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AdventureWorks Product Sales Analysis

Objectives

SELECT

LEFT JOIN Customer AS c

LEFT JOIN Date AS d

ON fis.CustomerKey = c.CustomerKey

ON fis.OrderDateKey = d.DateKey
ORDER BY fis.SalesOrderNumber

1. Provide a detailed list of Internet sales with the following columns for the financial analyst team to review (Category, Model, CustomerKey, Region, IncomeGroup, CalendarYear, FiscalYear, Month, OrderNumber, Quantity, and Amount). Income group should categorize the people based on "Low" being less than 40,000, "High" being greater than 60,000, and the rest will be "Moderate".

```
pc.EnglishProductCategoryName, p.EnglishProductName, fis.CustomerKey,
st.SalesTerritoryRegion,
      CASE
             WHEN c.YearlyIncome < 40000.00 THEN 'Low'
             WHEN c.YearlyIncome > 60000.00 THEN 'High'
             ELSE 'Medium'
       END AS IncomeGroup,
d.CalendarYear, d.FiscalYear, d.EnglishMonthName,
fis.SalesOrderNumber, fis.OrderQuantity, fis.SalesAmount
FROM FactInternetSales AS fis
INNER JOIN product AS p
ON fis.ProductKey = p.ProductKey
LEFT JOIN ProductSubcategory AS psc
ON p.ProductSubcategoryKey = psc.ProductSubcategoryKey
LEFT JOIN ProductCategory AS pc
ON psc.ProductCategoryKey = pc.ProductCategoryKey
LEFT JOIN SalesTerritory AS st
ON fis.SalesTerritoryKey = st.SalesTerritoryKey
```

a. This query joins (both internally and externally) seven tables to return the requested fields; Category, Model, CustomerKey, Region, IncomeGroup, CalendarYear, FiscalYear, Month, OrderNumber, Quantity, and Amount.

The first table is FactInternetSales and is inner joined with the Products table. The use of inner join in this case ensures only orders that contain products, and only products that have been ordered, are returned instead of either empty orders or products that have yet to be ordered. These tables are joined on the ProductKey. The FactInternetSales table returns the CustomerKey, OrderQuantity, and SalesAmount fields while the Product table returns the EnglishProductName (Model).

The ProductSubCategory and ProductCategory are Left Joined in respective order. The left join returns only categories that have products sold. The ProductSubCategory table has a primary key "ProductSubcategoryKey" that is a foreign key in the Products table.

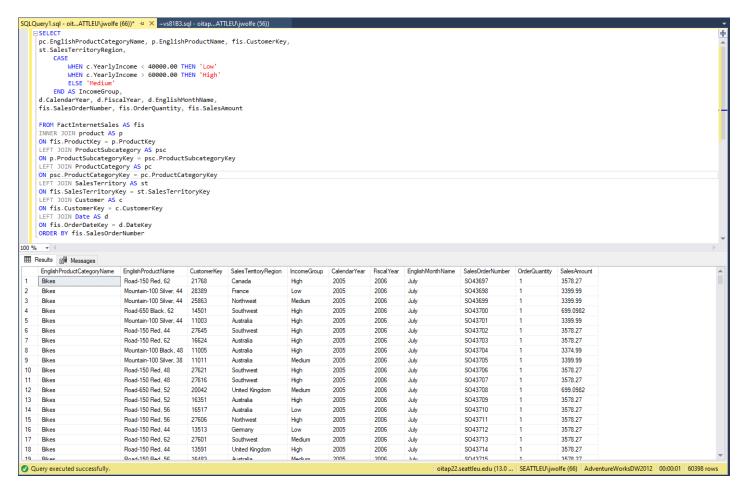
The ProductCategory table has a primary key "ProductCategoryKey" found in the ProductSubCategory table as a foreign key. This relationship between these three tables is how the query links the Product table to the ProductCategory table. The EnglishProductCategoryName (Model) field is returned by the ProductCategory table.

The SalesTerritory table is merged through a left join to ensure only territories related to the sales are returned. The primary key SalesTerritoryKey in the SalesTerritory table is a foreign key in the FactInternetSales table and is used for the join. The SalesTerritory table returns the SalesTerritoryRegion (Region) field.

The Customer table is left joined with the FactInternetSales table through the primary/foreign key CustomerKey. This left join ensures only customers related to these specific internet sales are included in the analysis. The Customer table returns the IncomeGroup information.

