# SOTFWARE REQUIREMENTS

# Platform for watching movies and TV series online "NetFilm"

Version 1.0

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# 1 Introduction

## 1.1 Product Purpose

The subject of the given document is to describe a platform that provides users with movies and TV series to be watched online in the demanded time. Name of the platform is NetFilm.

The motivation to start the project is the assumption that this type of product is utmost desired in the marketplace.

Currently, there is no service that offers best quality, up-to-date movies and TV series without the need to sign long lasting contract, whereas NetFilm will not offer long term subscription. Main assumption of the project is to give an access to the platform for purchased month.

It is believed that this type of transaction system is attractive for the users and will be the reason to choose NetFilm over other video on demand platforms.

Furthermore, NetFilm is to offer multimedia of the chosen resolution, with the variety of audio and subtitles options. Altogether system shall be extremaly attractive, user-friendly and offer high quality service, what, supported by the newsletter with newest recommendations, shall convince users to use NetFilm for their everyday entertainment.

## 1.2 Objectives

The primary objective is to deliver top quality video on demand platform, that will be competition for cinemas and DVDs. Measure for this objective: at least one milion of registered users at a time.

The secodary objective is to popularize sevice internationally and deliver multiple language options for customers. Measure: to support at least 10 European languages for 80% of movies, and have users from all European Union countries.

# 2 Overall Description

#### 2.1 Stakeholders

All people who may be involved directly or indirectly in the process of implementation of the project:

• Customers - in the case of given project customers are identified as users of the service. User is a person who has registered account in the service. They are required to have basic computer skills 2.4, and possess bank account.

Priority: high

Degree of involvement: involved in final stage of the project, after it is released to production.

• Software designers - Software architecture specialists that will design the software. They are required to have strong professional knowledge suitable for their role in the project.

Priority: high

Degree of involvement: continuous, whole project scope.

• Frontend designers - UI and UX specialists 2.4 to design graphical aspect of user interface. Required to have professional knowledge suitable for their role in the project.

Priority: high

Degree of involvement: crucial in the first stage of the project development. Consulting role during implementation phases.

• Software developers - programmers that will implement and maintain the system. They are required to have professional knowledge suitable for their particular role in the project.

Priority: high

Degree of involvement: continuous, whole project scope.

• Software testers - Quality Assurance team who will see to the correct work of the system. They are required to have professional knowledge suitable for their particular role in the project.

Priority: high

Degree of involvement: continuous, whole project scope.

• System testers - users that are paid to use the system and prepare user experience assessment. Required to have basic computer skills 2.4.

Priority: low

Degree of involvement: involved in final stage of the project, just before it is released to production.

 Marketing specialists - people to design marketing campaigns and construct newsletter. They are required to have professional knowledge suitable for their particular role in the project.

Priority: low

Degree of involvement: involved in the maintenance of project, after it is released to production.

• Translators - people to provide subtitles for movies. Required to have qualification to translate in the given language.

Priority: low

Degree of involvement: involved in the maintenance of project, after it is released to production.

 Business specialists - people who will decide about subscription prices, and to choose movies and negotiate license fees. Reguired to have professional knowledge in business field.

Priority: middle

Degree of involvement: involved in the maintenance of project, after it is released to production.

• System administrator - (admin) person who will perform all the maintenance work within admin dashboard, connected with uploading and deleting movies.

Priority: middle

Degree of involvment: involved in the maintenance of project, after it is released to production. Full shift employee.

• Investors - people to fund development stage of the project in exchange for shares. Priority: high

Degree of involvement: consultative role with no regular basis.

#### 2.2 Constraints

Following list presents implementation constraints agreed by the executive team:

- Dashboards shall be composed using following website technologies: HTML5, CSS3, Node.js, Angular 4 and ReactJS for mobile version.

  These are modern technologies that allow to greate responsive user interface. More
  - These are modern technologies that allow to create responsive user interface. Moreover, development team find it familiar.
- System shall operate in newest versions of top 10 most popular web browsers.

All multimedia files must be equiped with several thumbnails, title and short description.

This will allow to create user friendly dashboard that provide user with most usefull information about multimedia.

- Dashboard must be mobile friendly.

  More than 50% of Internet browses go through mobile devices. This will allow cursomers to appreciate service while travelling.
- Client side software must be lightweight what means that all source code files are to be minified and images to be compressed.

