

| Obs | Claim_Number | Date_Received | Incident_Date | Airport_Code | Airport_Name | Claim_Type |
|-----|---------------|---------------|---------------|--------------|--------------|-------------------------|
| 1 | 2013042303294 | 23APR2013 | 04APR2013 | | | Property Damage |
| 2 | 2013031302565 | 13MAR2013 | 13MAR2013 | | | |
| 3 | 2013031902651 | 11MAR2013 | 21FEB2013 | | | Property Damage |
| 4 | 2013041503167 | 27MAR2013 | 08MAR2013 | | | Property Damage |
| 5 | 2013040402988 | 22MAR2013 | 08FEB2013 | | | |
| 6 | 2013040202938 | 19MAR2013 | 05MAR2013 | | | Passenger Property Loss |
| 7 | 2013061904529 | 09MAY2013 | 11MAR2013 | | | Passenger Property Loss |
| 8 | 2013043003398 | 30APR2013 | 30APR2013 | | | Property Damage |
| 9 | 2013061804491 | 07MAY2013 | 18MAR2013 | | | Property Damage |
| 10 | 2013040803043 | 08APR2013 | 08APR2013 | | | |

| Obs | Claim_Site | Close_Amount | Disposition | StateName | State | County | City |
|-----|-----------------|--------------|-------------|-----------|-------|--------|------|
| 1 | Checked Baggage | . | | | | | |
| 2 | | . | | | | | |
| 3 | Checked Baggage | . | | | | | |
| 4 | Checked Baggage | . | | | | | |
| 5 | Checked Baggage | . | | | | | |
| 6 | Checked Baggage | . | | | | | |
| 7 | Checked Baggage | . | | | | | |
| 8 | Checkpoint | . | | | | | |
| 9 | Checked Baggage | . | | | | | |
| 10 | | . | | | | | |

| Obs | LocID | Enplanement | Year |
|-----|-------|-------------|------|
| 1 | ATL | 50,251,964 | 2017 |
| 2 | LAX | 41,232,432 | 2017 |
| 3 | ORD | 38,593,028 | 2017 |
| 4 | DFW | 31,816,933 | 2017 |
| 5 | DEN | 29,809,097 | 2017 |
| 6 | JFK | 29,533,154 | 2017 |
| 7 | SFO | 26,900,048 | 2017 |
| 8 | LAS | 23,364,393 | 2017 |
| 9 | SEA | 22,639,124 | 2017 |
| 10 | CLT | 22,011,251 | 2017 |

| Obs | LocID | Year | Boarding |
|-----|-------|------|----------|
| 1 | ATL | 2016 | 50501858 |
| 2 | LAX | 2016 | 39636042 |
| 3 | ORD | 2016 | 37589899 |
| 4 | DFW | 2016 | 31283579 |
| 5 | JFK | 2016 | 29239151 |
| 6 | DEN | 2016 | 28267394 |
| 7 | SFO | 2016 | 25707101 |
| 8 | LAS | 2016 | 22833267 |
| 9 | SEA | 2016 | 21887110 |
| 10 | CLT | 2016 | 21511880 |

Report on column name, type, and length

| Row | Table_name | Column_name | Column Type | Column Length |
|-----|-------------------|---------------|-------------|---------------|
| 1 | BOARDING2013_2016 | LocID | char | 14 |
| 2 | BOARDING2013_2016 | Year | num | 8 |
| 3 | BOARDING2013_2016 | Boarding | num | 8 |
| 4 | CLAIMSRAW | Claim_Number | char | 13 |
| 5 | CLAIMSRAW | Date_Received | num | 8 |
| 6 | CLAIMSRAW | Incident_Date | num | 8 |
| 7 | CLAIMSRAW | Airport_Code | char | 3 |
| 8 | CLAIMSRAW | Airport_Name | char | 48 |
| 9 | CLAIMSRAW | Claim_Type | char | 39 |
| 10 | CLAIMSRAW | Claim_Site | char | 15 |
| 11 | CLAIMSRAW | Close_Amount | num | 8 |
| 12 | CLAIMSRAW | Disposition | char | 23 |
| 13 | CLAIMSRAW | StateName | char | 17 |
| 14 | CLAIMSRAW | State | char | 2 |
| 15 | CLAIMSRAW | County | char | 20 |
| 16 | CLAIMSRAW | City | char | 33 |
| 17 | ENPLANEMENT2017 | LocID | char | 14 |
| 18 | ENPLANEMENT2017 | Enplanement | num | 8 |
| 19 | ENPLANEMENT2017 | Year | char | 4 |

