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ITSE 1450

Module 8 Case in Point 3

An alternative method to assess the necessity of printed reports for store managers would involve a more interactive, workshop-based approach. This would consist of organizing a series of workshops with the store managers to collaboratively examine each report's relevance and usage. During these sessions, managers would be asked to demonstrate how they use the reports in their daily operations and decision-making processes. This hands-on approach would help identify any discrepancies between claimed usage and actual utility

To facilitate a critical assessment, the managers would be given a framework for evaluating each report based on factors such as frequency of use, decision relevance, and potential digital alternatives. The workshops would also explore the possibility of shifting to a digital dashboard, where real-time data could potentially replace some printed reports, leading to more efficient and timely decision-making. The collaborative nature of these workshops would encourage buy-in from the managers as they would be directly involved in the decision-making process regarding the fate of each report. Engaging the managers in this way would not only provide clarity on the actual utility of the reports but also empower them to be part of the solution in streamlining the information flow within the company.