



**ATLANTA RAPID MINERS**

# Emory Shuttle Simulation: C Route

**October 15<sup>th</sup>, 2019**



**EMORY**  
UNIVERSITY

# Agenda

- Our Goal
- Data Capture and Data Processing
- Modeling Process
- Model Validation
- Future Improvement



# Our Goal

## Analyze C Route Shuttle

- Identify arrival times between each 2 pairs of stops
- Calculate the passenger arrival pattern across 11 stops (and fit it to a distribution)
- Simulate this process for Monday-Thursday on Simio



## Pressure Test System

- What happens if demand surges? That is, how does throughput & utilization change if number of people at each stop increases?
- What happens if number of buses on a particular day decreases?



## Our Goal

- ✓ Analyze the performance of Emory's Route C system as it stands today
- ✓ Identify key gaps that lead to inefficiency
- ✓ Suggest pro-active solutions for anticipated or commonly experienced problems

Our Goal



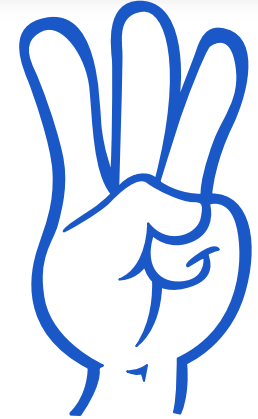
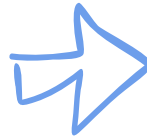
Data Preparation

Modelling

Results

Improvement

# Our Process: 3 Key Steps



## Data Capture & Processing

- Understand and analyze data provided by the Emory Shuttles
- Clean dataset by filtering out non-identified values
- Calculate parameters for each stop (such as passenger arrival pattern, riders getting off, service time)

## Model Induction

Simulate Route C shuttle with the clean dataset on Simio

## Validation and Implication

Validate results by comparing the model outputs with the data

Our Goal



Data Preparation

Modelling

Results

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# Data Preparation



1

## Missing Value

Delete Unidentified Data Points, such as those with unknown stops



2

## Specific Days

Filter data to keep only weekdays (Mon-Thu) for simplicity



3

## Time Buckets

4 buckets: 6-11 AM, 11-3 PM, 3-7 PM, 7PM- Midnight  
Assumes that the system operation (demand, travel times) varies at different times of the day



4

## Regroup Data

Calculate Average Travel Time between every 2 stops  
Calculate # of Passengers on the bus at each stop  
Calculate # and % of passengers getting off at each stop

Our Goal

Data Preparation



Modelling

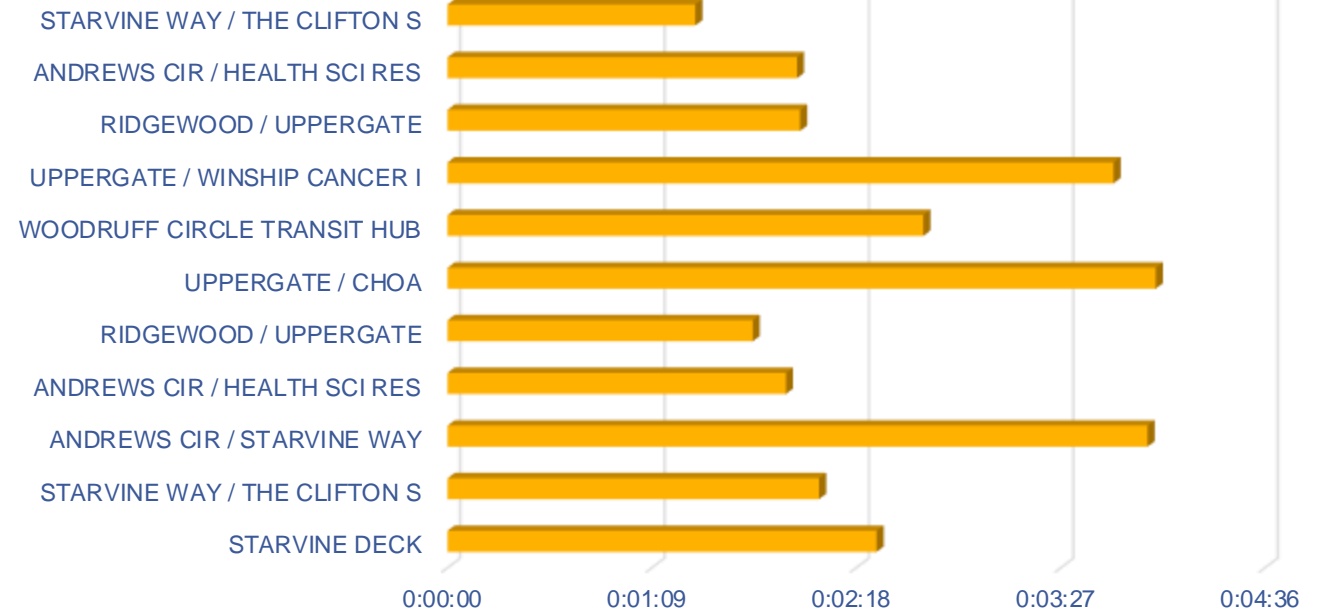
Results

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# Data Insights – Average Time Interval at Each Stop



