

APSS1L01 Tomorrow's Leaders

Lecture Four: Social-Emotional Competence

Curriculum Development Team

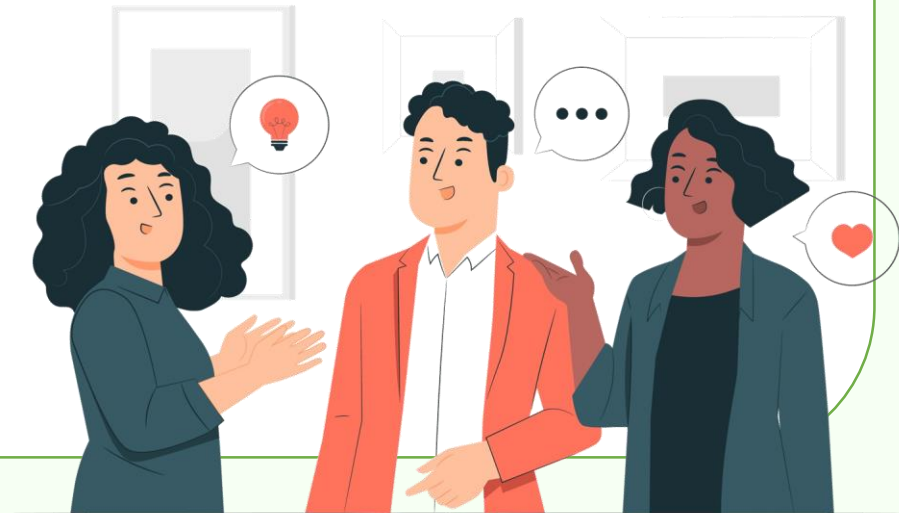
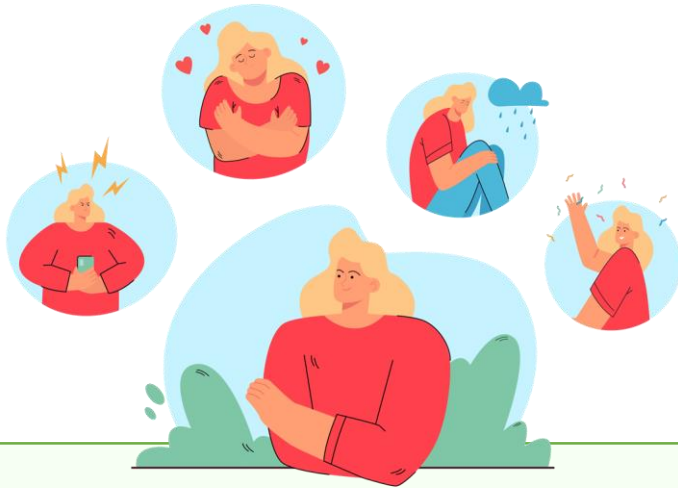
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What Is Social-Emotional Competence?

(Saarni, 2000)

-an individual's ability "to respond emotionally yet strategically and to apply his or her emotional expressiveness in relationships with others towards accomplishing specific goals and objectives."



What Is Social-Emotional Learning?

