\hat{\mu}_c(\hat{\beta}))|_{\beta=\hat{\beta}} \xrightarrow{P} N(0, 1)$ .

Binder (1983, the appendix) gives natural, if rather technical, conditions on samples  $C$  from sampling frames  $U$  under which  $\hat{\beta}$  has  $o(n^{-1/2})$  bias and  $O(n^{-1})$  variance, making  $n\mathbf{E}(\hat{\beta} - \beta^{(0)})^2$  asymptotically bounded. The practical meaning of these and the conditions of Proposition 3.1 is that the control group should be sufficiently large and that, taken together, the data  $((r_{cij}, \bar{x}_{ij}) : i \in U)$  and the model used to estimate  $\hat{\beta}$  are such that few of  $(e_i(\beta) : i \in U)$  are large relative to their standard error and few of  $(\sum_j x_{kij}\hat{r}_{cij}(\beta)(1 - \hat{r}_{cij}(\beta)) : i \in U)$  are large relative to their standard error, for  $k \leq K$  and  $\beta$  among the likely values of  $\hat{\beta}$  (see, e.g., Scott and Wu 1981, p. 101). Proposition 3.1 is proved in Appendix A.

### 3.3 Checking Finite-Sample Performance and Maximizing Power

When carrying out inference using the procedure of Section 3.2, one relies on three asymptotic approximations:

- A1. The distribution of  $\bar{e}_C(\beta^{(0)})$  is approximated with a Normal distribution;
- A2. the distribution of  $\bar{r}_c(\hat{\beta}) + \bar{e}_C(\hat{\beta})$  is approximated with that of  $\bar{r}_c(\beta^{(0)}) + \bar{e}_C(\beta^{(0)})$ ; and
- A3.  $s^2[\mathbf{e}(\beta^{(0)})]$  is approximated with  $s^2[(e_i(\hat{\beta}) : i \in C)]$ .

Assumption A1 is comparable to L1 of Section 1.2. A3 strengthens L2, and A2 is new. A1 is relatively safe, at least in large samples with few outliers (Hájek 1960; Höglund 1978), but A2 and A3 are likely to err in predictable ways.

As noted following (3), when it holds, the fitted residuals  $(e_{ij}(\hat{\beta}) : i \in C)$  necessarily sum to 0, unlike the corresponding deviations  $(e_{ij}(\beta^{(0)}) : i \in C)$  from the population regression surface. Note that  $\hat{\mu}_c(\hat{\beta}) \propto \bar{e}_C(\hat{\beta}) + \bar{r}_{cU}(\hat{\beta})$ , wherein  $\bar{r}_{cU}(\hat{\beta})$  but not  $\bar{e}_C(\hat{\beta})$  is random, whereas  $\hat{\mu}_c(\beta^{(0)}) \propto \bar{e}_C(\beta^{(0)}) + \bar{r}_{cU}(\beta^{(0)})$ , wherein  $\bar{e}_C(\beta^{(0)})$  but not  $\bar{r}_{cU}(\beta^{(0)})$  is random. For finite  $n$  and  $N$ , one might expect variation of  $\bar{r}_{cU}(\hat{\beta})$  to be smaller than that of  $\bar{e}_C(\beta^{(0)}) = \bar{r}_{cC} - \bar{r}_{cC}(\beta^{(0)})$ , as  $\bar{r}_{cU}(\hat{\beta})$  is affected only indirectly by variation in  $C$ . If so, this would undercut approximation A2 in such a way as to cause overestimation of  $V(\hat{\mu}_c(\hat{\beta}))$ .

As to A3, although  $s^2[(e_i(\beta) : i \in C)]$  may be unbiased for  $s^2[(e_i(\beta) : i \in U)]$  when  $\beta$  is fixed, it is well known that when coefficients  $\hat{\beta}$  are estimated on one sample, say  $C$ , then the MSE of residuals, i.e.  $s^2[(e_i(\hat{\beta}) : i \in C)]$ , is often an “optimistic” or downwardly biased estimate of the error of predictions made using the same estimated coefficients  $\hat{\beta}$  on a separate sample, such as  $U \setminus C$  (Efron 1983). In the limit, as sample sizes increase towards infinity with the dimension of the regression model staying fixed, this bias shrinks to 0. In finite samples, however, it could in principle lead to appreciable underestimation of  $V(\hat{\mu}_c(\hat{\beta}))$ . In summary, in finite samples the method of Section 3.2 could either systematically overestimate or systematically underestimate its error of estimation.

