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ITSE 1450

Questions 4\_1

The interpersonal and communication skills needed for JAD (Joint Application Development) sessions can vary from those required for one-to-one interviews in several ways:

1. Group Dynamics: JAD sessions involve diverse participants, necessitating skills in managing group dynamics and fostering collaboration. One-to-one interviews focus on individual interactions, emphasizing rapport building and attentive listening.

2. Conflict Resolution: JAD facilitators must handle conflicts among multiple participants, requiring effective conflict resolution skills. One-to-one interviews typically involve only the analyst and interviewee, making conflict resolution less complex.

3. Facilitation Skills: JAD facilitators guide structured discussions and use visual aids effectively. One-to-one interviews prioritize direct questioning and listening.

4. Handling Multiple Perspectives: JAD analysts balance diverse stakeholder perspectives, synthesizing information. One-to-one interviews delve into an individual's viewpoint.

In summary, while both settings demand interpersonal and communication skills, JAD emphasizes group facilitation, conflict resolution, and managing multiple perspectives, while one-to-one interviews focus on building rapport and attentive listening.