

November 3, 2023

Ms. TIN ANNE Z. BELINARIO
Travel and Tours Coordinator

We are delighted to introduce the "GoGusto" as a way to create new bonds and memories in the form of planned journey where we'll make adventure accessible and a unique experience to our valued customers. "GoGusto" is committed to a high level of service that will give a wide range of experiences that will cater different interests and budgets.

For this purpose, GoGusto has made a tour package in the different places in Italy that would cost Php190,524.68 with the following inclusions: Round trip fare, All breakfast meals, lunch and snack allowance, dinner as per itinerary, guided tours, transportation, admission fees, 4-star hotel accommodation in Rome and Venice, Filipino tour escort.

Our tour's mission is to showcase the vibrant culture and rich heritage of Italy, inviting people to discover and appreciate the country's diverse attractions, with a special focus on iconic destinations like the historic cities of Rome, Florence, Venice, and Milan.

We look forward to your thoughtful consideration of our proposed tour package, assuring top-notch service quality and prioritizing the safety of our clients.

Thank you so much.

Raeya Leanne L. Sauquillo
GoGusto Coordinator

ITINERARY:

TECHNICAL

Day 0


- 1600H Assembly at Manila International Airport Authority Terminal 3; Check In
- 1700H Meet and greet with tour escort
- 2300H ETD to Abu Dhabi International via Etihad Airways
- 0700H Breakfast on board
- 0830H ETA in Abu Dhabi International
- 1040H ETD to Rome Fiumicino

DAY 1

- 1100H ETA at Fiumicino Airport
- 1200H Lunch at Bistrot Fiumicino
- 1300H Travel to Mercure Leonardo Da Vinci Rome Airport via Nolegiarre
- 1400H Check-in at Mercure Leonardo Da Vinci Rome Airport
- 1500H Travel to Parco Leonardo via Nolegiarre
- 1510H Arrived at Parco Leonardo
- 1530H Snacks at Parco Leonardo
- 1715H Travel to St. Angelo Bridge via Nolegiarre
- 1830H Start of Roman Night Tour at Dark Heart of Rome
- 2000H Travel to Hostaria Farnese via Nolegiarre
- 2015H Dinner at Hostaria Farnese
- 2115H Travel back to Mercure Leonardo Da Vinci Rome Airport
- 2215H Rest

DAY 2

- 0700H Breakfast at Mercure Rome Leonardo Da Vinci Airport
- 0830H Travel to Colosseum
- 1000H Tour at Colosseum
- 1100H Tour at Roman Forum
- 1200H Tour at Palatine Hill
- 1300H Lunch
- 1430H Walk to Spanish Steps



1520H Tour at Spanish Steps
1620H Tour at Trevi Fountain
1650H Tour at Pantheon
1720H Tour at Piazza Navona
1750H Walk to Colosseum Metro Stop
1820H Walk to Osteria Angelino dal 1899
1830H Dinner at Osteria Angelino dal 1899
2000H Travel to Mercure Rome Leonardo Da Vinci Airport

DAY 3

0715 ETD from Rome via train
1030 Tour at Piazza del duomo
1045 ETD to Battistero Di San Giovanni
1052 Tour at Battistero Di San Giovanni
1102 ETD to Camminamento in Quota Sulle Mura Di Pisa
1105 Tour at Camminamento In Quota Sulle Mura Di Pisa
1110 ETD to Cattedrale Di Pisa
1115 Tour at Cattedrale Di Pisa
1135 ETD to Leaning Tower of Pisa
1140 Tour at Leaning Tower of Pisa
1220 ETD to Piazza Del Duono
1330 Lunch
1420 Starting point at Santa Croce Bistrot ETD from Ponte Vecchio to Ponte Santa Trinita Renaissance Bridge via golf cart
1430 ETA at Ponte Santa Trinita Renaissance Bridge
1435 ETD from Ponte Santa Trinita Renaissance Bridge to Arno Oltrarno Area via golf cart
1445 ETA at Arno Oltrarno Area
1450 ETD from Arno Oltrarno Area to Palazzo Pitti Via Golf cart
1500 ETA at Palazzo Pitti
1505 ETD from Palazzo Pitti to Vasari Coridor via golf cart
1520 ETA at Vasari Coridor
1525 ETD from Vasari Coridor to Basilica of Santa Croce via golf cart
1545 ETA at Basilica of Santa Croce
1550 ETD from Basilica of Santa Croce to Florence National Central Library via golf cart
1610 ETA at Florence National Central Library
1615 ETD from Florence National Central Library to Brunelleschi Dome via golf cart
1630 ETA at Brunelleschi Dome
1635 ETD from Brunelleschi Dome to Florence Center Train Station via golf cart
1655 EDA at Florence Center Train Station

