

# **JOHN YENNELO B. CABLAS**

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## **Professional Summary**

Passionate about solving technical challenges, optimizing systems, and driving innovation. Seeking an opportunity to contribute to a dynamic tech team while continuously expanding my expertise.

## **Education**

Bachelor of Science in Information Technology  
Bataan Peninsula State University, Balanga, Bataan  
Graduated: September 2024

## **Technical Skills**

Programming: Python, Java, C#, HTML, CSS  
Networking: TCP/IP, Network Troubleshooting & Configuration  
Databases: SQL, MySQL, NoSQL  
Operating Systems: Windows, Linux  
IT Support: System Maintenance, Helpdesk Troubleshooting

## **Certifications**

Web Development Fundamentals – IBM SkillsBuild (2024)  
Data Analytics Essentials – Cisco (2024)  
Microsoft Office Specialist – Microsoft (2024)  
Introduction to Cybersecurity – Cisco (2024)  
Cisco Certified Support Technician – Cisco (2023)  
IT Specialist – Cybersecurity – Certiport (2023)  
ISO/IEC 27001 Information Security Associate – SkillFront (2022)

## **Professional Experience**

IT HelpDesk Support (MIS) Staff  
AAISI (Philippine Resins Industries Inc.) | July 2025– Present  

- Solve and support IT related issues.
- Manage GLPI ticketing system. ESET security management.
- Experienced in TP-Link Omada cloud networking devices.

### Management Information Systems (MIS) Staff

RL Vercons Merchants Corporation | July 2024 – April 2025  

- Diagnosed and resolved IT issues to ensure smooth operations.
- Managed system and network configurations, optimizing performance.
- Provided technical support and troubleshooting for internal users.

### Projects & Achievements

- Developed a web-based inventory system to track and manage company inventory.
- Assisted in configuring firewalls and enhancing network security protocols.

## **References**

Available upon request.