The final table merged is the Date table. This table is left joined using the primary key DateKey in the Date table and the foreign key OrderDateKey in the FactInternetSales table. The Date table returns the CalendarYear, FiscalYear, and EnglishMonthName (Month) fields.

The IncomeGroup provided by the Customer table is generated by using CASE in the SELECT clause. The customers are broken up into three income groups based on the given parameters of annual income greater than 60,000 as High, lower than 40,000 as Low, and everything in-between as Middle. The CASE is terminated as IncomeGroup. In an effort to organize the results they are ordered by the SalesOrderNumber starting with the smallest order number at the top.



2. Provide a similar analysis for Reseller sales with the following columns (Category, Model, CalendarYear, FiscalYear, Month, OrderNumber, Quantity, Amount).

SELECT

```
pc.EnglishProductCategoryName, p.EnglishProductName,
d.CalendarYear, d.FiscalYear, d.EnglishMonthName,
rss.SalesOrderNumber, rss.OrderQuantity, rss.SalesAmount

FROM FactResellerSales AS rss
INNER JOIN product AS p
ON rss.ProductKey = p.ProductKey
LEFT JOIN ProductSubcategory AS psc
ON p.ProductSubcategoryKey = psc.ProductSubcategoryKey
LEFT JOIN ProductCategory AS pc
ON psc.ProductCategoryKey = pc.ProductCategoryKey
LEFT JOIN Date AS d
ON rss.OrderDateKey = d.DateKey
ORDER BY pc.EnglishProductCategoryName, p.EnglishProductName
```

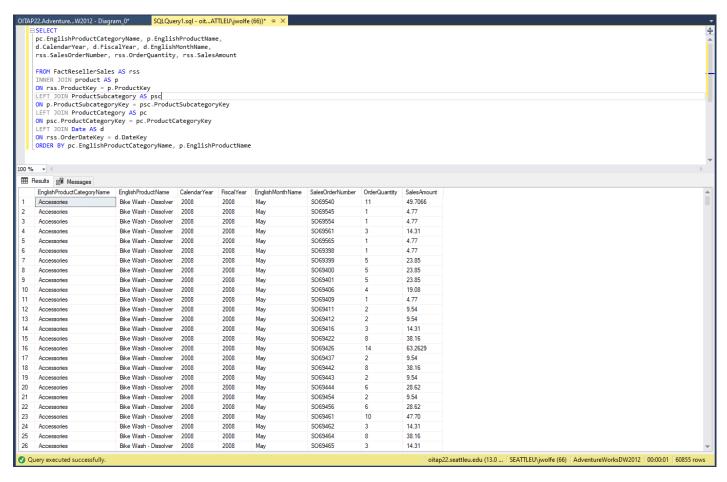
a. This query is similar to the previous except it is based on the FactResellerSales table instead of the FactInternetSales table. There are 5 tables joined using both internal and external methods. The query returns the Category (EnglishProductCategoryName), Model (EnglishProductName), CalendarYear, FiscalYear, Month (EnglishMonthName), OrderNumber (SalesOrderNumber), Quantity (OrderQuantity), and Amount (Sales

Amount) fields.

The first table is FactResellerSales. This table returns the SalesOrderNumber (OrderNumber), OrderQuantity (Quantity), and SalesAmount (Amount) fields for all sales done through resellers. This table is inner joined with the Product table to return the EnglishProductName (Model) field for each product ordered. The inner join ensures that only orders with products (avoiding empty orders) and products purchased (avoiding non-purchased products) are returned. These two tables are joined using the primary key ProductKey found in the Product table with the foreign key ProductKey found in the FactResellerSales table.

The ProductSubcategory table is used to merge the Product table and the ProductCategory table. The ProductSubcategory table is left joined to the Product table using the ProductSubcategoryKey and the ProductCategory table is left joined with the ProductSubcategory table on the ProductCategoryKey. The left joining in both cases ensure that neither a subcategory or category that have no relation to the products sold are returned. The ProductCategoryKey returns the EnglishProductCategoryName (Category) field.

The last Date table is the final table to be merged and is done so using a left join with the FactResellerSales table on the foreign OrderDateKey to primary DateKey. The Date table returns the CalenderYear, FiscalYear, and EnglishMonthName (Month) fields. The query is then sorted in alphabetical order by category name followed by model name.



