

RESUME

GO CHEE KANG

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SUMMARY STATEMENT

An experience IT personnel with 16 years in the areas of data network, training, support, telephony, e-mail and security. Developed and implemented technology to support users at marketing & sales offices and factory, as well as multiple remote locations. Managed IT budgets well and within given deadlines.

An organized and reliable individual with proven ability to translate business needs into technology requirements. Successfully managed all phases of IT projects starting from needs analysis, requirements definition, right to vendor selection and implementation.

Possesses strong interpersonal skills, a result oriented and self-motivated person, recognized for IT competencies and meeting objectives in a dynamic business environment.

PROFESSIONAL EXPERIENCE

SC Johnson & Son (M) Sdn Bhd | SC Johnson & Son Pte Ltd

SC Johnson Manufacturing (M) Sdn Bhd (formerly known as **Kiwi Manufacturing (M) Sdn Bhd**)

Johnson Home Care Malaysia Sdn Bhd (formerly known as **Homesafe Products (M) Sdn Bhd**)

An US based fast moving consumer goods (FMCG) company that manufacture and market a wide range of household products.

Assistant IT Manager

2011 Oct ~ present

Provide day-to-day IT technical/operational support, deliver IT budgets, source and evaluate IT vendors, and manage IT outsource team, for marketing & sales offices and factory in Malaysia and Singapore.

Achievements

- Successfully setup new marketing & sales office in Petaling Jaya, new sales branches in Melaka & Prai and new warehouse in Shah Alam, which covered Data (LAN & WAN) and Voice (PRI & PBX), multi-functional printers, CCTV, door access system, time attendance management system, servers and computers, within the stipulated deadline.
- Streamlined and simplified customers' purchase orders & invoices matching process for sales department, through Microsoft Excel macro, resulted in significant time improvement from 14 days to 1 day.
- Setup infrastructure in factory for SAP implementation, ahead of timeline, and achieved cost saving of nearly 30% on the printers and scanners purchased through efficient sourcing and negotiations with multiple vendors.
- Initiated and successfully negotiated with Telekom Malaysia for a cost saving of nearly 35% to waive monthly Primary Rate Interface (PRI, a telecommunications service) rental.
- Successfully negotiated a cost saving of nearly 40% on the implementation on the Radio-Frequency Identification (RFID) for new warehouse to track and monitor stock movement, within the stipulated deadline.
- Implemented global and local projects, within agreed timeframe.
 - Microsoft Windows 7 and Microsoft Office 2010 migration
 - B2B orders' Electronic Data Interchange (EDI) setup
 - Distributor Management System (DMS) for 15 distributors in West Malaysia
 - DMS server migration
 - Business Intelligence server (Cognos 10) setup

**Sara Lee Malaysia Sdn Bhd | Sara Lee Singapore Pte Ltd
Kiwi Manufacturing Sdn Bhd | Homesafe Products (M) Sdn Bhd**

Sara Lee Corporation is a US Fortune 500 company that manufacture and market wide range of household and body care products.

Assistant IT Manager

2010 Oct ~ 2011 Sep

Provided day-to-day IT technical/operational support, delivered IT budgets, sourced and evaluated IT vendors, and managed IT outsource team, for marketing & sales offices and factory in Malaysia and Singapore.

Achievements

- Complied with IT SOX controls and corporate hardware standard.
- Achieved helpdesk key performance indicator, as per the service level agreement.
- Supported global initiative of server consolidation - SAP Data Center move.
- Managed Sara Lee divestiture program for Sara Lee Malaysia and Singapore efficiently.
- Initiated and conducted “CK time” (an IT knowledge/practices sharing session) for end users, to improve users’ efficiency in using computer and applications.

IT Executive | Senior IT Executive

2004 Aug ~ 2010 Oct

Provided day-to-day IT technical/operational support, delivered IT budget, sourced and evaluated IT vendors, for factory in Malaysia.

Achievements

- Complied with IT SOX controls and corporate hardware standard.
- Achieved helpdesk key performance indicator, as per the service level agreement.
- Successfully implemented Voice over Internet Protocol (VOIP), to eliminate the telephone cost between marketing & sales office in Petaling Jaya and factory in Johor Bahru.
- Implemented global and local projects, within agreed timeframe
 - Active Directory server and Exchange server migration
 - Global Desktop and Service Desk implementation
 - SAP implementation
 - Business Simulation for SAP upgrade (4.6C to ECC6)

Hitech Displays Sdn Bhd | Hitech Ventures Pte Ltd

A Singapore based company, producing and selling Liquid Crystal Display (LCD).

IT Executive

1998 Sep ~ 2004 Aug

Provided day-to-day IT technical/operational support, managed IT budget, for factory in Malaysia and sales office in Singapore.

Achievements

- Implemented Y2K project, within budget.
- Setup Product Costing template for Finance team, through Microsoft Excel.

EDUCATION

Bachelor of Engineering in Management Information System, Jinan University, China– 1998
ITIL Foundation V3 - 2013

TRAINING/SKILLS

Attended numerous executive development workshops
Project Management
Finance for non-finance
Microsoft Server 2008 / Microsoft Exchange 2003 / CCNA / Cognos PowerPlay

OTHERS

Well verse in Microsoft Excel
Employee of the year for outstanding job performance, 2009
A first aider and fire squad member