## AVERAGE TIME INTERVAL



Our Goal

Data Preparation



Modelling

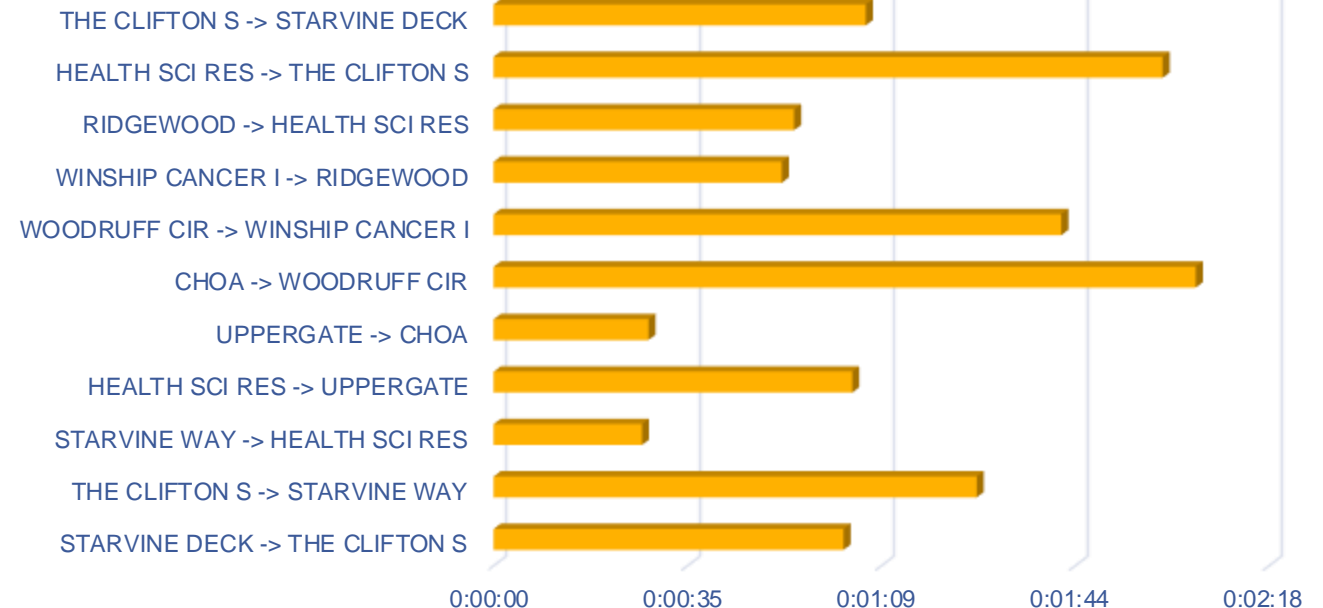
Results

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# Data Insights – Average Travel Time between Stops



## AVERAGE TRAVEL TIME



Our Goal

Data Preparation



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# Route structure and Model Preview