| Row | Claim_Site |
|-----|-----------------|
| 1 | |
| 2 | Bus Station |
| 3 | Checked Baggage |
| 4 | Checkpoint |
| 5 | Motor Vehicle |
| 6 | Not Provided |
| 7 | Other |
| 8 | Pre-Check |

| Row | Disposition |
|-----|-------------------------|
| 1 | |
| 2 | *Insufficient |
| 3 | Approve in Full |
| 4 | Closed: Canceled |
| 5 | Closed:Canceled |
| 6 | Closed:Contractor Claim |
| 7 | Deny |
| 8 | In Review |
| 9 | Pending Payment |
| 10 | Received |
| 11 | Settle |
| 12 | losed: Contractor Claim |

| Row | Claim_Type |
|-----|---|
| 1 | |
| 2 | Complaint |
| 3 | Compliment |
| 4 | Employee Loss (MPCECA) |
| 5 | Missed Flight |
| 6 | Motor Vehicle |
| 7 | Not Provided |
| 8 | Passenger Property Loss |
| 9 | Passenger Property Loss/Personal Injur |
| 10 | Passenger Property Loss/Personal Injury |
| 11 | Passenger Theft |
| 12 | Personal Injury |
| 13 | Property Damage |
| 14 | Property Damage/Personal Injury |
| 15 | Property Loss |

| Row | date_received |
|-----|---------------|
| 1 | 2013 |
| 2 | 2014 |
| 3 | 2015 |
| 4 | 2016 |
| 5 | 2017 |

| Row | incident_date |
|-----|---------------|
| 1 | 2013 |
| 2 | 2014 |
| 3 | 2015 |
| 4 | 2016 |
| 5 | 2017 |
| 6 | 2018 |