3. Show the total sales (overall) by year rolled up by the Territory group and country. A special request is that the United Kingdom is no longer part of Europe and management wants to see their totals as a separate Territory group. You cannot modify the data, so you will need to address this request in your query.

```
SELECT sq.Year,
       CASE
             WHEN GROUPING(sq.SalesTerritoryGroup) = 1
             THEN '-All Territories-'
              ELSE sq.SalesTerritoryGroup
       END AS TerritoryGroup,
       CASE
              WHEN GROUPING(sq.SalesTerritoryCountry) = 1
              THEN '-All Countries-'
              ELSE sq.SalesTerritoryCountry
       END AS Country,
ROUND(SUM(sq.SalesAmount), 2) AS SalesTotals
FROM (
       SELECT YEAR(fis.OrderDate) AS Year, st.SalesTerritoryGroup,
st.SalesTerritoryCountry, fis.SalesAmount
       FROM FactInternetSales AS fis
       INNER JOIN SalesTerritory AS st
       ON fis.SalesTerritoryKey = st.SalesTerritoryKey
      UNION
```

```
SELECT YEAR(rss.OrderDate) AS Year, st.SalesTerritoryGroup,
st.SalesTerritoryCountry, rss.SalesAmount
    FROM FactResellerSales AS rss
    INNER JOIN SalesTerritory AS st
    ON rss.SalesTerritoryKey = st.SalesTerritoryKey) AS sq

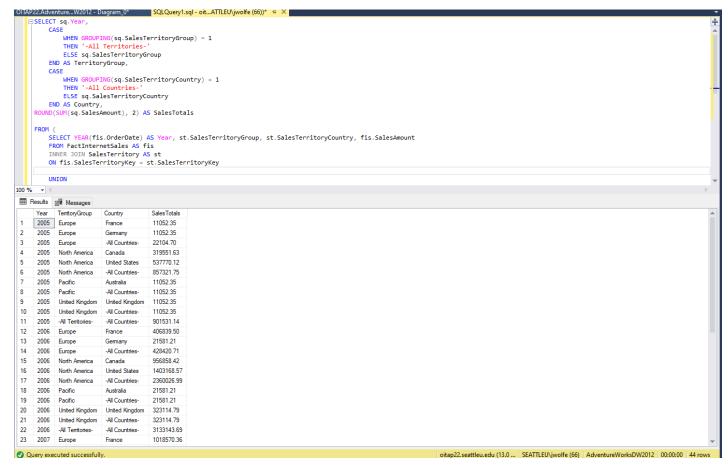
GROUP BY
    sq.Year,
    ROLLUP(sq.SalesTerritoryGroup, sq.SalesTerritoryCountry)
```

a. This query returns the total sales (SalesTotals) for each country, each region (TerritoryGroup), and overall. The query is organized in ascending order base on year. The returned fields are Year, TerritoryGroup, Country, and SalesTotals. The query is characterized by three main components, a CASE statement in the SELECT clause, a FROM subquery containing a UNION to join all sales methods, and a GROUP BY/ROLLUP clause to organize the data by year, region, and country respectively.

The main component is the union in the middle of the query. Sales are held in two separate tables, FactInternetSales and FactResellerSales. These tables are stacked while retaining only the year of the order (using a YEAR() function and the OrderDate field), the sales amount, and the territory information (gathered from a join with the SalesTerritory tables using the SalesTerritoryKey). This union is contained in a FROM clause subquery so that a math function (SUM) can be used in the top-level SELECT clause.

The SELECT clause returns the subquery Year field, a clause statement, and a math function to total the sales amounts. The SUM() function is used to total all sale amounts grouped on the country, territory, and overall. The results are then rounded used the ROUND() function to two decimal places. The CASE statement is used to remove the NULL values returned by the GROUP BY/ROLLUP in the rolled up fields. An example is when the table is displaying the overall sales results for the Europe territory, instead of the Country field displaying NULL, the field will display –All Countries-. It works similarly for all territories when retuning the yearly totals.

The GROUP BY/ROLLUP clause is what brings this entire table together. The data is grouped by the Year field, then rolled up by the SalesTerritoryGroup and the SalesTerritoryCountry. The table is in accedning order with the oldest year at the top. Then the table is broken down by each territory, and then further broken down by each country. The sales totals are given for each country, each territory, and each year including a grand total for all of the years.



