| | **Jesse J. Zellar** | | --- | |  | | | **Contact** | | --- | | **Telephone : 317-498-4633**  **E-mail: rootadminister@gmail.com** | |
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| | **Address** | | --- | | 4130 Ashbourne Lane Indianapolis Indiana 46226 | | |
| | **Profile** | | --- | | | **Objective:** Find a job that will allow me to exercise my excellent problem-solving skills and a strong orientation in customer service/satisfaction and technical support. Experience analyzing issues and concerns and implementing systems to increase productivity, customer satisfaction, quality, and efficiency with executives, management, customers, and staff.  Possesses contagious enthusiasm towards the achievement of organizational objectives.  Exhibits an honest work ethic with the ability to excel in/ a fast paced, time sensitive environment. |  | | --- | --- | |  |  | | | |
| | **Key Skills** | | --- | | Proficient or familiar with a vast array of operating systems, concepts and technologies, including:   | Linux:  Redhat\CentOS  RedHat Virtualization  Debian\Ubuntu  Vmware  Configuration Management  Stig implementation | Scripting Languages:  Bash  PowerShell  Batch | Configuration Management:  Ansible  Salt | Clearance:  Dept of Ed  Dept of Treasury  IRS | | --- | --- | --- | --- | |  |  |  |  | | | |
| | **Education** | | --- | | | **2018** | **ITIL Training (Certified)** | | --- | --- | | **2016** | **RHCSA Rapid Track Course** | | **2003 to 2005** | **Associates Degree in Computer Networking**  ITT Tech | | **2002 to 2003** | **Computer Operations**  BlueRiver Career Center. | | | |
| | **Work Experience** | | --- | | **Cylera- Linux engineer (Sept 2022 - Nov 2022)**   * Contributed to product code base * Responsible for designing, installing, configuring, maintaining and testing Linux operating system related utilities and hardware in support of business requirements. * Efficiently diagnose and resolve system problems. * Perform software installations and upgrades to Linux operating systems. * Monitor and make improvements to the system to achieve optimum performance levels. * Ensure /server data integrity by evaluating, implementing and managing appropriate software and hardware solutions. * Created repeatable automated processes for DevOps style management of Linux infrastructure. * Commit scripts and configuration files to git in order to track and improve system management. * Develop and maintain a comprehensive Linux operating system hardware and software configuration database/library of all supporting documentation.   **Navient- Senior Hadoop Admin (Dec 2022 - Sept 2022)**   * Responsible for maintaining Hadoop Environments. * Configuring tenets * Configuring user access * Performed updates and code upgrades   **Navient- Senior Linux Admin (June 2019 – Dec 2022)**   * Stig Implementation, by running and writing ansible playbooks. * Responsible for designing, installing, configuring, maintaining and testing Linux operating system related utilities and hardware in support of business requirements. * Efficiently diagnose and resolve system problems. * Perform software installations and upgrades to Linux operating systems and layered software packages. * Monitor and make improvements to the system to achieve optimum performance levels. * Ensure /server data integrity by evaluating, implementing and managing appropriate software and hardware solutions. * Research, evaluate and recommend software and hardware products. * Participate including making recommendations in disaster recovery initiatives and exercises. * Created repeatable automated processes for DevOps style management of Linux infrastructure. * Commit scripts and configuration files to git in order to track and improve system management. * Develop and maintain a comprehensive Linux operating system hardware and software configuration database/library of all supporting documentation. * Project Management * Lead small projects and participate in medium and largescale projects. * Participation in Disaster Recovery exercises on an annual basis. * Participate in weekly team on-call rotation   **Indiana Public Retirement System- System Admin (Oct 2017- June 2019)**   * Responsible for Monitoring ticket queue * Responsible for Troubleshooting user issues * Responsible for Setting up and managing AD users and groups * Perform Linux/Windows Server updates * **Troubleshoot Redhat/CentOS applications, OS, and services.