# **Kyle Shiroma**

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### **Education**

### University of California, San Diego

La Jolla, CA

B.S. in Data Science, (Minor in Mathematics)

Expected June 2027

**Norco College** 

Norco, CA

Associate of Science for Transfer (Mathematics): GPA: 3.75

*August 2022 – June 2025* 

• Relevant Coursework: Data Structures & Algorithms, Probability & Statistics, Linear Algebra, Calculus I–III, Differential Equations

### **Experience**

### **Norco College Learning Resources Center**

Norco, CA

Peer Tutor

Jan. 2023 - June 2025

- **Tutored 100+ students** in Calculus, Statistics, and C++ programming, developing customized learning strategies that improved comprehension and academic performance.
- Independently managed payroll tracking using **Microsoft Excel**, streamlining data entry and ensuring 100% accuracy in hours and payments.

#### CIC-Summer Research Program, California State University, Fullerton

Fullerton, CA

Data Science Research Intern

May 2024 - July 2024

- **Built and evaluated machine learning models** (Logistic Regression, XGBoost, Random Forest) on **5,900**+ UEFA matches to predict outcomes, engineering predictive features including dynamic Elo ratings, Elo difference, and venue indicators to improve model signal strength.
- Achieved 61% accuracy with 20% improvement in recall for the rare "Draw" class, identifying Elo difference as the most influential predictive feature through comprehensive feature importance analysis.
- Created model evaluation visualizations including confusion matrices and feature importance analysis.

### **Projects**

## Pulsepanion – AI4Purpose NYC Hackathon Winner (Team Lead)

- Led team in developing **bilingual R Shiny dashboard** enabling caregivers to upload patient health data and generate **clear**, **actionable summaries in <15 seconds**.
- Integrated Python preprocessing and OpenAI-powered natural language generation via reticulate, reducing manual review time by 70%.

#### **Customer Segmentation with RFM Analysis**

- Analyzed 500,000+ retail transactions across 37 countries using SQL transformations and RFM segmentation to identify five distinct customer behavioral segments (Big Spenders, At Risk, Recent One-Time buyers).
- Optimized marketing spend allocation by 25% by revealing seasonal purchasing trends and creating interactive Tableau dashboards that converted raw sales data into strategic business insights.

#### Skills

**Technical Skills**: Python (pandas, NumPy, scikit-learn, XGBoost), SQL, R, Jupyter, Time Series Forecasting, Feature Engineering, Model Evaluation, Statistical Analysis

**Visualization & Communication:** Tableau, Matplotlib, Seaborn, R Shiny, Business Intelligence, Dashboard Development

Tools & Platforms: Git, PostgreSQL, SQLite, AWS (S3, EC2), Docker, Apache Airflow

**Soft Skills**: Communication, Team Leadership, Collaboration, Problem-Solving, Adaptability, Critical Thinking, Mentorship

### **Certifications**

• Apache Airflow: The Hands-On Guide (Udemy) – Building scalable data pipelines using DAGs, Docker, and AWS S3.