James Zhu

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EDUCATION

University of Maryland   **College Park, MD**
Bachelor of Science, Computer Science   GPA: 3.66/4.00
Bachelor of Science, Accounting

Coursework: DSA, OOP I & II, Accounting I & II, Business Finance, Information Systems, Computer Systems, Statistics
Delta Sigma Pi: Member of professional business fraternity, contributing to professional development and leadership
College Park Scholars: Selective program focused on aspects and interactions between science, technology, and society

WORK EXPERIENCE

ASICS   **Boston, MA** | *June 2025 - Present*
IT Analyst Intern
- Evaluate ServiceNow workflows and propose improvements aligned with ITIL methodology and global standards
- Identify and document outdated IT services to help streamline and enhance ASICS' service offerings and resource use
- Support IT governance and project management by tracking KPIs and aligning service operations with business goals

University of Maryland Adele H. Stamp Student Union   **College Park, MD** | *June 2024 - May 2025*
Audio/Visual Technician
- Managed all audio/visual logistics for ~5 daily events, tailoring equipment setups to meet client needs and requirements
- Optimized AV setup by identifying and troubleshooting technical issues to minimize disruptions and complications
- Collaborated with department staff and external clients to arrange technical needs and support event execution

TerpTax   **College Park, MD** | *January 2025 - April 2025*
Tax Intern
- Prepared federal and state tax returns for 3-5 clients per week, maintaining information security and confidentiality
- Advised lower-income clients on filing guidelines and tax return process, helping identify eligible deductions and credits
- Utilized TaxSlayer software to process returns efficiently while developing knowledge of tax laws and procedures

Baltimore County Public Schools   **Timonium, MD** | *August 2022 - June 2023*
Information Technology Intern
- Tested and deployed software updates across 500+ devices, improving system performance, stability, and security
- Provided comprehensive technical support for students and faculty, efficiently resolving hardware and software issues
- Implemented and maintained an online ticketing system to track IT service requests and streamline issue resolution

PROJECTS

Personal Website/Portfolio- https://jzhu1213.github.io/my-website/   *September 2024 - Present*
- Created a personal website to showcase academic achievements, professional experience, and personal interests
- Implemented HTML and CSS to create a visually appealing and user-friendly interface with various interactive features

Machine Learning Stock Price Predictor- https://github.com/jzhu1213/StockML.git   *March 2025 - May 2025*
- Developed a Python-based machine learning model to analyze historical stock data and predict future stock prices
- Integrated external data libraries from Yahoo! Finance to retrieve real-time stock market data used for model analysis

General Accounting Projects- https://jzhu1213.github.io/my-website/accounting   *January 2025 - May 2025*
- Implemented budgeting and financial statement tools to track revenues and expenses and generate financial reports
- Designed an automated loan amortization schedule to calculate loan interest and principal payments given loan

ADDITIONAL INFORMATION

Skills: Python, Java, C, Excel, SQL, MS Office, ServiceNow, OCaml, HTML, CSS, GitHub, TaxSlayer, Acuity, Tableau
Languages: English (Native), Mandarin Chinese (Fluent), Shanghai Chinese (Conversational)
Interests: Science-Based Training, Game Theory, NBA/NFL, Cooking/Baking, Pokemon, Poker, Fashion, Travel