JOHN W. YOUNG

Ogden, UT 84401
Phone:(801) 458-8490 | Email: jwyoung0613@gmail.com
LinkedIn: www.linkedin.com/in/john-young-uofubootcamp-fullstack-developer | GitHub:
https://github.com/jyoung0613 | Portfolio: https://github.com/jyoung0613/Portfolio

SUMMARY

Proven record in team leading, operational supervision, operational management, and completion of ongoing critical team tasks. Skilled in directing people, tasks, and timelines in full-scope accounts payable operations

TECHNICAL SKILLS

- Oracle Payables
- Microsoft office & related products
- C-Series (Bottom Line) - Check processing
- HTML
- CSS
- SQL
- JavaScript
- jQuery
- Bootstrap
- Bulma
- DOM
- API's
- Third Party API's
- Google Presentation
- Node.js
- Sequelize
- Mysql2
- NPM Package Library
- Good understanding of the MVC Framework– Model, View, Controller
- ORM – Object Relational Mapping
- Jest for testing using Node.js

PROJECTS

Flight plan | GitHub: https://github.com/tonyslonaker/flightplan | Site: https://tonyslonaker.github.io/flightplan/
- First Group Project – Site meant to assist user in finding the cheapest flight to their destination along with the full cost of hotel arrangements for the length of the trip
- Helped setup the third-party API's and JavaScript for the site.
- Used Technology – HTML, CSS, BULMA, JavaScript and Moment.js

Full Stack Marketplace | GitHub: https://github.com/austinxewell/Full-Stack-Marketplace | Site:
- Second Group Project – Site meant to allow users to buy and sale electronic items over the web including full details and pictures with a robust database
- Created the server, API's, express sessions connection, added middleware, created models for database tables and their associations, created the necessary fetch calls, and routes.
- Used Technology – Node.js, JavaScript, Numerous NPM packages including (Sequelize, bycryptjs, Cloudinary, connect-session-sequelize, dotenv, express, express-fileupload, express-handlebars, express-session, mysql2, path, regex, & Jest for testing)

Tech Blog | GitHub: https://github.com/jyoung0613/tech-blog | https://sleepy-basin-21214.herokuapp.com/
- Recent challenge project – Blog site setup to allow tech enthusiasts to blog about all their favorite and upcoming tech.
- Created the entire stack
- Used Node.js, and numerous NPM packages (sequelize, bycryptjs, connect-session-sequelize, dotenv, express, express-handlebars, express-session, mysql2, path, regex, & Jest for testing.)

PROFESSIONAL EXPERIENCE

CODING BOOTCAMP | FULL STACK WEB DEVELOPER: UNIVERSITY OF UTAH, SALT LAKE CITY, UT
Student – (July 2021 to Present)

Completed the second phase of bootcamp along with the second group project

- Full Stack Web Developer this a background in accounts payables & operational management excited to move into the world of coding. Great at problem solving and implementing solutions to keep operations moving towards their goals.

AFFILIATED COMPUTER SERVICES/ XEROX/CONDUENT Sandy, UT
Operations Manager – (June 2007- Present)

Realogy Corporation (Formerly Cendant Corporation) – Accounts Payable Unit
- Oversight on all daily tasks including quality and timely execution for each employee within the Realogy Accounts Payable unit.
- Escalation point for team lead, and supervisor thru Realogy Accounts Payable unit, including system errors, system upgrades, and all technical support including trouble shooting.
- Hiring, Payroll, involvement in disciplinary action and scheduling of all HR related involvement thru Realogy Accounts Payable unit.
- Daily management, scheduling, and production oversight of all offshore personnel, including teams in Bangalore, India and Juarez, Mexico.
- Involved in all operational planning surrounding the correction of errors, project planning, and upgrades to current web-based payables system.

Operations Supervisor – (January 2007- June 2007)

Realogy Corporation (Formerly Cendant Corporation) – Accounts Payable Unit
- Responsible for compilation of operational manuals, including documentation of all month end procedures
- Quality and timely execution of month-end processing for Realogy Corporation Business Units
- Daily supervision of all team members responsible for invoice processing, customer service, vendor maintenance, and bank processing
- Escalation point for all client-related issues, including GL corrections, invoice payments, and employee expense reporting
- Staffing, scheduling, contingency planning, and disciplinary action for entire domestic accounts payable team
- Daily interfacing with offshore personnel, including teams in Bangalore, India and Juarez, Mexico
- Active participant in strategic operational planning sessions to improve P&L for business unit and overall client satisfaction

Team Lead – (February 2006-January 2007)

Cendant Corporation/Realogy Corporation – Accounts Payable Unit
- Responsible for daily performance of Problem Resolution team members, including attendance, production tasks, and providing of quality customer service
- Created and utilized tools to track phone stats and daily production tasks for all team members
- Developed a positive and successful relationship with key client personnel

Problem Resolution Agent – (June 2005-February 2006)

Cendant Corporation – Accounts Payable Unit
- Inbound customer service; resolution of vendor and employee-related payments
- Proficient in use of internal Web Payables System, used to process invoice transactions
- Involved in escalation of key client-related issues; continually exceeding expectations set by client and employer

EDUCATION

UNIVERSITY OF UTAH, SLC, UT
Coding Boot Camp, 2021

WASHINGTON HIGH SCHOOL, Ogden, UT
 High School Diploma, 1997