1700 ETD from Florence Center Train Station to Ognissanti District Florence via golf cart
1730 ETA at Ognissanti District Florence
1730 Ognissanti District Florence via golf cart to bus
1740 ETD to Venice hotel via bus
2040 ETA to Venice hotel

DAY 4

0700H Breakfast at Hotel
0800H Walk from hotel to Rialto Bridge
0815H ETA in Rialto Bridge and Rialto fish market
1015H Walk from Rialto bridge to Grand canal
1030H ETA in Cruise along Grand Canal via Gondola ride
1110H Lunch at La Porta D'Acqua
1230H Leave for Basilica di San Marco
1235H ETA Tour at Basilica di San Marco
1330H Start of Tour at Doge's Palace
1510H Walk from Doge's Palace back to the Hotel
1530H **Free time/Optional tour**

Day 5

0500H Travel to Milan (via Trenitalia: Venezia S. Lucia Station to Milano Centrale Station)
0800H Breakfast
0900H City Sightseeing Hop-on, Hop-off
1800H San Babila to Milan Linate Airport (via Uber)+ Free Day
2000H Dinner
2300H Flight departure LIN-MNL

***** END OF TOUR *****

INCLUSIONS:

- Inflight meals
- All breakfast meals
- Lunch meals allowance
- Daily snacks
- Dinner (First two nights)
- Airport Transfers
- Roundtrip Airfare
- All Transportation (except optional tour)
- Travel Insurance
- Travel Tax & Terminal Fees

- Guided Tours
- 4-star Hotel Accommodation based on twin share (3D2N-Rome)
- 4-star Hotel Accommodation based on twin share (3D3N-Venice)
- Daily bottled water
- E-sim Data Plan
- 30 kg. Check-in baggage allowance with 7 kg. Hand Carry
- Sightseeings and entrance fees as specified
- Professional English-speaking Tour Guide
- Pre-departure Orientation
- Filipino Tour Escort

EXCLUSIONS:

- Visa fee
- Tippings
- Food Tour
- Extra charges
- Optional Tour
- Others which are not mentioned in the inclusions

TERMS & CONDITIONS:

- GoGusto acts as an agent for the suppliers of the services and activities included in the tour package.
- GoGusto is not liable for any loss, injury, or damage caused by the negligence or willful misconduct of any supplier.
- GoGusto is not liable for any delays or cancellations caused by unforeseen circumstances, such as weather, strikes, or political unrest.

● ***BOOKING***

- A deposit of 25% of the total tour price is required to confirm your booking.
- The remaining balance must be paid in full 60 days before the start of your tour.
- Bookings made within 60 days of the start of the tour must be paid in full at the time of booking.

CHANGES TO YOUR BOOKING

- Changes to your booking, such as changing or adding/removing activities, may be subject to a fee.
- Changes to your booking must be made at least 14 days before the start of your tour.

ADDITIONAL INFORMATION

- The accommodation tour price is based on double occupancy. Single occupancy is available at an additional cost.

- A valid passport and Schengen Visa is required for all travelers.
- GoGusto reserves the right to change the tour itinerary without notice.

- ***CANCELLATION POLICY***

If you are unable to complete your tour for any reason, GoGusto will do its best to provide you with a refund for the unused portion of your tour. However, refunds are not guaranteed and will be subject to the terms and conditions of the individual suppliers.

- Cancellations made within 30 days of the start of your tour are non-refundable.
- Cancellations made more than 60 days before the start of your tour will receive a full refund, minus a 10% processing fee.
- Cancellations made between 60 and 30 days before the start of your tour will receive a 50% refund, minus a 10% processing fee.

EXCEPTIONS TO THE CANCELLATION POLICY

- GoGusto reserves the right to waive or reduce cancellation fees in cases of hardship, such as medical emergencies or job loss.
- If GoGusto is forced to cancel a tour for any reason, you will receive a full refund.

1. HEALTH ISSUES

- If you are unable to complete your tour due to a health issue, you may be eligible for a partial refund. However, refunds are not guaranteed and will be subject to the terms and conditions of the individual suppliers.
- To request a refund, you must provide GoGusto with a doctor's note stating that you are unable to travel due to a health issue.
- GoGusto will review your request and issue you a refund for the unused portion of your tour, minus a processing fee.
- If you cancel your tour due to a health issue within 30 days of the start of your tour, you may be subject to additional cancellation fees.

2. FLIGHT DELAYS — If you are unable to join your tour group on time due to a flight delay or cancellation, GoGusto will do our best to accommodate you.

