

Jyotishree Prusty

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Seeking a beginner role to enhance and explore my technical knowledge gained as part of Salesforce Training at Premium Learning.

Professional Preface

- ✓ Results-driven Salesforce admin and developer with expertise in designing, developing, testing, documenting, and deploying business solutions on the Force.com platform, gaining valuable exposure.
- ✓ Demonstrated a strong understanding of Salesforce data modeling, security, integration patterns, and customization best practices.
- ✓ Proficient in developing Apex Triggers, Classes, Batch Processes, Controllers, and test classes to effectively address and enhance business requirements.
- ✓ Skilled in building Lightning Web Components and Lightning Aura Components, utilizing Salesforce's latest front-end frameworks for creating rich and interactive user interfaces.
- ✓ Extensive knowledge of web technologies, including HTML, CSS, JavaScript with hands-on experience integrating external systems through REST, SOAP, and other APIs.
- ✓ Well-versed in Salesforce Apex, leveraging its powerful capabilities for implementing business logic, data manipulation, and integration tasks.
- ✓ Experienced in programming in Core Java, utilizing advanced features and libraries to develop scalable and efficient applications.
- ✓ Strong command of Object-Oriented Programming (OOP) concepts, enabling the creation of modular, maintainable, and reusable code.
- ✓ Conducted comprehensive unit testing and debugging to ensure the delivery of high-quality code and adherence to industry best practices.
- ✓ Proficient in documenting technical designs, code, and project-related artifacts, facilitating clear communication and knowledge transfer among team members and stakeholders.
- ✓ Actively contributed to code walk-throughs and code reviews, continuously learning and improving skills.
- ✓ Successfully configured Salesforce.com applications, including Sales Cloud, Marketing Cloud, Community Cloud, and Service Cloud, ensuring optimal customization and integration.
- ✓ Completed an intensive 4-month Salesforce Development and Lightning training program, gaining practical experience through five hands-on projects.
- ✓ Excellent communication skills in English, Hindi, and Odia, facilitating effective interaction with diverse stakeholders.

Skills: Salesforce, Database Management, Reporting And Analytics, Data Loader, HTML, Workflow & Approvals, Reports Validation Rules, Flows, Security Model

Project Experience

Project1: Project Management & Hotel Management

- Created data model to store data using objects and fields.
- Created workflow rules to send communication.
- Wrote triggers for validation.
- Created different LWC for displaying purpose.

Project2: Wellness Calculator

- Used static resource for imaging purpose.
- Created component using LWR.
- Created Experience Cloud Site for displaying purpose.

Hands-On Description

- Created user groups and configure workflows and assignment rules to enable proper routing of leads to the marketing members.

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- Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
 - Involved in Accounts Merging, maintaining Public Groups. Created Reports and Dashboards as per the customer requirements. Worked on Record Types, Validation Rules, Triggers, and Page Layouts.
 - Configured Profiles and Administrative permissions to grant/deny users access to platform features. Created Customized dashboards for the case team members to keep track of the cases assigned to them and to share insight across the company.
 - Implemented pick lists, filed dependencies, look-ups, master-detail relationships, validation and formula fields to the custom objects.
 - Customized Marketing application to create a web to lead forms, Campaign to lead forms, assigning tasks, and managing workflows.
 - Worked on Custom objects, Static resources, Page layouts, Workflows, Custom settings, Custom labels, etc.
 - Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
 - Implemented Record-Level and Field-Level security and configured their sharing settings.
 - Developed and Customizing salesforce.com application based on user needs. Developed field & page layout customization for the standard objects like Account, contact, Leads.
 - Maintained and gave permissions to communication templates based on Profiles. Performed Data Analysis and migrated data from the SQL Server database to salesforce.
 - Used field level security along with page layouts to manage access to certain fields Created Apex classes, visual force pages, triggers.
 - Used standard and custom controllers while creating visual force pages.
 - Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
 - Designed various types of Email templates in HTML and Visualforce for an auto-response to customers and also worked on assignment rules, auto-response rules.
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Scholastic: **B.E. (Computer Science Engineering)** from BPUT in 2018.

DOB: **17th June 1997**

Current Location: **Bangalore - 560099**

<https://www.salesforce.com/trailblazer/jprusty1>