

Project 3

Web APIs & Classification

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RELATIONSHIP ADVICE

Executive Summary



The social fabric of Singapore is unraveling.

Marriages are in a decline and social issues like loneliness and depression have increased exponentially. The Total Fertility Rate has plummeted to 1.0.

The Ministry of Social and Family Development has commissioned us to study the issues concerning relationships and dating.

Main Subcategories:

1) Depression and Suicide 2) Divorce 3) Dating, Marriage and Childbearing

Executive Summary

- The Ministry hopes to understand commonplace issues to improve therapy and counseling frameworks and outcomes.
- Leverage on Natural Language
 Processing in the future to process
 SOS hotlines, social media forums
 and the health section in the daily 'Life'
 publication of the Straits Times.





Executive Summary

To get there, it needs to be able to separate **relationship** and **dating** questions and classify them in a accurate and automatic manner.

Overview Objective

- To build a web scrapper to scrape 2 subreddits (r/relationshipadivce and r/datingadvice) to train 2 separate classification models
 (CountVectorizer/TfidVectorizer and Logistic Regression) to predict if a post came from the respective correct subreddit.
- Success is evaluated by ensuring that the model has the highest accuracy scores that are consistent throughout cross validation and train/test split

Flow of Presentation

- Data Collection
- Data Cleaning & Preprocessing
- EDA & Modelling
- Model Evaluation
- Model Limitations + Further Improvements/Exploration
- Conclusion

Data Collection

Anonymize username to gain access

Check status code

Check number of requests per second

Sample of Collection:

I asked a girl out, and got rejected. But, I'm still proud!!! (self.dating_advice)

Post: 3

I asked out a really cute girl, and she rejected me. She said she had just gotten out of a really bad relationship so she wasn't looking for that kind of thing.

Even though I got turned down I'm still really happy and proud of myself that I did it. I knew that if I went home without taking a chance I was going to be so full of regret later on.

It feels great because I don't have to go and beat myself up for a week over not doing something I wanted to do. Ho nestly, nearly crying tears of happiness right now, because now I know I can do something like that.

So, if you're reading this and you're having a hard time asking a girl/guy out, just take that step! You'll honestly feel a lot better knowing you took the chance instead of living with the regret!!

Data Cleaning

Deletion of moderator posts

Deletion of advertisements

Samples of moderator posts and advertisements::

[meta] It's not required, but if you make a new account _just_ to post to Relationship Advice, please start the account with `ThrowRA` in the name of your account. [yes this relaxes the rule a bit. An update on the Updates Rule is in here as well] (self.relationship_advice)

Post: 1

This post is locked. You won't be able to comment.

| 2 | | Title | Content |
|---|-----|------------------|---|
| | 40 | Cash in a minute | [UniDAX]: Hey! Free coins here ! New users ca |
| | 94 | Cash in a minute | [UniDAX]: Hey! Free coins here ! New users ca |
| | 170 | Cash in a minute | [UniDAX]: Hey! Free coins here ! New users ca |
| | 222 | Cash in a minute | [UniDAX]: Hey! Free coins here ! New users ca |

Data Preprocessing

Removing Stop **Tokenizing** Lemmatizing Stemming Words Integration of words back to their Splits text into Filters out words common root words useless words that adds little Converts Essential in the aggregation and value to our classification process when fitting into strings to data analysis our CountVectorizer/TfidVectorizer lowercase Also filters out Removes weird words **Punctuation** that got corrupted in

