# **Prediction Report**

## **Overview:**

In this analysis, we aimed to enhance email engagement prediction, a critical aspect of marketing strategies. The approach involved thorough exploratory data analysis (EDA), data preprocessing, feature engineering, and model development. Key findings and insights from the analysis provide valuable directions for improving our predictive model.

# **Analysis Approach:**

Exploratory Data Analysis (EDA):

- Unveiled insights into the dataset structure and content.
- Addressed challenges such as redundant columns and missing values.

### Data Preprocessing:

- Resolved missing values strategically.
- Streamlined redundant columns for a cleaner dataset.

#### Feature Engineering:

- Extracted meaningful information from 'subject' and 'body' fields.
- Introduced new features, including the length of 'subject' and 'body'.

#### Model Development:

- Utilized Random Forest, SVM, and Logistic Regression algorithms.
- Conducted hyperparameter tuning to optimize model performance.

# **Key Findings:**

Model Accuracy Improvement:

- Achieved an enhanced accuracy of approximately 65%.
- Notable improvements in precision and recall metrics.

## Challenges Addressed:

- Successfully handled missing values and redundant columns.
- Introduced impactful features for better model understanding.

Insights from Confusion Matrix:

- Improved precision and recall for both 'clicked' and 'not clicked' instances.
- Identified areas of success and potential enhancement.

# **Actionable Insights:**

Hyperparameter Tuning:

- Further explore hyperparameter tuning for optimal model settings. Feature Engineering Refinement:
- Investigate additional features or refinements for deeper insights. Algorithmic Comparison:
- Explore alternative algorithms to identify the most effective one. Decision Threshold Adjustment:
- Experiment with the decision threshold to balance precision and recall. Continuous Monitoring:
  - Implement a system for ongoing model monitoring and periodic retraining.

## **Conclusion:**

This analysis showcases significant improvements in email engagement prediction. With a refined model and actionable insights, we are poised to optimize marketing strategies and enhance customer engagement. Further iterations will focus on fine-tuning the model and exploring advanced techniques for continuous enhancement.