4. Provide an analysis of sales performance by Promotion. It would be interesting to see how different types of promotions drive sales (quantity and revenue), especially by product category or region. The comparison between Internet and Reseller sales is probably interesting too. Don't attempt to do everything, but show some good analysis related to Promotion.

```
SELECT sq.EnglishProductCategoryName,
p.EnglishPromotionName,
       CASE
              WHEN GROUPING(st.SalesTerritoryGroup) = 1
             THEN '-All Territories-'
              ELSE st.SalesTerritoryGroup
       END AS TerritoryGroup,
       CASE
             WHEN GROUPING(st.SalesTerritoryCountry) = 1
             THEN '-All Countries-'
             ELSE st.SalesTerritoryCountry
       END AS Country,
ROUND(SUM(sq.OrderQuantity), 2) AS OrderQuantity,
ROUND(SUM(sq.SalesAmount), 2) AS Revenue
FROM Promotion AS p
INNER JOIN (
       SELECT fis.ProductKey, fis.PromotionKey, fis.SalesAmount, fis.OrderQuantity,
```

```
pr.EnglishProductSubcategoryName, pr.EnglishProductCategoryName,
fis.SalesTerritoryKey
             FROM FactInternetSales AS fis
             INNER JOIN (
                    SELECT p.ProductKey, psc.EnglishProductSubcategoryName,
                    pc.EnglishProductCategoryName
                    FROM product AS p
                    INNER JOIN ProductSubcategory AS psc
                    ON p.ProductSubcategoryKey = psc.ProductSubcategoryKey
                    INNER JOIN ProductCategory AS pc
                    ON psc.ProductCategoryKey = pc.ProductCategoryKey) AS pr
             ON pr.ProductKey = fis.ProductKey
             UNION
             SELECT rss.ProductKey, rss.PromotionKey, rss.SalesAmount,
rss.OrderQuantity,
              pr.EnglishProductSubcategoryName, pr.EnglishProductSubcategoryName,
rss.SalesTerritoryKey
             FROM FactResellerSales AS rss
             INNER JOIN (
                    SELECT p.ProductKey, psc.EnglishProductSubcategoryName,
                    pc.EnglishProductCategoryName
                    FROM product AS p
                    INNER JOIN ProductSubcategory AS psc
                    ON p.ProductSubcategoryKey = psc.ProductSubcategoryKey
                    INNER JOIN ProductCategory AS pc
                    ON psc.ProductCategoryKey = pc.ProductCategoryKey) AS pr
             ON rss.ProductKey = pr.ProductKey) AS sq
ON p.PromotionKey = sq.PromotionKey
INNER JOIN SalesTerritory AS st
ON sq.SalesTerritoryKey = st.SalesTerritoryKey
GROUP BY sq.EnglishProductCategoryName, p.EnglishPromotionName,
      ROLLUP(st.SalesTerritoryGroup,
      st.SalesTerritoryCountry)
ORDER BY sq.EnglishProductCategoryName
```

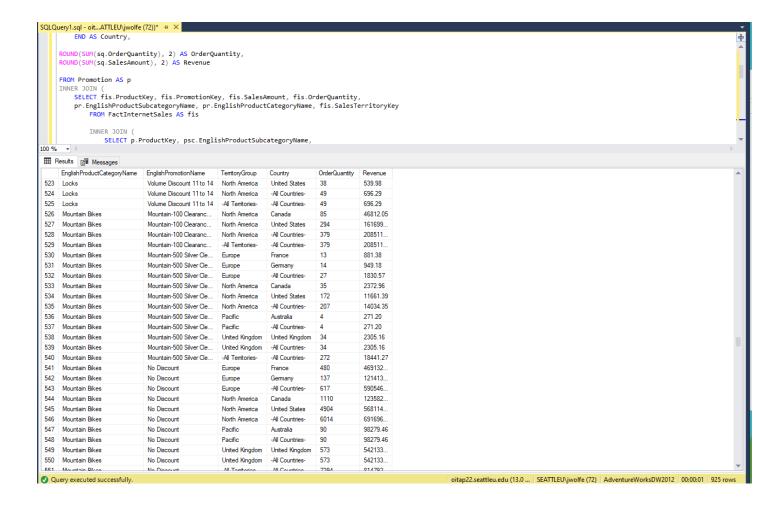
a. The concept and approach of this query is similar to the last. The general idea is that revenue and order quantity is totaled for each category, promotion type, region, and country. The main idea is to examine how promotion sales look in comparison to non-promotion sales, and it further broken down by region and country. The query returns the Category (EnglishProductCategoryName), Promotion (EnglishPromotionName), TerritoryGroup, Country, OrderQuantity, and Revenue fields.