| Row | count_date_issues |
|-----|-------------------|
| 1 | 65 |

Claims where the incident date occurred after received date

11

| | Claim_Number | Date_Received | Incident_Date | Airport_Code | Airport_Name | Claim_Type | Claim_Site | Close_Amount |
|-----|---------------|----------------|---------------|--------------|--|-------------------------|-----------------|--------------|
| Row | Disposition | StateName | State | County | City | | | |
| 1 | 2018011146749 | 02JAN2017 | 10DEC2017 | | | Property Damage | Checked Baggage | . |
| | *Insufficient | | | | | | | |
| 2 | 2018011646813 | 05JAN2017 | 12DEC2017 | ATL | Hartsfield-Jackson Atlanta International Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | GEORGIA | GA | FULTON | ATLANTA | | | |
| 3 | 2018011046737 | 02JAN2017 | 06DEC2017 | ATL | Hartsfield-Jackson Atlanta International Airport | Passenger Property Loss | Checked Baggage | . |
| | In Review | GEORGIA | GA | FULTON | ATLANTA | | | |
| 4 | 2018011146748 | 02JAN2017 | 08DEC2017 | ATL | Hartsfield-Jackson Atlanta International Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | GEORGIA | GA | FULTON | ATLANTA | | | |
| 5 | 2018010346412 | 03JAN2017 | 01NOV2017 | BOS | Boston (Logan) International Airport | | | . |
| | *Insufficient | MASSACHUSETTS | MA | SUFFOLK | BOSTON | | | |
| 6 | 2018011646797 | 05JAN2017 | 19DEC2017 | BWI | Baltimore/Washington Intl Thurgood Marshall | Property Damage | Checkpoint | . |
| | In Review | MARYLAND | MD | ANNE ARUNDEL | BALTIMORE | | | |
| 7 | 2018010346402 | 03JAN2017 | 16NOV2017 | CLT | Charlotte/Douglas International Airport | Property Damage | Checked Baggage | . |
| | In Review | NORTH CAROLINA | NC | MECKLENBURG | CHARLOTTE | | | |
| 8 | 2018010946655 | 09JAN2017 | 31DEC2017 | EGE | Eagle County Regional | Passenger Property Loss | Checked Baggage | . |
| | In Review | COLORADO | CO | EAGLE | EAGLE | | | |
| 9 | 2018010946640 | 02JAN2017 | 23DEC2017 | EWR | Newark International Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | NEW JERSEY | NJ | ESSEX | NEWARK | | | |
| 10 | 2018010946664 | 04JAN2017 | 19NOV2017 | FLL | Ft. Lauderdale-Hollywood International | Property Damage | Checkpoint | . |
| | In Review | FLORIDA | FL | BROWARD | FORT LAUDERDALE | | | |
| 11 | 2018011646808 | 05JAN2017 | 03DEC2017 | FLL | Ft. Lauderdale-Hollywood International | Passenger Property Loss | Checked Baggage | . |
| | In Review | FLORIDA | FL | BROWARD | FORT LAUDERDALE | | | |
| 12 | 2018011146746 | 02JAN2017 | 28DEC2017 | FLL | Ft. Lauderdale-Hollywood International | Passenger Property Loss | Checked Baggage | . |
| | In Review | FLORIDA | FL | BROWARD | FORT LAUDERDALE | | | |
| 13 | 2018011646818 | 05JAN2017 | 16DEC2017 | FLL | Ft. Lauderdale-Hollywood International | Passenger Property Loss | Checked Baggage | . |
| | *Insufficient | FLORIDA | FL | BROWARD | FORT LAUDERDALE | | | |

Claims where the incident date occurred after received date

12

| | Claim_Number | Date_Received | Incident_Date | Airport_Code | Airport_Name | Claim_Type | Claim_Site | Close_Amount |
|-----|---------------|-------------------|---------------|--------------|--|-------------------------|-----------------|--------------|
| Row | Disposition | StateName | State | County | City | | | |
| 14 | 2018010446435 | 04JAN2017 | 13DEC2017 | GEG | Spokane International | Passenger Property Loss | Checkpoint | . |
| | In Review | WASHINGTON | WA | SPOKANE | SPOKANE | | | |
| 15 | 2018011646825 | 16JAN2017 | 18DEC2017 | IAD | Washington Dulles International | Passenger Property Loss | Checked Baggage | . |
| | *Insufficient | DIST. OF COLUMBIA | DC | LOUDOUN | WASHINGTON | | | |
| 16 | 2018010546553 | 08JAN2017 | 04SEP2017 | IAH | Houston - George Bush Intercontinental Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | TEXAS | TX | HARRIS | HOUSTON | | | |
| 17 | 2018011146758 | 02JAN2017 | 31DEC2017 | IAH | Houston - George Bush Intercontinental Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | TEXAS | TX | HARRIS | HOUSTON | | | |
| 18 | 2018010946636 | 02JAN2017 | 13NOV2017 | ICT | Wichita Mid-Continent | Property Damage | Checkpoint | . |
| | In Review | KANSAS | KS | SEDGWICK | WICHITA | | | |
| 19 | 2018011646804 | 05JAN2017 | 27DEC2017 | IND | Indianapolis International | Property Damage | Checked Baggage | . |
| | In Review | INDIANA | IN | MARION | INDIANAPOLIS | | | |
| 20 | 2018011646815 | 08JAN2017 | 07DEC2017 | JFK | John F. Kennedy International | Passenger Property Loss | Checked Baggage | . |
| | In Review | NEW YORK | NY | QUEENS | NEW YORK | | | |
| 21 | 2018011246771 | 05JAN2017 | 19DEC2017 | JFK | John F. Kennedy International | Passenger Property Loss | Checked Baggage | . |
| | In Review | NEW YORK | NY | QUEENS | NEW YORK | | | |
| 22 | 2018011246792 | 05JAN2017 | 16DEC2017 | LAS | McCarran International | Passenger Property Loss | Checkpoint | . |
| | In Review | NEVADA | NV | CLARK | LAS VEGAS | | | |
| 23 | 2018010446479 | 04JAN2017 | 08DEC2017 | LAS | McCarran International | Property Damage | Checked Baggage | . |
| | *Insufficient | NEVADA | NV | CLARK | LAS VEGAS | | | |
| 24 | 2018010546528 | 05JAN2017 | 19DEC2017 | LAX | Los Angeles International Airport | Passenger Property Loss | Checked Baggage | . |
| | In Review | CALIFORNIA | CA | LOS ANGELES | LOS ANGELES | | | |
| 25 | 2018011146752 | 02JAN2017 | 30NOV2017 | LAX | Los Angeles International Airport | Passenger Property Loss | Checked Baggage | . |
| | *Insufficient | CALIFORNIA | CA | LOS ANGELES | LOS ANGELES | | | |
| 26 | 2018010946652 | 02JAN2017 | 28DEC2017 | LAX | Los Angeles International Airport | Motor Vehicle | Checkpoint | . |
| | In Review | CALIFORNIA | CA | LOS ANGELES | LOS ANGELES | | | |

