HALIMY SALLEHUDDIN

PERSONAL DETAILS

Age	:	41
D.O.B	:	3 February 1973
Sex	:	Male
Marital status	:	Married
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EDUCATION

2014 -	:	Currently Pursuing Master Degree in ICT (AeU-AsiaeUniversity)
2012	:	HP Unix Fundamental
2009	:	AS/400 Structure, Tailoring and Basic Tuning
2006 -2007	:	AS/400 Course(OS/400 and Security) -V5R3
1999	:	Data Comm & Networking Workshop
1998	:	Microsoft Certification Programme(MCSE)
1997	:	Attended Course OS/400 Operating System Attended Course AS/400 Security
1996	:	Attended Course AS/400 SystemOperator Attended Course Unix Fundamental Attended Course Unix System Administration
1993-1995	:	Attended AS/400 Course Operation Guide
1985-1990	:	Sekolah Menengah Laki-Laki Bukit Bintang Petaling Jaya Selangor

WORKING EXPERIENCE

AUG 2013 – CURRENT	:	TAKAFUL MALAYSIA
Website	:	www.takaful-malaysia.com.my
POSITION	:	**IT INFRASTRUCTURE MANAGER**

RESPONSIBILITIES

- Manage and oversee Takaful IT infrastructure comprises of Production, DR, Dev and UAT environment is in line of company objective and meet SLA.
- Plan and monitor the budget for IT OPEX expenditures for IT infrastructure with optimum costs.
- Participate and liaise with Business Analyst, PMO and application support for any UAT testing or Operational Acceptance execution and deployment for any product enhancement and released.
- Facilitate on Takaful IT knowledge and transition services cutover with HP on AS/400 and TIS core application system.
- Prepare root cause analysis(RCA) for any major incident on TIS core application system and resolution within specified SLA.
- Prepare KPI/KRA for the team based on assessment and performance achievement/target and objective.
- Assist in preparing Bill of Material (BoM) and Request for Proposal (RFP) for new hardware upgrade to Power 7.
- Proposed and provide technical recommendation and improvement for Takaful IT Infrastructure.
- Involved in SCOM(System Centre Operation Manager) implementation for AS/400 system uptime monitoring.
- Participate in and support capacity planning and the development of long-term strategic goals for systems and software in conjunction with end-users and department managers.
- Ensure UAT and SIT environment deployment/batch run/migration requested by business users attended accordingly by System Administrator.
- Oversee and support TIS application development team throughout project life cycle.
- Maintain and support MIMIX 5.0 services for both DR and Production. Ensure DB is replicated normally and provide consultation to company for upgrade and enhancement whichever necessary.
- Manage communications, connection solutions, including workstation connectivity, local area networks, TIS application, WAS application, JAVA and EJB.
- Prepare Working Instruction and participate for Disaster Recovery (DR), BAU and System Operation level to ensure process are being executed with best effort in view of TIS DR.
- Supervise in upgrade for both DR and Production and ensure capacity utilization is derived and proper execution is complying to ensure downtime is within SLA.
- Attend Production, DR and UAT environment issue such as DASD Degrading/Failed, Tape Drive Faulty and others which related to STMB that have impact to business users.
- Ensure proper incident, change and problem ticket raise for record on any system changes, upgrading and enhancements.
- Provide AS400 capacity planning derive from AS400 performance collection and ASP monthly reporting.
- Supervise and coordinate team members in carrying BAU (Business As Usual) to ensure KPI is met and day to day support is being delivered according to STMB guidelines.

JAN 2004 – JULY 2013	:	ATOS SERVICES
Website	:	www.atos.net
POSITION	:	**SENIOR TECHNICAL SPECIALIST**

