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ITSE 1450

Module 10 Ethics

In my recommendation, I would emphasize the importance of transparency and ethical considerations when monitoring employee activity. Unannounced monitoring of keystrokes and mouse clicks could be perceived as an invasion of privacy and might lead to a lack of trust among employees. Instead, I would suggest conducting a thorough and open feedback session with the users. This approach not only addresses the ethical concerns but also directly involves the users in improving the system. Engaging with the users to understand their challenges and preferences can provide more insightful data on usability issues than passive monitoring. Additionally, this method respects their privacy and fosters a collaborative environment.