- Start

Stop 1

Stop 2

Stop 3

Stop 4

Stop 5

Stop 6

Stop 7

Stop 8

Stop 9

Stop 10

Stop 11
- Starvine Deck

• Starvine Way

• Andrews Cir @ Health Sci Research Building

• Andrews Cir @ Haygood

• Ridgewood @ Uppergate

• Uppergate @ CHOA

• Woodruff Cir

• Uppergate @ Winship Cancer Institution

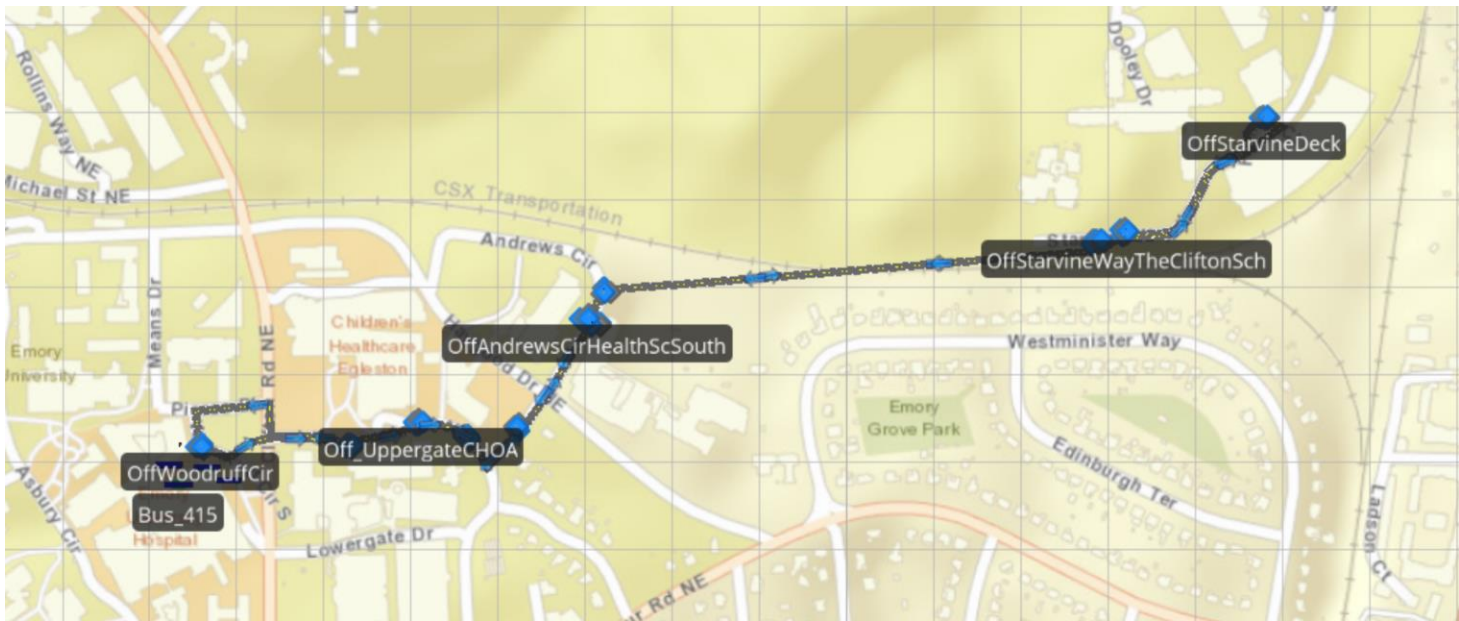
• Uppergate @ Ridgewood

• Andrews Cir @ Starvine Way

• Starvine Way @ The Clifton Sch

• Starvine Deck

## Simulated Model – First look



Our Goal

Data Preparation

Modelling

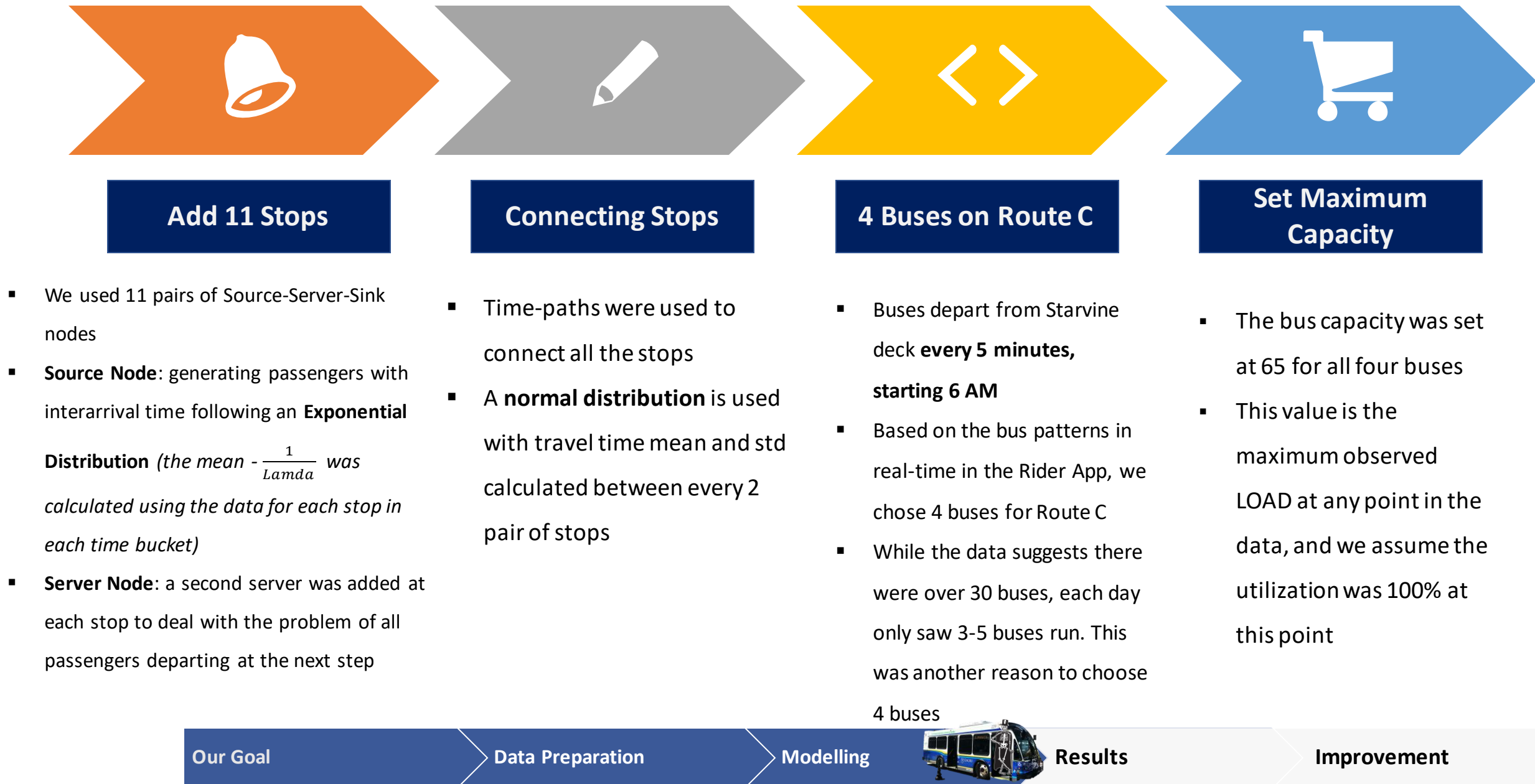


Results

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# Model Process

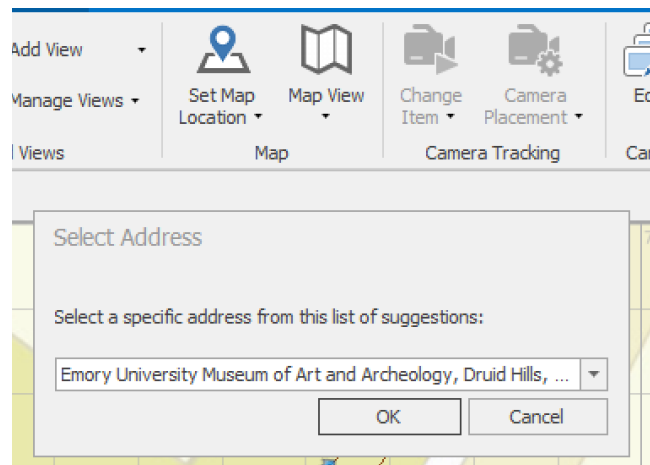


# Model: Map View



## Select A Specific Address

To set up the map view, we first selected a specific location for Route C



## Stop Location

To set the stop location, we then used longitude and latitude for each bus stop

Enter Object Location

Latitude	33.796356200514573
Longitude	-84.308573912103384

.....

Latitude

OK Cancel



## Connecting Stops

After setting up the map view and locating each stop, we use Time Path function to connect the stops

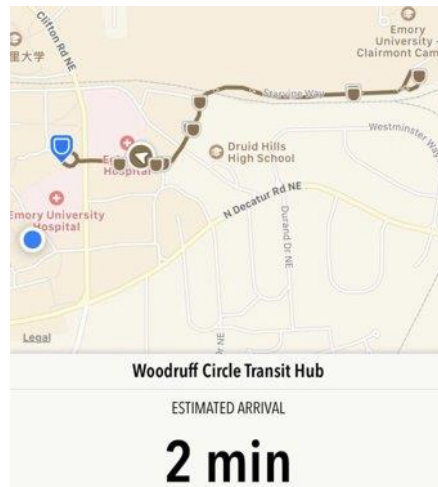


# Model: Stop Sequence



## Design the route

We design the map view of the route based on the Rider App.



## Stop Sequence

From the Rider App, we were also able to acquire the stop sequence.

Starvine Deck	8 min	22 min	36 min	>
Starvine Way @ The Clifton School (Outbound)	10 min	24 min	37 min	>
Andrews Cir @ Health Sci Research Bldg (Sou...	12 min	26 min	39 min	>
Ridgewood @ Uppergate (Southbound)	12 min	26 min	40 min	>
Uppergate @ CHOA	<1 min	13 min	27 min	>
Woodruff Circle Transit Hub	1 min	15 min	29 min	>
Uppergate @ Winship Cancer Institute/Clinic...	4 min	18 min	31 min	>
Uppergate @ Ridgewood (Tufts House)	4 min	18 min	32 min	>
Andrews Cir @ Health Sci Research Bldg (Nor...	5 min	19 min	33 min	>
Andrews Cir @ Starvine Way	6 min	19 min	33 min	>
Starvine Way @ The Clifton School (Inbound)	7 min	21 min	35 min	>



## Build the Sequence Table

Based on the information acquired from Rider, we built a sequence table and let the bus travel sequentially between stops

	Sequence	Stop Time
1	Output@OnStarvineDeck	1
2	Input@OffStarvineWayTheCliftonSch	1
3	Output@OnStarvineWayTheCliftonSch	1
4	Input@OffAndrewsCirStarvineWay	1
5	Output@OnAndrewsCirStarvineWay	1
6	Input@OffAndrewsCirHealthScSouth	1
7	Output@OnAndrewsCirHealthScSouth	1
8	Input@OffRidgewoodUppergate	1
9	Output@OnRidgewoodUppergate	1
10	Input@OffUppergateCHOA	1
11	Output@OnUppergateCHOA	1
12	Input@OffWoodruffCir	1
13	Output@OnWoodruffCir	1
14	Input@OffUppergateWinshipCancerInst	1
15	Output@OnUppergateWinshipCancerInst	1
16	Input@OffUppergateRidgewood	1
17	Output@OnUppergateRidgewood	1
18	Input@OffAndrewsHealthScienceNorth	1
19	Output@OnAndrewsHealthScienceNorth	1
20	Input@OffStarvineWayTheCliftonSch2	1
21	Output@OnStarvineWayTheCliftonSch2	1
22	Input@OffStarvineDeck	1