RESPONSIBILITIES

- Undertake and lead in setup, installation and manage VIOS (Virtual I/O Server) 2.2 and AIX 6. 1 client partition under Power 7. Configure HMC (Host Manage Console) 7.1.1 for VIOS and AIX partition connected and deployed successfully. Take lead in setup HSM (Host Security Manager) 8000 for Pin Gen generation. Lead in implementation of PARANOIA3 Backup Tape Encryption for all AS/400 Production System in compliance of PCIDSS (Payment Card Industry Data Security Standard) regulation.
- Lead in the new implementation, setup and installation of AS/400 M25 and E4B Power 7 LPAR system and HMC for logical partitions and dynamically resources allocation. Prepare pre and post implementation task plan and schedule for site preparation, hardware delivery, hardware installation, LPAR & OS setup and PTF installation. Invoke problem and change management process and escalation via service desk. Provide training to data centre operators on job process schedule (JPS) and day to day operation and monitoring. Design and enhance work instructions, activity checklist and disaster recovery test plan.
- Manage, support and coordinate with relevant support team and end user on bankcard and card payment solution system via AS/400 and attend to maintenance and troubleshooting on Visa and MasterCard connectivity and enhancement.
- Involved and participate in setup, maintenance and configuration of HSM(Host Security Modules) for all banks and ensure AS400 LPARs are able to established connection to HSM,
- Derived and implement AS/400Work Instruction and DR Checklist for Disaster Planning and initiate planning and contingency mitigation for DR purposed. Provide comprehensive AS/400 DR restoration to accommodate customer's requirement during DR swing from Production.
- Implement, design and plan AS400 Security Policy for System I on Power 7 machine. Adhere and comply with PCI DSS requirement and ensure security policies are met with strict enforcement within the OS level and production system.
- Ensure PTF (Program Temporary Fix) is upgraded and updated regularly and obtain latest fixes from IBM for implementation and initiate proper planning and execution in AS400 LPARs machine.
- Proactively and analytical in monitoring AS/400 capacity planning, performance utilization and prepared monthly CPU and DASD utilization reports and advised on future upgrade and expansion of LPARs. Provide consultation on server's capacity, performance and system improvement.
- Implement and streamline user's id management and maintenance. Create and maintain AS/400 user's profiles across LPARs. Ensure User's profile is updated and proper Change Request raise for id's removal.
- Conduct operational training for command centre operation team in handling day to day daily batch and ensure backup and job submission is completed within SLA period.
- Ensure SST PAL and SAL log and problem log are being monitor regularly and escalate to IBM for any abnormal or error encountered in I Series AS/400 server. Liaise with IBM for any firmware and HMC upgrade to ensure system health is optimum and running smoothly.
- To provide 24 x 7 hours stand by support or on-site support on major production problem encountered by client's servers.
- Perform daily maintenance, monitoring and managing Wintel W2K/Win2003/Linux Redhat and IBM AS/400 servers based on day to day operation.
- Plan, implement and setup new and existing servers according to customer requirement and fulfill service level agreement (SLA).
- Attend to server's hardware and operating system problem and initiate escalation to HP/IBM or third party vendor.
- Upkeep and update latest inventory or server's specification, survey reports on HP/IBM diagnostic reports.
- To provide assistance and guidance as necessary to ensure the smooth operation of Data Centre.
- Analyze and troubleshoot Veritas Netbackup, Arcserve and Data Protector backup solution and provide necessary emergency and support procedure.
- Implement, support and attend ad hoc request from users through Change Request Management /Incident Ticket and ensure SLA (Service Level Agreement) are met and no severity impact to business operation.
- Assist customers on any severity or major problem based on the service delivery contract and ensure current objective is achievable and satisfied by customers.
- Understand and observe CSDM, ITIL, incident, problem and change management structure.

JAN 2000 – DEC 2003	:	ARAB MALAYSIAN MERCHANT BANK
Website	:	www.ambg.com.my
POSITION	:	**TECHNICAL SUPPORT EXECUTIVE**

RESPONSIBILITIES

- Implement, upgrade and configure windows NT/W2K/Win2003/Novell servers.

- Setup and managed Exchange 2000 and Active Directory topology within Ambank child domain.

- Plan and monitor capacity planning existing servers and proposed improvement.

- Assist in evaluating server technology, standards and upgrade path.

- Participate in standards, costing and vendor quotation.

- Provide consultation on Wintel servers and server-based systems (HP/IBM).

- Support server based and remote branches for fine tuning and upgrading.

- Assist application services in testing, migration and installation of application system on servers.

- Participate in planning and operation of server maintenance for hardware and operating system.

- Assist in job scheduling, file transfer, start/shutdown , contingency planning, disaster recovery, asset management, system management and BCP.

- Provide support to end-user and branches on E-mail & File print server and mass storage management.

- Travel occasionally to branches for Email Exchange support and migration.

- Conduct technical training for end-users.

APR 1996 - DEC 1999	:	MINOLTA MALAYSIA SDN BHD
Website	:	www.konicaminolta.com.my
POSITION	:	**ASSISTANT SYSTEM ENGINEER**

RESPONSIBILITIES

- Administer, manage and maintained Windows NT, SNA and AS/400 platform.

- Manage, maintain and support ERP system running on System I AS/400

- Analyze, diagnose and support for LAN, WAN connectivity.

- Setup, configure and troubleshoot DNS, WINS and TCP/IP protocol.

- Perform system tuning and enhancement for servers and data communication

- Monitor and initiate corrective action on data communication failure for remote branches.

