JASON YOU
SOFTWARE ENGINEER

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OBJECTIVE

I am looking for a relevant internship in the field of Information Technology in either the public or private sector so I can continue working towards establishing a career as a Software Engineer.

WORK EXPERIENCE

ASSOCIATE QA AUTOMATION ENGINEER INTERN – FINASTRA
SEPTEMBER 2021 - PRESENT

- I am currently working as an **Associate QA Automation Engineer** intern at Finastra

FRONTEND DEVELOPER – EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA (ESDC)
MAY 2021- AUGUST 2021

- Worked on a Government of Canada website through an **agile software development process** and the use of **React JS**, **Material UI**, and **Visual Studio**
- Utilized a central Microsoft Azure **Devops repository** for **version control** and participated in **daily scrum meetings**

LEVEL 1 TECHNICAL ANALYST – GOVERNMENT OF CANADA (GOC)
OCTOBER 2020 – APRIL 2021

- Assisted with level one **technical support** by phone and email in addition to advising GOC users and external partners across Canada for the **resolution of problems** related to IT software, hardware, or connectivity issues
- Provided **follow-up services** regarding user requests or issues until conclusion, by accurately logging and updating all Help Desk service requests using a **call tracking software**

IM/IT TECHNICAL DEVELOPER – CANADIAN DEPARTMENT OF NATIONAL DEFENCE
MAY 2019 – APRIL 2020

- Responsible for maintaining and creating dynamic reports using **Hibernate ORM**, **JavaServer Pages Standard Tag Library (JSTL)**, **Structured Query Language (SQL)**, **JavaScript**, and the **Business Intelligence Reporting Tool (BIRT)** software
- Assisted in the development of **dynamic reports** based on the requirements of several clients within the Department of National Defence (DND)
- Worked in collaboration with senior developers and analysts to resolve major shortcomings in report analysis using **BIRT** and other relevant computing software

PROJECTS

SIMPLE DISCORD PYTHON BOT
JUNE 2021 – PRESENT

- Developed a simple Discord bot using the **Python** programming language

YOUTH DIGITAL GATEWAY
MAY 2021 – AUGUST 2021

- Assisted in the **development** of a dynamic Government of Canada website for Canada's youth through **Frontend Development**
- Website can be visited **here**

PERSONAL WEBSITE
MAY 2021 – PRESENT

- Created a personal website using **React JS** and deployed online using the **Netlify** hosting services

EDUCATION

UNIVERSITY OF OTTAWA OTTAWA, CANADA

I am a third-year **software engineering** student at the University of Ottawa experienced in **Frontend Development, Java Programming, Quality Assurance,** and **Project Management.** I have a proven track record of being a reliable and efficient worker.

KEY SKILLS

- **CREATIVE** AND **DEDICATED** PROGRAMMER
- JAVA, HTML, CSS, JAVASCRIPT, PYTHON, SQL
- OBJECT ORIENTED PROGRAMMING (OOP)
- QUALITY ASSURANCE
- **FRONTEND** AND **WEB DEVELOPMENT**

AWARDS & INVOLVEMENT

- **UNIVERSITY ENTRANCE SCHOLARSHIP**
- **DEAN'S HONOUR LIST 2020** & **MERIT SCHOLARSHIP 2021**
- SERVED AS AN **EXECUTIVE MEMBER** FOR THE ASSOCIATION OF KOREAN CANADIAN SCIENTISTS AND ENGINEERS (AKCSE) AND THE HANVOICE HUMAN RIGHTS ORGANIZATION