Overview of Main Themes

The ideas submitted cover a wide range of topics related to enhancing the functionality and usability of Conga Contracts. Some of the main themes include:

- Improving search capabilities and filtering options
- Adding more customization options for email notifications, templates, and user permissions
- Enhancing reporting features and available data fields
- · Streamlining workflows and approval processes
- Integrating with other tools like DocuSign and addressing e-signature issues
- Allowing more flexibility in document and clause management

Top 3 Ideas by Vote Count

- 1. Change Conga Sign web notifications (5 votes) Differentiate between reassigned and signed status for Conga Sign requests to avoid user confusion.
- 2. Duration reports should automatically be reported in Conga as a numeric value (2 votes) Change duration reporting to be numeric only vs mixed text for better data analysis.
- 3. Tie between several ideas with 2 votes each, including:
 - Prevent sending documents for signing if no signature tag
 - Improve column search functionality in elastic search results
 - Messaging Templates to streamline communications
 - Replace generic AWS address in outgoing email headers

Sentiment Analysis of Comments

The vast majority of comments are neutral in sentiment, mostly providing additional context or details to the original idea. A few comments express positive sentiment, thanking the idea submitter and indicating the idea will be considered for future enhancements. No notably negative sentiment detected in the comments.

Notable Patterns and Insights

- There are many very niche, company-specific ideas mixed in with ideas that seem broadly applicable to improve core product functionality. May want to find a way to distinguish these.
- Several ideas touch on limitations with reporting and data visibility. Enhancing reporting capabilities seems to be a common need.
- Usability concerns around confusing e-signature flows for end users comes up multiple times. Streamlining this could help customers a lot.
- Customers want more granular control over many areas like user permissions, email content, and document organization. Allowing more flexibility and customization could help address needs.

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