Johnathan Yap Wen Jie

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EDUCATION & PROFESSIONAL CERTIFICATIONS

National University of Singapore

2024
Professional Certificate in Clinical Practice and CBT Foundations for Adults

National University of Singapore

Bachelor of Arts with Honours (Psychology); Grade: Distinction (2:1)

PROFESSIONAL DEVELOPMENT

National University of Singapore (Yong Loo Lin School of Medicine)

Nov 2024

Fundamentals of Cognitive Behavioural Therapy

Samaritans of Singapore & CAMS-care Aug 2024

Collaborative Assessment and Management of Suicidality [here]

American Psychiatric Association Jun 2024

Motivational Interviewing for People with Serious Mental Illness [here]

Stanford University School of Medicine Oct 2023

Cognitive Behavioural Therapy for Psychosis [here]

PROFESSIONAL EXPERIENCE

NUS Office of the President (Health and Wellbeing)

Associate Psychologist (Clinical and Data Science)

Spearheaded frontline clinical operations, managing a caseload of >30 new clinical staff cases monthly
 Conducted bi-weekly intake sessions for clients under clinical supervision from registered clinical psychologists

- Delivered on-site crisis interventions, using evidence-based techniques (CBT) to de-escalate and stabilise individuals in acute distress
- Built a dynamic tiered care system with JavaScript to automate mental health tiered care assignment for >48,000 students
- Automated the entire online therapy registration workflow for staff [here], incorporating innovative risk flagging methods
- Designed and implemented Prophet and Gradient Boosting models, achieving a 11% average prediction error over a 10 year period
- Analysed large datasets (>350,000 counseling appointments) to inform NUS' mental health strategy alongside Chief Wellbeing Officer

Ministry of Social and Family Development (Child Protective Services)

Jul 2023 - Feb 2024

Feb 2024 - Present

2019 - 2023

Assistant Manager (Child Protection Officer)

- Managed regular triage and social investigations for child protection (CP) cases involving violence and sexual abuse
- Screened intake inquiries and directed cases to suitable agencies via standardised assessment tools
- Provided emotional support and guidance for children and families, often in distressing situations
- Leveraged R, Python & PowerBI for efficient data extraction, predictive analytics, and risk assessments
- Developed an automated tool to reverse-geocode postal codes (of known CP cases) into precise SG map coordinates

Temasek Trust Jan 2023 – Jun 2023

Communications and Engagement Intern

Singapore Prison Service (Psychological and Correctional Rehabilitation Division) May 2022 - Jul 2022 Research Intern Researched on desistance & support networks for offenders incarcerated in maximum-security prisons NUS Office of the President (Health and Wellbeing) Feb 2022 – Jul 2022 Communications and Clinical Psychology Assistant Coordinated daily management of a five-month long campus-wide mental health campaign Ministry of Social and Family Development (Child Protective Services) Dec 2021 - Feb 2022 Child Protection Intern (Intake-ALERT) Investigated and intervened to prevent recurrence of abuse/neglect for children and young persons Responded to after-hours crisis activations, intake enquiries and screening assessments NUS Office of the President (Health and Wellbeing) Jul 2021 - Jan 2022 Communications and Branding Assistant Singapore Police Force (Police Psychological Services Department) Sep 2021 - Dec 2021 Research Intern Central Narcotics Bureau (Communications Division) May 2021 - Jul 2021 Communications Intern **NUS Situated Goal Pursuit Lab** Jan 2021 – Jul 2021 Undergraduate Research Assistant Singapore Police Force (Airport Police Division) Apr 2017 – Feb 2019 Police Officer (Ground Response Force)

RELEVANT RESEARCH

- 1. **Yap, J.,** & Chu, J. (2025, June). *Network psychopathology: leveraging vulnerability and simulation methods for mental health triaging* [Oral presentation]. International Mental Health Conference 2025, Australia [here]
- 2. **Yap, J.,** Yeo, D., Chu, J., & Tay, A. (2025, February). *Making sense of risk: NUS' data-driven approach* [Poster presentation]. Global Mental Health in Asia 2025, Singapore. [here]
- 3. **Yap, J.** (2024, December). *Analysing mental health discourse on mindline.sg* [Poster presentation]. Higher Education Conference in Singapore (HECS) 2024, Singapore. [here]

RELEVANT SKILLS

- Branding and Illustrations (e.g., Photoshop, Illustrator, Figma)
- Coding Languages and Software (e.g., HTML, CSS, JavaScript, React, Python, PowerBI)
- R Studio (e.g., data wrangling, web scraping, geospatial analysis)