

John Youkhana

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EDUCATION

DePaul University, Chicago, IL

September 2017 – June 2020

- Bachelor of Science in Computer Science

Oakton Community College, Chicago, IL

September 2016 – June 2017

SKILLS

Programming Languages: Python, Java, JavaScript, Swift, C/C++, Assembly, HTML, CSS, LUA, Scala, SQL

Technologies: Unix, Git, ReactJS, Maven, Linux, Windows, MacOS

Interests: Audio Engineering, Audio Mixing, Music Production, New Technology

PROJECTS

MyMusicRatings

February 2020

- Developed an iOS application using Swift that allows user to input different music albums into library and submit ratings, reviews, and comments on selected album
- Created custom UI using Storyboard editor with multiple screens of lists using segues
- Utilized Quartz 2D Drawing API to load custom album art for selected album
- Utilized multitouch gestures to allow user shortcuts within the UI

MIDI Generator

December 2019

- Developed Python program that allows user to input musical notes and scale (major, minor, etc.) with length, octave, and tempo options
- User could generate a randomized MIDI file of a melody/chord progression based on user's parameters
- Utilized MIDIUtil Python library to receive MIDI information and to create the MIDI file

WORK EXPERIENCE

Apple, Chicago, IL

September 2017 – Present

Technical Specialist

- Work 30 hours per week at the Genius Bar in Apple's Lincoln Park location
- Assist customers with software and hardware troubleshooting for iOS and MacOS devices in a fast-paced, complex environment
- Grow customer loyalty by discovering customers' needs and providing a tailored experience based on their agendas and interests
- Educate and welcome customers while providing the highest level of customer service to all current and future Apple device owners

Best Buy, Northbrook, IL

August 2016 – September 2017

Home Theater Associate

- Generated over \$1,500 revenue per hour in the Magnolia Home Theater Department, ranking as one of the top sellers in the company
- Excelled in a fast-paced, dynamic environment, solving complex scenarios for customers, leaving them feeling supported with a solution that fits their needs
- Learned and kept up to date on new home theater and audio technology
- Assured customer satisfaction in understanding how to utilize the features of their product by demonstration