- Integral part of education and human development

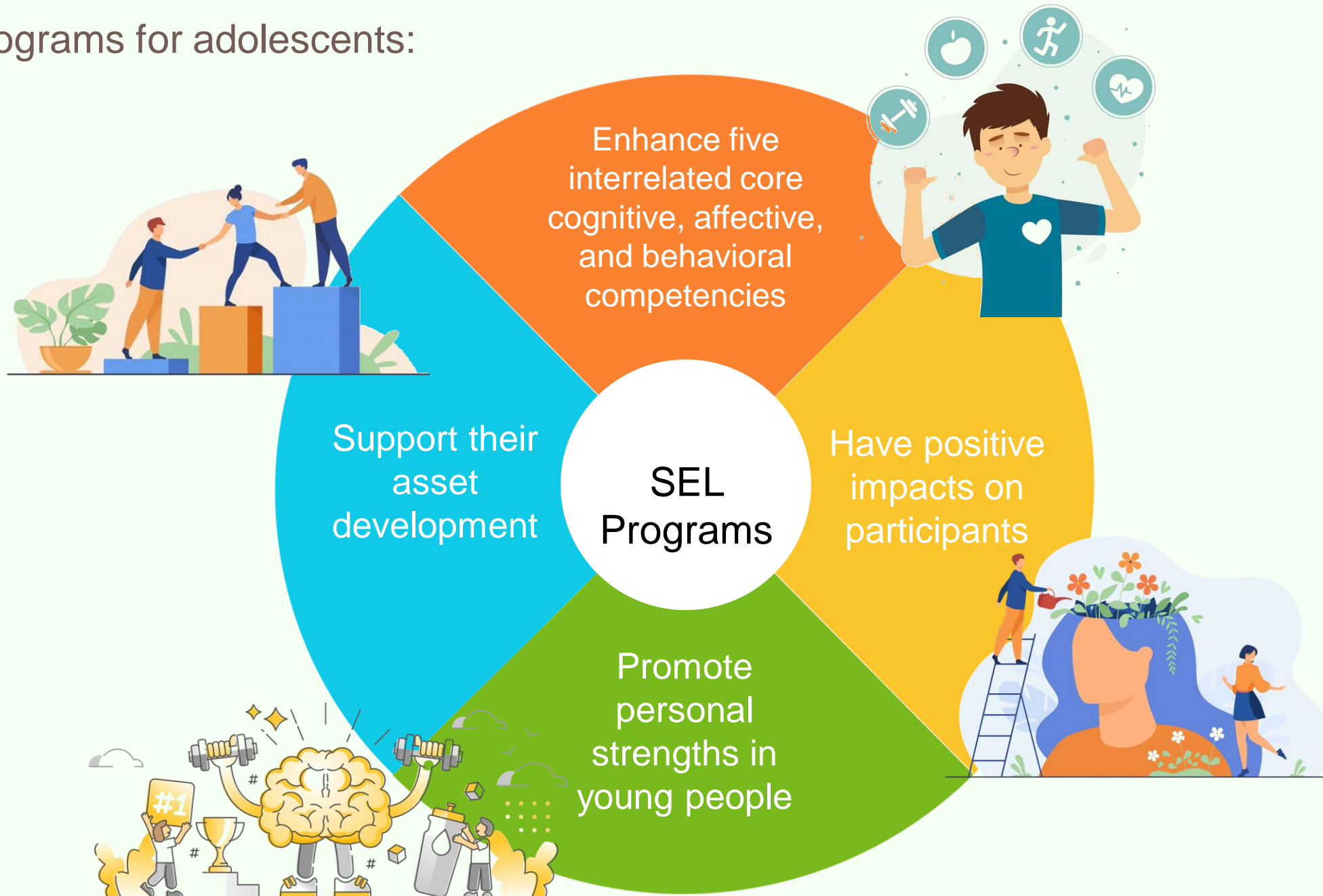




Social-Emotional Learning is to:



SEL programs for adolescents:



The four dimensions of social-emotional competence

(Goleman, Boyatzis, & McKee, 2002)

Highest
(most advanced skill)

**Relationship
Management**

**Managing other
people's emotions**

**Social
Awareness**

**Perceiving and understanding
the meaning of other's emotions**

**Self-
management**

**Managing our own
emotions**

Lowest (most basic skill)

