MIO MERCEARIA

Hi,

I AM JYOTI SINGH

FOR THE SESSION

!!

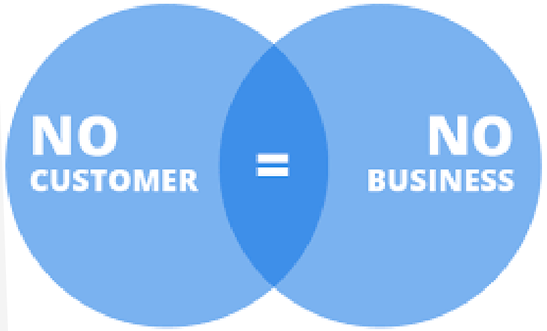
How are you ?Today , you will know about

- How to login in our grocery app
- How to submit
- How to punch in order
- Problem
- Solution
- Software Requirements
- Tech utilized

Let’s Start

STAY
HOME
STAY SAFE

GROCERY SHOPPING
DURING COVID-19
HOW TO STAY SAFE WHEN GOING
NO-CONTACT ISN'T AN OPTION


NO
CUSTOMER
=
NO
BUSINESS

PROBLEM
SOLUTION

Online Shopping
Online Shopping

PROCESS FLOW CHART

1

BROWSE AND SHOP since it is a web application

customers can browse the app, find the desired grocery product and shop.

2

ORDER RECEIVED

The shopkeeper will acknowledge the order received, pack it and marks it ready to ship to the desired location

3

ENROUTE

Groceries will reach to the location which will be near be to the shopkeeper's place

4

PICK UP AND DELIVERY

Our logistics team assists with the pick-up and delivery of the Shipment by sending our trustworthy delivery boy

5

DELIVERED

the order is then delivered to our customers and cash is collected

6

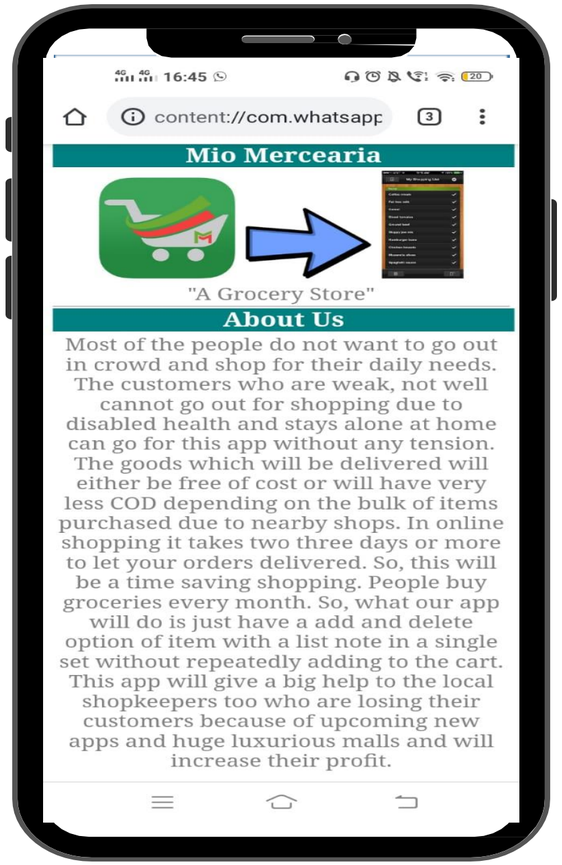
PAYMENT SETTLED

The shopkeepers payment is settled to his account and then enjoy your shopping with us

HOW TO REGISTER:

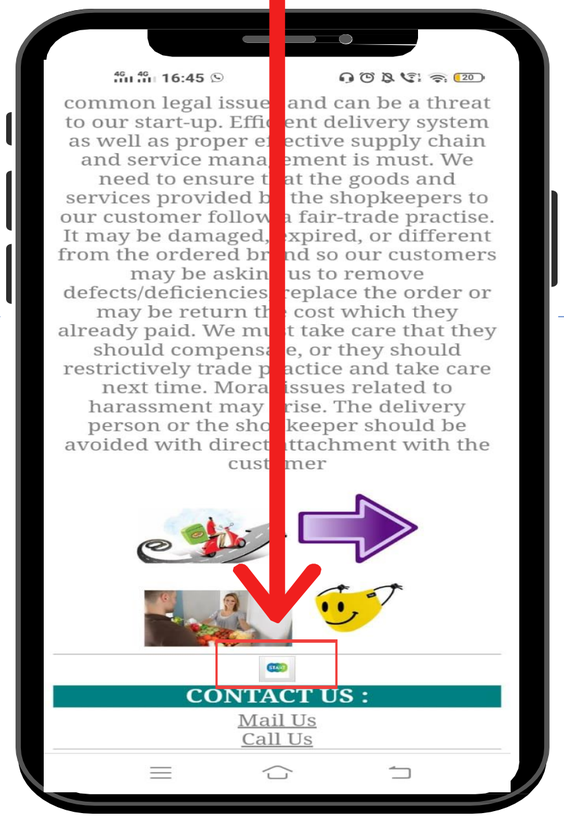
After browsing our web app.

Introduction page will appear



On the welcome screen, click on

Get Started.

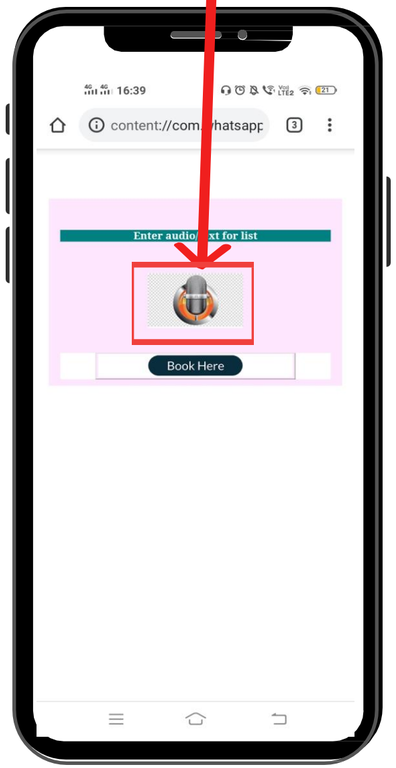


Login to our web application.

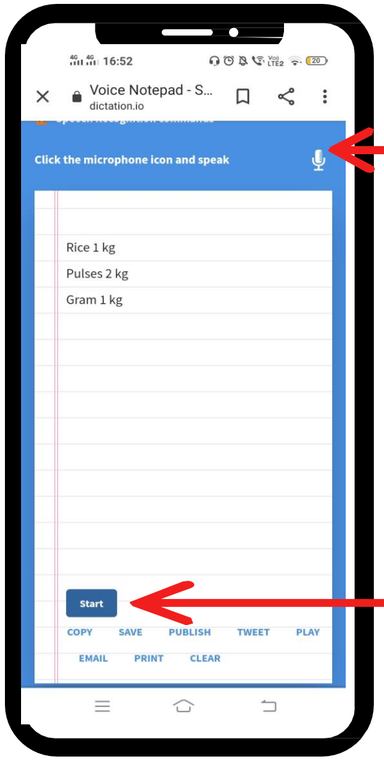
For queries reach us here.

ORDER

This button will take you to the list page.



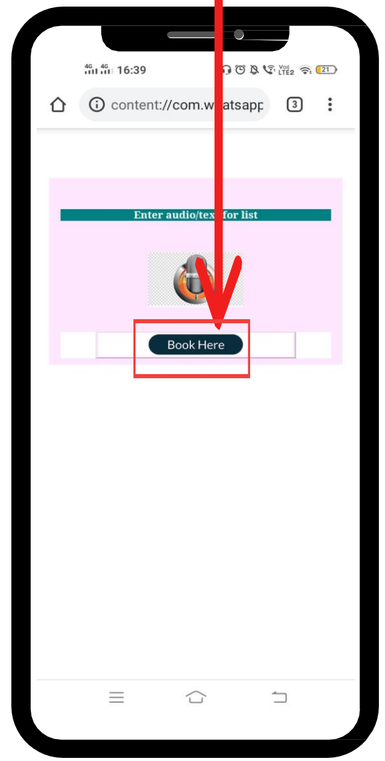
Enter your audio/text to create the list and click on the save button to download it..



Not in a mood to type?.. Enter your audio..

Once satisfied with all items listed, click on save

After saving the list go back and click on book here button..

