

**Always On.****Hawaiian Telcom**

PUBLIC STORAGE  
ADVANTAGE IQ-MS 2587  
PO BOX 2450  
SPOKANE WA 99210-2450

Account Number: 104803407000010  
Billing Telephone #: (808)486-7243  
Invoice Number: 83189093

Invoice Date: 07/01/19  
Service Period: 07/01/19 - 07/31/19  
Usage Period: 06/01/19 - 06/30/19  
Payment Due: July 31, 2019

**ACCOUNT SUMMARY**

Previous Balance	\$39.74	
Payments Received	\$39.74 CR	
<b>TOTAL BALANCE FORWARD</b>		<b>\$0.00</b>

**NEW CHARGES BY SERVICE TYPE:**

Local Charges	\$40.58	
<b>TOTAL NEW CHARGES:</b>		<b>\$40.58</b>

<b>TOTAL AMOUNT DUE:</b>		<b>\$40.58</b>
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To avoid a late payment fee on new charges, payment must be received by 07/31/19.

Effective 7/2/19, the Federal Universal Service Fund (FUSF) surcharge will increase from 18.8% to 24.4% and the Access Recovery Charge (ARC) will decrease from \$0.53 to \$0.51.



Please return this portion with your payment made payable to Hawaiian Telcom or Pay online at [www.HawaiianTel.com](http://www.HawaiianTel.com).  
Please note your Account or Telephone Number on check payment. Do NOT enclose correspondence with payment.

**Hawaiian Telcom**

1177 Bishop Street Suite #57, Honolulu, HI 96813

☐ Check here for change of billing address (see reverse)

9304 1705 NO RP 03 07032019 NNNNNN 01 994874

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Payment Due:	July 31, 2019
Total Amount Due:	\$40.58
Payment Amount::	\$ _____

Mail payments to:

HAWAIIAN TELCOM  
P.O.BOX 30770  
HONOLULU, HI 96820-0770

104803407000010 0083189093 1 002 1000288 00000004058

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## Hawaiian Telcom

### How To Reach Us:

Billing & Payment Questions:	643-4411	8 am - 5 pm M-F
Ordering Service:	643-4411	8 am - 5 pm M-F
Mobile Phone Service:	643-6677	8 am - 5 pm M-F
Business Repair:	643-6111	Available 24 hours
Online Invoice Viewing:	hawaiiantel.com	Available 24 hours
Automatic Bill Pay:	hawaiiantel.com	Available 24 hours
Correspondence Address:	1177 Bishop St Suite #57 Honolulu, HI 96813	
Payment Address:	P.O. Box 30770 Honolulu, HI 96820	

### How to Pay Your Bill

**Automatic Bill Pay:** Offers convenient monthly payments using a checking or savings account. Sign up online at hawaiiantel.com or fill out the remittance slip below and mail it to "P.O. Box 30770, Honolulu, HI 96820".

**Mail:** Send a check or money order using the enclosed return envelope. Include your remittance slip and 15-digit account number on your check or money order to ensure proper credit to your account.

**Bill Pay Service (set up with your bank):** Refer to your bank as fees may apply. Set up Hawaiian Telcom as a payee with the address "P.O. Box 30770, Honolulu, HI 96820" and reference your 15-digit account number.

**Online:** Visit hawaiiantel.com and register to make one-time payments from a credit card or checking account. A transaction fee will apply; \$1.95 residential, \$3.95 business.

**By Phone:** Call (855) 748-1077, enter your 15-digit account number and 5-digit billing zip code. A transaction fee will apply; \$1.95 residential, \$3.95 business.

**Pay in Person** at any First Hawaiian Bank Branch. Bring your payment stub and pay by cash or check. A \$1.00 service fee will apply.

### Previous Payments

If a payment was made, but is not reflected on your current statement, please deduct the amount and pay the difference.

### Returned Payments

A fee of \$20.00 may be charged for each payment that cannot be processed. If your check payment is returned by your bank, Hawaiian Telcom may resubmit your payment electronically to your bank for processing.

### Late Payment Fees

The due date on your bill applies to current charges only. A late payment fee of 1.5% applies to any outstanding balance more than 60 days past due date. Taxes and unpaid previous late payment charges are exempted from the applicable balance.

### Service Suspended for Non-Payment

Based on the state regulatory and notice requirements, once your bill is past due, some or all of your services may be suspended. Charges may apply to suspend and reconnect service. A deposit to re-establish your service may also be required.

### Moving/Equipment Return

Charges for unreturned equipment may apply. Please see hawaiiantel.com for more details.



### PLEASE INDICATE BILLING ADDRESS CHANGE BELOW:

Address Line Apt/Suite

City State Zip Code

Telephone Number

### Automatic Bill Pay Authorization

### PLEASE INDICATE AUTOMATIC PAYMENT INFORMATION BELOW:

**Return this slip along with a voided check for accurate processing.**

I authorize Hawaiian Telcom and my financial institution to deduct the total amount of my monthly bill from the account identified. I understand my automatic payment will be deducted 10 days prior to the due date. I may stop the deduction by notification to my financial institution and Hawaiian Telcom at least thirteen (13) business days prior to the payment date.

☐ Checking

☐ Savings

Routing Number: (9-digits)

Bank Account Number:

Authorized Signature:

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## BALANCE FORWARD

<b>PREVIOUS BALANCE</b>			<b>\$39.74</b>
<b>PAYMENTS RECEIVED</b>			<b>\$39.74 CR</b>
06/18/19	Multiple Acct Check - Thank you	\$39.74 CR	
<b>TOTAL BALANCE FORWARD</b>			<b>\$0.00</b>

## ACCOUNT ACTIVITY DETAIL

**REGULATED LOCAL SERVICE - (808)486-0816** (07/01/19 - 07/31/19)

<b>Additional Services</b>			<b>\$23.50</b>
Billed Number Screening		\$2.00	
Centrex 1yr Contract		\$17.50	
Centrex Ftr Pkg 1000		\$4.00	
<b>Local Regulated Taxes, Surcharges and Regulatory Fees</b>			<b>\$17.08</b>
Federal Universal Service Fee Centrex 1-9 Lines		\$3.60	
Intrastate Surcharge		\$2.64	
PUC Fee		\$0.06	
Federal Excise Tax		\$0.94	
Access Recovery Charge		\$1.06	
General Excise Tax		\$0.60	
Subscriber Line Charge Centrex		\$8.18	
<b>TOTAL CHARGES FOR (808)486-0816</b>			<b>\$40.58</b>



Nonpayment of non-local provider charges will not result in the disconnection of your local telephone service. However, collection of unpaid charges may be pursued by the service provider.

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