The primary component of this query is the joining of a subquery to the Promotion

table. This subquery is a union of two more subqueries that combine tables for internet and reseller sales. Both of these tables are joined in separate (sub)subqueries to pull the product's category information from the category tables before the union. The original subquery collects the ProductKey, PromotionKey, SalesAmount, OrderQuantity, SalesTerritoyKey, and product category fields so that they can be called in the top-level SELECT clause.

In addition to the category and promotion fields, the SELECT clause contains a CASE statement that aids in clarifying the table where the total revenue and sales for promotion, region, and country are returned. The SELECT clause also uses two math functions to sum the OrderQuantity and SalesAmount. Both of these functions are rounded to two decimal places.

The GROUP BY/ROLLUP is what categorizes the returned table. The results are grouped by category followed by promotion name. Grouping by category first allows for easy comparison of how promotion are related to sales within any given category. The TerritoyGroup and Country are rolled up so that the promotions can be measured against each other depending on region and country, including the overall totals. The table is also sorted by category name in ascending order to aid in organization.



5. Our customers are always a big discussion topic with management and the sales team. The Customer table has a wealth of data categories that could be joined with Internet sales and all the extra data that brings along. This request will likely separate the high-performing analysts from the rest.

```
SELECT sq.CustomerKey,
sq.BikeOrders, sq.ClothingOrders, sq.AccessoryOrders, sq.TotalOrders,
SUM(cs.CoupleSize + c.TotalChildren) AS FamilySize, sq.TotalSales,
FORMAT(SUM((sq.BikeOrders*1.0 / sq.TotalOrders*1.0)*100), '#0.00') AS PercBikeOrders,
FORMAT(SUM((sq.ClothingOrders*1.0 / sq.TotalOrders*1.0)*100), '#0.00') AS
PercClothOrders,
FORMAT(SUM((sq.AccessoryOrders*1.0 / sq.TotalOrders*1.0)*100), '#0.00') AS PercAccOrders
FROM (
      SELECT DISTINCT c.CustomerKey, TotalOrders.TotalSales,
      ISNULL(bikes.BikeOrders, 0) AS BikeOrders,
      ISNULL(Accessories.AccessoryOrders, 0) AS AccessoryOrders,
       ISNULL(Clothing.ClothingOrders, 0) AS ClothingOrders,
       ISNULL(TotalOrders.TotalOrders, 0) AS TotalOrders
       FROM FactInternetSales AS fis
      LEFT JOIN Customer AS c
      ON fis.CustomerKey = c.CustomerKey
      LEFT JOIN (
             SELECT c.CustomerKey, COUNT(fis.SalesOrderNumber) AS BikeOrders
             FROM FactInternetSales AS fis
             INNER JOIN product AS p
             ON p.ProductKey = fis.ProductKey
             INNER JOIN ProductSubcategory AS psc
             ON p.ProductSubcategoryKey = psc.ProductSubcategoryKey
             INNER JOIN ProductCategory AS pc
             ON psc.ProductCategoryKey = pc.ProductCategoryKey
             INNER JOIN Customer AS c
             ON fis.CustomerKey = c.CustomerKey
             WHERE pc.ProductCategoryKey = 1
             GROUP BY c.CustomerKey) AS Bikes
      ON fis.CustomerKey = Bikes.CustomerKey
       LEFT JOIN (
              SELECT c.CustomerKey, COUNT(fis.SalesOrderNumber) AS ClothingOrders
             FROM FactInternetSales AS fis
             INNER JOIN product AS p
             ON p.ProductKey = fis.ProductKey
             INNER JOIN ProductSubcategory AS psc
             ON p.ProductSubcategoryKey = psc.ProductSubcategoryKey
             INNER JOIN ProductCategory AS pc
             ON psc.ProductCategoryKey = pc.ProductCategoryKey
              INNER JOIN Customer AS c
             ON c.CustomerKey = fis.CustomerKey
             WHERE pc.ProductCategoryKey = 3
             GROUP BY c.CustomerKey) AS Clothing
      ON fis.CustomerKey = Clothing.CustomerKey
       LEFT JOIN (
             SELECT c.CustomerKey, COUNT(fis.SalesOrderNumber) AS AccessoryOrders
             FROM FactInternetSales AS fis
```

```
INNER JOIN product AS p
             ON p.ProductKey = fis.ProductKey
             INNER JOIN ProductSubcategory AS psc
             ON p.ProductSubcategoryKey = psc.ProductSubcategoryKey
             INNER JOIN ProductCategory AS pc
             ON psc.ProductCategoryKey = pc.ProductCategoryKey
             INNER JOIN Customer AS c
             ON c.CustomerKey = fis.CustomerKey
             WHERE pc.ProductCategoryKey = 4
             GROUP BY c.CustomerKey ) AS Accessories
      ON fis.CustomerKey = Accessories.CustomerKey
      LEFT JOIN (
             SELECT c.CustomerKey,
             SUM(fis.SalesAmount) AS TotalSales,
             COUNT(fis.SalesOrderNumber) AS TotalOrders
             FROM FactInternetSales AS fis
             INNER JOIN Customer AS c
             ON fis.CustomerKey = c.CustomerKey
             GROUP BY c.CustomerKey ) AS TotalOrders
      ON fis.CustomerKey = TotalOrders.CustomerKey) AS sq
INNER JOIN Customer AS c
ON sq.CustomerKey = c.CustomerKey
INNER JOIN (
      SELECT c.CustomerKey,
             CASE
             WHEN c.MaritalStatus = 'M' THEN 2
             WHEN c.MaritalStatus = 'S' THEN 1
             ELSE 0
             END AS CoupleSize
      FROM Customer AS c) AS cs
ON c.CustomerKey = cs.CustomerKey
GROUP BY sq.CustomerKey, sq.BikeOrders, sq.ClothingOrders,
sq.AccessoryOrders, sq.TotalOrders, sq.TotalSales
ORDER BY sq.CustomerKey
```

a. This query takes customer information from the Customer table and combines it with the FactInternetSales table to examine what customers order from products from which categories, along with their order count and total sales. The idea is to target marketing to customers based on sales history. For example, if a customer is purchasing a lot of products from the Bike category, the company could send a discount/coupon for products in the accessory category for items that complement their prior purchases. This could potentially encourage more sales. The customer family size is also included with a similar thought process. If a customer has a couple bike purchases but a family of six, then discounts can be sent out to encourage purchasing more bikes or accompanying products for other family members.

The main component of this query is calculating the order counts for the desired category groups (Bikes, Clothing, Accessories). There are three filtering subqueries to calculate the orders under the Bike, Clothing, and Accessories category as well as one to

calculate the total amount of orders across all categories. These subqueries are all joined together using the CustomerKey found in the Customer table.

These four subqueries are wrapped up into another subquery in the FROM clause for the top-level SELECT clause. This subquery returns the CustomerKey, TotalSales, BikeOrders, AccessoryOrders, ClothingOrders, and TotalOrders fields. The ISNULL() function is used on the three category calculations to replace the null fields (those that had zero orders) with zeros for later calculations.

The subquery in the top-level FROM clause is inner joined with both the Customer table to return the customer ID and another subquery table that contains a CASE statement. The CASE statement is used to turn the MartialStatus field found in the Customer table into a 1, or 2 (single, married, counting for each person in the couple) to later be combined with the TotalChilden field, creating the FamilySize field.

The top-level SELECT clause returns the CustomerKey, BikeOrders, ClothingOrders, AccessoryOrders, TotalOrders, FamilySize, TotalSales, PercBikeOrders, PercClothOrders, and PercAccOrders fields. There are four math functions used to return the FamilySize and the percentage of orders for the three category fields. FamilySize takes the sum of the CoupleSize generated by the CASE statement and the TotalChildren field from the Customer table. The categories use the SUM() function with the order count divided by the total order count and multiplied by 100 to get the percentage. The Format() function is used to round off the trailing zeros.

The GROUP BY clause returns the non-aggregate expressions in the top-level SELECT clause. The entire table is ordered by the Customerkey in ascending order.