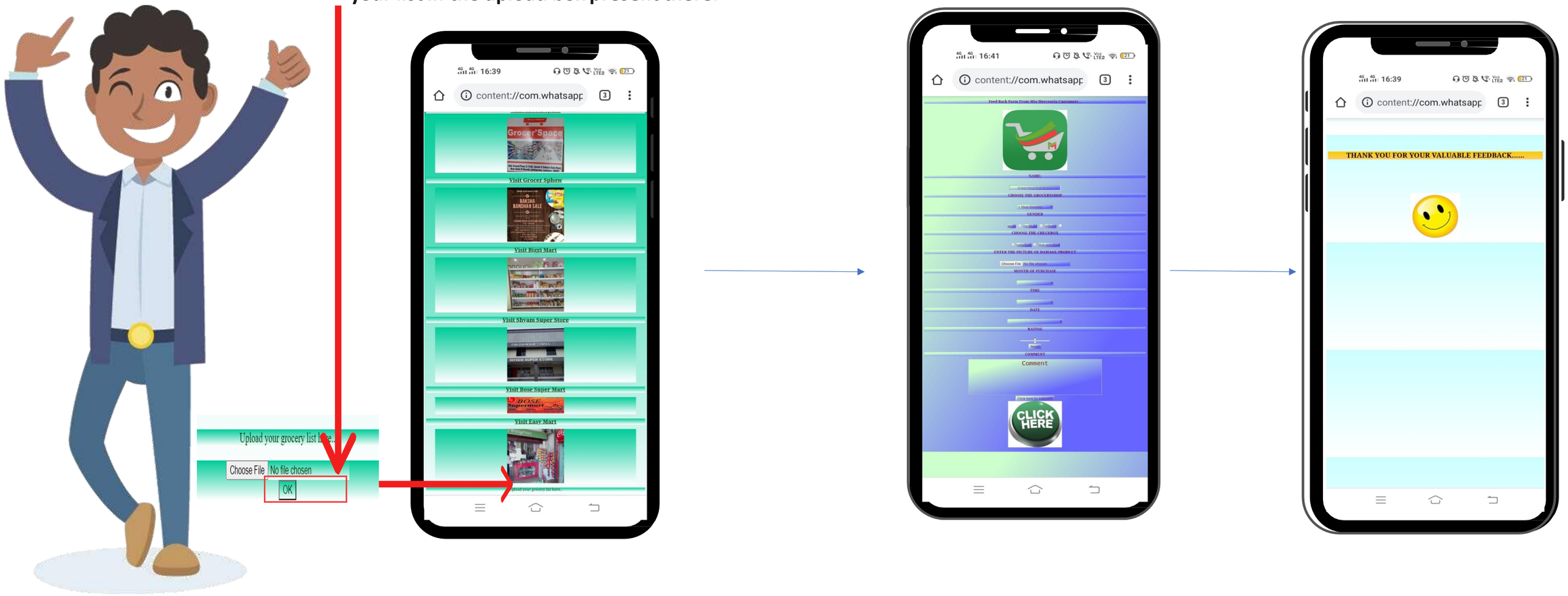


FINAL STEPS

You will see our high rated and trusted grocery shop lists which are located nearby. And you can upload your list in the upload box present there.

Feedback form will appear , which you can fill after you have received your items and if in case you have received defective piece you also have the option to return.

On final screen you will get a Thank You emoji



HOW TO RAISE RETURNS?

- Raising a return request steps:
- visit our feedback form
- Fill the required details
- Add the picture of the defected piece
- Submit the form

A senior citizen:
One of the best ideas to purchase grocery and that too get the deliver on the same day without those high delivery charges. It can fit on anyone's budget and daily routine. Finally, do not have to stand on the long queues of billing counter for purchase of items.
Sarita Singh(housewife):
The most benefitted user will be us i.e. housewife. This is going to be so easy for us to buy and getting the grocery from those shopkeepers for which I must travel certain distance. Now, We can order grocery items at anytime and anyplace. I am sure I can complete my daily routine activities a little early.
Rajesh (A Company's employee):
This idea is very simple, creative, and different from old tradition of buying groceries from shops. I am a senior citizen and am learning to use smartphone and this app will be very easy to use . Now I can order my groceries sitting at my comfortable place at my home in my convenience time.

Thank You!