JEREMY JOHNSON

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EDUCATION

East Carolina University
Greenville, NC
BS Business Management
August 2012 - December 2014

Western Governors University
BS Information Technology
August 2018 - July 2021

WORK EXPERIENCE

Victra
Raleigh, NC
System Administrator II
May 2021 - Present

- Maintain Intune platform, including managing configuration profiles, applications, updates and more for all endpoints.
- Implemented code repository for infrastructure teams to share commonly used scripts, maintain version control, and begin utilizing infrastructure as code.
- Utilize monitoring tools such as Azure Monitor, Qualys, and NinjaOne RMM to monitor and maintain endpoints in Azure.
- Utilize Entra ID to migrate resources (users, groups, devices, single-sign on, etc.) from on-premises Active Directory environment.
- Manage Microsoft 365 platform, including Exchange, SharePoint, and Teams.
- Train multiple different support team across different levels on recurring basis for newly introduced technologies, procedures, and best practices.
- Deploy and manage virtual machines within Azure.

Verizon
Wilson, NC
Solutions Manager
September 2015 - May 2021

- Led and coached team of sales representatives to consistently achieve and exceed monthly sales targets.
- Assessed individual performance and created development plans for representatives.
- Assisted customers and business partners with technical support for a variety of devices and applications.
- Collaborated with team members from other locations to drive results and increase profitability throughout the district.

PROJECTS

Cloud Migration
As part of our organizational move to a cloud only environment within Azure, I lead a variety of projects to move resources and redesign several systems to embrace a cloud-native environment. This included projects such as redesigning policies for Intune, moving 5,000 devices to be Entra/Intune joined, moving single-sign on services to Enterprise Applications, and eliminating MDT in favor of Windows Autopilot.

CERTIFCATIONS

CompTIA A+, CompTIA Network+, CompTIA Project+, CompTIA Security+