Our Goal

Data Preparation

Modelling



Results

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# Model: Bus Schedule



Buses with capacity 65



Four buses  
operate simultaneously



Departure every 5 mins



Transporter

Bus215

Bus315

Bus\_415

Bus\_515

Name	Description					
StandardDay	Standard 8-5 Work Day					
Work Periods						
Start Time	Duration	End Time	Value	Cost Multiplier	Description	
11:00 AM	4 hours	3:00 PM	1	1		
*						

DayPattern1						
Work Periods						
Start Time	Duration	End Time	Value	Cost Multiplier	Description	
11:05 AM	235 minutes	3:00 PM	1	1		
*						

Our Goal

Data Preparation

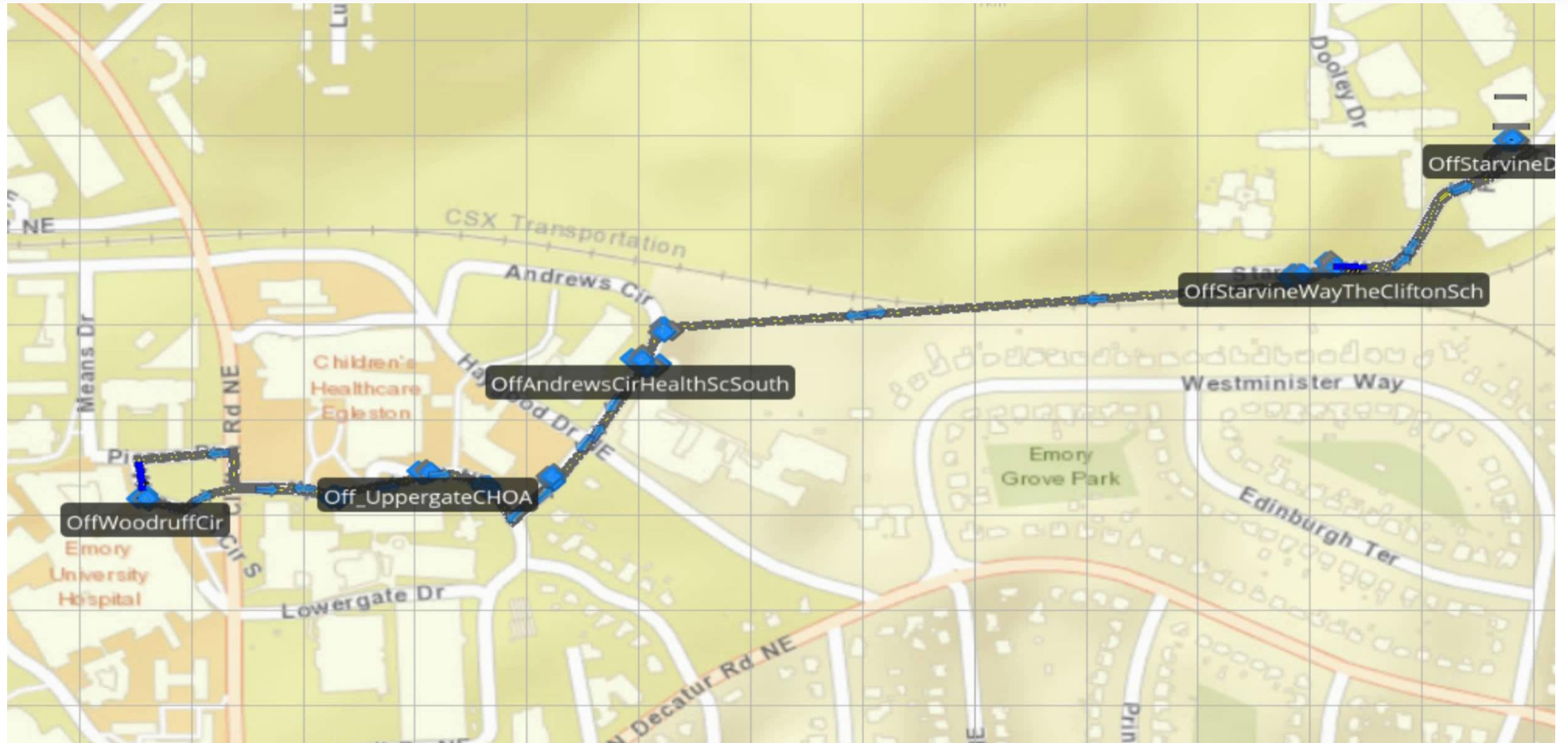
Modelling



Results

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# Model: Simulation Video (1 of 2)



