

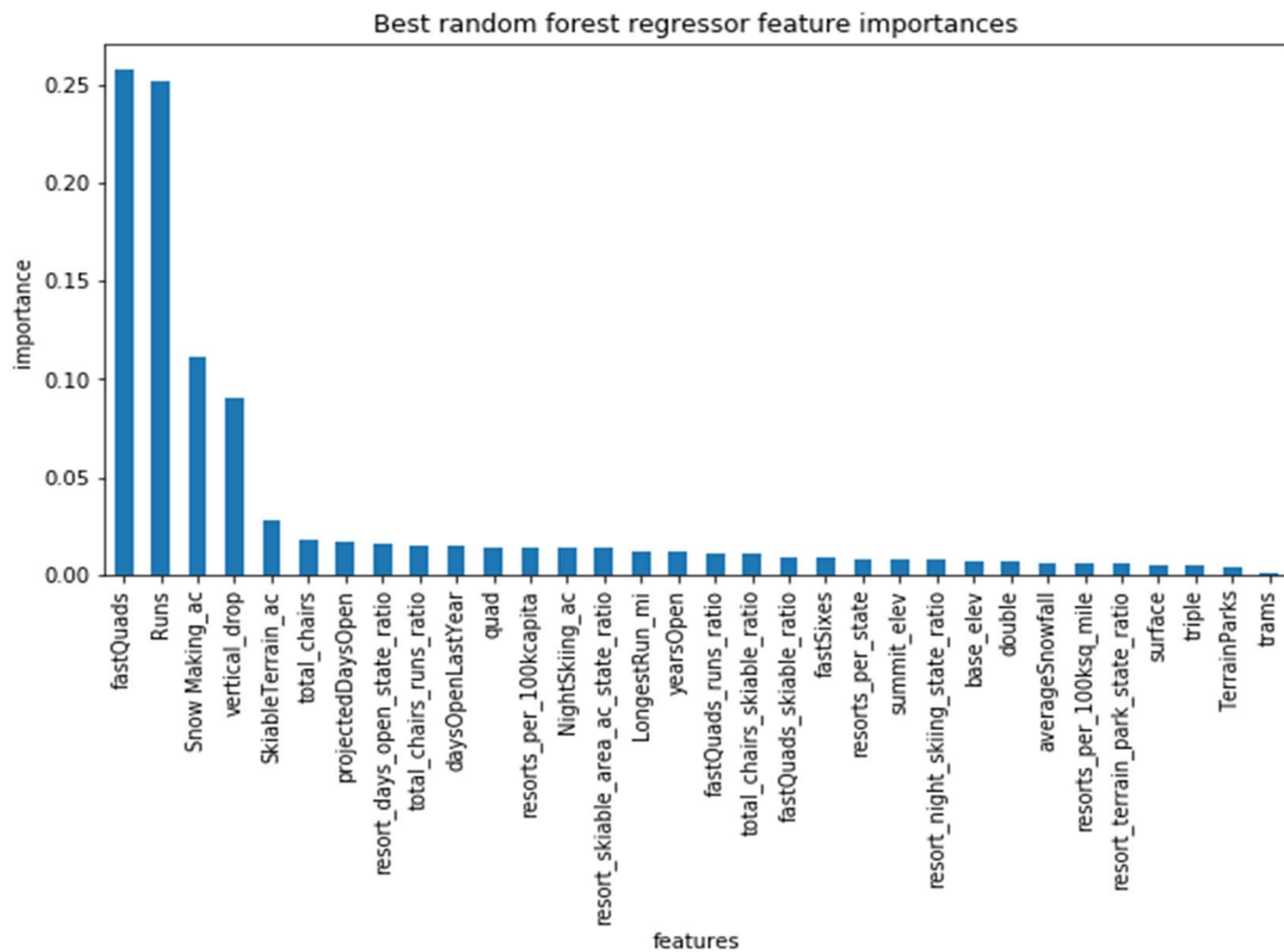
# Problem Identification

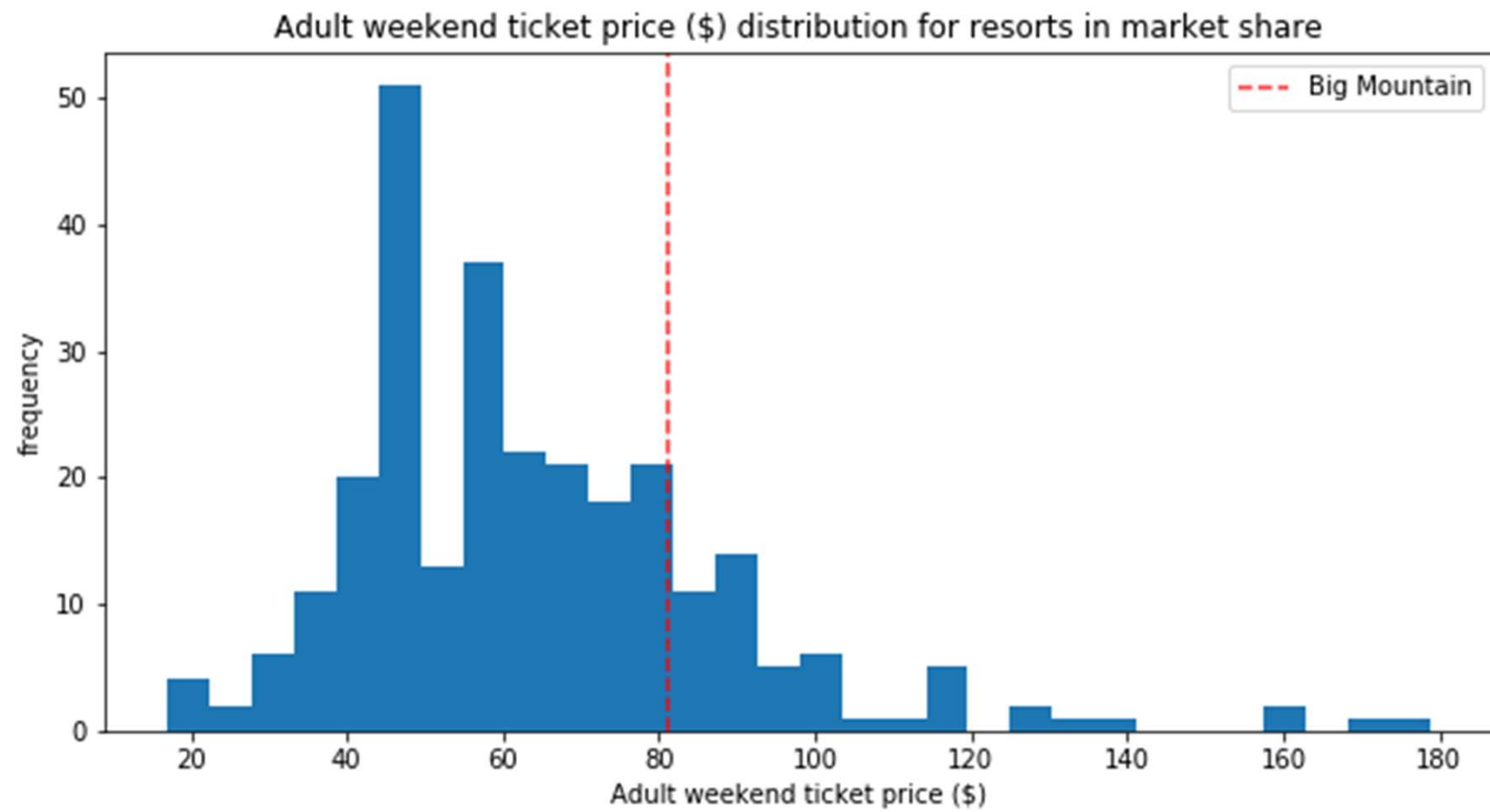
- Big Mountain Resort has recently installed an additional chair lift which has increased their operating costs by \$1,540,000 this season.
- Select a better value for their ticket price to offset the additional operating cost
- Reduce costs without undermining the ticket price and increase the ticket price by providing commensurate value.

# Recommendation and key findings

Most important features for the resort in terms of ticket pricing are

- fastQuads
- Runs
- Snow Making\_ac
- vertical\_drop





# Modeling results and analysis

- We chose the random forest model to predict the ticket price.
- Big Mountain is currently charging \$81 and the Big Mountain resort modelled price is \$94.22 with an expected mean absolute error of \$10.39, which suggests there is room for an increase in the ticket price.
- The ski resort is undercharging when compared with other resorts throughout the US
- By further adding another Run and increasing the vertical drop by 150 feet and installing an additional chair lift, it supports an additional price increase by \$1.99 and total revenue increase by \$3,474,638.

# Summary and conclusion

- Big Mountain was already fairly high on some of the league charts of facilities offered, but it undervalued its facilities.
- The current ticket price can be safely increased and it will easily cover the additional operating cost of the newly added lift and also generate more revenues for the business.
- The business can definitely use this model in the future in case any feature is added or removed and the price has to be adjusted accordingly.