

Vennisa Yeoh, MBA, PMP

Professional Profile

Consistently leveraging human abilities and strengthen my forte in project management in a result oriented environment where leaders care, believe and takes pride in their people by listening and walking the talk, leading with sincerity, humility and courage with strong emphasis on teamwork

Education

Manchester Business School,
Master in Business Administration, MBA Jul 2009 – Dec 2012

University Sains Malaysia,
Bachelor of Science (Honours) in Physics Jun 2001 – Aug 2004

Certification

Project Management Professional (PMP)
Certified through Project Management Institute (PMI), 2013

Work Experience

PricewaterhouseCoopers Taxation Services Sdn Bhd

Senior Consultant/ Project Manager Feb 2014 – Present

- Ensure the project definition and project plan are complete in that all deliverables, completion criteria, key dates, milestones, effort and cost plans, are well-defined and assured, in line with standard practices.
- Drive the project execution process to achieve the defined scope and deliverables to the dates and milestones set and agreed in the plan.
- Control out-of-scope requests and initiate corrective action to bring back into agreed baseline (re-scope, timeline extension, additional budget, parallel activities).
- Operate tight controls to monitor and report on progress, specifically recording all costs and effort expended on the project, and relate these to the project plan ensuring that the set and agreed.
- Manage or participate in any post-project reviews, and report on lessons learned as part of process improvement.
- Ensure the brand value is enhanced through maintaining high customer satisfaction throughout the project.

Huawei Technologies (Malaysia) Sdn. Bhd.

Project Manager/ PMO Jan 2012 – Feb 2014

- Responsible for establishing project management policies and guidelines, and ensure internal controls are in place and complied.
- Developing and leading the strategically oriented key account programs management officers to prioritize projects, ensure consistency with corporate strategies, and within the resource capability of the organization to meet customer's expectations.
- Project management involvement and end-to-end delivery, including planning, project schedule, budget planning, resources planning, project implementation, and strategized project delivery plan.
- Change management involvement, impact assessment and change readiness.
- Identify and resolve issues and conflicts within the project team, proactively identifying the risks and prioritize risk mitigation.
- Monitor project dependencies and critical path, to keep project on track.
- Responsible for the pre-sales supports and contract reviews.
- Act as a knowledgeable resource, to shares project experience and project management knowledge, and provided training to junior staff members.

Work Experience (Continue)

Key Achievements:

- Conducted periodical internal control, compliance test and audit activities to detect any non-compliance issues within company. Achieved rates >95%.
- Achieved the cost optimization (approximately 15%) through frame bidding contract to obtain fair market prices, improved the inventory turnover, and influenced customers to maintain sufficient inventory to meet upsurges.
- Facilitated and mediated the issues resolutions for suppliers to comply with SLA and avoid any delayed execution.

Texas Instruments Malaysia Sdn. Bhd.

Project Lead

Nov 2008 – Jan 2012

- Responsible for the overall process improvement projects to increase productivity, and overall equipment efficiency (OEE) to support cost reduction programs.
- Determine available resources, plan, monitor project team and timeline.
- Provide manufacturing process specifications those conform to customer requirement, to improve on process, and to coordinate section activities.
- Liaise with multi-disciplinary team to perform root causes analysis and CAPA effectiveness, perform periodical audit to ensure 100% compliance in the line, and support customer complaints investigation.
- Subject Matter Expert for overall training development and coordination to engineers, supervisors, technicians, operators in preparing technical documentation, developing routing system, and procedures for production.
- Product yield management, responsible for the product planning and execution throughout the product lifecycle, including gathering and prioritizing product and customer requirements, defining the product vision, working closely with engineering, support functions to define product release requirements, and ensure revenue and customer satisfaction goals are met. Design, coordinate and execute experiments to understand the root cause of the production yield issues, and thus to drive, monitor and track corrective actions and product changes for the cost reduction, and yield improvement.

Key Achievement:

- Outsourcing Project. Involved outsourcing project to transfer DLP® (Digital Light Processor) assembly and test production to increase capacity to support customers' plan and to achieve operating efficiencies.
- Improvement Project. Lead the project team to improve the overall pass rates. The total of 2% pass rates improvement has significantly brought to productivity increased. Estimated of \$600K cost saving.
- Retest Reduction Project. Lead the team to identify root cause of multiple retests, which related test equipment performance, test program integrity, human errors, and material handling. Developed test process control to minimize human errors. Estimated the PFO (Profit-from-Operation) impact of \$195K.
- Yield Improvement Leader. Lead and drive on Assembly and Test yield improvement activities for Process and Test yield losses. Estimated the PFO impact of \$172K.

Philips Lumileds Lighting

Senior Product Engineer

May 2008 – Nov 2008

- Responsible to identify, evaluate and solve technical product or process problems with materials, equipment or machinery in the area of responsibility.
- Design and implement improvements to products, processes, materials, tooling equipment, or documentation which enhance the utility, quality, reliability or cost effectiveness in the area of responsibility.
- Analyse product performance and capability, provide recommendations and executes solutions to improve product performance, quality and reliability.
- Lead and train engineering operator team to perform key engineering tasks such as resolving low yield triggers issues, evaluation lots execution, product performance improvement, and yield analysis.
- Handle customer complaints, provide root cause analysis, and ensure corrective actions are implemented.

Work Experience (Continue)

Intel Technology Sdn. Bhd.

Product Engineer

Sep 2004 – Apr 2008

- Overall product engineering activities, including continuous products improvement on yield, cost, quality and reliability for existing released products
- Involved in yield analysis and yield improvement project to archive maximize yield of product, monitor test yield, drive for improvement and enhancement.
- Test time optimization activities to improve output efficiency.
- Support the NPI project in term of product test spec generation, product characterisation, yield related issue and customer product qualification.
- Planned and conducted experiments to fully characterize the process throughout the product development cycle.
- Responsible on the CMT (Configurable Module Testers) on Advantest tester platform, included installing new Test Program releases to HVM (High Volume Manufacturing), support HVM line issues and help in module trouble shooting.
- Worked closely with Division and other Virtual Factories counterparts to develop continual best-in-class benchmarking.
- Debugged test program to root cause for any excessive failures, do continuous yield improvement, and process optimization to increase output and minimize outgoing DPM (Defect per Million). These included manufacturing validation, test time reduction, process step optimization.

Key Achievements:

- Successfully enabled Combine Socket capability for shakeout to mitigate the risk for new products start-up. Combine Socket project ROI revealed saving ranging from 1 to 13 testers across virtual factories.
- Achieved the milestone of total test production daily on hold volumes from >100K reduced to less than 20K.
- Achieved the milestone for the new test program released, over a 10 weeks pull-in from the original development schedule versus the normal development cycle of 9 months. This enabled the dual-cores product launched that alleviating factories capacity concerns and Intel business impact.
- Involved new product development for design changed in Oregon, U.S., to develop characterization kits for test program during the development stage, and Division Yield rotation plan responsible for knowledge transfer that contributed technically and achieved personal development for the organizational benefits.

Technical Proficiencies

Computer Software: MS Word, Excel, Power Point, MS Project

Programming: Basic C++ Programming, Unix, SQL

Statistic Skills: SPC, JMP, Six Sigma, Spotfire

Problem Solving Skills: TRIZ (Theory of Inventive Problem Solving), 8D, 3x5Y, Analysis, FMEA, Lean Manufacturing & Management, Internal Control & Audit, Change Management, Strategic Management

Languages

Spoken and written: English, Mandarin, Malay, French (beginner)

Spoken: Cantonese, Hokkien (Dialects)

**Reference is available upon request*