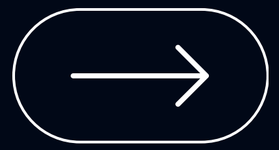
NOW PRO|JÉSSYKA YUKY

Homework.



AULA 3

Exercícios.

Exercício 1

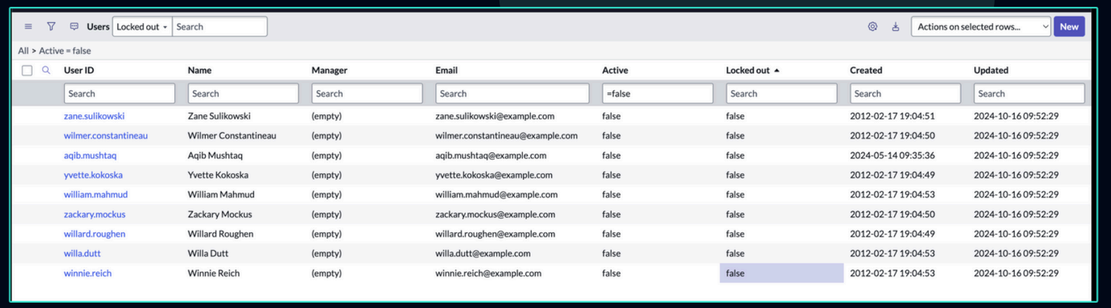
Atualizar Usuários Inativos

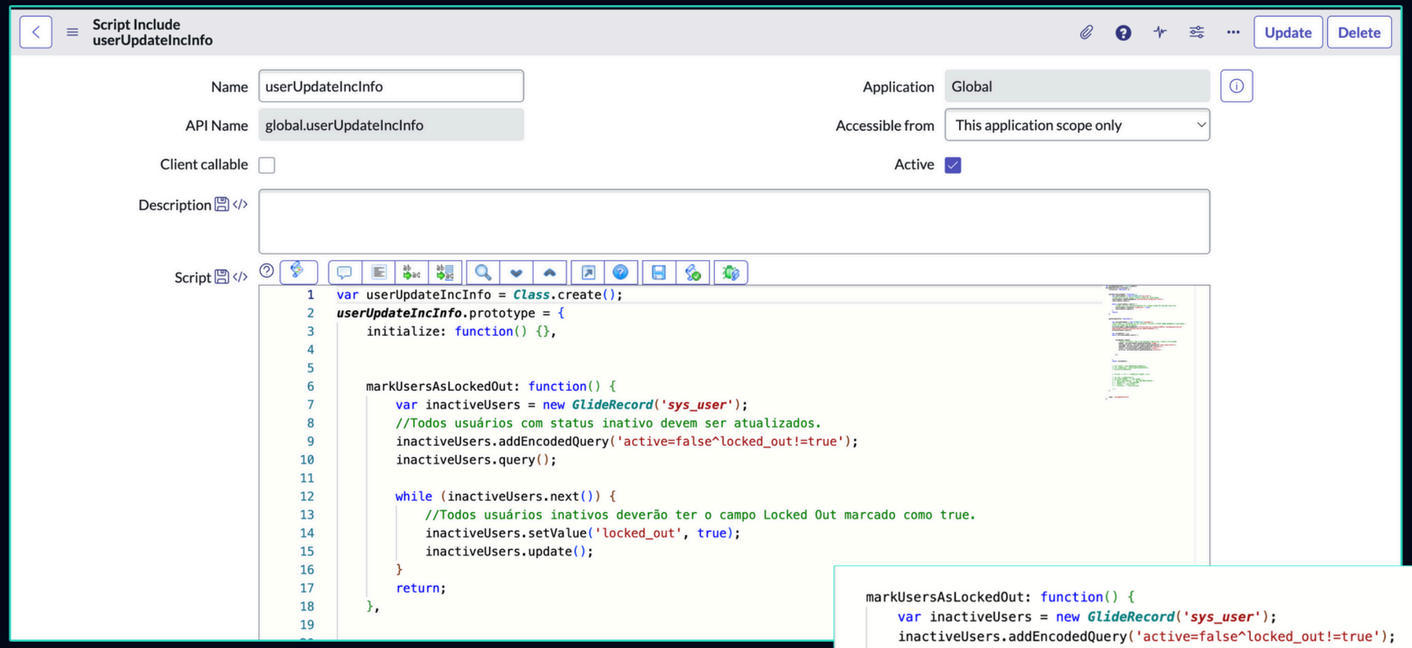
Exercício 2

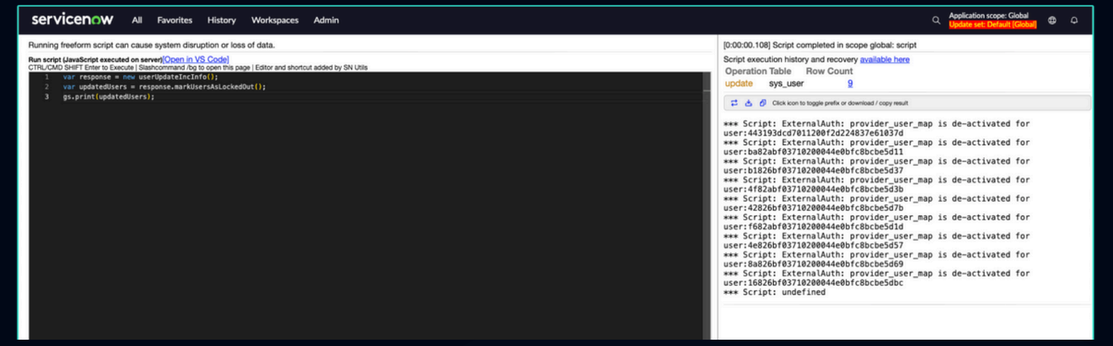
Consultar Incidentes

Atualizar Usuários Inativos.