Claims where the incident date occurred after received date

13

| | Claim_Number | Date_Received | Incident_Date | Airport_Code | Airport_Name | Claim_Type | Claim_Site | Close_Amount |
|-----|---------------|---------------|---------------|--------------|-----------------------------------|-------------------------|-----------------|--------------|
| Row | Disposition | StateName | State | County | City | | | |
| 27 | 2018011246767 | 12JAN2017 | 25DEC2017 | LAX | Los Angeles International Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | CALIFORNIA | CA | LOS ANGELES | LOS ANGELES | | | |
| 28 | 2018010946619 | 09JAN2017 | 16NOV2017 | LAX | Los Angeles International Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | CALIFORNIA | CA | LOS ANGELES | LOS ANGELES | | | |
| 29 | 2018010946583 | 09JAN2017 | 28NOV2017 | LAX | Los Angeles International Airport | Passenger Property Loss | Checked Baggage | . |
| | In Review | CALIFORNIA | CA | LOS ANGELES | LOS ANGELES | | | |
| 30 | 2018010946679 | 08JAN2017 | 05DEC2017 | LBB | Lubbock International | Passenger Property Loss | Checked Baggage | . |
| | In Review | TEXAS | TX | LUBBOCK | LUBBOCK | | | |
| 31 | 2018010946647 | 02JAN2017 | 22NOV2017 | LEB | Lebanon, New Hampshire | Property Damage | Checked Baggage | . |
| | In Review | NEW HAMPSHIRE | NH | GRAFTON | LEBANON | | | |
| 32 | 2018011146762 | 11JAN2017 | 29OCT2017 | MCO | Orlando International Airport | Property Damage | Checked Baggage | . |
| | In Review | FLORIDA | FL | ORANGE | ORLANDO | | | |
| 33 | 2018010446437 | 04JAN2017 | 07DEC2017 | MCO | Orlando International Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | FLORIDA | FL | ORANGE | ORLANDO | | | |
| 34 | 2018011246766 | 05JAN2017 | 03SEP2017 | MDW | Midway International Airport | Property Damage | Checked Baggage | . |
| | In Review | ILLINOIS | IL | COOK | CHICAGO | | | |
| 35 | 2018011046725 | 10JAN2017 | 10DEC2017 | MHT | Manchester Regional Airport | Passenger Property Loss | Checked Baggage | . |
| | *Insufficient | NEW HAMPSHIRE | NH | HILLSBOROUGH | MANCHESTER | | | |
| 36 | 2018011646806 | 16JAN2017 | 30NOV2017 | MIA | Miami International Airport | Passenger Property Loss | Checked Baggage | . |
| | *Insufficient | FLORIDA | FL | DADE | MIAMI | | | |
| 37 | 2018011246765 | 05JAN2017 | 14DEC2017 | MIA | Miami International Airport | Property Damage | Checked Baggage | . |
| | In Review | FLORIDA | FL | DADE | MIAMI | | | |
| 38 | 2018011146755 | 02JAN2017 | 20NOV2017 | MIA | Miami International Airport | Passenger Property Loss | Checked Baggage | . |
| | In Review | FLORIDA | FL | DADE | MIAMI | | | |
| 39 | 2018010446519 | 04JAN2017 | 01DEC2017 | MSY | New Orleans International | Passenger Property Loss | Checkpoint | . |
| | In Review | LOUISIANA | LA | JEFFERSON | NEW ORLEANS | | | |