the encoding

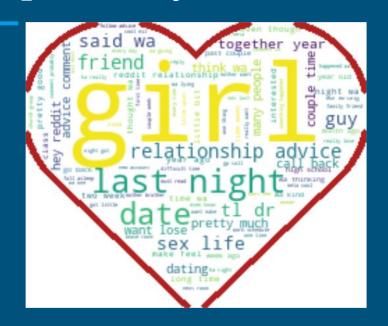
process

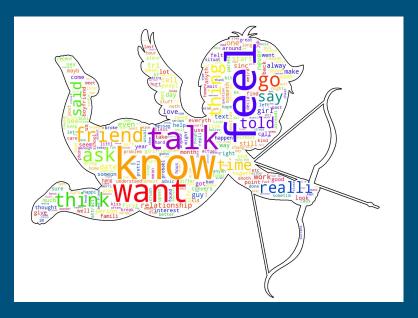
Clean Words





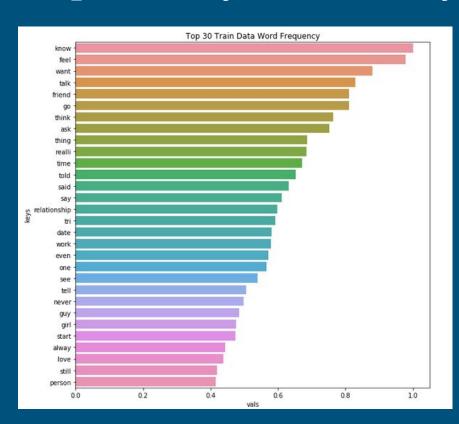


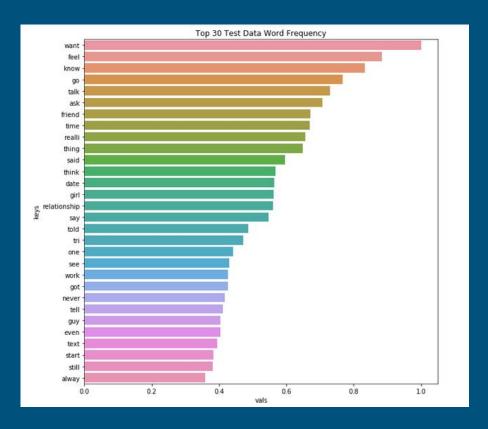


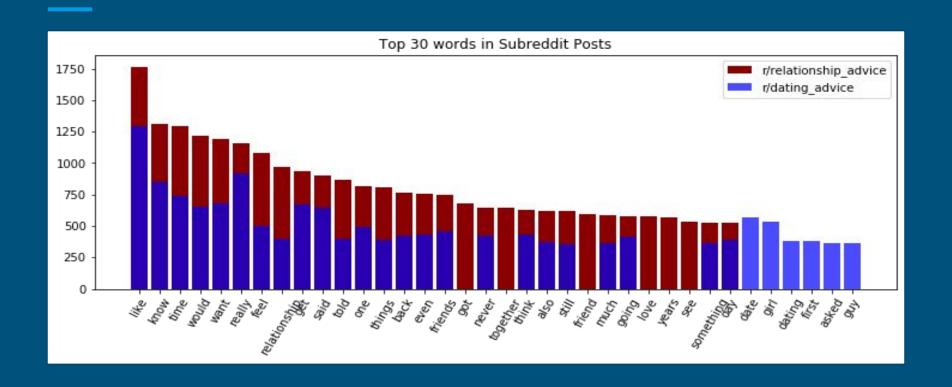


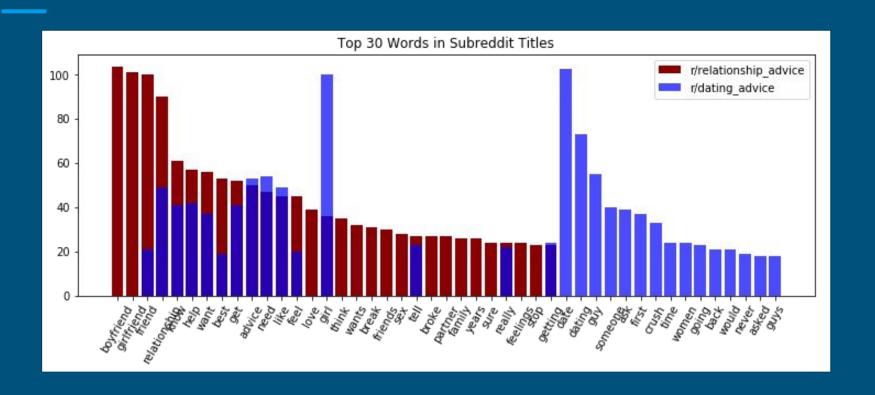
Word Cloud from concatenating title and content

