

# James Zhu

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## EDUCATION

### University of Maryland

*Bachelor of Science, Computer Science*

*Bachelor of Science, Accounting*

**College Park, MD**

GPA: 3.67/4.00

*Expected: May 2027*

**Delta Sigma Pi:** Member of the professional business fraternity, contributing to professional development and leadership

**College Park Scholars:** Research program focused on aspects of and interactions between science, technology, and society

## WORK EXPERIENCE

### ASICS

**Boston, MA** | *June 2025 - August 2025*

*IT Analyst Intern*

- Supported over 200 employees across departments by troubleshooting and resolving IT requests to minimize downtime
- Developed an IT website to serve as a database resource for integrating AI applications and employee self-sufficiency
- Analyzed 30+ ServiceNow tickets and workflows to identify user efficiency improvements and ITIL aligned solutions

### TerpTax

**College Park, MD** | *January 2025 - April 2025*

*Tax Intern*

- Compiled 50+ accurate federal and state tax returns, ensuring client data confidentiality and adherence to IRS standards
- Advised 3 clients weekly on filing guidelines and tax return process, helping identify eligible deductions and credits
- Utilized TaxSlayer software to process returns efficiently while gaining knowledge of tax laws and filing procedures

### University of Maryland - Adele H. Stamp Student Union

**College Park, MD** | *June 2024 - May 2025*

*Audio/Visual Technician*

- Facilitated AV logistics for 300+ events across the year, tailoring setups for client requests across diverse event types
- Optimized setups by identifying and preventing common technical issues to minimize disruptions and complications
- Collaborated with 3 departments of 50+ staff to resolve events issues in less than 5 minutes, ensuring smooth execution

### Baltimore County Public Schools

**Timonium, MD** | *August 2022 - June 2023*

*Information Technology Intern*

- Deployed and tested software updates across 500+ devices, improving system performance, security, and experience
- Provided comprehensive technical support for students and faculty, efficiently resolving hardware and software issues
- Established an online ticketing system for IT requests receiving 10+ tickets per day, reducing issue redundancy by 30%

## PROJECTS

### "MyF&A"- [MyF&A](#) | *TypeScript, React, Tailwind CSS, Next.js, PostgreSQL*

*October 2025 - Present*

- Developing "MyF&A" a personal accounting, finances, and budgeting web app for college students and young adults
- Creating predictive budgeting and portfolio analysis tools to help users optimize spending and investment decisions
- Designing AI-driven categorization and responsive React dashboards powered by Supabase and Vercel deployment

### Web Development- [Personal Website](#), [ASICS IT](#) | *HTML, CSS, JavaScript*

*September 2024 - August 2025*

- Programmed a personal website to showcase academic achievements, professional experience, and personal interests
- Pioneered an IT Hub SharePoint page for ASICS employees regarding ServiceNow, IT, and troubleshooting assistance
- Adopted HTML, CSS, and JS to create a visually appealing and user-friendly interface with various interactive features

### Accounting & Business Analytics- [Business Projects](#) | *Excel, SQL, Python*

*January 2025 - June 2025*

- Constructed a MySQL-based analytics system to monitor retail sales, manage inventory, and extract key business insights
- Implemented budgeting and financial tools with Excel to track assets, liabilities, and SE for generating financial reports
- Engineered a Python-based machine learning model to analyze historical stock data and trends to predict future prices

## ADDITIONAL INFORMATION

**Skills:** Python, Java/JavaScript, C, Excel, SQL, MS Office, ServiceNow, OCaml, HTML, CSS, Git, TaxSlayer, Tableau

**Languages:** English (Fluent), Shanghai Chinese (Fluent), Mandarin Chinese (Conversational)

**Interests:** Science-Based Training, Game Theory, NBA/NFL, Cooking/Baking, Pokémon, Poker, Fashion, Travel