Which of the two biases dominates is likely to be a function of the complexity of the regression surface fit to controls and



then used for predictions  $\hat{r}_c$ , with greater complexity contributing to underestimation of  $V(\hat{\mu}_c(\hat{\beta}))$ . At the same time, underfitting of that regression surface should be avoided, as it would decrease the precision of the estimate. To minimize errors of both types—Type I errors due to overfitting, Type II errors due to underfitting—we compared regression specifications of varying complexity in simulated repetitions of the experiment, performed on Vote 98 controls. This simulation study, details and results of which appear in Appendix B, found appreciable inflation of Type I errors for none of the subexperiments or regression specifications considered, and suggested that a relatively saturated model (F3, in which independent variables consume about 40 degrees of freedom) would appreciably increase power relative to others considered.

## 4. OUTCOME ANALYSIS

### 4.1 Overall Effects of In-Person, Mail, and Telephone GOTV

Separately for each of the three interventions, we estimated the proportion  $\mu_c$  of subjects who would have voted in its absence using the method of Section 3.2. For the telephone intervention, for example, this meant fitting a logistic regression surface to the subset of the control group that had not been sent mailers and fitting another logistic regression surface to the remaining controls; extrapolating these fits to generate predictions  $\hat{r}_{cij}(\hat{\beta})$  for all  $i \in U$  and all  $j$ ; and calculating  $\hat{r}_{ci}(\hat{\beta}) = \sum_j \hat{r}_{cij}(\hat{\beta})$ , each  $i \in U$ . (Specifications for these regressions, and our method of settling on them, are described in Appendix B.) Our estimate of the total number of votes that would have been cast had none of the telephone GOTV calls been made is  $\sum_{i \in U} \hat{r}_{ci}(\hat{\beta})$ . Our estimate of the number of votes attributable to telephone appeals, then, is simply  $\sum_U r_i - \sum_U \hat{r}_{ci}(\hat{\beta})$ , with standard error equal to that of  $\sum_U \hat{r}_{ci}(\hat{\beta})$ .

Because by the assumed exclusion restriction, only subjects contacted by telephone can have been either prompted or dissuaded from voting by the telephone intervention, we checked that the resulting confidence intervals did not extend above the total number of subjects contacted by telephone who eventually voted in the 1998 election, nor below  $-1$  times the total number of contacted subjects who did not vote in that election. (They fell within these limits; had they not, we would have truncated them.) We then divided these values by the total number of subjects who had been contacted by telephone so as to estimate the number of votes generated per contact. We performed parallel calculations for the mail and telephone interventions.

Personal canvassing appeared to produce 9 votes per 100 contacts (95% CI = [5, 13]), the best of the three interventions studied. Mailers were also demonstrably better than control, generating 14 votes per 1,000 households mailed (95% CI = [1, 27]). Although the votes-per-household-mailed estimate is relatively small, political campaigns should balance this small effect against the greater ease of mailing a large number of households. In our analysis, the study provides no evidence of a benefit for telephone appeals. The point estimate is negative:  $-3$  votes per 100 completed calls, with a 95% CI of  $-7$  up to 1 votes per 100 telephone contacts. Although the results stop short of showing GOTV calls to have reduced turnout in the aggregate, they do exclude substantial telephone GOTV benefits.

