Jacky Tan Boon Huat

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Objective

I am now looking to obtain an IT position that utilizes all my IT experience. I am therefore keen to find a new and suitably challenging role within a market-leading organization and translate their business needs into technology requirements that support the company's business objectives.

Career Sumary:

System Engineer

2013-Current   IP & PIXEL Security Sdn Bhd.

- Provide products pre-sales technical support on company products and service (Samsung, Aruba, Polycom, Shoretel).
- Prepare and produce technical specification, technical recommendation for company products and service.
- Conduct site-survey and information gathering, design and provide technical consultation.
- Manage and supervise Iskandar Malaysia Safe City system Integration projects .

EDP Support

2009-2013   YonMing Auto & Industrial Parts (Singapore, Johor Bahru, Indonesia)

- Provide technical support on ERP system (installation, troubleshooting, assistance, and user support of ERP applications) to branches in Singapore, Johor Bahru and Indonesia.
- Provide overall system administration and maintenance support for Microsoft Windows 2003 and Linux Mail servers.
- Provide daily operations supports and maintenance for networks, PCs and peripherals, printer and LAN/WAN troubleshooting, to all users in Johor Bahru, Singapore and Indonesia branch.
- Monitors networks to provide stable, dependable network services across country.
- Assist in maintaining the LAN/WAN, operations by working with network team or hardware/software vendors to ensure timely problem resolutions.

IT Executive

2006-2009 Educare Computer Centre Johor Bahru

- Responsible in installation and configuration of OS and software application on PC workstation/Laptop
- Provide installation of peripheral hardware devices, network printers, IO cards and network cards
- Provide help-desk and on-site technical support including troubleshooting of hardware and software applications to customer.

Education

- Degree in Electrical and Electronics Engineering， UTM

Computer Skills

- Familiar with Win 8, Win 7, Win XP, Win 2008, Win 2003, Vmware, Linux CentOS, Ubuntu operating system.
- Familiar with Microsoft active directory, SQL, IIS, mail server, administration.
- Familiar with WAN, LAN, TCP /IP, DNS, VPN, VLAN, Routers, Remote Access, Wireless Configuration.
- Proficient in Microsoft Office (Word, Excel, Access, Outlook Express)

Language Skills

- English   : Good in conversation and written skills.
- Mandarin   : Good in conversation and written skills.
- Malay   : Good in conversation and written skills

Personal Details

- Date of Birth   :08th DEC 1983
- Gender   : Male
- Race   : Chinese
- Marital Status   : Single
- Nationality   : Malaysian

Current Salary: RM3000

Expected Salary: RM3300 and above.

Reasons for leaving: To seek greater challenges in market-leading organization.