Our Goal

Data Preparation

Modelling

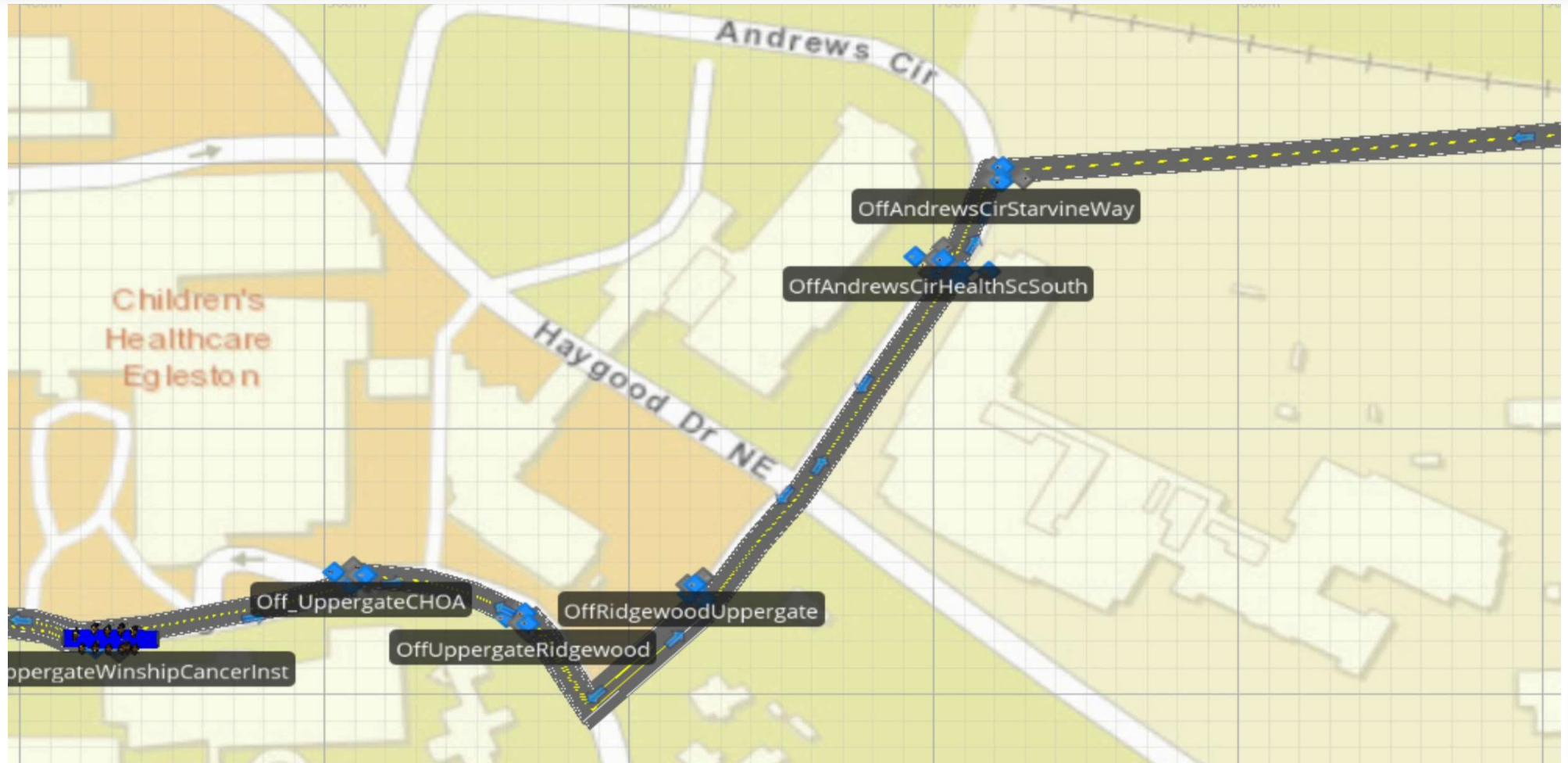


Results

Improvement



# Model: Simulation Video (2 of 2)



Our Goal

Data Preparation

Modelling



Results

Improvement

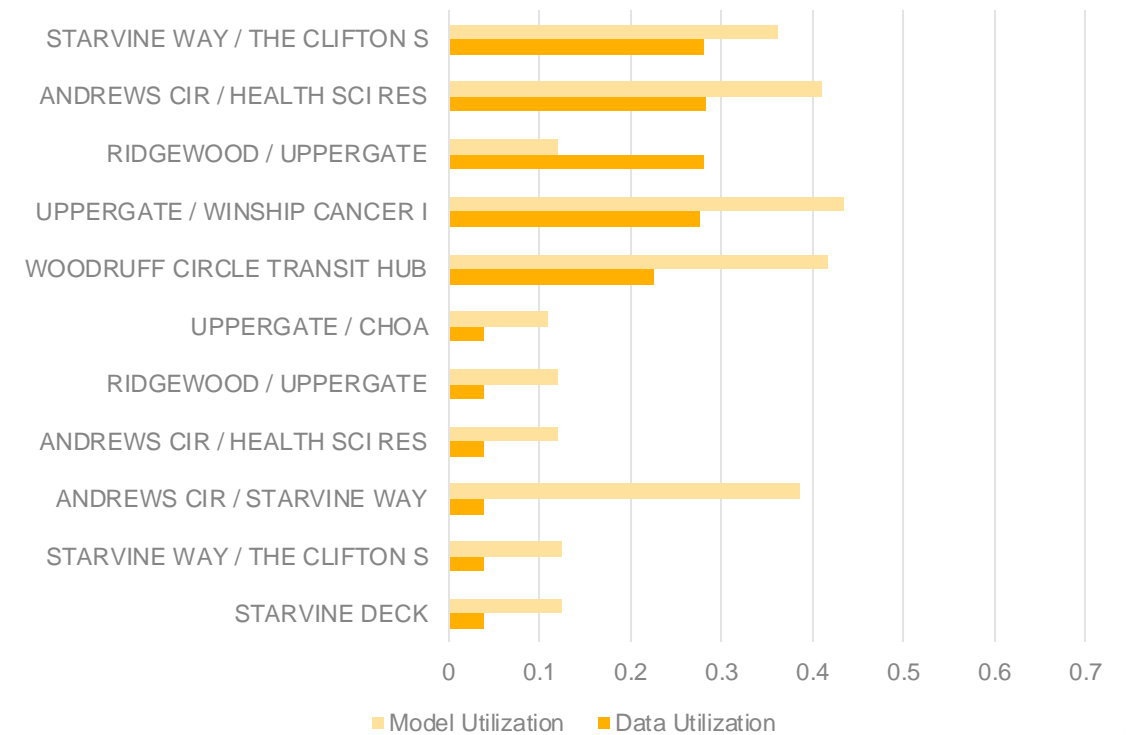


# Comparing model results with actual data

Total # of passengers in Simulation vs. Data

	Model	Data
6-11 AM	3303	1618
11-3 PM	1101	767
3-7 PM	2204	1491
7-11:59 PM	691	479

Average Bus Capacity Utilization (Model vs. Data)