Exercício 1

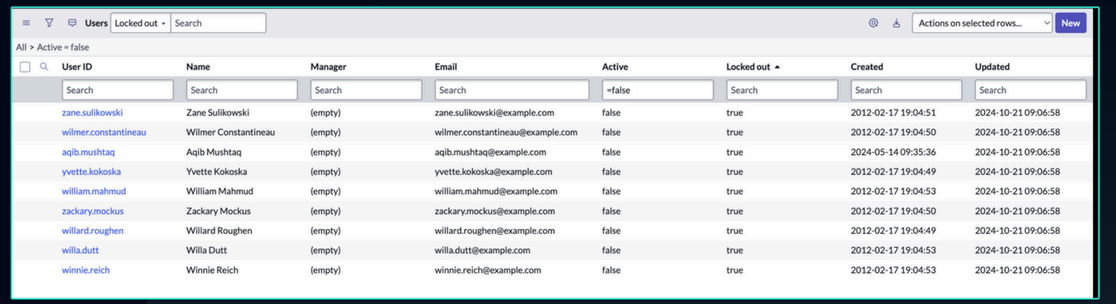







```
markUsersAsLockedOut: function() {
    var inactiveUsers = new GlideRecord('sys_user');
    inactiveUsers.addEncodedQuery('active=false^locked_out!=true');
    inactiveUsers.query();

    while (inactiveUsers.next()) {
        inactiveUsers.setValue('locked_out', true);
        inactiveUsers.update();
    }
    return;
},
```



Consultar Incidentes.

Exercício 2

```
Script
11
12      while (inactiveUsers.next()) {
13          //Todos usuários inativos deverão ter o campo Locked Out marcado como true.
14          inactiveUsers.setValue('locked_out', true);
15          inactiveUsers.update();
16      }
17      return;
18  },
19
20
21  getIncidentInfo: function() {
22
23      var activeIncidents = new GlideRecord('incident');
24      //Para obter os incidentes do mês corrente, utilize o método addEncodedQuery(),aplicando o filtro da tabela de incidentes.
25      activeIncidents.addEncodedQuery('active=true^sys_created_onONThis month@javascript:gs.beginningOfThisMonth()@javascript:gs.endOfThisMonth()');
26      activeIncidents.query();
27
28      var incidentArr = [];
29      while (activeIncidents.next()) {
30
31
32          incidentArr.push({
33              //Exibir Protocolo, Descrição Resumida, Aberto Por, Status e Prioridade
34              number: activeIncidents.getDisplayValue('number'),
35              shortDescription: activeIncidents.getDisplayValue('short_description'),
36              openedBy: activeIncidents.getDisplayValue('opened_by'),
37              status: activeIncidents.getDisplayValue('state'),
38              priority: activeIncidents.getDisplayValue('priority')
39
40
41          });
42
43      }
44      return incidentArr;
45
46
```

```
getIncidentInfo: function() {

    var activeIncidents = new GlideRecord('incident');
    activeIncidents.addEncodedQuery('active=true^sys_created_onONThis month@javascript:gs.beginningOfThisMonth()@javascript:gs.endOfThisMonth()');
    activeIncidents.query();

    var incidentArr = [];
    while (activeIncidents.next()) {


        incidentArr.push({
            number: activeIncidents.getDisplayValue('number'),
            shortDescription: activeIncidents.getDisplayValue('short_description'),
            openedBy: activeIncidents.getDisplayValue('opened_by'),
            status: activeIncidents.getDisplayValue('state'),
            priority: activeIncidents.getDisplayValue('priority')


        });

    }
    return incidentArr;
```

Running freeform script can cause system disruption or loss of data.

Run script (JavaScript executed on server)[Open in VS Code]
CTRL/CMD SHIFT Enter to Execute | Slashcommand /bg to open this page | Editor and shortcut added by SN Utils

```
1   var result = new updateInactiveUsers();
2   var incRecords = result.getIncidentInfo();
3
4   for(var i = 0; i < incRecords.length; i++){
5       var obj = incRecords[i];
6       gs.print("Number: " + obj.number +
7               ", Short Description: " + obj.shortDescription +
8               ", Opened By: " + obj.openedBy +
9               ", Status: " + obj.status +
10              ", Priority: " + obj.priority)
11  }
```

[0:00:00.057] Script completed in scope global: script

Script execution history and recovery available here

Click icon to toggle prefix or download / copy result

```
*** Script: Number: INC0010043, Short Description: Lorem lorem , Opened By: System Administrator, Status: New, Priority: 5 - Planning
*** Script: Number: INC0010042, Short Description: lorem , Opened By: System Administrator, Status: New, Priority: 5 - Planning
```

Incidents View: Self Service | for text | Search | Actions on selected rows... | New

All > Active = true > Created on This month

Number	Opened	Short description	State
Search	Search	Search	Search
INC0010043	2024-10-10 02:17:31	Lorem lorem	New
INC0010042	2024-10-10 02:12:08	lorem	New

Fim

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