### 4.2 Subgroup Effects

These methods also apply to the estimation of subgroup effects. To see this, suppose  $G \subseteq \{(i, j) : i \in U\}$  is a subgroup of individuals that can be specified in terms of their covariate values  $\vec{x}_{ij}$ . Then the attributable effect within  $G$  is  $\sum_G r_{ij} - r_{cij} = \sum_{i \in U; j} r_{(G)ij} - \sum_{i \in U; j} r_{(G)cij}$ , where  $(r_{(G)ij}, r_{(G)cij}) = (r_{ij}, r_{cij})$  if  $(i, j) \in G$ ,  $(0, 0)$  otherwise. Define  $\hat{r}_{(G)cij}(\beta) = \hat{r}_{cij}(\beta)$  if  $(i, j) \in G$ , 0 otherwise, and for each  $i$  write  $r_{(G)i} = \sum_j r_{(G)ij}$ ,  $r_{(G)ci} = \sum_j r_{(G)cij}$ , and  $\hat{r}_{(G)ci}(\beta) = \sum_j \hat{r}_{(G)cij}(\beta)$ . Then (2) applies to estimation of  $\sum_G r_{ij} - r_{cij}$ , once  $r_{(G)i}$  and  $\hat{r}_{(G)ci}(\hat{\beta})$  have been substituted for  $r_i$  and  $\hat{r}_{ci}(\hat{\beta})$  and  $\bar{e}_C(\hat{\beta})$  has been interpreted as  $n^{-1} \sum_C (r_{(G)i} - \hat{r}_{(G)ci}(\hat{\beta}))$ . If the indicator of  $G$  is a linear combination of the covariate, then  $\sum_{i \in C; j} (r_{(G)ij} - \hat{r}_{(G)cij}(\hat{\beta})) = 0$  and the simpler form (3) applies.

We used this recipe to analyze treatment effects by subgroups defined in terms of age, receipt of complementary treatments, and prior voting. For age, we split the sample at quartiles; the resulting four subgroups were not precisely representable as linear combinations of the covariate, we had to use formula (2). “Complementary treatment” refers, in (for instance) the telephone subexperiment, to whether a subject was assigned to in-person GOTV and, if so, whether they had been contacted; alternately, it may be taken to mean whether or not mailers were sent to the subject and, if so, how many. We divided the sample in these two ways separately, conducting two sets of subgroup analyses for treatment complementary to telephone GOTV, as well as two each for in-person GOTV and mailers. In each of these cases, the relevant dummy variables were among the covariates used for prediction, so we could use the simpler formula (3). For prior voting, we simply split the sample according to whether subjects had voted in New Haven in the previous election, as slightly more than half of them had done; again formula (3) applied. We do not present specific results of age and complementary treatment subgroup analyses because they either did not suggest interactions with the treatment or did so only very weakly.

Figure 4 displays estimates of treatment effects overall and by voting in the previous election. Whereas the effectiveness of personal canvassing appears to have been roughly similar for voters and nonvoters in the previous election, the results suggest that both mail and telephone GOTV differed in their effects on those who had and had not voted 2 years before. The suggestion is strongest in the case of telephone GOTV, a form of intervention that may have *dissuaded* voting, according to these results. Without attention to multiple comparisons, the hypothesis that telephone GOTV was neutral or beneficial for nonvoters in the prior election receives a  $p$ -value of 0.01, one-sided, although a correction for multiplicity would render it nonsignificant. In the case of mail, the intervention does not appear to have been harmful, but there is a suggestion that its benefits were concentrated among prior voters.

## 5. DISCUSSION

### 5.1 Methodology

Analyzing the Vote 98 experiment presents several important challenges. Although assignment to treatment was randomized, noncontact rates were high, execution was somewhat inconsistent, and effectiveness of the treatment could be expected

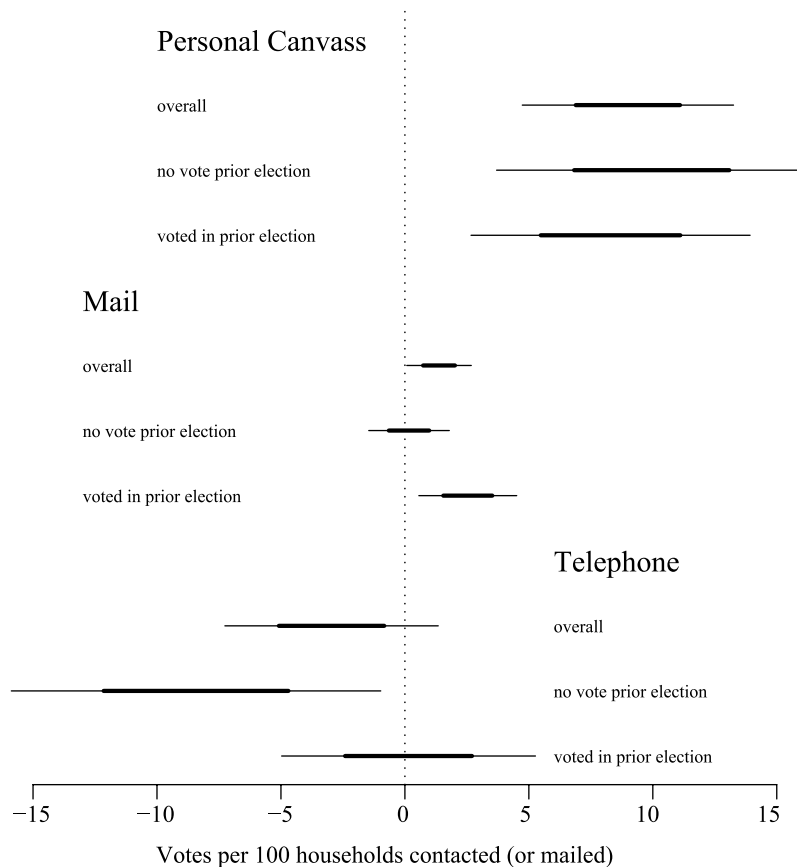


Figure 4. Effectiveness of the three modes of GOTV message delivery, overall and by voting in the previous election. Thick lines represent 2/3 CIs (Mosteller and Tukey 1977); thin lines, 95% CIs.

to vary even when treatment was properly delivered; subjects were assigned to treatment with varying probabilities and in clusters; and the data included covariates of rich prognostic value, raising the question of how best to leverage them to enhance precision. Similar challenges can be expected to arise in other high-quality field experiments. The randomization-based method here adapted from survey sampling methodology addresses each of them, and in addition produces confidence statements attributing total numbers of votes, rather than changes to the log-odds of voting, to intervention, thus summarizing the effectiveness of the intervention on the same scale on which elections are decided. Its only requirements about intervention effects are that they could be experienced only by members of contacted households, that a GOTV appeal directed to one household could not in itself affect other households, and that the random assignment of each experimental intervention be independent of other interventions that may have affected voting (Section 2.3). It makes use of the covariates, borrowing strength from regression techniques, but it has no need for regression models' assumptions (Section 3).

High noncontact rates put special demands on the methods of analysis. They increase the risk inherent to "as-treated" analyses, which compare only subjects receiving the treatment to control, by magnifying the impact on effect estimates of the difficulty of isolating controls who, like the treatment group members who actually received treatment, could have been contacted had they been randomized to intervention. One avoids this risk with instrumental variable (IV) methods; but common

model-based IV methods struggle with high rates of noncontact or noncompliance, even in very large experiments (Bound, Jaeger, and Baker 1995). Randomization-based methods do not share this difficulty, yielding tests, confidence intervals and point estimates that remain valid with arbitrarily weak instruments, a property that seems unique to these methods (Imbens and Rosenbaum 2005). This seems particularly relevant to political participation field experiments, where message delivery rates can be quite low. [In one recent experiment targeting young voters, only 8% of voters slated for in-person appeals could be contacted (Nickerson, Friedrichs, and King 2006).]

Our choice of randomization-based methods more typical of survey analysis than experiments has the benefits of making available simple uses of regression in combination with straightforward adjustment for cluster-level assignment. Its drawback is that it invokes additional layers of asymptotic approximation. In studies with small samples, with very rare or very common binary outcomes, or with very small control groups, our variance estimators cannot be expected to perform as well as in this application. In studies adjusting for a covariate of high dimension or with outliers or heavy tails, treating an estimated regression coefficient as if it had been fixed a priori may not be as innocuous as it was found to be here. These exclusions leave a large class of experiments, including most GOTV experiments, for which present methods can be expected to perform well. In ambiguous cases the bootstrap method of Section 3.3 and Appendix B is available to check finite-sample performance.