Claims where the incident date occurred after received date

14

| | Claim_Number | Date_Received | Incident_Date | Airport_Code | Airport_Name | Claim_Type | Claim_Site | Close_Amount |
|-----|---------------|---------------|---------------|--------------|---|----------------------------|--------------------|--------------|
| Row | Disposition | StateName | State | County | City | | | |
| 40 | 2018010246388 | 02JAN2017 | 21NOV2017 | MSY | New Orleans International | Passenger Property Loss | Checked Baggage | . |
| | In Review | LOUISIANA | LA | JEFFERSON | NEW ORLEANS | | | |
| 41 | 2018011146745 | 02JAN2017 | 28NOV2017 | OGG | Kahului-Maui, HI | Property Damage | Pre-Check | . |
| | In Review | HAWAII | HI | MAUI | KAHULUI | | | |
| 42 | 2018010946642 | 02JAN2017 | 27DEC2017 | ORD | Chicago O'Hare International Airport | Passenger Property Loss | Checkpoint | . |
| | *Insufficient | ILLINOIS | IL | COOK | CHICAGO | | | |
| 43 | 2018011146760 | 02JAN2017 | 09DEC2017 | ORD | Chicago O'Hare International Airport | Passenger Property Loss | Checkpoint | . |
| | In Review | ILLINOIS | IL | COOK | CHICAGO | | | |
| 44 | 2018011646810 | 16JAN2017 | 30DEC2017 | PDX | Portland International | Passenger Property Loss | Checked Baggage | . |
| | In Review | OREGON | OR | MULTNOMAH | PORTLAND | | | |
| 45 | 2018011246773 | 05JAN2017 | 03JAN2018 | PDX | Portland International | Passenger Property Loss | Checked Baggage | . |
| | In Review | OREGON | OR | MULTNOMAH | PORTLAND | | | |
| 46 | 2018011246794 | 12JAN2017 | 02DEC2017 | PHL | Philadelphia International Airport | Property Damage | Checked Baggage | . |
| | *Insufficient | PENNSYLVANIA | PA | PHILADELPHIA | PHILADELPHIA | | | |
| 47 | 2018011046729 | 10JAN2017 | 10JAN2018 | PHL | Philadelphia International Airport | Passenger Property Loss | | . |
| | *Insufficient | PENNSYLVANIA | PA | PHILADELPHIA | PHILADELPHIA | | | |
| 48 | 2018011646801 | 16JAN2017 | 23DEC2017 | PHX | Phoenix Sky Harbor International | Passenger Property Loss | Checked Baggage | . |
| | *Insufficient | ARIZONA | AZ | MARICOPA | PHOENIX | | | |
| 49 | 2018010946645 | 02JAN2017 | 26DEC2017 | PHX | Phoenix Sky Harbor International | Property Damage | Checked Baggage | . |
| | In Review | ARIZONA | AZ | MARICOPA | PHOENIX | | | |
| 50 | 2018011246768 | 05JAN2017 | 29MAY2017 | PIA | Greater Peoria | Property Damage | Checked Baggage | . |
| | In Review | ILLINOIS | IL | PEORIA | PEORIA | | | |
| 51 | 2018010446445 | 04JAN2017 | 13DEC2017 | PSP | Palm Springs International | Passenger Property Loss | Checked Baggage | . |
| | In Review | CALIFORNIA | CA | RIVERSIDE | PALM SPRINGS | | | |
| 52 | 2018011246770 | 12JAN2017 | 13OCT2017 | SAN | San Diego International | Property Damage | Checkpoint | . |
| | In Review | CALIFORNIA | CA | SAN DIEGO | SAN DIEGO | | | |

