

User Manual



My Starbucks

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1. **Document Purpose:** This document is a user manual to understand the usability of the application and responsibility of different users.
2. **User Types:** There are mainly 3 types of users who will be using this application.
 - a. **Admin User:** Manager of the cafe would be the admin user of the application. Admin user can add staff, view and delete the orders.
Add staff: If any new waiter joins the cafe, admin needs to add that waiter. Also, manager can add any other manger to share responsibilities.
 - b. **Customer:** Customer needs to sign up for the first time. Customer can see the menu and order from the website. User has the ability to add, update and delete orders. User can also provide the feedback to the manger.
 - c. **Waiter:** We have another user other than admin and customers, which is waiter. Waiter can see the complete list of orders and process once it is completed.
3. **User's Need:** There is not much technical knowledge needed for the users of the applications. Users with basic knowledge of web applications can use this application.
 - a. **Admin:** There is no facility given to add a new item and update current item price at this point. This is kept as future enhancement. Considering this fact, admin needs to add this in database and would need basic database knowledge.
 - b. **Customer:** Customer needs to access the website to order. Having the basic knowledge of accessing the website would suffice.
4. **Application Usability:**Online Food order is fast gaining ground as an accepted and used business paradigm. It is reasonable to say that the process of shopping on the web is becoming commonplace. The objective of this project is to develop a general purpose online café shop where any food item or drink can be bought from the comfort of home through the Internet and it will be delivered to door step or can be picked up from store. It is a client/server model, which deals with “MY Starbucks- an online café shop”. The system has two parts first for the customers and the other for the management side.

This application would help customer to order Coffee/deserts/Boxed dinner online. Waiter doesn't have to go to customer and take their orders. Waiters can see as soon as customer orders any item. It would also help in reducing the man power and the cost

User Credential to Access the My Starbucks Website:

Manager Access

User Name : Jyoti

User Password : Jyoti

Use Case for Customer:

1. Order An item from Menu:

1. Customer first lands on to Login Page. If he/she is a new customer, He clicks on signup page and create his profile
2. Customer can use the portal, once he is logged in to the system. If he is a returning customer, he can simple login by supplying his username and password.
3. If a user is entering first system in system, he needs to sign up, where he provides his full name, desired user name, Email and password, also the address
4. This address he can set as default delivery address as well if he wishes so. Given below are the screen for signup and sign-in.

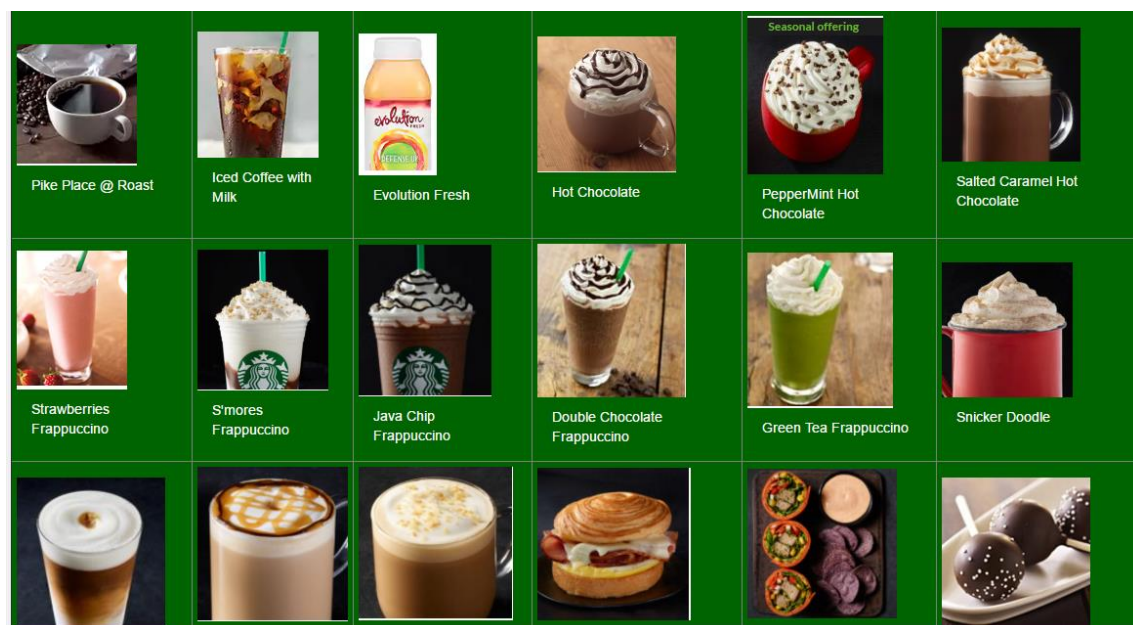
User Login Form

Please enter your Username and Password to continue

Username:

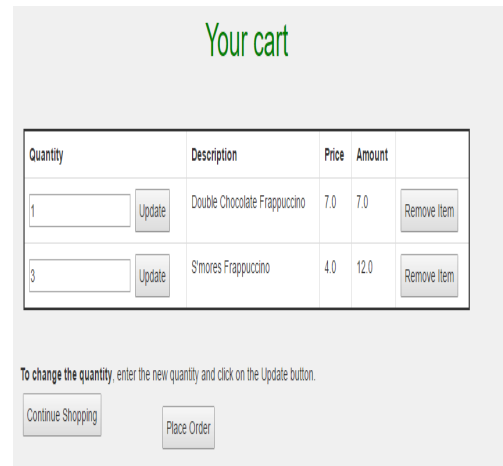
Password:

[New to my Starbucks, Please Sign Up Here](#)



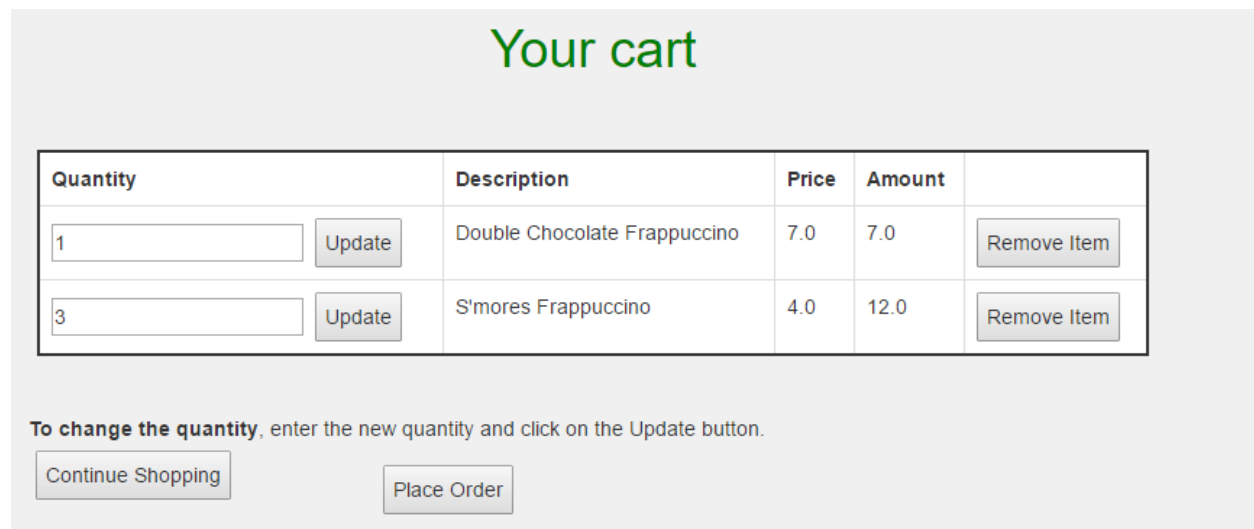
2. Update Item quantity

1. Once an item is added to cart, customer have the option to add another item by pressing Continue shopping, on doing so, he is redirected to Menu Page, where he can select more menu item and add them to cart.
2. A customer can update the quantity of an item, by clicking update button.