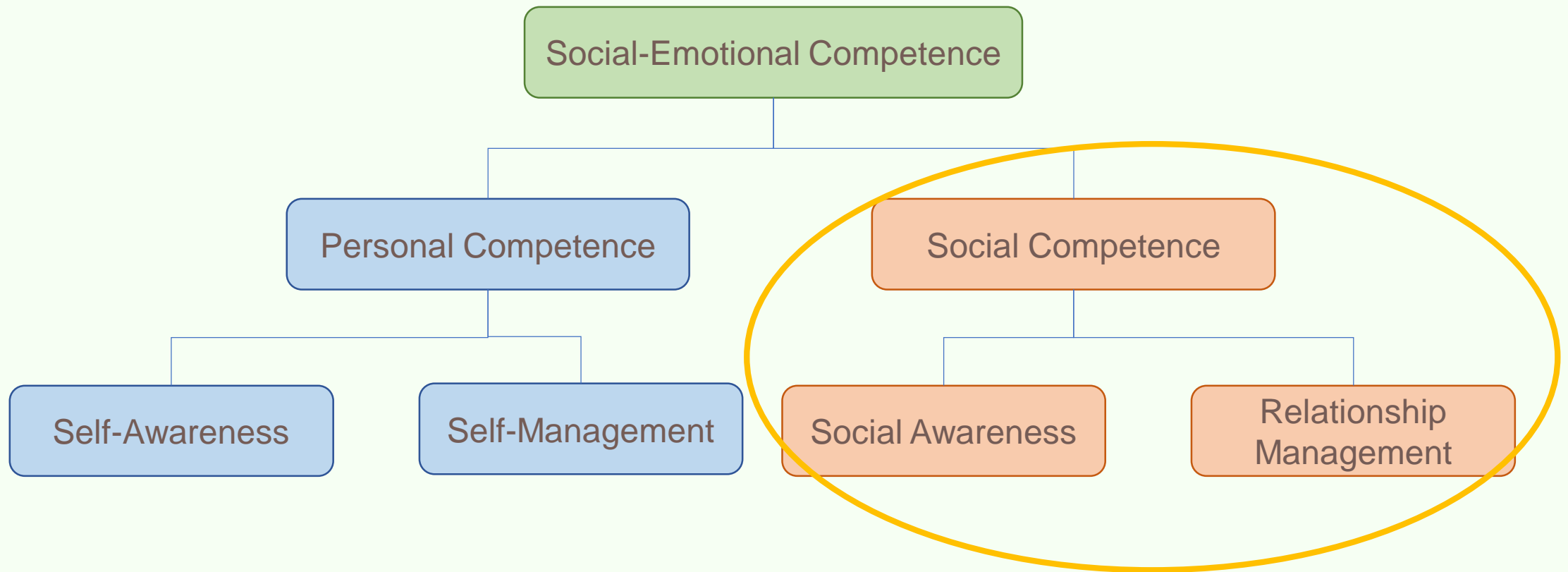
**Self-
awareness**

**Perceiving and understanding
the meaning of your own
emotions**



Social-Emotional Competence Domains

(Goleman, Boyatzis, & McKee, 2002)



Social-Emotional Competence Domains

(Goleman, Boyatzis, & McKee, 2002)



Social-Emotional Competence

Social Awareness

Empathy: understanding other people's situation

Organizational Awareness: reading the current situation in the organization, including organization politics and social environment

Service Orientation: anticipating, recognizing, and meeting customers' needs

Relationship

Management



Relationship management

- **Inspirational Leadership:** inspiring and guiding individuals and groups.
- **Influence:** wielding effective tactics for persuasion.
- **Developing Others:** sensing others' development needs and bolstering their abilities.
- **Change Catalyst:** initiating or managing change.
- **Conflict Management:** negotiating and resolving disagreements.
- **Teamwork & Collaboration:** working with others toward shared goals. Creating group synergy in pursuing collective goals.

Social-Emotional Competence

Personal Competence

Social Competence

Social

Re



The emotional and social intelligences of effective leadership

(Riggio & Reichard, 2008)