An aspect of our formulation that may be limiting in some contexts is that it leads to inferences addressing uncertainty in our knowledge about the treatment effect  $A$  achieved in the experiment, a random variable, or about the random variable  $A/O$ , the number of votes per contact, but not specifically about such parameters as  $EA$  or  $EA/O$ . That is, sampling variability in  $A$  and  $O$  is not addressed by the inference statement. This may be a limitation if  $A$  and/or  $O$  is felt to be drawn from a distribution shared with other contexts of substantive interest. A benefit is that by attending strictly to internal validity, greater precision of estimation may be possible, a point made by Abadie and Imbens (2006) in their discussion of sample-average and population-average treatment effects. This may explain why our analysis was able to distinguish the benefit of mailed GOTV appeals from zero even when clustering was properly addressed, whereas Gerber and Green’s model-based analyses either ignored clustering (2000) or failed to discern mailer effects (2005).

## 5.2 Getting Out the Vote

We have estimated treatment effects for the Vote 98 experiment with quite minimal assumptions. Our analysis requires certain sample size and other data conditions so that its large-sample approximations apply; it depends on the data representing what they claim to represent; and it requires that treatment assignment to have been blind to who would have voted in the absence of treatment. Regarding the first of these conditions, in Sections 1.2, 2.2, and 3.3 we subjected the applicability of our large-sample approximations to rather extensive tests, confirming their applicability to the Vote 98 data. Regarding the second, we have taken Gerber and Green’s most recently edited version of the data (Gerber and Green 2005, pp. 301–302), the only version to include cluster identifiers, at face value. Although their explanation of its other differences with earlier versions of the data satisfied us, Imai (2005, pp. 288–289) regarded some of the changes as suspicious. Interested readers should compare Imai’s and Gerber and Green’s discussions and judge this for themselves. If these two requirements are granted, then only independence of treatment assignment and potential outcomes remains; but this flows naturally from experimental randomization. To protect this implication, we analyzed comparison groups quite strictly as they had been randomized. This may be contrasted with Gerber and Green (2000, 2005), who moved to the control group treatment group subjects who mistakenly had been given a placebo message, and it is in marked contrast with Imai (2005), whose as-treated analysis compared to control only the treated, the subset of the treatment group who had actually received the treatment.

Our overall results accord with those originally presented by Gerber and Green (2000): personal canvassing had clear and positive effects; mail GOTV had statistically significant but smaller benefits; and there was no evidence of a benefit for brief, scripted calls from an out-of-state professional calling firm. One caveat is that the positive effect of personal canvassing may be partially attributable to impersonal reminders left for subjects randomized to be canvassed but not contacted in person (Section 2). [Results of Nickerson, Friedrichs, and King (2006) suggest that this is unlikely.] Another is that the Vote 98 experiment’s mistaken delivery of a placebo message

to part of the telephone intervention group would have reduced its power to detect a telephone benefit. It would also have reduced power to detect a telephone GOTV *detriment*, a possibility that is at least as consistent with these data as that of a GOTV benefit. Although our result on telephone GOTV differs from Imai’s (2005), it agrees with those of a separate experiment reported by Arceneaux, Gerber, and Green (2006), which also failed to find benefits for brief, mechanically delivered calls placed to voters in Iowa and Michigan before the 2002 elections. In recent years, telephone GOTV benefits have been seen in experiments, but only in especially favorable settings. Nickerson (2006) found an overall average benefit of GOTV in a meta-analysis of eight randomized telephone campaigns with volunteer callers, but the overall benefit appears to have been driven by one particularly efficacious campaign. Wong (2005) also found benefits for GOTV calls placed by volunteers, but the campaign had targeted Asian immigrant voters, many of them nonnative English speakers, and the callers were coethnics and near-coethnics who often could address voters in their native tongues. Nickerson (2007) found positive effects from calls made by contractors, but the callers, already professionals, had been given special training and instruction in making “conversational” appeals, along with an irregular incentive structure to encourage “high-quality” interactions. That professional GOTV calls made without such special measures could backfire with some voters is consistent with these findings.

