

From: British Airways e-ticket BA.e-ticket@email.ba.com
Subject: Your e-ticket receipt MYH9XH: 20 Dec 2024 16:00
Date: 22 October 2024 at 11:20
To: james@jameswalker.org.uk

BE



Your e-ticket receipt

Dear Mr Walker,

Booking reference: **MYH9XH**

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

If the payment cardholder is travelling, you must bring the card used to pay for this booking to the airport with you, for verification, before you can travel.

Your voucher contains details about each of the non-flight elements of your trip. If you have booked accommodation, this includes any taxes, fees and charges advised at the time of booking, which are payable upon arrival.

You do not need to print non-flight vouchers for hotels or cars - these are for your reference only. However, you should print non-flight vouchers for any transfers and experiences as these can contain important operating information. To print your vouchers, please visit:

[Print product vouchers](#)

Your Financial Protection. When you buy an ATOL protected flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We recommend that you print your ATOL Certificate and take it on holiday with you. To print the certificate, please visit:

[Print ATOL certificate](#)

What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

We also recommend the following services to help you get the most out of your journey:



Add Advance Passenger Information (API)

Please enter your passport and contact details now, which are required by government authorities, before you can fly.



Pay to take extra checked bags



Save on extra baggage charges by pre-paying on ba.com before check in. After you are checked in, you can only pay for extra bags at the airport.



Check our destination guides

Find out what to see and do as well as where to shop and eat, plus check the weather forecast for the next 7 days.



Book your sightseeing in advance

Choose from over 2500 experiences and book in advance to avoid sell outs for popular events.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below.

The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services.

[Manage my booking](#)

Your Itinerary

BA2303

Qatar Airways | Economy | Confirmed

20 Dec 2024

16:00

Heathrow (London)
Terminal 4

21 Dec 2024

01:40

Doha

BA7000

Qatar Airways | Economy | Confirmed

21 Dec 2024

02:30

Doha

21 Dec 2024

12:55

Phuket
Terminal I

Hotel

Phuket Marriott Resort and Spa, Nai Yang Beach, Phuket, 92, 92/1 Moo 3, Tambol Sakoo, Amphur, Talang

Room

Premium Pool Access, 1 King, Mini fridge, 54sqm /581sqft, Living/sitting area, Wireless internet, complimentary, Coffee/tea maker - Full breakfast - Daily breakfast for up to 2 adults per room

Check-in

21 Dec 2024

Check-out	27 Dec 2024
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Hotel

Phuket Marriott Resort and Spa, Nai Yang Beach, Phuket, 92, 92/1 Moo 3, Tambol Sakoo, Amphur, Talang

Room	Premium Pool Access, 2 Double, Mini fridge, 54sqm/581sqft, Living/sitting area, Wireless internet, complimentary, Coffee/tea maker - Full breakfast - Daily breakfast for up to 2 adults per room
Check-in	21 Dec 2024
Check-out	27 Dec 2024

Hotel

Bangkok Marriott Hotel The Surawongse, Bangkok, 262 Surawong Road, Si Phraya, Bangrak

Room	1 King, Mini fridge, 37sqm/398sqft, Living/sitting area, Wireless internet, complimentary, Coffee/tea maker - Full breakfast - Daily breakfast for up to 2 adults per room
Check-in	27 Dec 2024
Check-out	29 Dec 2024

Hotel

Bangkok Marriott Hotel The Surawongse, Bangkok, 262 Surawong Road, Si Phraya, Bangrak

Room	Deluxe Room, 2 Double, Mini fridge, 37sqm/398sq ft, Living/sitting area, Wireless internet, complimentary, Coffee/tea maker - Full breakfast - Daily breakfast for up to 2 adults per room
Check-in	27 Dec 2024
Check-out	29 Dec 2024

BA2230

British Airways | World Traveller | Confirmed

29 Dec 2024 22:55 Bangkok	30 Dec 2024 05:30 Gatwick (London) Terminal S
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Passenger(s)	MRS CLARE WALKER
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	MISS EMMA WALKER
	MR PETER WALKER

Bonus Avios (awarded after travel)	15162
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If you make or are advised of changes to your flight schedule that may affect another other element of your British Airways itinerary such as hotel or car hire, please contact us. We will then ensure third party suppliers are informed of any changes to your itinerary.

Baggage allowances

Hand and checked baggage allowances

Baggage allowances apply to each passenger in your booking.