Our Goal

Data Preparation

Modelling

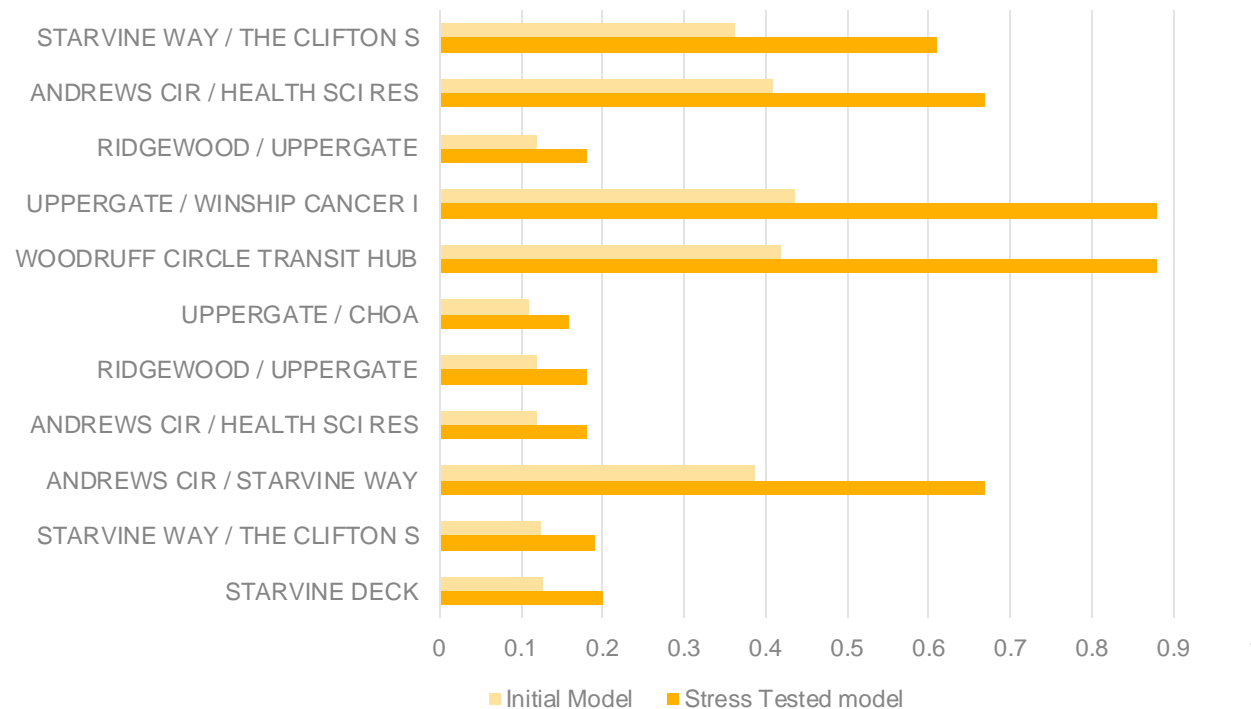
Results



Improvement

# Model: Stress Test

Average Bus Capacity Utilization (Initial Model vs Stress Tested Model)



## What happens if passengers increase?

- We modified the inter-arrival rate at each stop (by 30%) to analyze demand increase
- The bus utilization after arriving at Woodruff Circle and Winship approached **90%** after this modification
- While this is a drastic change from the initial model (which was already somewhat over-estimating passenger demand on few stops), we still do not see the buses reach ~100% utilization
- We can conclude that a **full load** is probably not going to be a big program on Route C, if 4 buses keep running on weekdays
- However, any further increase in demand OR decrease in buses can be a problem at Route C



# Other Considerations

## Stress Testing

### Demand Surge

- ☐ During a special event, the passenger at a specific stop will increase dramatically, and this might lead to a full-load situation
- ☐ In this case some passengers would end up unable to get on the bus and would have to wait for the next bus



### Shortage of Bus

- ☐ In our model, there are four buses operating simultaneously.
- ☐ We would like to test if the system will operate normally when there's a shortage of bus
- ☐ This will be especially important because there might be some days where bus availability is less than usual

### Accidents/ Road blocks

- ☐ When a road is influenced by construction or an accident, the travel time between stops might increase
- ☐ The model should be stress tested to see how throughput and utilization varies if travel time between certain stops were to increase



# Future Improvements

## Current limitations and probable modifications

### Reducing simplifications

- ☐ Our model is currently based on a lot of assumptions
  - ☐ Number of buses is constant at 4
  - ☐ The model assumes certain time buckets, which may or may not be the most optimal choices
  - ☐ Model assumes similar behavior across Mon-Thu and excludes Fri-Sat, where surge could be expected
  - ☐ Assumes certain distributions (e.g. for time travel b/w stops, passenger arrivals) which may or may not be the best fit
- ☐ While some of these make sense to keep, others could be modified. For example, we can probably estimate # of buses running at each day, rather than using a constant
  - ☐ Further, we saw that number of buses running also varies by bucket (more buses at surge hours). This can be incorporated in the model

### Model expansion

- ☐ We have 4 models, one for each bucket
- ☐ This is inconvenient, especially because each model starts from the initial stop. This would not be practical, since buses don't pause operations during the day
- ☐ A possible modification could be to use a single model for all buckets, and use rate tables to incorporate varying behavior across buckets
- ☐ Further, weekends can also be taken into consideration, but weekend model behavior would likely be different from our current weekday model, and may require two separate models
- ☐ Finally, The model is currently based on data for two months
- ☐ This is not ideal, especially to see how operations change seasonally. Using year long data can possibly improve model reliability over longer periods

### Model Accuracy

- ☐ We compared our model with the actual data based on capacity utilization and throughput (number of passengers serviced)
- ☐ Our parameters are based on average values from the data, which is vulnerable to skewness
- ☐ This is especially true for some observations that may be recorded incorrectly, and they should be removed using outlier detection. Next, some levers can be modified to get results that more closely match the data.
- ☐ Finally, we would like to compare the model and the data based on more parameters, such as flowtime





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**Thank You!**  
**Questions?**

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# Appendix 1: Data Understanding

## Data Source and Description

- Emory Shuttle Data from the Emory Transportation Department
- Includes 264214 instances of shuttle stop names, record date, record day, arrival and departure times, passenger on and off headcounts, bus number, longitude and latitude. Each instance records a bus activity at a certain stop.
- Contains 13 attributes: 8 numerical and 5 categorical.
- There are no missing values or anomalies (such as not identified data)

## Independent Variables

### Bus Information (Categorical)

Route  
Bus Number



### Stop-Related Information

Stop Name (Categorical)  
Bus Arrival/Departure Time for Each Stop  
Passenger On/Off for Each Stop

## New Variables Needed

- To better understand the operating system, we need to do some data manipulation and generate some new variables for the model building process...

### Time Information

Date (Categorical)  
Day (Categorical)  
Date/Time (Categorical)



### Bus-Related Information

Longitude  
Latitude



# Appendix 2: Summary Statistics for Different Time Buckets

Time Bucket #1:  
6:00 – 11:00

Time Bucket #2:  
11:00 – 15:00

Time Bucket #3:  
15:00 – 19:00

Time Bucket #4:  
19:00 – 0:00

Row Labels	Average of Travel Time	Average of Percentage	Average of Time Interval	Average of # of passengers
1	0:00:53	0.071849234	0:00:48	14
2	0:01:20	0.006786575	0:01:14	0.094265515
3	0:00:26	0.000266986	0:02:38	0.007880221
4	0:01:13	0.079978658	0:01:19	0.123563218
5	0:00:32	0.045185558	0:01:12	0.042260961
6	0:02:00	0.374908304	0:02:24	0.163650878
7	0:01:41	0.724910606	0:01:52	0.854521625
8	0:00:52	0.057982567	0:02:35	0.116090147
9	0:00:59	0.018443452	0:01:03	0.028951487
10	0:01:58	0.073879216	0:01:07	0.034518828
11	0:01:49	0.028501983	0:00:54	0.002085506
Grand Total	0:01:16	0.134235632	0:01:33	1.395324527