We found suggestive evidence of differences in GOTV effects among those who had and had not voted in the prior election. Telephone GOTV seems to have had little or no effect on those who voted in the previous election, but it appeared to demobilize prior election nonvoters more than it mobilized them. Mail benefits seem to have been concentrated among those who had voted in the last major election. The evidence for a negative effect of phoning on prior election nonvoters is somewhat weaker than Figure 4 would suggest, because the figure’s error bars do not correct for the fact that several subgroup analyses were performed. Nonetheless, it is natural to expect that a GOTV intervention’s effectiveness might vary by likelihood of voting; had it been this possibility that prompted our analysis from the beginning, then no correction would be called for, and these negative conclusions would hold with full force. As matters stand, the evidence is less than conclusive, but in any case it suggests hypotheses that may merit further research. One is that GOTV mailings may help as reminders for those who intended to vote, but are less helpful for persuading those whose voting intentions were not yet formed; another is that scripted, impersonal GOTV calls made across social divides may tell *against* voting in the deliberations of less reliable voters.

## APPENDIX A: PROOF OF PROPOSITION 3.1

Suppose a sequence of increasingly large experiments  $U_v$  with simple random samples  $C_v \subseteq U_v$  ( $|C_v| = n_v$ ,  $|U_v| = N_v$ ). Taylor approximation gives (4) with  $T(C) = \nabla_{\beta} \hat{\mu}_{vc}(\beta)|_{\beta=\mathbf{B}_v}$ , where  $\mathbf{B}_v$  is a vector bracketed by  $\hat{\beta}_v$  and  $\beta^{(0)}$  and

$$\nabla_{\beta} \hat{\mu}_{vc}(\beta) = N_v^{-1} \sum_{U_v} \nabla_{\beta} \hat{r}_i(\beta) - n_v^{-1} \sum_{C_v} \nabla_{\beta} \hat{r}_i(\beta).$$

For each  $k$  and  $\gamma$ ,  $E \partial / \partial \beta_k \hat{\mu}_{vc}(\beta)|_{\beta=\gamma} = 0$ . Uniform boundedness of cluster sizes and covariates  $x_{kij}$  entails that the variances  $s_{vk}^2(\gamma) =$

$s^2[(\partial/\partial \hat{\tau}_i(\beta)|_{\beta=\gamma} : i \in U_v)]$  stay bounded as  $v \uparrow \infty$ , so that

$$V(\partial/\partial \hat{\mu}_{vc}(\beta)|_{\beta=\gamma}) = (1 - n_v/N_v)s_{vk}^2(\gamma)/n_v \rightarrow 0 \quad \text{and}$$

$$\partial/\partial \hat{\mu}_{vc}(\beta)|_{\beta=\gamma} \xrightarrow{P} 0.$$

The uniform boundedness conditions also suffice to bound the Hessians  $\nabla_{\beta}^t \nabla_{\beta} \hat{\tau}_i(\beta)|_{\beta=\gamma}$  uniformly in  $\gamma, i$ , and  $v$ , in which case  $\nabla_{\beta} \hat{\mu}_{vc}(\beta)|_{\beta=\mathbf{B}_v} - \nabla_{\beta} \hat{\mu}_{vc}(\beta)|_{\beta=\beta_0} \rightarrow 0$  in probability provided that  $\hat{\beta}_v \rightarrow \beta_0$  in probability. In particular, if  $n_v \mathbf{E}(\hat{\beta}_v - \beta^{(0)})^2$  does not diverge then surely  $\hat{\beta}_v \xrightarrow{P} \beta_0$ , so that  $T(C) = \nabla_{\beta} \hat{\mu}_{vc}(\beta)|_{\beta=\mathbf{B}} \xrightarrow{P} 0$ . (4) follows by an application of Slutsky's theorem.