Claims where the incident date occurred after received date

15

| | Claim_Number | Date_Received | Incident_Date | Airport_Code | Airport_Name | Claim_Type | Claim_Site | Close_Amount |
|-----|-------------------------|---------------|---------------|---------------|--|-------------------------|-----------------|--------------|
| Row | Disposition | StateName | State | County | City | | | |
| 53 | 2018010546552 | 05JAN2017 | 05OCT2017 | SAN | San Diego International | Property Damage | Checked Baggage | . |
| | In Review | CALIFORNIA | CA | SAN DIEGO | SAN DIEGO | | | |
| 54 | 2018010946631 | 02JAN2017 | 30DEC2017 | SBA | Santa Barbara Municipal | Passenger Property Loss | Checked Baggage | . |
| | In Review | CALIFORNIA | CA | SANTA BARBARA | SANTA BARBARA | | | |
| 55 | 2018011046722 | 10JAN2017 | 05DEC2017 | SEA | Seattle-Tacoma International | Passenger Property Loss | Checked Baggage | . |
| | In Review | WASHINGTON | WA | KING | SEATTLE | | | |
| 56 | 2018011146764 | 05JAN2017 | 27DEC2017 | SFO | San Francisco International | Property Damage | Checked Baggage | . |
| | losed: Contractor Claim | CALIFORNIA | CA | SAN MATEO | SAN FRANCISCO | | | |
| 57 | 2018011646811 | 16JAN2017 | 16DEC2017 | SJC | Norman Y Mineta San Jose International | Missed Flight | Checkpoint | . |
| | In Review | CALIFORNIA | CA | SANTA CLARA | SAN JOSE | | | |
| 58 | 2018011246790 | 12JAN2017 | 25NOV2017 | SJC | Norman Y Mineta San Jose International | Property Damage | Checked Baggage | . |
| | In Review | CALIFORNIA | CA | SANTA CLARA | SAN JOSE | | | |
| 59 | 2018010446423 | 04JAN2017 | 28NOV2017 | SJC | Norman Y Mineta San Jose International | Passenger Property Loss | Checked Baggage | . |
| | In Review | CALIFORNIA | CA | SANTA CLARA | SAN JOSE | | | |
| 60 | 2018010946686 | 09JAN2017 | 09DEC2017 | SJU | Luis Munoz Marin International | Passenger Property Loss | Checked Baggage | . |
| | In Review | PUERTO RICO | PR | | SAN JUAN | | | |
| 61 | 2018010346403 | 03JAN2017 | 23NOV2017 | SJU | Luis Munoz Marin International | Passenger Property Loss | Checked Baggage | . |
| | In Review | PUERTO RICO | PR | | SAN JUAN | | | |
| 62 | 2018010946628 | 09JAN2017 | 27NOV2017 | SNA | John Wayne | Property Damage | Checkpoint | . |
| | In Review | CALIFORNIA | CA | ORANGE | SANTA ANA | | | |
| 63 | 2018010946632 | 09JAN2017 | 18NOV2017 | STL | Lambert St. Louis International | Property Damage | Checked Baggage | . |
| | In Review | MISSOURI | MO | ST LOUIS | ST LOUIS | | | |
| 64 | 2018011146754 | 02JAN2017 | 17OCT2017 | TPA | Tampa International | Passenger Property Loss | Checked Baggage | . |
| | In Review | FLORIDA | FL | HILLSBOROUGH | TAMPA | | | |

