

## **Appendix 2: Original Interview with Client, My Dad**

- ME: So dad, I've heard you recently complaining a lot about the lack of communication at work.
- DAD: Yes, that's true. I struggle to keep up with all of my coworkers and projects can get really confusing.
- ME: For computer science at school, I have to make a programming project using code to make a real life program for someone. Do you want me to make a project for you to track your real estate projects?
- DAD: Yes, I'd love that! Just make sure that the program has multiple accounts. I'll need about 10 so that all of my coworkers can log in.
- ME: Ok, that's good to know.
- DAD: I'm going to need accounts, because each account will need to have their special portfolios.
- ME: Can you elaborate?
- DAD: Sure. Make sure that accounts can only view projects that they're involved in. So for example, account A can't see projects that account B has that doesn't include them.
- ME: Ok, I'll make sure to do that. But once you have projects, what should you be able to interact with?
- DAD: Three things: details, events, and comments. Make sure that firstly, the program can store project information and details such as total lots in the development and the cost of lots. Second, make sure that there's an ability to create events, and log the events. That could be things such as furniture delivery or landscaping. Important stuff like that. Lastly, make sure there's a comment board. We'll need to be able to communicate inside projects. Also, make sure the comment board is per project, so communication is project based.
- ME: Ok, I've written this all down, so I'll make sure to remember all that. Anything else I need to include?
- DAD: No, that's all. Just make sure to get back with me periodically so I can make sure I like how everything is going.
- ME: Of course. Thanks for meeting with me.
- DAD: No problem.