- Almost similar

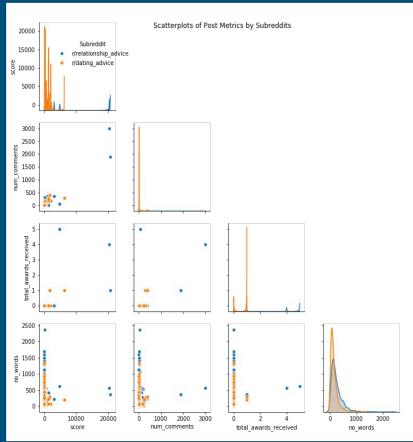


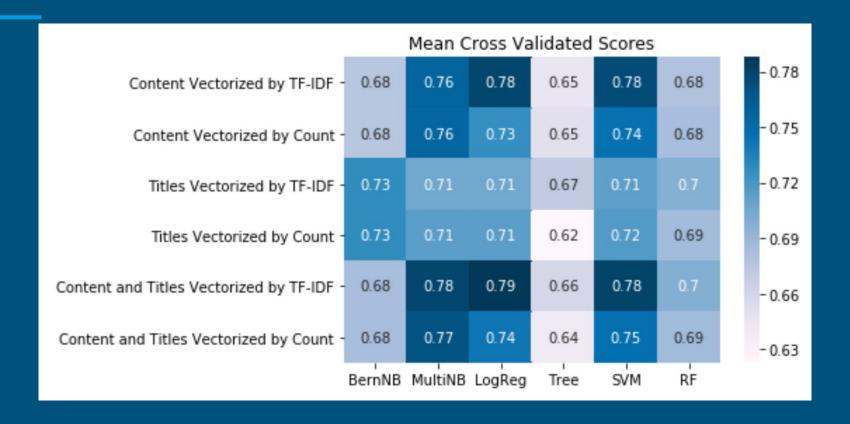


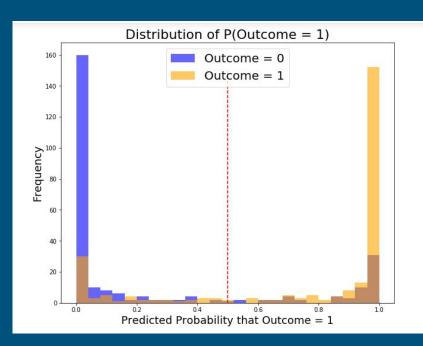




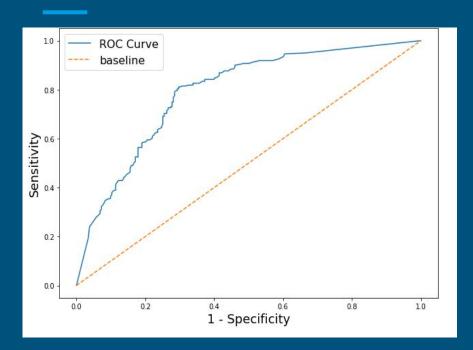
- Length of posts in r/relationship_advice is longer than posts in r/dating_advice on average
- Posts in r/relationship_advice can garner significant larger amounts of interest (e.g. number of comments)
- r/relationship_advice has a more active community (2.3M members) vs r/dating_advice (1.2M members)

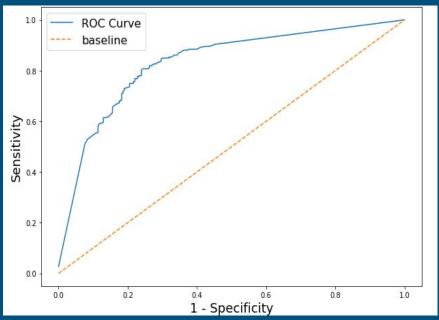






- · True Positive:
 - Texts correctly predict to be dating advice.
 - The orange bars (actual 1) that are to the right of the red line (predicted 1).
- True Negative:
 - Texts correctly predict to be relationship advice.
 - The blue bars (actual 0) that are to the left of the red line (predicted 0).
- · False Positive):
 - Texts incorrectly predict to be dating advice.
 - The blue bars (actual 0) that are to the right of the red line (predicted 1).
- False Negative:
 - Texts incorrectly predict to be relationship advice.
 - The orange bars (actual 1) that are to the left of the red line (predicted 0).





| | lr | MultiNB | SVM |
|------------------|--|--|--|
| best_score | 0.787676 | 0.77654 | 0.785449 |
| best_params | {'tvecmax_df': 0.75, 'tvecmax_features': 1500, | {'tvecmax_df': 0.75, 'tvecmax_features': 2000, | {'tvecmax_df': 0.75, 'tvecmax_features': 2000, |
| test_score | 0.782007 | 0.764706 | 0.785467 |
| confusion_matrix | [[230, 63], [63, 222]] | [[222, 71], [65, 220]] | [[229, 64], [60, 225]] |

- Selected Model: Logistic Regression
- Scores for Logistic Regression and SVM both high, but SVM is a complex model, thus we chose the Logistic Regression model
- When separately fitted outside of the gridsearch, scores suggested SVM had some overfitting

Limitations & Further Improvements/Explorations

- Reddit community is global (but <u>mostly skewed towards the States and a few European countries</u>), so audience/contributors come from diverse backgrounds.
 - Model might not be able to perform as well as it should since it may not be able to pick up local keywords/acronyms such as, for example, BTO, CPF, ROM, etc.
- Extend processing to other models or leverage on other hyperparameters such as ngram = 2 or 3

Limitations & Further Improvements/Explorations

- Seasonality and timing matters for dating/relationship issues!
 - Webscraping at different timings yield slightly different results
 - Seasonality: webscraping during Feb (Valentine's Day) or festive periods (year-end)
- Unable to process videos/images
 - With further refining, can extend model/algorithm to chatbots for dating/relationship consultancies
 - E.g. screenshot of WhatsApp text messages

Conclusion

- Model chosen: TVEC transformation + LogReg
 - Model score: 0.782
 - Baseline score: 0.492 (dating); 0.508 (relationship)
- Many areas for improvement, but model is robust and can be further developed and used for real-life application (semi-automating dating/relationship consultation).

Sources

https://www.straitstimes.com/singapore/3-in-10-here-have-faced-domestic-abuse-cases-poll

https://www.guora.com/What-are-the-advantages-and-disadvantages-of-TF-IDF

https://www.theguardian.com/lifeandstyle/2019/oct/14/cuffing-season-are-people-really-coupling-up-just-because-it-is-winter