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ITSE 1450

Module 4 Project 3

Student Registration Process Feedback Questionnaire

**Heading:**

- Title: Student Feedback on Registration Process

- Purpose: To gather student opinions and experiences related to the registration process at our school, with the goal of identifying areas for improvement.

- Contact: Jane Doe, Student Affairs Office, (123) 456-7890

- Deadline: November 15, 2023

- Submission: Please return the completed form to the Student Affairs Office or complete the online version at [survey link].

**General Instructions:**

- Please take a few minutes to complete this questionnaire based on your most recent registration experience.

- Answer all questions honestly and to the best of your ability.

- If you have not experienced a particular scenario, please leave the response blank or choose the “Not Applicable” option.

- Your responses are anonymous and will be used solely to improve the registration process.

*Section A: General Information*

1. What is your current academic level?

- Freshman

- Sophomore

- Junior

- Senior

- Graduate Student

2. How many times have you gone through the registration process at our school?

- 1

- 2-3

- 4-5

- More than 5

*Section B: Registration Process*

3. Please rate your overall satisfaction with the registration process.

- Very Satisfied

- Satisfied

- Neutral

- Dissatisfied

- Very Dissatisfied

4. How easy was it to find the necessary information for registration?

- Very Easy

- Easy

- Neutral

- Difficult

- Very Difficult

5. How would you rate the user-friendliness of the registration system?

- Very User-Friendly

- User-Friendly

- Neutral

- Unfriendly

- Very Unfriendly

6. Did you experience any technical issues during registration? (Please select all that apply)

- No issues

- System crashes

- Slow loading times

- Error messages

- Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_

*Section C: Communication and Support*

7. How well were the registration instructions communicated?

- Very Clearly

- Clearly

- Neutral

- Unclearly

- Very Unclearly

8. How effective was the support provided during the registration process?

- Very Effective

- Effective

- Neutral

- Ineffective

- Very Ineffective

9. Did you know where to seek help when you encountered issues?

- Yes

- No

*Section D: Suggestions for Improvement*

10. Please provide any specific suggestions you have for improving the registration process.

Conclusion:

Thank you for taking the time to complete this questionnaire. Your feedback is invaluable in our continuous effort to improve the registration process for all students. Please return this form by November 15, 2023.