  This is to assure the shortest possible loading time and improve user experience.
- All multimedia files must be stored on the servers owned by the company.

  This is to ensure quality of the transmission and multimedia license limitations.
- No more than 100Tb of multimedia files must be stored on the servers. This is determined by currently possessed server.
- Server site software is to be codded in Java and Spring library.
   This is agreed due to recommendation of software development team, who is familiar with this technology.
- Database shall be Oracle based.

  This will ensure best quality, fail safe system and is freely expandable in the future.
- Payments shall be accomplished by PayPal. This is personal request of the investor.
- User dashboard must be password protected. Passwords shall be stored in the database in a form of MD5 hash.
   This ensures user account safety.
- The first test version of the system should be ready for approval in January 2019. This requirement comes directly from investors and is associated with budget.
- Salaries shouldn't sum up to more than 100 000 PLN / month.

## 2.3 Facts and assumptions

The following conditions must be fulfilled for the system to be operational:

- User has JavaScript enabled in the browser.
- User poses intermediate knowledge of web browser environment.
- User has internet access with the connection speed of at least 20Mb/s.

- User poses bank account with debit/credit card and is willing to share the credentials with PayPal.
- No more than 5 million page views monthly.
- No more than 1 million users logged in at the same time.

## 2.4 Naming convention and terminology

- User person who has registered account in the service.
- Active User person who purchased access to the plaftorm for the current month.
- Inactive User person who has account in the system but didn't purchase access for the given month. He's not permitted to browse nor play movies.
- Admin employee of the NetFilm company that performs all the maintenance activities such as updating multimedia. He's provided with separate admin dashboard.
- Dashboard application home screen for logged in users. Allows to perform operations such as browsing and playing movies.
- Kids mode application profile that presents only content suitable for people under 12 years old
- Basic computer skills ability to use computer interface which is keyboard, mouse and screen. Knowledge how to navigate within internet browser.
- Production in software development terminology, it is system version released to be operated by users.
- Dev version development version of the system. Not released for users.
- UI User Interface describes how interface looks like.
- UX User Experience describes how the system should behave.
- Video on demand video streaming launched by user, played on his device
- Client side software software that runs on the user's computer, in the Internet browser environment.
- Server side software software that runs on the company's server.
- HD, Full HD, Ultra HD resolutions of movies, respectively 720p, 1080p and 2160p, where p stands for number of horizontal lines of pixels.

## 2.5 The scope of the work

NetFilm is a new system, first of it's kind on the market that offers short term subscriptions. Users will be able to watch legal, best quality movies without signing long term contracts.

The platform is expected to evolve over at least one year, ultimately offering vast variety of multimedia files in many languages, comfortable search system and best quality recommendations available both from desktop interface as well as from mobile devices.

For each registered user will be created an account with it's customized dashboard. Dashboard will contain user's movie list, top suggestions based on tags of previously watched movies and an average rate of the movie. To play media, all it takes is to click the chosen position.

Figure 2.4 illustrates system architecture.

#### 2.5.1 Business cases

Following list presents all identified business cases:

• New user registration.

Input: user registers account by setting up login and password, providing his email address and paying for the subscription via external system PayPal. There are three options to choose from:

- small video available up to HD resolution, maximum one device logged in at the time.
- medium video available up to Full HD resolution, maximum two devices logged in at the time,
- large video available up to Ultra HD resolution, maximum four devices logged in at the time.

Output: User gains access to customised dashboard.

• Subscription payments. Monthly subscription is purchased automatically via Pay-Pal account, without any action from user, however he is allowed at any time to terminate it.

Input: Fee is obtained automatically from users PayPal account.

Output: User maintains access to customised dashboard.

• Monthly newsletter that introduces new movies.

Input: List of movies revently added to the system.

Output: newsletter sent to all users with movie suggestions and button to proceed directly to the platform.

• New movies.

Purchase new movie licenses to add them to the platform by manager.

Input: Desired movie.

Output: Movie collection gets larger.

#### • Subtitles.

Subtitles for the movies will be created by professional translators and inserted into the plaftorm so that it will be more accessible for people from different countries.