For the second assertion of the Proposition, note that  $|\hat{\tau}_{cij}(\beta) - \hat{\tau}_{cij}(\beta^{(0)})| \leq (1/4)|\tilde{x}_{ij}(\beta - \beta^{(0)})|$ , since the inverse logit function is increasing with maximum derivative 1/4. Thus

$$s^2[(\hat{\tau}_{ci}(\hat{\beta}) - \hat{\tau}_{ci}(\beta^{(0)})) : i \in C] \leq \frac{1}{16}(\hat{\beta} - \beta^{(0)})' \hat{\Sigma}_X(C)(\hat{\beta} - \beta^{(0)})$$

$$\xrightarrow{P} \mathbf{0}' \Sigma_X \mathbf{0} = 0.$$

In consequence, differences between  $s^2[(r_{ci} - \hat{\tau}_{ci}(\hat{\beta})) : i \in C]$  and  $s^2[(r_{ci} - \hat{\tau}_{ci}(\beta^{(0)})) : i \in C]$  are asymptotically negligible, and consistency of the former follows from consistency of the latter.

For the proposition's third assertion, Hájek's (1960) central limit theorem says that  $V^{-1/2}(\mu_c(\beta^{(0)}))(\mu_c(\beta^{(0)} - \mu_c))$  is  $N(0, 1)$ , so the convergence follows from (4),  $V(\mu_c(\beta^{(0)}))/\hat{V}(\mu_c(\beta))|_{\beta=\hat{\beta}} \xrightarrow{P} 1$ , and Slutsky's theorem.

## APPENDIX B: DETAILS OF THE SIMULATION STUDY

We simulate random assignment by protocols mirroring those of the Vote 98 randomization within bootstrap experimental universes  $U^*$  drawn from the Vote 98 control group. The reason to construct  $U^*$  by bootstrap sampling from the control group is that for controls but not other subjects,  $r_c$  is known, so that for such a  $U^*$  one can calculate a benchmark,  $\mu^* = \bar{r}_c U^*$ , against which to compare estimates  $\hat{\mu}^*$ . The relationship of  $r_{cij}$ s to  $\tilde{x}_{ij}$ s in  $U^*$  should resemble their relationship in  $U$ , but no particular functional relationship is assumed of them in either the real or the contrived universes.

A repetition of our bootstrap experiment involves sampling such a  $U^*$  from the controls, and calculating and storing  $\mu^*$ ; randomly selecting a size- $n$  subset of it as a pseudo-control group  $C^*$ ; fitting a regression to the individual-level observations in the pseudo-control group to produce  $\hat{\beta}^*$ ; calculating the mean and standard deviation of  $e_i(\hat{\beta}^*)$  over  $C^*$ , and the mean of the predicted responses  $\hat{\tau}_{ci}(\hat{\beta}^*)$  over  $U^*$ , to produce  $\hat{\mu}^* = \hat{\mu}_c^*(\hat{\beta}^*)$  and  $\hat{V}(\hat{\mu}^*) = \hat{V}(\hat{\mu}_c^*(\hat{\beta}^*))$ ; then calculating and storing  $z^* = (\hat{\mu}^* - \mu^*)\hat{V}^{-1/2}(\hat{\mu}^*)$ . The last three of these steps [finding  $\hat{\beta}^*$ ,  $\hat{\mu}^*$  and  $\hat{V}(\hat{\mu}^*)$ , and  $z^*$ ] were performed for each of three candidate specifications of the regression model. To compare the efficiency of  $\hat{\mu}^*(\hat{\beta}^*)$  under the alternate specifications of the regression surface, we also computed and stored standard deviations  $\sigma(\beta^*)$  of  $e_i(\hat{\beta}^*)$  over  $U^*$ , using them to approximate  $\sigma(\beta^*) \propto V^{1/2}(\hat{\mu}(\beta^*)) \approx V^{1/2}(\hat{\mu}(\hat{\beta}^*))$ . (Compared to  $s(e_i(\hat{\beta}^*) : i \in C^*)$ ,  $\sigma(\beta^*) \approx s(e_i(\hat{\beta}^*) : i \in U^*)$  has the advantage that it is not prone to optimism.) We applied the procedure separately for each of the three interventions; in the case of the block-randomized mail and telephone experiments, we applied it separately within each of the two assignment blocks. In total, we performed 5 bootstrap simulations, with 2,000 replications for each.