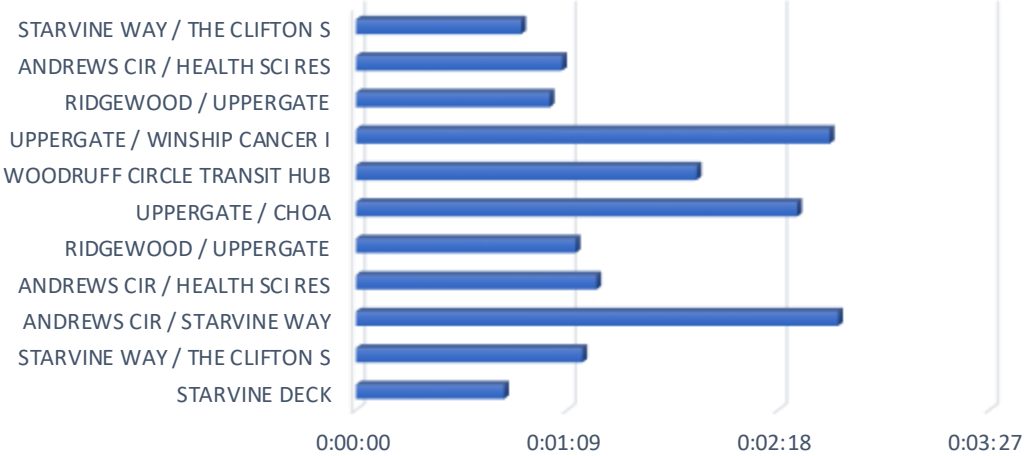
Row Labels	Average of Travel Time	Average of Percentage	Average of Time Interval	Average of # of passengers
1	0:01:01	0.432473964	0:01:51	4.827681027
2	0:01:25	0.003371816	0:01:44	0.068121104
3	0:00:27	0	0:03:36	0.001353791
4	0:01:10	0.036837711	0:01:46	0.148839326
5	0:00:30	0.018750502	0:01:41	0.012974977
6	0:02:04	0.081392189	0:03:35	0.040201005
7	0:01:41	0.419770344	0:02:10	3.408602151
8	0:00:56	0.016555961	0:03:30	0.81839294
9	0:01:03	0.006672671	0:01:39	0.131313131
10	0:01:59	0.02771073	0:01:42	0.186057248
11	0:00:56	0.011995467	0:01:23	0.0087236
Grand Total	0:01:13	0.094810547	0:02:14	0.863012003

Row Labels	Average of Travel Time	Average of Percentage	Average of Time Interval	Average of # of passengers
1	0:01:06	0.787205649	0:01:32	1.887903512
2	0:01:29	0.002391023	0:01:11	0.120902362
3	0:00:27	0.000175685	0:02:49	0.00035137
4	0:01:13	0.012962834	0:01:18	0.158898305
5	0:00:26	0.008312525	0:01:12	0.021048744
6	0:02:31	0.02543551	0:02:57	0.042442293
7	0:02:03	0.212514188	0:01:27	7.574749642
8	0:00:51	0.005653226	0:02:16	3.984216065
9	0:01:01	0.001873369	0:01:12	0.454225352
10	0:02:01	0.0073806	0:01:22	0.675017643
11	0:00:53	0.007775709	0:01:07	0.05334728
Grand Total	0:01:19	0.098508082	0:01:40	1.362620668

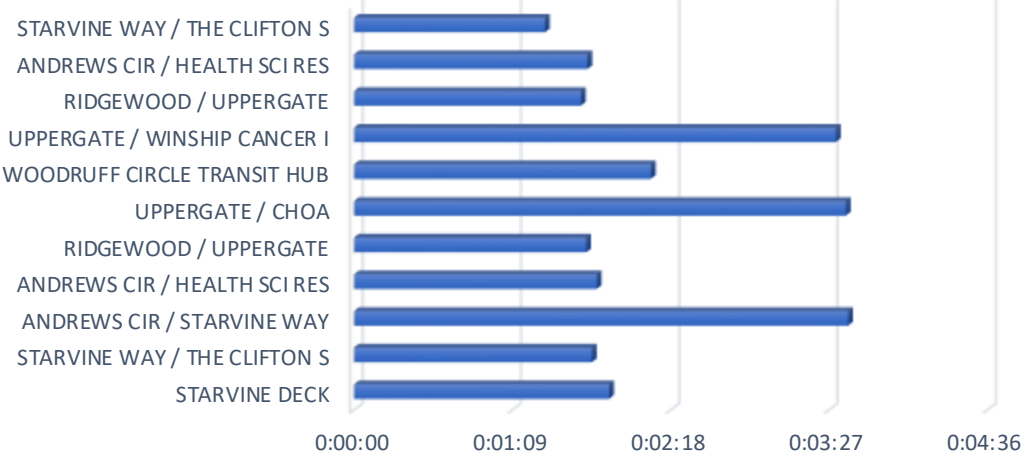
Row Labels	Average of Travel Time	Average of Percentage	Average of Time Interval	Average of # of passengers
1	0:01:10	0.798681627	0:05:28	1.573405073
2	0:01:30	0.00148258	0:04:14	0.002965159
3	0:00:26	0.000372301	0:06:44	0.000744602
4	0:00:41	0.012020817	0:03:15	0.025894897
5	0:00:23	0.002401922	0:02:48	0.008006405
6	0:01:46	0.008758963	0:07:02	0.027027027
7	0:01:19	0.15970926	0:05:15	8.78960195
8	0:00:47	0.003266596	0:06:39	2.047768207
9	0:00:32	0.000696881	0:04:02	0.125796178
10	0:01:58	0.003137474	0:03:42	0.211145997
11	0:00:48	0.000444283	0:02:11	0.001529052
Grand Total	0:01:03	0.089138932	0:04:37	1.093790295