Input: Movie

Output: Subtitles for that move in desired languages

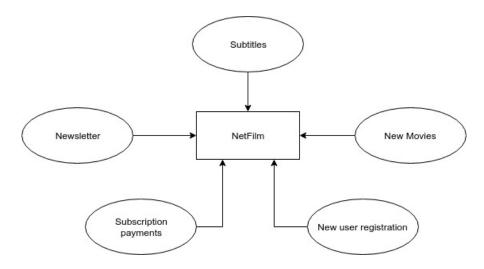


Figure 2.1: Business Case diagram

#### 2.5.2 Use cases

In order to obtain access to the platform, one must do what follows:

- New user registration
- Log in/out

User's dashboard mockup is presented in 2.3. Every user shall be able to do the following things within his dashboard, after logging in:

- play movies
- search movies
- filter by genre
- rate movie (as good or bad)
- add movie to "My List"

- $\bullet\,$  switch to Kids mode
- change movie settings such as resolution, language and subtitles

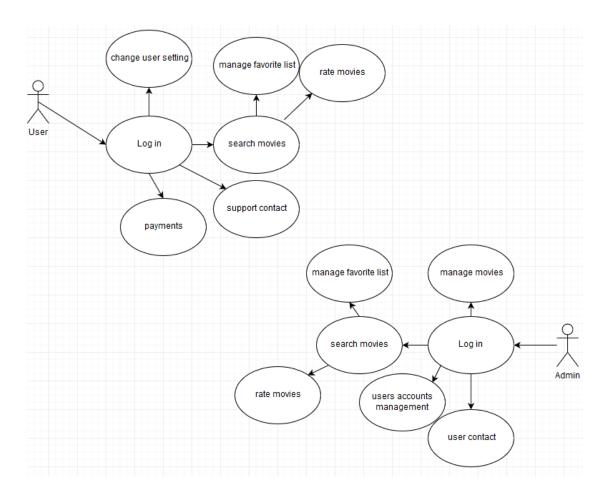


Figure 2.2: Use Case diagram

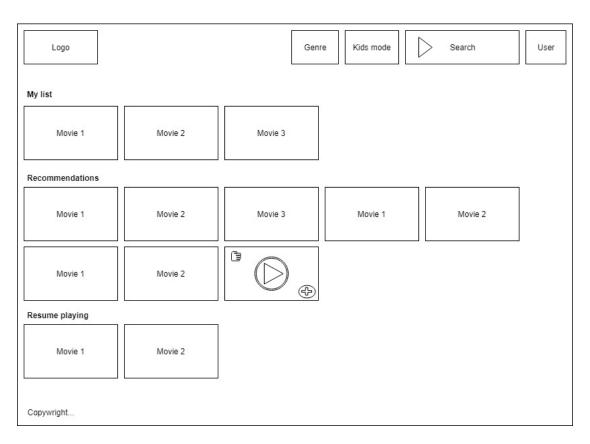


Figure 2.3: Anticipatory dashboard mockup

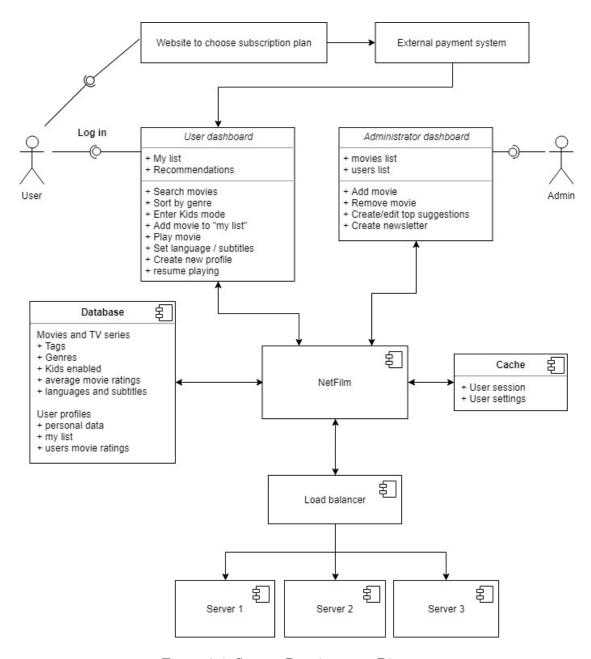


Figure 2.4: System Requirements Diagram

# 3 Functional Requirements

## 3.1 New user registration

#### 3.1.1 Description and Priority

In order to get system account user needs to register by giving his/her e-mail address, his/her secret password, and filling the payment information such as:

- brand,
- card number,
- expiration date,
- card holder,
- CVV.

Additionally, the user have to choose subscription plan where payment for the month is in advance but the first of all subscription month is free.

Priority: high.

