March 23, 2018

Securus Technologies, Inc. 120 H Market Place Blvd. Knoxville, TN 37922

To Whom It May Concern:

## Subject: Reference Letter - James Hunter

I am pleased to write this letter of reference on behalf of James Hunter in my capacity as Manager of Technical Support for Public Safety with Securus Technologies, Inc. Overall, I believe James to be a skilled, thoughtful, and professional Information Technology expert, which I will briefly elaborate on below.

I have known James as one of my key employees for almost three years. I first got to know him when I was hired to manage the Technical Support team for Public Safety. I was soon impressed by his initiative and thirst for knowledge. He also showed strong analytical and problem solving skills.

Not only is James highly intelligent; he also is very hard-working. He has tackled every project assigned to him with enthusiasm and competence. He consistently produces quality work, on time, within budget targets, and with many of our most demanding customers. James is a true example of the type of employee that every employer wants: accountable and responsible, with a superior work ethic and a high degree of integrity.

In closing, I recommend James very highly for any position in the IT field that involves complexity and creativity, with high quality requirements. He is an exceptionally bright and hardworking person who will do his very best to do an outstanding job for whomever he works. If I may be of further assistant with regard to James, please call me at (865) 387-8405 or e-mail me at cbennett@securustechnologies.com.

Sincerely,

Chris Bennett, M.S.

Manager of Technical Support for Public Safety

Securus Technologies, Inc.