Overview of Main Themes

The ideas cover a wide range of topics related to Conga Grid, including:

- Enhancing the user interface and user experience (e.g. resizing related lists, keeping position after saving, customizing toolbar)
- Improving data management capabilities (e.g. mass updates, inline editing, external data integration)
- Addressing performance issues (e.g. loading speeds, server runtime for mass updates)
- Aligning Grid behavior with Salesforce (e.g. respecting user permissions, record type handling)
- Extending functionality (e.g. custom actions, Kanban view synchronization, availability in Screen Flows)

Top 3 Ideas by Votes

1. Optimize loading speeds (3 votes)
2. Allow Click to Dial within Grid (3 votes)
3. Multiple ideas with 2 votes each:

    - Enhanced Grid View for Increased Data Visibility Without Scrolling
    - Keep the user where they are in the grid after they add or remove a field from the grid view
    - Would like to save data without the grid view refreshing or at least keep me on the same page where I was editing
    - Enable toolbar functionality for subpages in Conga Grid
    - Restrict users being able to modify column filters on a Grid view
    - Customer wants an Auto Save feature whenever something within a grid is changed

Sentiment Analysis of Comments

The overall sentiment of the comments is neutral to slightly positive. Many comments are from Conga employees acknowledging the ideas and moving them to a "Future Consideration" status. Some point to potential workarounds or request more information to fully understand the requirements. No notably negative comments were found.

Notable Patterns and Insights

- There is significant interest in enhancing the user experience, especially around navigation and visibility of data.
- Performance is a concern, with multiple ideas related to loading speeds and server limitations.
- Customers want more alignment between Grid and Salesforce behaviors, such as respecting permissions and record types.
- Extending Grid functionality to cover more use cases is another common theme, with ideas around custom actions, Kanban views, and integration with Screen Flows.

- The Conga team appears responsive to customer ideas, actively engaging in the comments, though many ideas are still in a "Future Consideration" stage.

Sentiment Score Toxicity Score

3   1