3. Remove Item from cart:

1. A customer can remove an item from menu by clicking Remove Item.



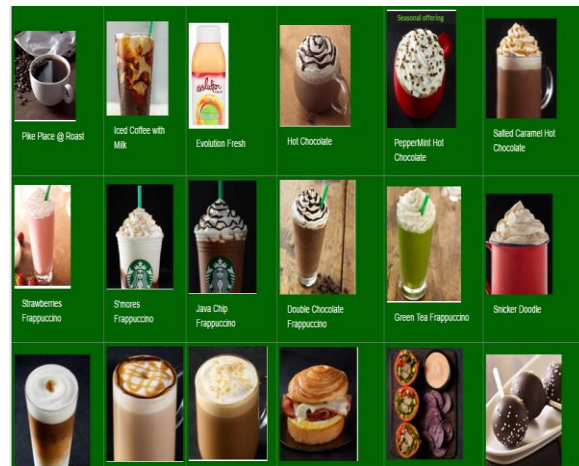
4. Add an Item to Cart:

1. Customer can click continue shopping, and go back to Add Items from Menu List

Your cart

Quantity		Description	Price	Amount	
1	<input type="button" value="Update"/>	Double Chocolate Frappuccino	7.0	7.0	<input type="button" value="Remove Item"/>
3	<input type="button" value="Update"/>	S'mores Frappuccino	4.0	12.0	<input type="button" value="Remove Item"/>

To change the quantity, enter the new quantity and click on the Update button.



5. Place Order:

1. Once the customer is ready to checkout, he can checkout the cart item, If he is satisfied with his cart items, he can go ahead and confirm the order.
2. If he is not sure, he can go back to orders page and can add, update or remove items from cart.

Your cart

Quantity		Description	Price	Amount	
1	<input type="button" value="Update"/>	Double Chocolate Frappuccino	7.0	7.0	<input type="button" value="Remove Item"/>
3	<input type="button" value="Update"/>	S'mores Frappuccino	4.0	12.0	<input type="button" value="Remove Item"/>

To change the quantity, enter the new quantity and click on the Update button.

Your cart

Quantity	Description	Price	Amount
1	Double Chocolate Frappuccino	7.0	7.0
3	S'mores Frappuccino	4.0	12.0

Total: \$ 19.0

6. Process Order

1. When the Chef logs on to the system, he can see all the new orders in system. So once the order is ready for pickup or delivery, he completes the order by pressing **Process Order**
2. Once the order **is processed**, The status of order changes to display so.
3. Now when the manger, opens view details, he can see which orders are processed, and which are still in pending state.

Process Orders

Order Details

Customer Name	Menu Item	Quantity	Order Time	Amount	Order Status	
Sujit	S'mores Frappuccino	3	2016-12-05 13:46:56.0	\$12.0	Completed	Process Order
Sujit	Double Chocolate Frappuccino	1	2016-12-05 13:46:56.0	\$7.0	New	Process Order

7. Send Feedback:

1. A user can contact the store management by pressing Contact us
2. Once the user writes his message and send it, he gets an automatic reply from Store management, which has the format as shown in the mail snip below.

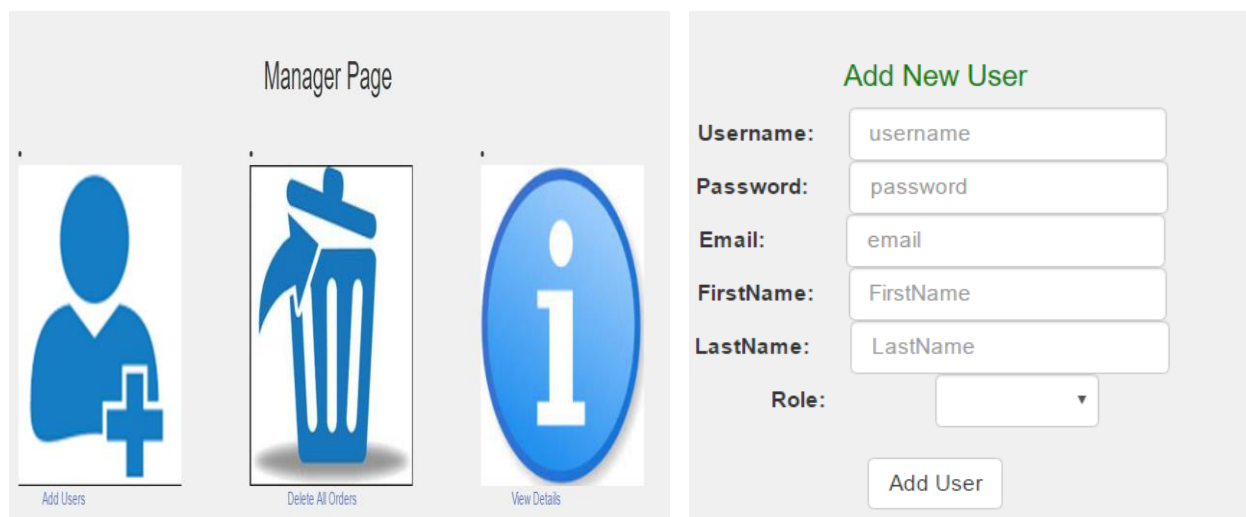
The image shows a feedback form with the following elements:

- Username:** A text input field containing the value "Jiya".
- Email:** A text input field containing the value "jyoti.thakral.new@gmail.co".
- Message:** A text area containing the message "We Love My Starbucks Coffee. Can you please add Holiday Coffees to the menu".
- Submit:** A button located below the message field.

8. Add User/ Staff Management:

The Staff management system will be available only to manager, as the name suggests, allow manager to add waiter or another manger to his staff. The functions afforded by the staff management system provide user with the ability to, using a graphical interface:

1. Add a staff member to their system, be it waiter or manager.
2. Add staff member's details like Full Name, complete address.
3. Assign Roles to Staff. Roles are given as Waiter or Manager. A Staff member can have both the roles as well at the same time.



The image displays two parts of the system interface. On the left, the 'Manager Page' features three icons: a person with a plus sign for 'Add Users', a trash can for 'Delete All Orders', and an information icon for 'View Details'. On the right, the 'Add New User' form includes input fields for Username, Password, Email, FirstName, and LastName, a Role dropdown menu, and an 'Add User' button.

9. View Details

1. Manager have an option to see all the transaction happened at his store by viewing the Order details. Manager can see which customer has given the bulk orders and highly priced Items.
2. He can also view that which Kind of items were bought by customer along with their quantity, the time customer placed the order, and Total amount of that order.
3. The most important feature of this view is "Order Status". This order status get updated at run time. Initial Order Status is "NEW" for each order. Once the Chef/Waiter process that order, which means once the order is ready for delivery/dine-in, This order status gets updated to "Completed". So manager have the option to see live status of each order whether the order is in completed state or Pending state.

Order Details

Customer Name	Menu Item	Quantity	Order Time	Amount	Order Status	
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Customer Details

Customer Name	Email	First name	Last Name	Phone Number	Delivery Address	
Ashu	pahuja.piyush86@gmail.com	Ashish	Thakral	612	121 Vinoy Blvd , Charlotte , NC , 335001	
gfhgfh	dfg	fdgfd	ff	55	gfggfg , fgf , fg , 44	
Jyoti1	Jyoti@gmail.com	Jyoti	Thakral	77495335	8408 Vinoy Blvd, 1211 , Charlotte , NC , 28262	
Jyoti3	jyoti.thakral.new@gmail.com	Jyoti	Thakral	1774994957	8408 Vinoy Blvd, 1211 , Charlotte , NC , 28262	
Jyoti4	jyoti.thakral.new@gmail.com	Jyoti	Thakral	1774994958	8408 Vinoy Blvd, 1211 , Charlotte , NC , 28262	

Staff Details

Staff Name	Email	First name	Last Name	Role	
Jyoti	jyoti@uncc.edu	Jyoti	Thakral	Manager	
Piyush1	pahuja.piyush86@gmail.com	Piyush	Pahuja	Manager	
Arati	arati@gmail.com	Arati	Middha	Waiter	
Ashish	Ashish@gmail.com	Ashish	Thakral	Waiter	
Pawan	pawan@uncc.edu	Pawan	A	Waiter	

10.Delete Orders

1. Delete Orders cleans the database on a reoccurring basis. As the all the transaction are maintained in the database
2. A backup of the same is also uploaded on Amazon AWS cloud on hourly basis. This data can provide useful insights for doing data analysis, and to advertise campaign of My Starbucks as company
3. Manger of the store can go back and clean up all the previous transactions at one go. This action can help in saving space and increasing response time of the website.

4. As soon as the *Delete orders* button is pressed This screen pops up for confirmation.
5. Manager has option to Go back and don't perform this action. But once he wants to delete the transaction, He confirms the dialog box, and All the orders in database gets deleted.

Order Details						
Customer Name	Menu Item	Quantity	Order Time	Amount	Order Status	

Manager Page

Delete Orders
Confirm Delete all orders?

[Go back to Manager Page](#)

11.Site Map of My Starbucks:

