JYOTHILAKSHMI RADHADEVI

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Welland, Ontario

PROFILE

Enthusiastic and self-motivated individual who is transitioning into the IT sector after many years of being in different positions. Skilled in different technologies who is looking to thrive with your company.

SKILLS

• **HTML**	**MS Office**
• SQL	Knowledge of basics of **Java**, Linux.
• Typing – 35 wpm.	**Work under pressure**
• **Team player** and collaboration	Organized
• **Attention to detail**	Multilingual -English, Hindi, Malayalam

EDUCATION

triOS College, London ON   Expected Graduation May 2025
Enterprise Web & Mobile Application

Master of Computer Applications   Jun 2005 - Nov 2008
Mahatma Gandhi University • Kottayam, India

Post Graduate Diploma in Computer Applications   Dec 2003 - Dec 2004
Mahatma Gandhi University • Kottayam, India

WORK EXPERIENCE

Navigator
Saint Elizabeth Healthcare, Virtual position (Health 811)   Jan 2023 – March 2023
- Attending calls/chats and register the caller by creating a chart.
- Put the callers in the call-back queue as per the priority.
- Checking the concerned queue and priority.
- Advising the clients for a service referral if needed.

Cashier   Dec 2021 - Aug 2022
Goodfella's Pizzeria • Courtice, Ontario

Computer Teacher   Jun 2013 - Mar 2014
Mary Rani Public School • Changanacherry, India
- Communicated with students to discuss progress and need for tutoring and extra assistance.
- Composed course syllabus to clearly outline curriculum, expectations and deadlines at beginning of course.
- Assessed, documented and reported on student progress for computer class.

Software Developer Trainee   May 2009 - Sep 2010
Consolidated Solutions • Changanacherry, India
- Assisted a team for development of software (not web based) for a small travel agency, supermarket, and college library.
- Determined user requirements as main point of contact and suggested software solutions.
- Customized software for client's easy accessibility.
- Worked closely with teammates to identify issues and provided suitable resolutions as per my knowledge.
- Trained end users of the software.
- Worked with developers to identify and remove software bugs.
- Shadowed team members to learn new tasks and how to appropriately handle technical issues.
- Prepared and proofread technical documentation and user manuals.
- Analyzed source code to identify functionality issues.

Web developer- job post

PixelBrain Technologies Ltd.

Stoney Creek, ON

$34 an hour - Full-time, Permanent

Apply on company site

Job details

Here's how the job details align with your job preferences. Manage job preferences anytime in your profile.

Salary

$34 an hour

Job type

Full-time

Permanent

- Work Term: Permanent
- Work Language: English
- Hours: 35 to 40 hours per week
- Education: College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- Experience: 1 year to less than 2 years

Work setting

- Computer hardware or software retailer/wholesaler
- Startup company
- Consulting firm

Tasks

- Consult with clients to develop and document Website requirements
- Prepare mock-ups and storyboards
- Develop Website architecture and determine hardware and software requirements
- Source, select and organize information for inclusion and design the appearance, layout and flow of the Website
- Create and optimize content for Website using a variety of graphics, database, animation and other software
- Research and evaluate a variety of interactive media software products
- Lead and co-ordinate multidisciplinary teams to develop Website graphics, content, capacity and interactivity
- Conduct tests and perform security and quality controls
- Plan, design, write, modify, integrate and test Web-site related code

- Write, modify, integrate and test software code
- Identify and communicate technical problems, processes and solutions
- Assist in the collection and documentation of user's requirements
- Maintain existing computer programs by making modifications as required
- Write, modify, integrate and test software code for e-commerce and other Internet applications

Computer and technology knowledge

- Adobe Acrobat Reader
- Eclipse
- Matrix Laboratory (MATLAB)
- R
- Networking software
- HTML
- Java
- JavaScript
- Website creation and management software
- C++
- JQuery
- MySQL
- Software development
- MS Office
- Oracle
- Python
- C

Work conditions and physical capabilities

- Fast-paced environment
- Work under pressure
- Tight deadlines
- Attention to detail

Personal suitability

- Client focus
- Dependability
- Initiative
- Organized
- Team player
- Accurate

Other benefits

- Free parking available