| | Claim_Number | Date_Received | Incident_Date | Airport_Code | Airport_Name | Claim_Type | Claim_Site | Close_Amount |
|-----|---------------|---------------|---------------|--------------|--------------------------------|----------------------------|--------------------|--------------|
| Row | Disposition | StateName | State | County | City | | | |
| 65 | 2018010946586 | 09JAN2017 | 30NOV2017 | XNA | Northwest Arkansas Regional | Passenger Property Loss | Checked Baggage | . |
| | In Review | ARKANSAS | AR | BENTON | FAYETTEVILLE/SPRINGDALE/ROGERS | | | |

| Number of Variable Levels | | |
|---------------------------|-------------|--------|
| Variable | Label | Levels |
| claim_type | Claim Type | 12 |
| claim_site | Claim Site | 8 |
| disposition | Disposition | 10 |

| Claim Type | | | | |
|-------------------------|-----------|---------|----------------------|--------------------|
| claim_type | Frequency | Percent | Cumulative Frequency | Cumulative Percent |
| Complaint | 71 | 0.17 | 71 | 0.17 |
| Compliment | 3 | 0.01 | 74 | 0.17 |
| Employee Loss (MPCECA) | 23 | 0.05 | 97 | 0.23 |
| Missed Flight | 32 | 0.08 | 129 | 0.30 |
| Motor Vehicle | 136 | 0.32 | 265 | 0.62 |
| Not Provided | 2 | 0.00 | 267 | 0.63 |
| Passenger Property Loss | 23599 | 55.50 | 23866 | 56.13 |
| Passenger Theft | 14 | 0.03 | 23880 | 56.16 |
| Personal Injury | 413 | 0.97 | 24293 | 57.13 |
| Property Damage | 17987 | 42.30 | 42280 | 99.43 |
| Property Loss | 17 | 0.04 | 42297 | 99.47 |
| Unknown | 225 | 0.53 | 42522 | 100.00 |

| Claim Site | | | | |
|-----------------|-----------|---------|----------------------|--------------------|
| claim_site | Frequency | Percent | Cumulative Frequency | Cumulative Percent |
| Bus Station | 10 | 0.02 | 10 | 0.02 |
| Checked Baggage | 31155 | 73.27 | 31165 | 73.29 |
| Checkpoint | 10826 | 25.46 | 41991 | 98.75 |
| Motor Vehicle | 180 | 0.42 | 42171 | 99.17 |
| Not Provided | 1 | 0.00 | 42172 | 99.18 |
| Other | 110 | 0.26 | 42282 | 99.44 |
| Pre-Check | 8 | 0.02 | 42290 | 99.45 |
| Unknown | 232 | 0.55 | 42522 | 100.00 |

| Disposition | | | | |
|-------------------------|-----------|---------|----------------------|--------------------|
| disposition | Frequency | Percent | Cumulative Frequency | Cumulative Percent |
| *Insufficient | 1732 | 4.07 | 1732 | 4.07 |
| Approve in Full | 6908 | 16.25 | 8640 | 20.32 |
| Closed:Canceled | 451 | 1.06 | 9091 | 21.38 |
| Closed:Contractor Claim | 188 | 0.44 | 9279 | 21.82 |
| Deny | 12213 | 28.72 | 21492 | 50.54 |
| In Review | 8937 | 21.02 | 30429 | 71.56 |
| Pending Payment | 1 | 0.00 | 30430 | 71.56 |
| Received | 14 | 0.03 | 30444 | 71.60 |
| Settle | 3023 | 7.11 | 33467 | 78.71 |
| Unknown | 9055 | 21.29 | 42522 | 100.00 |

| Totalenplanements |
|-------------------|
| 3,986,016,409 |

Total Claims filed

| TotalClaims |
|-------------|
| 42,522 |

| avg_days |
|----------|
| 31.1 |

| |
|-----|
| |
| 347 |

Claim type counts

| Claim Type | count |
|-------------------------|--------|
| Passenger Property Loss | 23,599 |
| Property Damage | 17,987 |
| Personal Injury | 413 |
| Unknown | 225 |
| Motor Vehicle | 136 |
| Complaint | 71 |
| Missed Flight | 32 |
| Employee Loss (MPCECA) | 23 |
| Property Loss | 17 |
| Passenger Theft | 14 |
| Compliment | 3 |
| Not Provided | 2 |