Our most parsimonious specification (F1) regressed individuals' voting in the *previous* election on covariates, using all of  $U^*$ , rather than  $C^*$  only, for fitting. Its predictions of the dependent variable were made from demographic and household-membership data, using a binomial mixed model with random effects for household and fixed effects for voting ward, age (expanded into cubic splines using 6 degrees of freedom), membership in a major political party, number of

Table B.1. Bootstrap Type I error rates and efficiency relative to estimation without covariate adjustment, for three fitting strategies (F1, F2, F3) and five subexperiments

|                 | Fit | Type I error rates: |                 | Relative efficiency |
|-----------------|-----|---------------------|-----------------|---------------------|
|                 |     | $\alpha = 0.05$     | $\alpha = 0.10$ |                     |
| Personal canvas | F1  | 0.05                | 0.10            | 1.10                |
|                 | F2  | 0.05                | 0.10            | 1.60                |
|                 | F3  | 0.04                | 0.10            | 1.67                |
| Mail No phone   | F1  | 0.04                | 0.09            | 1.08                |
|                 | F2  | 0.04                | 0.10            | 1.57                |
|                 | F3  | 0.04                | 0.10            | 1.64                |
| Mail Phone      | F1  | 0.05                | 0.11            | 1.14                |
|                 | F2  | 0.05                | 0.12            | 0.89                |
|                 | F3  | 0.06                | 0.11            | 1.06                |
| Phone No mail   | F1  | 0.05                | 0.10            | 1.08                |
|                 | F2  | 0.05                | 0.11            | 1.58                |
|                 | F3  | 0.05                | 0.10            | 1.64                |
| Phone Mail      | F1  | 0.05                | 0.10            | 1.13                |
|                 | F2  | 0.06                | 0.11            | 1.64                |
|                 | F3  | 0.06                | 0.11            | 1.71                |

NOTE: All cases achieved error rates comparable to nominal levels. In "Mail|Phone," a minority of households were assigned to control, and the most parsimonious specification is the most efficient; in the remaining conditions, control groups were larger and F3, the richest specification, was the most efficient.

voters in the household (1 or 2), and first-order interactions of these. Analysis assisted by this model would require only the arguments of Section 3.1; in particular, it would not rely on Proposition 3.1, since F1's coefficients are the same whatever  $C$  is selected. Alternately, this model could be seen as using demographic and household information to smooth subjects' voting in the prior election, exchanging a 0/1 variable for a vector of empirical-Bayes posterior predictive voting probabilities.

Our specification F2 used these smoothed prior votes, along with ward, spline expansion of age, and complementary treatment assignment and compliance, to predict voting in the control group. This prediction was done using ordinary logistic regression at the individual level. Also using ordinary logistic regression, specification F3 had the same independent variables as F2, except that instead of smoothed prior votes it used as predictors indicators of having been registered in New Haven at the time of the prior election, and of having voted in it.

Results were quite favorable, as seen in Table B.1. For none of the procedures or subexperiments were Type I errors significantly inflated relative to their asymptotic levels, although for the mail experiment as applied to the subgroup assigned to telephone error rates approach significance. This was the only subexperiment assigning a minority of households to control; see Figure 2. In the remaining conditions, variance overestimation due to approximation A2 (Section 3.3) appears to have swamped variance underestimation due to A3. On the basis of these results, we expect that any of the procedures tested in our bootstrap experiment would lead to somewhat conservative statistical inferences. Consistent with effects of "optimism" having been modest whenever the control group was not too small, in 4 of the 5 subexperiments power increased steadily with increasing complexity of the surface fit to the control group, with F3 being the clear winner.

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