** * **Manage Access Control permissions** * **Responsible for Support and maintain Virtual Machines in the VMWare/V Director virtual environment** * **Task automation using PowerShell, Batch, and Bash.** * **Document fixes**   **Vertical Integrated Applications- Linux Admin (July 2015 – Oct 2017)**   * Responsible for Monitoring ticket queue * Responsible for Troubleshooting customer issues (remote and on site) * Responsible for Setting up AD/exchange accounts * Coordinate and Perform software installations using various install tools * Install and configure High Availability Hypervisors and attached storage servers. * Troubleshoot Redhat/CentOS applications, OS, and services. * Monitor/manage Virtual Machine resources. * Manage/install VM’s in Redhat Ovirt, Vmware, HyperV. * **Task automation using Bash, PowerShell, and Batch** * **Set up Media wiki knowledgebase** * **Document fixes**   **Echopath- Services Engineer (December 2013 – June 2015)**   * Responsible for Monitoring ticket queue * Responsible for Troubleshooting customer issues (remote and on site) * Responsible for Setting up AD/exchange accounts * Coordinate and Perform software installations using various install tools * Implemented several Linux based tools   + Configured an Asigra N+1 backup system (Redhat)   + Office Chat server (Openfire) (Debain & Raspbian)   + ISO tracking software (Debain)   + IDS System (Security Onion, Ubuntu)   + Syslog Server (Graylog, Ubuntu )   + Ip address database (TeemIP, Debian)   + Set up Media wiki knowledgebase (centos) * Document fixes/ maintain knowledgebase   **Exact Target – Tech Support Contractor (September 2013 to November 2013)**   * Responsible for Monitoring ticket queue * Responsible for Troubleshooting issues with Dell and Apple Laptops * Responsible for Setting up AD accounts * Coordinate and Perform software installations using various install tools * Responsible for Administering User and Managed IP Phone accounts for Interactive Intelligence * Responsible for Support and maintain Virtual Machines in the VMWare virtual environment * Responsible for Migration of users to the Exchange 2013 environment * Responsible for Assigning and creating distribution lists in the Exchange environment * Coordinate with different teams to find resolutions with production issues. * Responsible for Updating outdated documents to reflex Business or Technical changes * Coordinate support for users that are unable to put in a ticket for their issue   **Honda manufacturing of Indiana (August 17 2012 to September 20 2013)**   * End user Desktop/laptop support. (Win xp, Win 7) * Computer/User migration * Printer support * Radio coverage and quality testing. * Computer imaging. (Windows, Linux) * New user set up * Lotus Notes support. * Basic Cisco phone support/ trouble shooting. * Network equipment replacement.  | **Telamon Corp- Tech Support/Lead Tech (Jan 2006 to June 2012)** | |  | | |  | | --- | --- | --- | --- | --- | --- | | **Syspine Phones** | |  | | |  | | * Provide Support for Small office phone system, based on VOIP, SIP, POTS. | | | |  |  | |  | |  | | |  | |  | **Iomega Help Desk** | |  | | | | * Provide support for network storage drives. * Provide support for portable hard drives. | | | | |  | |  | |  | | |  | |  | **Eli Lilly (contractor under Telamon)** | |  | | | | * Designed Wifi networks to cover specific areas and load capacities over several buildings and locations. * Tested effective coverage of wifi using Air magnet and provided data to customer * Collaborated with several groups to ensure proper installation and placement. | | | | |  | | **Motorola Canopy/PTP** | |  | | |  | |  | |  | | |  | | * Provided support to engineers and installers of Canopy and PTP radios * Provided solutions to problematic RF links * Explained spectrum analyser results to customers * Provided link assessment data for long range Point to Point links * Advise on radio implementation * Reported reoccurring problems and issues to Motorola Engineers | | | | |  | | **Apex/Unisys- Anthem (Contract, 2005)**   * Replaced Motherboards for Dell computers | |  | | |  | |  | |  | | |  | | **Apex/Unisys- Arrow (Contract, 2005)**   * Installed new computer systems. | | | | |  | | **Apex/Unisys- IBM (Contract, 2005)**   * Installed new computer systems and Point of Sale equipment. | | | | |  | |  | | | | |  | | | **References:**  Robert Foster: 812-454-7864  Paul Kennedy: 317-777-0111 | | |
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