- Provide first level technical support to all users, attend to help desk call, office project and network enhancement.

- Delegate and supervise job I.T operation for technical staff.

- Provide solution and coordinate it system implementation activities.

- Plan, enhance and documented it network topology, infrastructure and backbone connectivity.

AUG 1993 – FEB 1996   :   <u>BANK UTAMA (M) BHD/RHB BANK (M) BHD</u>

Website   :   <u>www.rhbbank.com.my</u>

POSITION   :   **COMPUTER OPERATOR**

RESPONSIBILITIES

                      :

- Run daily, weekly and monthly job processing, perform backup and restore.
- Monitor and troubleshoot ATM and MEPS online system.
- Printing report for batch job processing.

PROJECT MANAGEMENT ACHIEVEMENT

2013/2014	Lead in upgrade on Takaful 9406-570 DASD for both Prod & DRP. Participate and involved in Takaful MIMIX Upgrade from 4.0 to 5.0 with IBM. Involved in DR planning and execution with TIS Takaful Application team. Participate in TIS AS/400 System Refreshment Upgrade Project. Involved in SCOM(System Centre Operation Manager) for AS/400 system uptime monitoring.
2013	Lead in implemention of Wintel platform for RMN(Royal MalaysianNavy) ILS(Integrated Logistic System) with collaboration with Ngvtech at Sijangkang Banting.
2012	Successfully setup, installed and deployed VIOS and AIX 8231-E2B in Power 7 platform. Configure HMC and LPAR for AIX client partition for EMCC Exxon project. Involved in implementation ,setup and configuration of PARANOIA 3 Backup Tape Encryption for I Series AS/400 production LPARs production.
2011	Implement, setup and installed Aldon Application Lifecylcle Manager for change and release management for Atos Control Version Managed Card Services for software change, deployment, migration and promotion purposes. Undertake task in implementing and deployment for Dollar Universe which centralize workload automation and job scheduling in IT process for all LPARs in Power 7.
2010	Lead in implementation, Setup, configuration and installation on new E4B Power 7 to housed 4 new LPARs(Logical Partition) and involved in system/application migration from M25 Power 6 to new P7 system. Participate in setup and installation of Dollar Universe (Job monitoring schedule) and Aldon(Control application software). Manage new HMC and take control on inventory, resources planning and hardware upgrade/installation and updated new PTF/patches for ongoing BAU(Business As Usual). Ensure system value and performance tuning is in placed according to system security and performance management work instruction/procedures. Teach and coach team member on day to day job operation/system monitoring to ensure system uptime and availability is met based on SLA.

2009	**MasterCard and Visa Implementation/Setup New LPAR** Invoke and assisting in implementation of Visa and Mastercard Basel and Base II server both Production and Disaster Plan. Coordinate and liaise in smooth deployment and Go live during the cutover. Ensure VTS and Edit Package PC availability and connection are successful. Initiate and derive new implementation on LPAR for M25 machine. Installed OS V5R4 for UAT test and DR planning to achieve the objective on minimum interruption during swing to DR machine. Evaluate in selection of installation on license program, add license key and to ensure optimum level of performance on the new creation of LPAR are established effectively.
2008	**New Power6 M25 Implementation** Lead in the new implementation, setup and installed M25 LPAR system and HMC for logical partitions and dynamically resources allocation. Prepare Pre and Post Implementation task plan and schedule for site preparation, hardware delivery, hardware installation, LPAR & OS setup and PTF installation. Invoke problem and change management process and escalation via Service Desk. Provide training to Data Centre Operators on job process schedule (JPS) and day to day operation and monitoring. Design and enhance Work Instructions, activity checklist and Disaster Recovery Test Plan. Successfully undertake and established Linux Redhat outage occurred due to 'kernel panic' and resume operation by fail over to second cluster server without impact to Oracle application and SLA penalty.
2007	**AS/400 DR Implementation** Involved in system implementation for system and data migration from Production to Disaster Recovery Server. Prepare Work Instruction during DR Drill. Anticipate and provide workaround solution during swing over from Production system to DR. Participate in Linux Red Had 2.1 based application RFES in Disaster Recovery and problem solving. Invoke upgrade for Veritas Netback up 5.0 to 5.1 running Linux Redhat Advanced Server 3.0
2006	**AS/400 Production System Implementation** Participate in design and setup new System I AS/400 05/V5R3. Involved in planning, site preparation, server hosting, system installation, deployment and server rollout.
2005	Coordinate in Wintel based servers commissioning, setup, migration and deployment in Data Centre. Involved in Site Preparation, Pre and Post Implementation of servers hosting in Atos Origin. Provide ITIL/SLA Framework, Benchmark and servicing rendered and resolution time supported by Technical Specialist and Operational hours. Execute patch management for all Wintel servers via WSUS.
2005	Involved in Wintel Compaq/HP Servers consolidation, migration and rollover to VMware Infrastructure. Participate in setup new HP BL series, HP Storage Management Appliances, HP Data Protector and HP UX server.
2004	Part of team involved in servers relocation and movement to Atos Origin Data Centre. Prepare schema DC outlets cabling, site prep and post implementation. Undertake full support on day to day managing, operational and escalation process.
2003	Undertake, participate and responsible in Data Centre relocation at BAM(BANGUNAN ARAB MALAYSIAN). Identify,plan, manage and initiate proactively servers rack comprises of Wintel, HP-UX and Novell servers. Gather and organize meeting with vendor in preparation on servers' relocation. Collect servers'