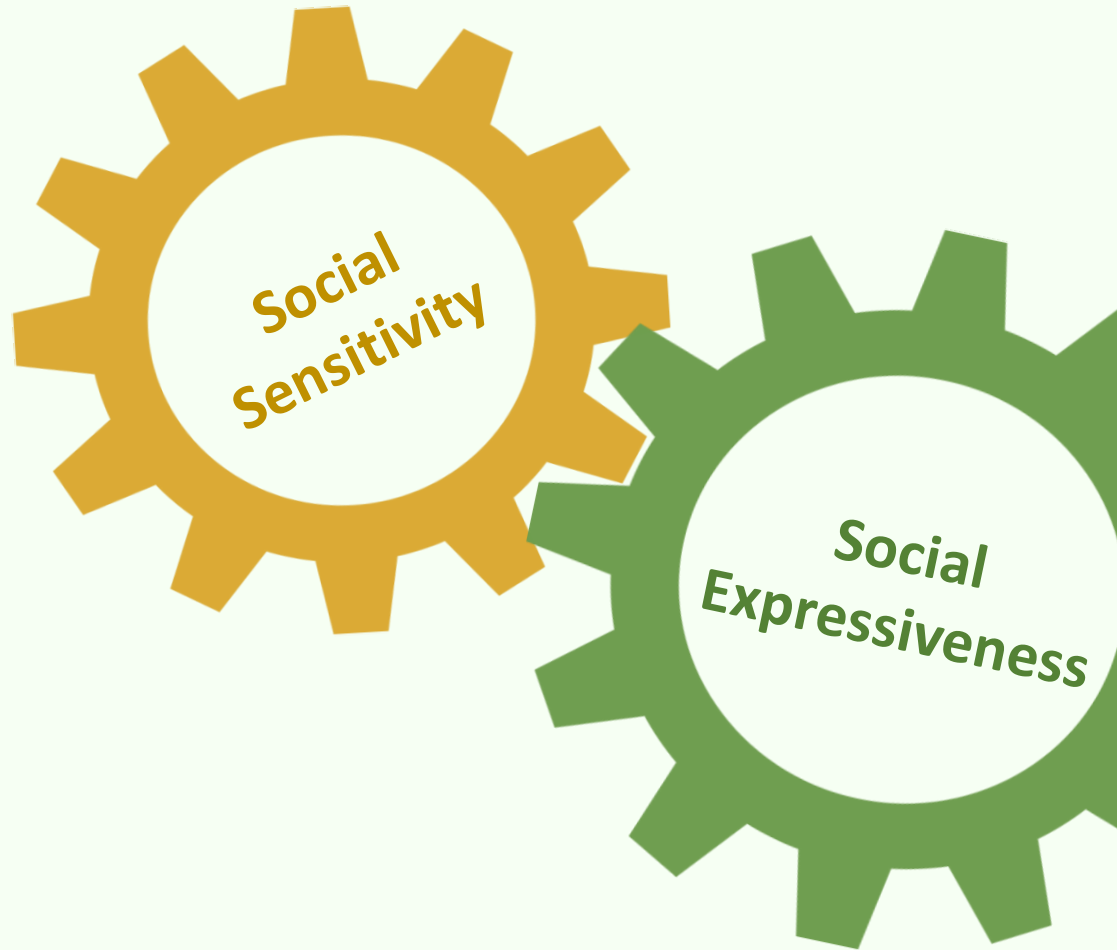


Socially competent
leaders

- Able to interact with people from diverse backgrounds in a variety of situations
- Display social awareness
- Act in a socially appropriate manner in different contexts

The emotional and social intelligences of effective leadership

(Riggio & Reichard, 2008)



Social expressiveness

- Skills in verbal expression and the ability to engage others in social interactions
- Being more physically attractive, having a broader network of social ties, and being confident in public speaking



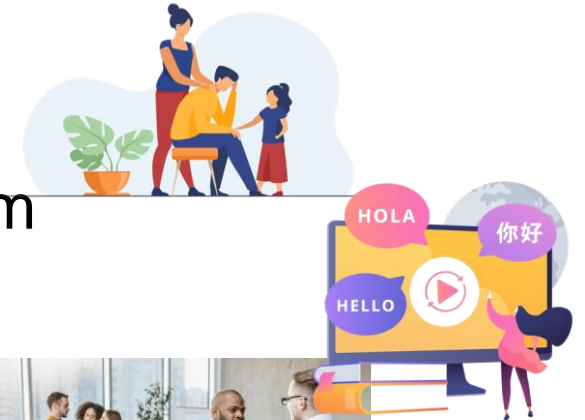
The emotional and social intelligences of effective leadership

(Riggio & Reichard, 2008)



Social sensitivity

- Being aware of others' feelings and needs, and being responsive to them
- Skills in interpreting the verbal messages of others
- Ability to read and interpret others' nonverbal messages
- Ability to understand social situations, norms, and rules



The emotional and social intelligences of effective leadership

(Riggio & Reichard, 2008)

Social control

- “know what should be done”
- Skills in role-playing and social self-presentation
- Related to emotional control, sense of confidence, and self-efficacy in social situations



References

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