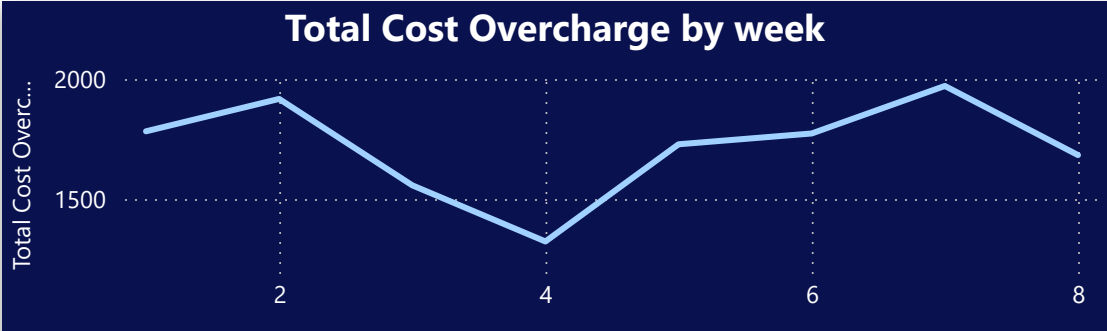


Total Cost Overcharge (\$)

13734

Total Flagged Incidents

201

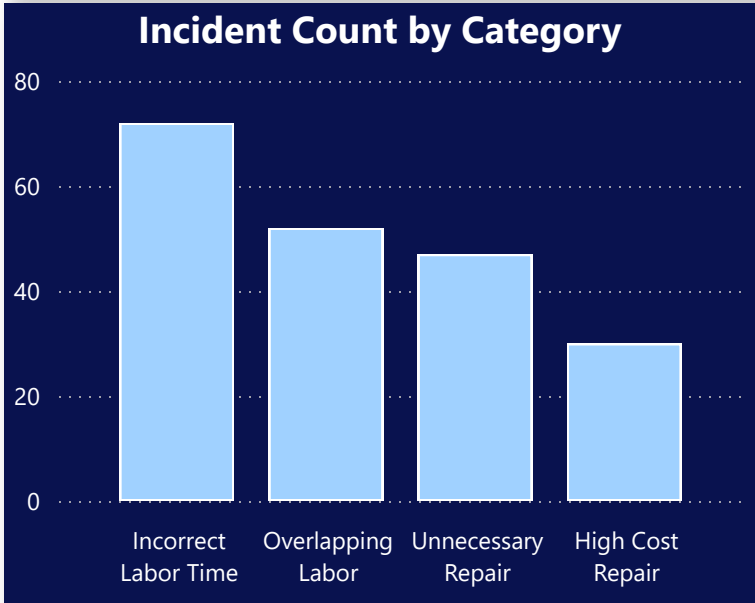
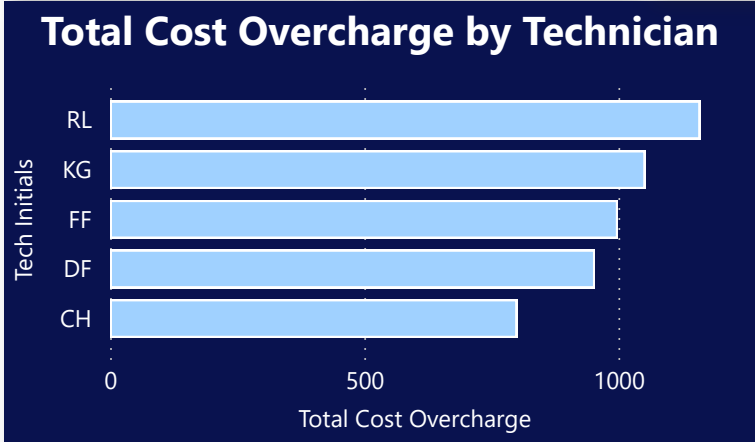


High Severity Rate (%)

0.18

Technician

All



tech_initials	High Cost Repair	Incorrect Labor Time	Overlapping Labor	Unnecessary Repair	Total
AD		477	90	117	684
AL		72	243	171	486
CH	9	396	171	225	801
CM	63	270	333	117	783
CS	126	261	153		540
DF	153	135	360	306	954
FF	54	594	306	45	999
GM		153	135	81	369
JC	81	234		54	369
JD		297	171		468
JG	288	279	54	45	666
KC			63	72	135
KG	621	126		306	1053
KM	297	144	288	63	792
LP		270		414	684
MM	54	54	153		261
RB	27	162	216	99	504
RL	234	108	261	558	1161
RN	36	45	216	99	396
SB		45	189	72	306
SS	135	72	162	63	432
TB		0	432	216	648
ZT	99	135	9		243
Total	2277	4329	4005	3123	13734

Category

High Cost Repair

Incorrect Labor Time

Overlapping Labor

Unnecessary Repair

Top Overcharge Tech

RL