## 3.1.2 Stimulus/Response Sequences

After clicking Register button by user on service main screen system should redirect him/her to the registration page. There are a few fields to fill such as e-mail address, password, payment information and selecting subscription plan. After fulfilling the form user press submit button and is redirected to the payment service. After subscription is purchased, user receives confirmation e-mail and is encouraged to log in to his/her brand new dashboard.

## 3.2 User login

#### 3.2.1 Description and Priority

In order to get into users dashboard, one needs to log in to the previously created account.

Priority: high.

#### 3.2.2 Stimulus/Response Sequences

After clicking Log in button by user on service main screen system should ask him/her to provide his/her e-mail address and his/her password specified during registration process. If the verification process will be successful the user should be redirected to his/her dashboard. If verification process fails, proper information box shows up and user have another chance to correct the data. There is also option to reset the password, which results in sending new password on the given e-mail address.

## 3.3 Play movies

#### 3.3.1 Description and Priority

User has to be logged in. It is necessary to play video. This feature allows to play video. Priority: high.

## 3.3.2 Stimulus/Response Sequences

According to a particular sequence to initialize video streaming user needs to press play button that shows up when the mouse hovers on the selected movie thumbnail. As a result user will be redirected to the streaming page where video launches automatically. Additional options show up, such as audio/subtitles language selection or streaming quality selection.

#### 3.4 Search movies

#### 3.4.1 Description and Priority

System will allow to look for specific tags in the multimedia database. Priority: medium.

#### 3.4.2 Stimulus/Response Sequences

The search engine will automatically fill in the missing letters to the matching tag and it will change to the correct page.

## 3.5 Filter by genre

#### 3.5.1 Description and Priority

Feature of system allows to seek for the movie in the database by the genre.

Priority: medium.

#### 3.5.2 Stimulus/Response Sequences

The genre button reveals genre menu. User can choose any category and it will proceed to the correct page.

## 3.6 Recommendation system

#### 3.6.1 Description and Priority

System will propose movies based on user's search history and average ratings of the movie. This will make program more pleasing for the eye.

Priority: medium.

#### 3.6.2 Stimulus/Response Sequences

There is no action required from user due to appearing recommendations.

## 3.7 Rating system

#### 3.7.1 Description and Priority

System that allows rating of movies. There are only to options available - like or dislike. Priority:low.

#### 3.7.2 Stimulus/Response Sequences

Under the movie there are two buttons- thumbs up and thumbs down. Their purpose is to rate the movie by clicking them.

## 3.8 Add movie to "My list"

#### 3.8.1 Description and Priority

System that allows adding movies to user's personal list. Priority: low.

#### 3.8.2 Stimulus/Response Sequences

User can add video by clicking the + sign under the movie. This allow to add the movie to user's personal list.

## 3.9 Kids mode

#### 3.9.1 Description and Priority

System will allow to filter movies that are kids appropriate.

Priority: low.

#### 3.9.2 Stimulus/Response Sequences

On the top of the page there is Kids mode switch button that changes between Kids mode and adult mode. Clicking second time on the switch button will change the Kids mode to adult mode again.

## 3.10 Resume playing

#### 3.10.1 Description and Priority

System will allow to resume partially watched video.

Priority: low.

### 3.10.2 Stimulus/Response Sequences

In order to resume video user should click play on the unfinished video. System will resume video from the last point it has been stopped.

# 4 Nonfunctional Requirements

## 4.1 Performance Requirements

All movie streamings should be able to start within 10s over 20Mbps internet connection. When the streaming request takes longer than 5 seconds the stream will automatically end.

## 4.2 Security Requirements

Users shall be required to log in to the system for all operations. All network transactions that involve financial information or personally identifiable information shall be encrypted. Additionally the search engine should be secured from the SQL injection by including function to filter characters.

# 5 Other issues

## 5.1 Open Issues

The choice of movies supplier is an important issue. The supplier can be one or several. It is depends on the service's policy.

The engine on which the service will be launched is an important issue and should be chosen in the first place. What engine will be used is not imposed drastically.

#### 5.2 Off-the-shelf solutions

One of the ready solutions is to use popular frameworks and tools compatible with them. This will allow more efficient work and reduce the risk of project failure.

## 5.3 New problems

One of the problems that can occur while designing a website are the various versions of browsers available for users. There may be a problem on the client side with a frame or script that does not work due to the use of a little-popular browser.