James Wirth

704-728-1907 *|* [jwirth1@alumni.uncc.edu](mailto:x@x.com) *|* [linkedin.com/in/jameswirth1](https://linkedin.com/in/.) *|* [github.com/jwirth1](https://github.com/.)

# Education

**University of North Carolina at Charlotte** Charlotte, NC

*Bachelor of Science (B.Sc) in Computer Science focus in Cyber Security Graduated, Magna Cum Laude*

# Experience

**IT Analyst** Jan. 2022 – Present

*GXO Logistics High Point, NC*

* Utilize Warehouse Order Management Systems in 8 databases for high-profile clients, including Apple, to meet

target quarterly goals

* Involves creating and processing up to thousands of orders a day from start to finish
* Create and execute advanced SQL queries daily while navigating hundreds to effectively gather information from databases
* Assist with biweekly deployments, testing, design and developments, data migration and database upgrades

**Computer User Support Specialist Program** Aug. 2021 – Dec. 2021

*ACI Learning Remote*

* Trained in networking, hardware, software, Active Directory, ticketing systems, and end user support
* Experienced with the knowledge of ITIL v4, CompTIA A+, Network+ and Security+ Exams
* Participated in Capstone Computer Training for ITIL v4, CompTIA A+, Network+ and Security+
* Attended tech conferences within the armed forces to educate myself and build an established network.
* <https://www.credly.com/users/james-wirth.eb85f447/badges>

**Logistics Specialist** Oct. 2015 – Present

*Army Reserves Salisbury, NC*

* Communicated priorities and duties to my platoon consisting of up to 70 soldiers on various shifts
* Conducted periodic machine inspections (PMCS) on 30 915A3 Tractor-Trailer Systems monthly to ensure that operation standards were met
* Supervised and operated wheeled vehicles over all types of terrain in convoys to safely transport cargo, troops, and provided advanced mobility on all missions
* Traveled nationwide to locations such as California, South Carolina, and Wisconsin to carry out missions

# Projects

**IT Vendor Portal**

* Created a SharePoint Portal for the company (135,000+), showcased in London, to educate employees on procedures
* Successfully integrated application with other business systems and platforms, ensuring seamless

data flow and eliminating data silos

* Implemented functions to seamlessly navigate many features including in depth calendars, budgets, and a ticketing system
* Implemented solutions and app features using flows to automate tasks that reduced time and optimized efficiency

**Crop Market**

* Designed an application in a sprint/agile methodology using Vue, JavaScript, and HTML with a team of 6 to have farmers trade their crops for goods and services
* Involved creating user stories, designing UI, optimizing load times and pushing commits to GitHub
* Exposure to the software development life cycle in a team building format

# Technical Skills

**Languages**: Java, Python, C/C++, Oracle MySQL, XML, JSON, JavaScript, HTML/CSS, Bash

**Frameworks:** RESTful APIs, React, Angular, Vue.js, Node.js, Flask, JUnit, Bootstrap, WordPress, SDLC

**Tools/Practices:** Toad, ServiceNow, Agile-Scrum, OOP, TDD, Confluence, Jira, Rally, UI/UX, Git, Github, Visual Studio, PyCharm, IntelliJ, Eclipse, Bluejay