# Appendix 3: Average Time Interval at Each Stop for Each Time Bucket

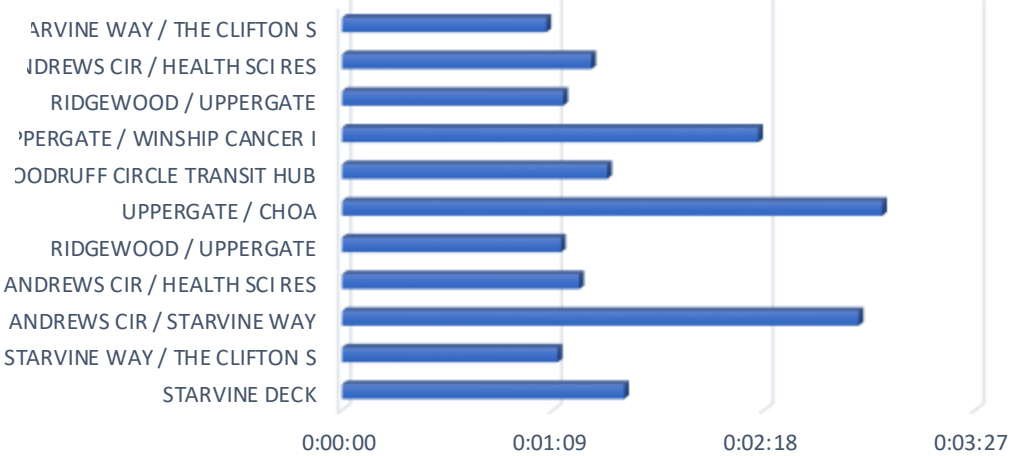
AVERAGE TIME INTERVAL - 6:00 - 11:00



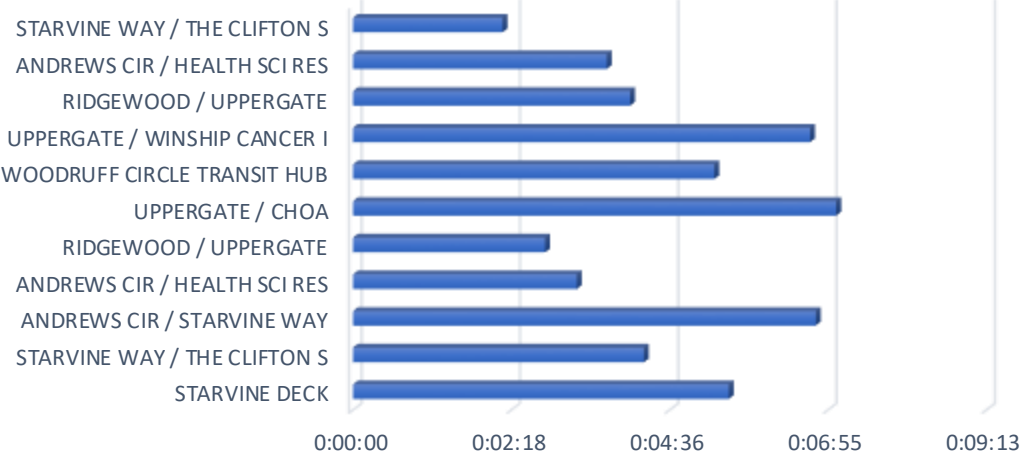
AVERAGE TIME INTERVAL - 11:00 - 15:00



AVERAGE TIME INTERVAL - 15:00 - 19:00

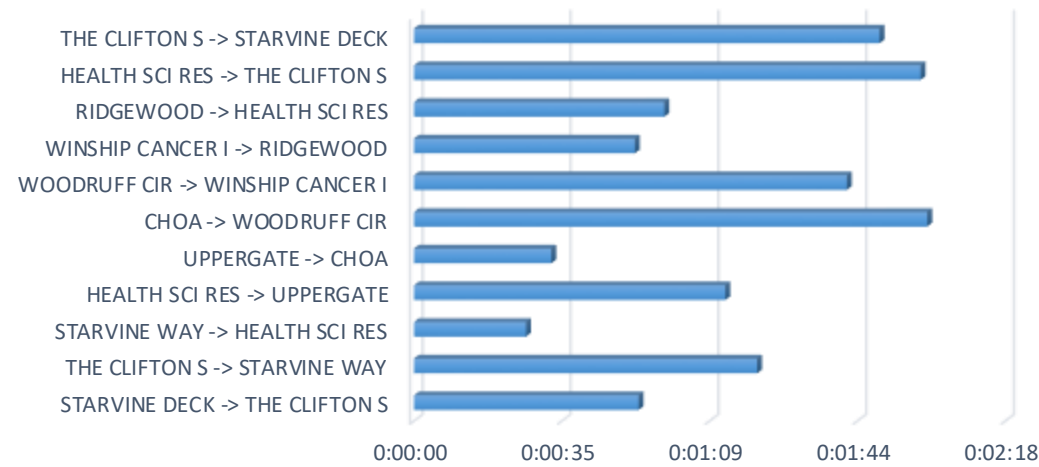


AVERAGE TIME INTERVAL - 19:00 - 0:00

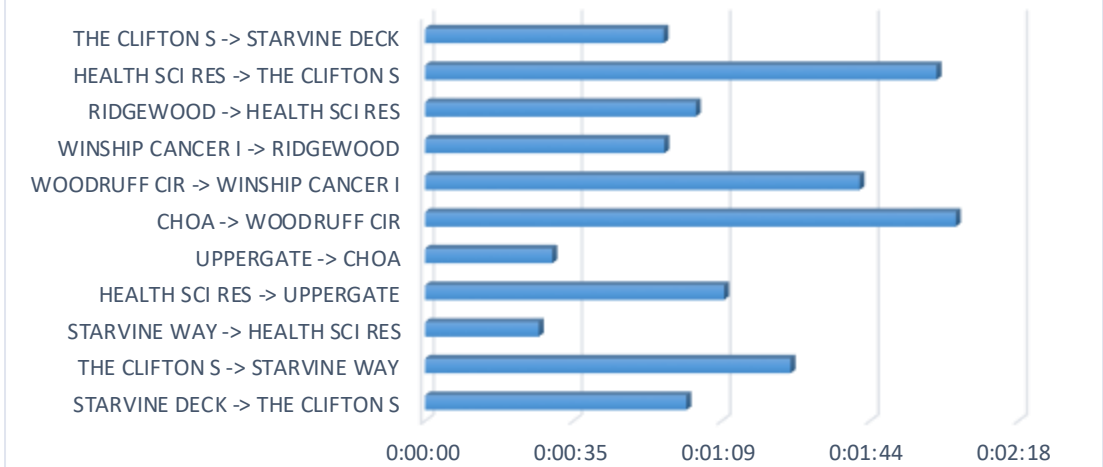


# Appendix 4: Average Travel Time at Each Stop for Each Time Bucket

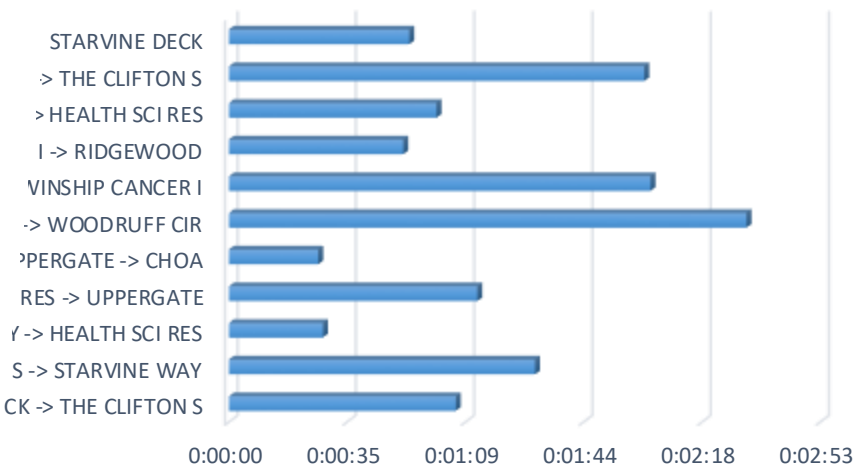
AVERAGE TRAVEL TIME - 6:00 - 11:00



AVERAGE TRAVEL TIME - 11:00 - 15:00



VERAGE TRAVEL TIME - 15:00 - 19:00



AVERAGE TRAVEL TIME - 19:00 - 24:00

