

# JASON YOU

## SOFTWARE ENGINEER

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### OBJECTIVE

I am looking for a relevant internship in the field of Information Technology in either the public or private sector so I can continue working towards establishing a career as a Software Engineer.

### WORK EXPERIENCE

#### ASSOCIATE QA AUTOMATION ENGINEER INTERN – FINASTRA

**INCOMING SEPTEMBER 2021**

- I will be working as an **Associate QA Automation Engineer** intern at Finastra starting in September 2021

#### FRONTEND DEVELOPER – EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA (ESDC)

**MAY 2021- AUGUST 2021**

- Working on a website designed for Canada's Youth through an **agile software development process** and the use of **React JS**, **Material UI**, and **Visual Studio**
- Utilized a central Microsoft Azure **Devops repository** for **version control** and participated in **daily scrum meetings**

#### LEVEL 1 TECHNICAL ANALYST – GOVERNMENT OF CANADA (GOC)

**OCTOBER 2020 – APRIL 2021**

- Assisted with level one **technical support** by phone and email in addition to advising GOC users and external partners across Canada for the **resolution of problems** related to IT software, hardware, or connectivity issues
- Provided **follow-up services** regarding user requests or issues until conclusion, by accurately logging and updating all Help Desk service requests using a **call tracking software**

#### IM/IT TECHNICAL DEVELOPER – DEPARTMENT OF NATIONAL DEFENCE

**MAY 2019 – APRIL 2020**

- Responsible for maintaining and creating dynamic reports using **Hibernate ORM**, **JavaServer Pages Standard Tag Library (JSTL)**, **Structured Query Language (SQL)**, **JavaScript**, and the **Business Intelligence Reporting Tool (BIRT)** software
- Assisted in the development of **dynamic reports** based on the requirements of several clients within the Department of National Defence (DND)
- Worked in collaboration with senior developers and analysts to resolve major shortcomings in report analysis using **BIRT** and other relevant computing software

### PROJECTS

#### SIMPLE DISCORD PYTHON BOT

**JUNE 2021 – PRESENT**

- Developed a simple Discord bot using the **Python** programming language

#### YOUTH DIGITAL GATEWAY

**MAY 2021 – PRESENT**

- Assisting in the **development** of a dynamic website for Canada's youth through **Frontend Development**
- The website can be visited at [youth.service.canada.ca](http://youth.service.canada.ca)

#### PERSONAL WEBSITE

**MAY 2021 – PRESENT**

- Created a personal website using **React JS** and deployed online using the **Netlify** hosting services

### EDUCATION

#### UNIVERSITY OF OTTAWA OTTAWA, CANADA

I am a third-year **software engineering** student at the University of Ottawa experienced in **Frontend Development**, **Java Programming**, **Quality Assurance**, and **Project Management**. I have a proven track record of being a fast learner and hard worker.

### KEY SKILLS

- CREATIVE AND DEDICATED PROGRAMMER**
- JAVA, HTML, CSS, JAVASCRIPT, PYTHON, SQL
- OBJECT ORIENTED PROGRAMMING (OOP)
- QUALITY ASSURANCE
- FRONTEND AND WEB DEVELOPMENT**

### AWARDS

- UNIVERSITY ENTRANCE SCHOLARSHIP
- DEAN'S HONOUR LIST 2020