

(NOT FOR PAYMENTS)
DEPARTMENT # 102422
PO BOX 1259
OAKS, PA 19456
6400 0080 NO RP 01 05022019 NNNNNNNY 01 007682 0020



HAPPY BOXES SELF STORAGE CO
3600 PACIFIC AVE
VIRGINIA BEACH VA 23451-2716

May 01, 2019

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CONTACT US:

cox.com/chat
www.coxbusiness.com
757-369-6500

MAY 07 2019

Account Number **001 5410 107259702**
COX PIN 4462
SERVICE ADDRESS 2413 GUM RD
CHESAPEAKE, VA 23321-1509



ACCOUNT SUMMARY as of May 1, 2019

Previous Balance	\$250.65
Remaining Previous Balance	\$250.65
DUE IMMEDIATELY	
New Charges: May 1, 2019 - May 31, 2019	
Internet	\$89.98
Telephone	\$105.11
Usage Charges	\$0.00
One Time Charges and Credits	\$32.08
Taxes, Fees and Surcharges	\$55.56
New Charges Due By MAY 23, 2019	\$282.73
Total Due	\$533.38

****Account Past Due****

To prevent service disruption, the "Remaining Previous Balance" amount shown in red must be paid immediately. If services are interrupted a reactivation fee may apply.



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May 01, 2019 bill for HAPPY BOXES SELF STORAGE CO

Account Number **001 5410 107259702**
Service at 2413 GUM RD
CHESAPEAKE, VA 23321-1509

Remaining Previous Balance	\$250.65
DUE IMMEDIATELY	
New Charges Due By MAY 23, 2019	\$282.73
Total Due	\$533.38

COX BUSINESS
DEPT 781121
PO BOX 78000
DETROIT MI 48278-1121



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May 01, 2019 Bill for HAPPY BOXES SELF STORAGE
CO

Account number 001 5410 107259702

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MONTHLY SERVICES May 1 - May 31

INTERNET

CBI Modem	\$4.99
CBI 100 - 100 Mbps x 20 Mbps	84.99
Total Internet	\$89.98

TELEPHONE

757-465-4779	
VoiceManager Enhanced Package	\$2.60
Cox Business Unlimited	12.00
VoiceManager Flat Rated Local Line	26.12
VoiceManager Series Completion Grp	0.00
757-465-4793	
VoiceManager Enhanced Package	2.60
Directory Listing - Non Pub	0.00
Cox Nickel 250 Inter/Intra	0.00
VoiceManager Flat Rated Local Line	26.12
VoiceManager Unified Messaging	0.00
Individual Voice Mailbox	6.95
757-465-5080	
VoiceManager Enhanced Package	2.60
Directory Listing - Non Pub	0.00
Cox Nickel 250 Inter/Intra	0.00
VoiceManager Flat Rated Local Line	26.12
Total Telephone	\$105.11

TOTAL MONTHLY SERVICES \$195.09

USAGE CHARGES

Telephone Usage	
Usage for 757-465-4779	
Cox Digital Telephone Usage (qty 125)	\$0.00

Usage Charges cont.

Usage for 757-465-4793	
Cox Digital Telephone Usage (qty 3)	0.00
Usage for 757-465-5080	
Cox Digital Telephone Usage (qty 5)	0.00
Total Telephone Usage	\$0.00
TOTAL USAGE CHARGES	\$0.00

ONE TIME CHARGES AND CREDITS

Late Payment Adjustment	May 1	\$30.00
Late Payment Adjustment	May 1	2.08
TOTAL ONE TIME CHARGES AND CREDITS		\$32.08

TAXES, FEES AND SURCHARGES

Internet Taxes and Fees	
County Sales Tax	\$0.08
State Sales Tax	0.21
Total Internet Taxes and Fees	\$0.29
Telephone Taxes, Fees and Surcharges	
Taxes	
E911 Tax	\$2.25
State Communications Service Tax	7.36
Federal Excise Tax	3.59
Total Taxes	\$13.20
Fees and Surcharges	
Network Interface Fee - Multi-Line	\$27.75
Access Recovery Fee - Multi-Line	6.00
Regulatory Cost Recovery Fee	0.26
Federal Universal Service Fund	8.06
Total Fees and Surcharges	\$42.07
Total Telephone Taxes, Fees and Surcharges	\$55.27

Payment Options

Online: Visit www.coxbusiness.com to register for 24-hour online access or make payments to your account.

