

# Rahul Kumar

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A working Executive Operations wants to transition to Frontend Development. Having the ability to create visually appealing, stunning, and attention-grabbing web apps using techs like HTML, CSS, JavaScript, and React which I have learned during past years while working. Being an Executive in Operations, I have already acquired the most essential skills like time management, teamwork, cooperation, adaptability, and quick learning. Want to be a part of a team where I can contribute my innovative ideas, and dedication to creating user-engaging web apps and also get mentored by the team toward a successful career in frontend development.

## Experience

MAY 2023-PRESENT

Executive Operations - Remote || Startek Aegis CSPL || Lucknow || MP || INDIA

**Responsibilities-** Resolving customer issues and complaints in a timely and professional manner. Collaborate with internal teams to address and resolve customer issues. Maintain accurate and detailed customer records and interactions. Identify and escalate priority issues to the appropriate teams. Continuously improve customer service processes and procedures.

## Technical Skills

• HTML 5 • CSS 3 • JavaScript • React.js • Bootstrap • RWD • Tailwind

## Professional Skills

• Effective Communication • Efficient Time Management • Problem Solving • Public speaking

## Education

Bachelor of Computer Applications (BCA) | IEC University Himachal Pradesh

## Projects done

• **A Todo App** – A basic Todo managing web app built using React, Tailwind, and Context API. In Which user can add, delete, update, and edit Todo tasks.

## Links

GitHub Profile - <https://github.com/k-a-rahul>

Portfolio - <https://kumarrahul.vercel.app/>