2002	Involved in design, implementation and setup of Active Directory, Microsoft Exchange, Clustering, DNS and DHCP. Carry out implementation and setup for Novell SMTP migration to Windows 2000 AD and MS Exchange. Design and setup AD member for AmBank Training Centre. Participate in E-mail migration from GroupWise Novell to MS Exchange. Coordinate smooth process and embark on MS exchange rollout on AmMerchant, Ambank and AmFinance.
2001	Maintain, support and administer Novell application system, GroupWise Messaging system and Novell file and print server. Plan ahead in organizing good project timeline and proactively and analytical in problem resolution
2000	Initiate, plan and implement Novell File and Print server, Goupwise Messaging for AmMerchant Bank and its subsidiaries. Coordinate DR drill and BCP process within Technical and application team.
1999	Involved in setting up of new Minolta Warehouse at Bukit Raja Consist of LAN cabling, data communication, AS/400 terminal Emulation clients and PABX system to house the whole logistic and application system. Supervise and coordinate staff and organize monthly meeting on action status and improve IT delivery system.
1998	Participate in setup and implementation of ERP logistic system based on System AS/400. Configured INPACTS Minolta logistic system and setup client emulation system to interface AS/400. Attend to multiple remote Minolta warehouse to support in-house ERP application and provide troubleshooting whichever applicable.

(information, cabling, IP address and perform servers rack tagging and identification during pre-relocation activity.)

SUMMARY OF EXPERIENCE/ACHIEVEMENT

- 9+ years solid hands on in the implementation projects, planning, setup, monitoring and managing of AS/400 platform mainly on Power 7, Power 6 and Power 5(E4B-8202 / 9408-M25 / 9406-520 / 9506-820

- 6 years solid experience in implementing and setup HMC (Host Management Console) for managing LPARs.

- 5 years hands on in setup and fine tune HSM (Host Security Module) for Card Payment solution.

- Successfully Implement setup and managed AS/400 for Bank Bumiputera Indonesia/East West Bank, Netherland Bank Card project, Bankard CUP, EON Bank and EMCC for Exxon.

- 10+ years solid hands on in design, installation, managing and supporting NT/W2K/Win2003 Wintel based servers

- 3 years solid hands on in the implementation and setup for Novell NetWare 4.0,3.1 servers

- 3+ years in support, manage and monitor UNIX, Sun and Linux Redhat Enterprise Servers.

- 10+ years solid hands on in Wintel/IBM/HP server's platform.

- Minor skill and sound knowledge of SNA, Sun UNIX, Vanguard Router, TCP/IP methodology, DNS, 3Com hub, Lotus Notes.

- Implement and setup Microsoft Exchange 2000, Active Directory for AmBank Banking Group.

- Rolled Out migration from Exchange 5.5 to Exchange 2000 for AmFinance.

- Migrate Novell Netware GroupWise to Exchange 2000 for Ambank Group.

- Plan, direct and coordinates implementation of any new projects based on users requirements.

ADDITIONAL INFORMATION

CAREER OBJECTIVE : BUILT PERSONAL GOAL AND CARRER PATH WITH THE COMPANY AND ASSUME HIGHER RESPONSIBILITY TO BECOME A GOOD LEADER

LANGUAGE PROFIENCY : WRITTEN & SPOKEN FLUENTLY – ENGLISH
 & BAHASA MALAYSIA (EXCELLENT)

CURRENT SALARY : RM9, 880

EXPECTED SALARY : RM11, 000

NOTICE PERIOD : 1-2 MONTHS (Subject to A/L clearance)

TOTAL YEARS EXPERIENCE : 20 YEARS

REFERENCE : Helmi Harun
 Project Manager
 019 3378210