- GoGusto is not responsible for flight delays or cancellations caused by the airline or other factors beyond our control.
- If your flight is delayed or canceled, GoGusto will do our best to assist you in booking a new flight or making other arrangements. However, we cannot guarantee that we will be

able to do so, and we are not responsible for any additional costs incurred as a result of a flight delay or cancellation; Except, if your flight is delayed by more than 6 hours, GoGusto will rebook your flights and accommodation at no additional cost to you.

- GoGusto will provide you with transportation to the airport for your new flight.
- GoGusto will provide you with a meal and refreshment allowance of 3,000 pesos per day to cover any expenses incurred as a result of the flight delay.
- If you miss any activities or sightseeing opportunities due to the flight delay, GoGusto will compensate you for the cost of the missed activities.
- If the flight delay is significant and you are unable to join the tour group, GoGusto will provide you with a full refund.

3. FLIGHT CANCELLATION

- If your flight is canceled, GoGusto will try its best to rebook your flights and accommodation on a new tour departing at a later date.
- If GoGusto is unable to rebook your flights and accommodation, you will be eligible for a full refund.
- GoGusto may also offer you an alternative tour package at a discounted price if you are willing to travel on a different date.

4. CLIENTS UNABLE TO COMPLETE PAYMENT

- If a client is unable to complete payment for a GoGusto tour package, the following terms and conditions will apply.
- If the client cancels their booking more than 60 days before the start of the tour, they will receive a full refund, minus a 10% processing fee.
- If the client cancels their booking within 60 days of the start of the tour, they will be subject to the following cancellation fees
 - =30% of the total tour price if the cancellation is made between 60 and 30 days before the start of the tour.
 - =60% of the total tour price if the cancellation is made within 30 days of the start of the tour.
- GoGusto reserves the right to waive or reduce cancellation fees in cases of hardship, such as medical emergencies or job loss.

Clients who are unable to complete payment due to unforeseen circumstances may be eligible for a partial refund. However, all partial refund requests are subject to review and approval by GoGusto management.

● HOW TO CANCEL YOUR BOOKING

- To cancel your booking, you must contact GoGusto customer service in writing at least 30 days before the start of your tour. All cancellations must be confirmed by GoGusto in writing.

ADDITIONAL INFORMATION

- Cancellation fees are calculated based on the total tour price, including taxes and fees.
- No refunds will be given for unused portions of a tour.
- If you cancel your booking after the start of your tour, you will be responsible for any additional costs incurred, such as transportation and accommodation costs.

● **REFUND PROCESSING**

- Once your cancellation has been processed, you will receive a refund within 14 days. Refunds will be issued to the original form of payment used to book your tour.
- To request a refund, clients must contact GoGusto customer service in writing at least 30 days before the start of their tour. All refund requests must be accompanied by supporting documentation, such as a doctor's note or a letter from an employer.

MODE OF PAYMENT

- GoGusto takes a number of payment methods, including cash, Visa, and Mastercard.
- Cheques are not accepted as payment for GoGusto.

Account Name : GoGusto

Account No. : 433 1234 789

COSTING:

FLIGHTS:

Base Fare: 87,529.17

Taxes & Surcharges: 11,610.78

Travel Insurance: 4,450.70

PH Tax: 1,620

Total Cost of Flight = 105,210.65

FOOD:

Lunch: 15,000 Meal allowance for 5 days
Dinner (First two nights): 6,250
Snacks: 6,250 allowance for 5 days
Bottled Water: 137.50 (1 bottle per day)

Total Cost of Food = 27,637.50

ACCOMMODATION:

Mercure Rome Leonardo Da Vinci Airport: 16,385.28
B&B La Rosa Dei Venti: 9,600.08

Total Cost of Accommodation = 25,985.36

TRANSPORTATION:

Car Rental: 1,052.20
Train: 4,685
Bus: 1,425.22
Open Top Bus: 1,337.50

Total Cost of Transportation = 8,499.92

REGISTRATION/ENTRANCE FEES:

DAY 1	Dark Heart of Rome	1,331.25
DAY 2	Colosseum	6,665.00
	Roman Forum	
	Palatine Hill	
	Spanish Steps	
	Trevi Fountain	
	Pantheon	
	Piazza Navona	
DAY 3	Tour 1	2,875.00
	Tour 2	2,750.00
DAY 4	Venice in a day	8,982.50

	Ponte di Rialto	
	Canal Grande	
	Basilica di San Marco	
	Doge's Palace	

Cost of Registration/Entrance Fees: 22,603.75

FREEBIES:

Totebag: 150.00

Keychain: 75.00

E-sim: 362.50

Total Cost of Freebies = 587.50

TOTAL COST OF THE TOUR PACKAGE = 190,524.68

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