Claims that were 'Closed'

24

| Disposition | count | total |
|-------------------------|-------|-------|
| Closed:Canceled | 451 | 639 |
| Closed:Contractor Claim | 188 | 639 |

Airport and years with highest percentage of claims filed from airports with 10M+ annual passengers

| Airport Code | Airport Name | Year | PctClaims |
|---------------------|-------------------------------|-------------|------------------|
| JFK | John F. Kennedy International | 2013 | 0.000028 |

Top 20 Airports with Percent Claims with over 10M+ passengers

| Row | Airport Code | Airport Name | city | state | Year | TotalClaims | Enplanement | PctClaims |
|-----|--------------|--|-----------------|-------|------|-------------|-------------|-----------|
| 1 | JFK | John F. Kennedy International | New York | NY | 2013 | 697 | 25,036,358 | 0.000028 |
| 2 | JFK | John F. Kennedy International | New York | NY | 2014 | 616 | 26,244,928 | 0.000023 |
| 3 | MCO | Orlando International Airport | Orlando | FL | 2013 | 362 | 16,884,524 | 0.000021 |
| 4 | MCO | Orlando International Airport | Orlando | FL | 2014 | 351 | 17,278,608 | 0.00002 |
| 5 | EWR | Newark International Airport | Newark | NJ | 2013 | 353 | 17,546,506 | 0.00002 |
| 6 | MIA | Miami International Airport | Miami | FL | 2013 | 382 | 19,420,089 | 0.00002 |
| 7 | IAD | Washington Dulles International | Washington | DC | 2014 | 203 | 10,415,948 | 0.000019 |
| 8 | IAD | Washington Dulles International | Washington | DC | 2013 | 206 | 10,570,993 | 0.000019 |
| 9 | MCO | Orlando International Airport | Orlando | FL | 2016 | 392 | 20,283,541 | 0.000019 |
| 10 | BOS | Boston (Logan) International Airport | Boston | MA | 2013 | 273 | 14,810,153 | 0.000018 |
| 11 | EWR | Newark International Airport | Newark | NJ | 2014 | 324 | 17,773,405 | 0.000018 |
| 12 | MIA | Miami International Airport | Miami | FL | 2016 | 366 | 20,875,813 | 0.000018 |
| 13 | MCO | Orlando International Airport | Orlando | FL | 2015 | 326 | 18,759,938 | 0.000017 |
| 14 | MCO | Orlando International Airport | Orlando | FL | 2017 | 372 | 21,565,448 | 0.000017 |
| 15 | MIA | Miami International Airport | Miami | FL | 2014 | 335 | 19,471,466 | 0.000017 |
| 16 | FLL | Ft. Lauderdale-Hollywood International | Fort Lauderdale | FL | 2013 | 196 | 11,538,140 | 0.000017 |
| 17 | JFK | John F. Kennedy International | New York | NY | 2015 | 468 | 27,782,369 | 0.000017 |
| 18 | MIA | Miami International Airport | Miami | FL | 2017 | 343 | 20,709,225 | 0.000017 |
| 19 | JFK | John F. Kennedy International | New York | NY | 2017 | 489 | 29,533,154 | 0.000017 |
| 20 | FLL | Ft. Lauderdale-Hollywood International | Fort Lauderdale | FL | 2014 | 199 | 12,031,860 | 0.000017 |

Total Claims by year

| Year | TotalClaims |
|------|-------------|
| 2013 | 9,536 |
| 2014 | 8,680 |
| 2015 | 7,721 |
| 2016 | 8,182 |
| 2017 | 8,403 |