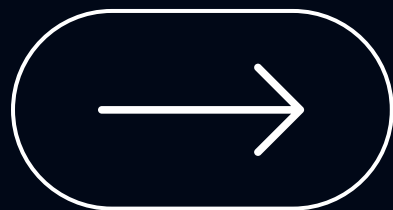NOW PRO|JÉSSYKA YUKY

Homework.

→

Exercícios.

★★★★★

Exercício **1**

Acesso RH

Exercício **2**

Criação de Aplicação

Solicitação de Acesso RH.

Variables.

	Question	Name	Type	Order ▲
	Please select your name from the list be...	question_name	Requested For	100
	Enter your phone number so we can contac...	question_phone_number	Single Line Text	200
	Enter your ID (RG) number for identifica...	question_rg	Single Line Text	300
	Please select the desired system you nee...	question_system	Select Box	400
	Provide a detailed reason why you are re...	question_reason	Multi Line Text	500

Catalog item = Access Request for HR Systems

Tabs: Variables (5) | Variable Sets | Catalog UI Policies (1) | Catalog Client Scripts | Available For | Not Available For | Categories (1) | Catalogs (1)

Catalog Data Lookup Definitions | Related Articles | Related Catalog Items | Assigned Topics

Variables validation.

Telefone

Question Regular Expression — Open Record

* Name: Brazilian phone number
Application: Global
Validation message: Invalid phone number. Ex:11 1234
Active: ✓
* Regular Expression: ^\(?\d{2}\)?\s?\d{4,5}-?\d{4}$
Regex Flag:

Validation Regex: Brazilian phone number
port specific Variable Attributes
riable attributes

RG

Question Regular Expression — Open Record

* Name: Brazilian RG Validation
Application: Global
Validation message: Invalid RG format. Ex: 12.345.678
Active: ✓
* Regular Expression: ^\d{1,2}\.?\d{3}\.?\d{3}-?\d{1}$
Regex Flag:

Validation Regex: Brazilian RG Validation
port specific Variable Attributes
riable attributes

Ui policies.

Catalog UI policies are similar to standard UI policies. Catalog UI policies dynamically change variables that are part of a catalog item or change how variable sets are handled. Policies can also be applied when the variables are present in a Requested Item or Catalog Task form. More Info

Applies to	A Catalog Item ⌄		Application	Global	ⓘ
＊ Catalog item	Access Request for HR Systems 🔍 ⓘ		Active	☑
＊ Short description	Mandatory fields			

When to Apply | Script

Catalog UI policy actions are applied only if all the following conditions are met:
1. The catalog UI policy is **Active**
2. The items in the **Conditions** field evaluate to true
3. The field specified in the catalog UI policy is present on the specified catalog item

Catalog Conditions   [Add Filter Condition] [Add "OR" Clause]

-- choose field -- ⌄   -- oper --   -- value --

Applies on a Catalog Item view ☑		Apply the catalog UI policy actions when the form is loaded or when the user changes values on the form
Applies on Catalog Tasks ☐	On load ☑	
Applies on Requested Items ☐		Reverse the effects of the catalog UI policy actions when the Conditions evaluate to false
	Reverse if false ☐	

[Update] [Delete]

Related Links
Run Point Scan
[SN Utils] Versions (2)

≡ ▽ Catalog UI Policy Actions   Order ▾   Search   ⚙ ⤓ ⊖   Actions on selected rows... ⌄   [New]

UI policy = Mandatory fields

☐ 🔍	Name	Read only	Mandatory	Visible	Order ▲
	question_rg	Leave alone	True	Leave alone	100

◄◄ ◄   1   to 1 of 1   ► ►►

Criação de Aplicação.

Application Creation Request

Request the creation of new applications on the ServiceNow platform for team development.

This form allows employees to request the creation of new applications in ServiceNow, enabling their teams to start development on the platform. The request can be made for the employee submitting the form or on behalf of another employee. Applications must be classified as either Global or Scoped.

* Indicates required

* Please select the requester from the list of users below.

ⓘ System Administrator ✕ ▾

Enter your phone number for further contact if needed.

* Provide your ID number (RG) for identification purposes.

* Please select the employee who will receive the new application from the list below.

▾

Please select the type of application you are requesting:

-- None -- ▾

🔗 Add attachments

Type Global

Application Creation Request

Request the creation of new applications on the ServiceNow platform for team development.

This form allows employees to request the creation of new applications in ServiceNow, enabling their teams to start development on the platform. The request can be made for the employee submitting the form or on behalf of another employee. Applications must be classified as either Global or Scoped.

* Indicates required

* Please select the requester from the list of users below.

ⓘ System Administrator ✕ ▾

Enter your phone number for further contact if needed.

bnbmnbmnbmnb

Invalid phone number. Ex: 11 1234-5678

* Provide your ID number (RG) for identification purposes.

nbnmmnbmnb

Invalid RG format. Ex: 12.345.678-9

* Please select the employee who will receive the new application from the list below.

▾

Please select the type of application you are requesting:

Global ▾

Enter the number of users that will have access to the application.

The application should be active? Please select Yes or No.

Yes ▾

🔗 Add attachments

Type Scoped

Application Creation Request

Request the creation of new applications on the ServiceNow platform for team development.

This form allows employees to request the creation of new applications in ServiceNow, enabling their teams to start development on the platform. The request can be made for the employee submitting the form or on behalf of another employee. Applications must be classified as either Global or Scoped.

* Indicates required

* Please select the requester from the list of users below.

ⓘ System Administrator ✕ ▾

Enter your phone number for further contact if needed.

bnbmnbmnbmnb

Invalid phone number. Ex: 11 1234-5678

* Provide your ID number (RG) for identification purposes.

nbnmmnbmnb

Invalid RG format. Ex: 12.345.678-9

* Please select the employee who will receive the new application from the list below.

▾

Please select the type of application you are requesting:

Scoped ▾

The application should be active? Please select Yes or No.

Yes ▾

Provide any additional comments or observations related to the application request.

🔗 Add attachments

Variable Sets.

Variable Set
Requester information

| | Update | Delete |

* Title: Requester information
* Internal name: requester_information

Application: Global
Display title: ☐

Main Content

| Variables (3) | Catalog UI Policies | Catalog Client Scripts | Included In (1) | Catalog Data Lookup Definitions |

Order ▾ | Search | Actions on selected rows... | New

Variable set = Requester information

	Question	Name	Type	Order ▲
	Please select the requester from the lis...	question_requester	Requested For	100
	Enter your phone number for further cont...	question_phone_number	Single Line Text	200
	Provide your ID number (RG) for identifi...	question_rg	Single Line Text	300

1 to 3 of 3

Variables.

Main Content

| Variables (5) | Variable Sets (1) | Catalog UI Policies (4) | Catalog Client Scripts | Available For | Not Available For | Categories (1) | Catalogs (1) | Catalog Data Lookup Definitions |

| Related Articles | Related Catalog Items | Assigned Topics |

Order ▾ | Search | Actions on selected rows... | New

Catalog item = Application Creation Request

	Name	Question	Type	Order ▲
	question_user	Please select the employee who will rece...	Reference	200
	question_app_type	Please select the type of application yo...	Select Box	300
	question_number_users	Enter the number of users that will have...	Single Line Text	400
	question_active	The application should be active? Please...	Yes / No	500
	question_comments	Provide any additional comments or obser...	Multi Line Text	600

Ui policies.

Fim

Jéssyka Yuky – ServiceNow Developer
Linkedin: in/jessykayuky/