Rahul Kumar

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GitHub Profile - https://github.com/k-a-rahul **Portfolio** - https://kumarrahul.vercel.app/

A working Executive Operations wants to transition to Frontend Development. Having the ability to create visually appealing, stunning, and attention-grabbing web apps using techs like HTML, CSS, JavaScript, and React which I have learned during past years while working. Being an Executive in Operations, I have already acquired the most essential skills like time management, teamwork, cooperation, adaptability, and quick learning. Want to be a part of a team where I can contribute my innovative ideas, and dedication to creating user-engaging web apps and also get mentored by the team toward a successful career in frontend development.

Experience

MAY 2023-PRESENT
Executive Operations - Remote || Startek Aegis || Lucknow || INDIA

Responsibilities- Resolving customer issues and complaints in a timely and professional manner. Collaborate with internal teams to address and resolve customer Issues. Maintain accurate and detailed customer records and interactions. Identify and escalate priority issues to the appropriate teams. Continuously improve customer service processes and procedures by highlighting issue within the process.

Technical Skillset

• **React.js** - Proficient in developing dynamic and responsive web applications using React.js. Experienced with component-based architecture, state management (Redux, Context API), and implementing hooks for optimized performance. Strong understanding of modern front-end workflows, including RESTful APIs and integration with back-end services.

• **Vite** – Worked with Vite framework for fast app built also having knowledge about managing different dependences in Vite and also debugging common issue faced during development in Vite.

• **Redux** - Knowledge about how to implement redux with react for better state management and performance of apps.

- **JavaScript** -Solid understanding of JavaScript, including ES6+ features, asynchronous programming, and DOM manipulation. Worked with JSON and Api integration, have deep knowledge about methods, functions, call stacks and async JS etc.

- **CSS 3** – Modern layout techniques which includes Grid/flex-based layout for visually appealing and demanding sites/SPA. Proficient in creating visually appealing layouts and maintaining cross-browser compatibility, ensuring optimal user experience across various devices.

- **HTML 5** – Knowledge of HTML and Semantic tags for basic structuring and basic knowledge about SEO techniques.

Tools and Technologies Known

- **Bootstrap** – Worked with bootstrap, can develop web apps quickly and efficiently considering the scalability and responsive behavior across all old/new devices.

- **Tailwind** – Having in depth knowledge about various design techniques used to develop apps for different device. Know how to build and implement designs on conditional basis. Hands on knowledge developing web apps that are cross browser and devices compatible.

- **App Deployment** – Basic knowledge of apps deployment on various hosting platforms like Vercel / Netlify etc.

- **GitHub** – Hands-on experience using Github to track project changes, solving conflict in code. Having knowledge pulling, pushing, fetching publishing projects.

- **Email js** – Used email js to get queries from user visiting personal portfolio having hands-on experience integrating third party libraries in React app.

Professional Skills

- Effective Communication • Efficient Time Management • Problem Solving • Public speaking

Education

- Bachelor of Computer Applications (BCA) | IEC University Himachal Pradesh

Projects done

- **A Todo App** – A basic Todo managing web app built using React, Tailwind, and Context API. In Which user can add, delete, update, and edit Todo tasks.

- **Wallz App** – A Modern, fully responsive and cross browser/device compatible Wallpaper display app built on React.js and Tailwind CSS. The images fetched are from Pexels Api and integrated in grid-based layout. In which user can search for wallpapers of their choice and also get random wallpapers from Api.