**Jihun Park |** [www.jihunypark.com](http://www.jihunypark.com) **|** [mr.jihunpark@gmail.com](mailto:mr.jihunpark@gmail.com) **|** [www.linkedin.com/in/jihunjpark](http://www.linkedin.com/in/jihunjpark)

# **Technical Skills**

**Programming Skills** : Python : Django, Flask **|** Javascript : NodeJS, ReactJS **|** HTML5, CSS

**Database and Operating Systems** : MySQL/OracleSQL, Postman, Linux/Bash, Unix, Git

# **Experience**

***Technical Support Engineer* | Diligent Robotics** **| Chicago, IL / 2022 - Present**

* Monitored and operated mobile service robots in a hospital environment, using robotics technology and Linux bash commands.
* Implemented, installed, and trained new robots at multiple hospitals to perform their tasks successfully.
* Collected data and troubleshoot in a variety of real-world situations.
* Deployed hardware/software updates, solved bugs, improved robot robustness, and built the next generations of teleoperation tools.

***Apprentice Instructor* | Coding Dojo** **| Chicago, IL / 2018 - 2022**

* Taught groups of up to 100 students at a time with a curriculum consisting of Python fundamentals.
* Created a curriculum to deploy Django projects using Heroku: Cloud application platform.
* Conducted 1 on 1 coding review session with students debugging, cleaning code or running the application.

***Technical Support Engineer* | Collabera / Cognixia**  **| Chicago, IL / 2019 - 2021**

* Managed databases through multiple product lifecycle environments, driving $850 million of revenue each year from development to production.
* Refined and automated regular processes, track issues, and document changes.
* Assisted developers with query tuning and schema refinement.

***Manager* | Ahjoomah’s Apron**  **| Chicago, IL / 2016-2020**

* Managed restaurant from grand opening to a successful restaurant, generating $1million per year.
* Onboarded & delivered exceptional client service to 200 customers per shift during peak times.
* Managed the POS & CRM system and entered 50+ orders per hour with zero errors.
* Implemented many delivery apps such as DoorDash, UberEats, Postmates, and Chowbus to restaurant to grow sales.

# **Projects**

**gHoney Social -** [**ghoneysearch.herokuapp.com/**](https://ghoneysearch.herokuapp.com/)

* An application where you can create a profile, add projects, chat with other registered users and update.
* Combination of crud, login registration, chat app and pagination,
* Source Code : [github.com/jxxparker/ghoneysearch](https://github.com/jxxparker/ghoneysearch)

**Jihun’s Portfolio -** [**www.jihunypark.com/**](http://www.jihunypark.com/)

* My personal portfolio. You can see more details about me and all of my projects.
* Source Code : [github.com/jxxparker/jihun-portfolio](https://github.com/jxxparker/jihun-portfolio)

# **Education & Certifications**

**Coding Dojo - Web Development Certificate** :Python, Javascript, Git, MySQL, HTML/CSS

**Purdue University -** College of Science, Chemistry

**ITIL 4 Foundation Certificate in IT Service Management**

**HIPAA for Health Care Workers**