Flights	Hand baggage	Checked baggage
London to Doha**	Qatar Airways' allowance	1 bag at 23kg (51lbs)
Doha to Phuket**	Qatar Airways' allowance	1 bag at 23kg (51lbs)
Bangkok to London	1 handbag/laptop bag, plus 1 additional cabin bag	2 bags at 23kg (51lbs)

You may also be charged for extra or overweight checked bags.

**[Qatar Airways](#) may have different hand and checked baggage restrictions

Extra baggage

You will have to pay for baggage which is over your allowance.

You cannot pay to take extra bags for an infant, or extra hand baggage.

[Pay for extra bags using Manage My Booking](#)

Extra baggage charges for flight BA2303 and BA7000

Heathrow (London) to Doha
20 Dec 2024 16:00
Doha to Phuket
21 Dec 2024 02:30

Your ticket includes flights on other airlines, you must contact each airline individually to check the applicable baggage allowance/fees on their flight.

Extra baggage charges for flight BA2230

Bangkok to Gatwick (London)
29 Dec 2024 22:55

Extra baggage		
Extra baggage	Airport Price**	Pre-airport price*
1st item of luggage (max 23kg)	£165.00	£140.00
2nd item of luggage (max 23kg)	£165.00	£140.00
Any additional items of luggage (max 23kg)	£165.00	£140.00
Over weight baggage		
Each item of baggage	£65.00	-

[Pay for extra bags using Manage My Booking](#)

*Pre-airport price means online or by booking through the British Airways contact centre.

**At many airports, including London Heathrow, Gatwick and North America, you can only pay using a credit or debit card. Cash is not accepted.



Very important information

If you do not check your bags through to your final destination you may incur additional charges

Disability and mobility assistance

Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal.

[Contact us](#)

Payment Information

Your non-refundable deposit is £2,500.00.

The remaining balance of £12,662.56 is due by 1 November 2024.

If we do not receive the remaining balance by the due date, we may cancel this booking and retain the deposit paid. We will also retain the deposit in the event that you cancel this booking.

To pay your remaining balance, visit Manage My Booking, click on "Make additional payment" and follow the customer friendly process. You may pay in instalments or in one transaction.

Ticket Number(s)	125-2195325927
	125-2195325928
	125-2195325929
Card Type	American Express

Card type	American Express
Card Holder	Mr peter walker
Card Number	*****1008
Billing Address	DANE FARM kimpton bottom, harpenden, al5 5eb
IATA Number	91495460
Endorsements	PAX 055997/L/ADT/UK FARE REF CHGS ISS AGT
Date	22 Oct 2024
Flight tickets issued by	British Airways, Newcastle, UK
Fare breakdown	The price of your ticket includes a carrier imposed charge or fuel surcharge, where applicable, per sector levied by the carrier. All taxes, fees and charges are to be paid by the member (not British Airways).
Card Payment Total	£2,500.00

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

To view the terms and conditions relating to your booking, please visit:

[Terms and conditions](#)

Yours sincerely,

British Airways Customer Services



How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, or send us an email (in some countries), please visit:

<https://ba.com/yourquestions>

For assistance upon your return, please write to:

Customer Relations
British Airways Holidays Ltd
The Create Building
The Boulevard
Crawley
West Sussex
RH10 1UZ
United Kingdom

If you require further assistance, please visit:

If you require further assistance, please visit:

https://ba.com/main/ctclist/About_Country=gb

Data Protection Notice

Your personal data will be processed in accordance with the applicable marketing and operating carrier's privacy policy and, where your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.

If you have received this email in error

This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. Please note that copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful.

Passenger notices

Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Acids Poisons Flammable liquids Explosives Matches / Lighters Bleach Incapacitating sprays Ignitable gas devices Compressed gas

or other articles or substances which present a danger during air transport.

[More information on dangerous articles in baggage is available here](#)

[More information on security prohibited items \(PDF, 29 kb, English only\)](#)

Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

[Conditions of Contract](#)

[British Airways General Conditions of Carriage](#)

Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey

and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit:

[Liability limitations](#)

Passenger service charge and carrier imposed charge or fuel surcharge, where applicable

The price of your ticket includes a carrier imposed charge or fuel surcharge, where applicable. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

Overbooking

For a copy of British Airways' overbooking policy, please visit:

[Overbooking policy](#)

Travel aware

We recommend that all British travellers check the Foreign and Commonwealth Office website for essential travel advice to make informed decisions about travelling abroad. For the latest information relating to specific countries check www.gov.uk/travelaware where you can sign up for email alerts, guidance and tips. For nationals of other countries, please check your own government's travel advice.

