## Johnathan Yap Wen Jie

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## **EDUCATION & PROFESSIONAL CERTIFICATIONS**

National University of Singapore Professional Certificate in Clinical Practice and CBT Foundations for Adults [here]	2024
National University of Singapore Bachelor of Arts with Honours (Psychology); Grade: Distinction (2:1)	2019 – 2023
RELEVANT PROFESSIONAL DEVELOPMENT	
National University of Singapore Data Literacy Programme (Intermediate)	Jan 2025
National University of Singapore (Yong Loo Lin School of Medicine) Fundamentals of Cognitive Behavioural Therapy	Nov 2024
Samaritans of Singapore & CAMS-care Collaborative Assessment and Management of Suicidality [here]	Aug 2024
American Psychiatric Association  Motivational Interviewing for People with Serious Mental Illness [here]	Jun 2024
Stanford Medicine Cognitive Behavioral Therapy for Psychosis [here]	Oct 2023

# PROFESSIONAL EXPERIENCE

# NUS Office of the President (Health and Wellbeing)

Feb 2024 - Present

Associate Psychologist (Senior Executive)

- Led data science efforts by implementing models forecasting trends, optimise resource allocation, and enhance client outcomes
- Conducted bi-weekly intake sessions for clients under clinical supervision from registered clinical psychologists
- Delivered on-site crisis interventions, using evidence-based techniques (CBT) to de-escalate and stabilise individuals in acute distress
- Built a dynamic tiered care system with JavaScript and Python, enabling mental health tiered care assignment for >48,000 students
- Automated the entire online therapy registration workflow for staff [here], incorporating innovative risk flagging methods
- Designed and implemented Prophet and Gradient Boosting models, achieving a 11% average prediction error over a 10 year period

#### Ministry of Social and Family Development (Child Protective Services)

Jul 2023 - Feb 2024

Child Protection Officer (Assistant Manager)

- Led triage processes for child protection cases, ensuring timely and accurate intake management of violence and abuse cases
- Screened inquiries and allocated cases to various agencies using standardized assessment tools to streamline workflows
- Conducted social investigations and case management involving alleged abuse or neglect by parents or caregivers of children
- Provided emotional support to children and families, demonstrating empathy in high-stress and sensitive situations
- Leveraged R, Python, and Power BI to optimize data extraction, predictive modeling, and risk assessment processes
- Developed a reverse-geocoding tool to map child protection case locations, enhancing geographic accuracy

Temasek Trust Communications and Engagement Intern	Jan 2023 – Jun 2023
Singapore Prison Service (Psychological and Correctional Rehabilitation Division)  Research Intern	May 2022 – Jul 2022
Ministry of Social and Family Development (Child Protective Services)  Child Protection Intern (Intake-ALERT)	Dec 2021 – Feb 2022
NUS Office of the President (Health and Wellbeing)  Communications and Branding Assistant	Jul 2021 – Jul 2022
Singapore Police Force (Police Psychological Services Department)  Research Intern	Sep 2021 – Dec 2021
Central Narcotics Bureau (Communications Division)  Communications Intern	May 2021 – Jul 2021
NUS Situated Goal Pursuit Lab Undergraduate Research Assistant	Jan 2021 – Jul 2021
Singapore Police Force (Airport Police Division) Police Officer (Ground Response Force)	Apr 2017 – Feb 2019

#### RELEVANT RESEARCH

- 1. **Yap, J.,** & Muhamad, H. (2025, June). *Network psychopathology: leveraging vulnerability and simulation methods for mental health triaging* [Oral presentation]. International Mental Health Conference 2025, Australia [here]
- 2. **Yap, J.,** Yeo, D., Chu, J., & Tay, A. (2025, February). *Triaging and Risk Automation System For Mental Health* [Poster presentation]. Global Mental Health in Asia 2025, Singapore. [here] (password: #GMHasia2025)
- 3. **Yap, J.** (2024, December). *Analysing mental health discourse on mindline.sg* [Poster presentation]. Higher Education Conference in Singapore (HECS) 2024, Singapore. [here]

### **RELEVANT SKILLS**

- Branding and Illustrations (e.g., Photoshop, Illustrator, Figma)
- Coding Languages and Software (e.g., HTML, CSS, JavaScript, React, Python, PowerBI)
- R Studio (e.g., data wrangling, web scraping, geospatial analysis)

## **RELEVANT AWARDS**

## NUS SPOT Award (2024)

Recognised for outstanding performance and contributions in mental health innovation at the National University of Singapore

## Home Team Achievement Award (2018)

Awarded for significant contributions and cross-agency teamwork in the Singapore Police Force