Mail: Detach this coupon and send it with your check or money order. Please include your account number on your check. Make your checks payable to Cox Communications. Allow 7 days for processing.

Phone: You may contact us at the telephone number listed on the front of this bill anytime and follow the phone prompts to make a payment using your bank account or credit card.

In Person: Visit www.coxbusiness.com for a list of Cox Authorized Payment Centers.



May 01, 2019 **Bill for HAPPY BOXES SELF STORAGE CO**Account number **001 5410 107259702**

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MAY 07 2019

Taxes, Fees and Surcharges cont.**TOTAL TAXES, FEES AND SURCHARGES** \$55.56**TOTAL NEW CHARGES** \$282.73**NEWS FROM COX**

Did you know that Cox Business offers detection and surveillance for small business customers? Protect what you're working for with Cox Business Security Solutions. Call us at 866-419-4971 or visit www.coxbusiness.com/security to learn more.

CUSTOMER INFORMATION**Billing, Payment Policies and Fees:**

Cox Business bills all customers in advance for monthly recurring charges and in arrears for non-recurring charges such as On Demand/pay-per-view and long distance. Payment in full is due to Cox by the "Due By" date indicated on your statement. If payment is not received by this date, your bill will become past due and may be subject to additional fees, such as late payment charges, electronic reactivation fees, or returned payment fees. Payment of your Cox bill confirms your subscription to services and the possession of Cox owned equipment listed on your bill.

When you provide a paper, electronic check or electronic fund transfer (EFT) as payment, you authorize Cox to process your payment as a traditional check transaction or to make a one-time EFT from your account. An EFT may debit your account as soon as the same day you make your payment. Payments returned unpaid for any reason will incur a returned payment fee of up to \$50.00, or the maximum allowed by state law. By using a credit card, debit card, paper check or an electronic check to make a payment, you agree that, if your payment is returned unpaid, you expressly authorize a one-time electronic fund transfer from your account for the amount of the payment plus any returned payment fees. If payment is not received by the "Due By" date indicated on your statement, a late payment charge may be assessed on your account.

Basic Local Telephone Service: You must pay all regulated telephone charges to avoid disconnection of basic local telephone service. If you pay less than your full monthly bill and want the partial payment applied to telephone charges first, call Cox Customer Care; otherwise, your partial payment will first be applied to any past due balance, including non-regulated charges, putting you at risk of disconnection of telephone service.

911 Services: If your modem is disconnected or moved, or its battery is not charged or otherwise fails, phone service, including access to 911 services will **not** be available. Please review the following website for additional important information about Cox's 911 practices: <https://www.cox.com/business/phone/e911-regulatory.html>.

Pay Per Call Charges: If you dispute any 900 or 700 information service charges, you may be entitled to a credit. You must request this credit by calling or writing Cox Communications within 30 days of receipt of this bill. Pending review, you may withhold payment of the disputed amount and collection of those charges will be suspended. You have the right to not be billed for Interstate 900 calls that violate federal law. You may request blocking of 900 services. You may be blocked from calling a 900 number for failure to pay legitimate 900 call charges and the information service provider may seek collection of those charges.

Billing Dispute and Resolution

If you have any questions regarding your bill or disagree with any portion of your bill, immediately contact Cox with your concerns. You must contact us no later than 60 days from the bill's due date via the contact information listed on the front of this bill so that Cox can review your account.

