

Kason Voorhees

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IT Professional with 3 years of experience in the Restaurant, Hospitality, and Education Industries. Proven ability to effectively communicate with clients and solve a wide range of technology problems to increase productivity.

Education

Bachelor of Science in Computer Science exp. 12/2023
Western Governor's University

Associates of Science in Computer Science 12/2022
University of Advancing Technology

Work Experience

IT Campus Administrator 6/2020 – 11/2021
UEI College - Oceanside, CA

- Managed IT resources on Campus to facilitate support to over 500 students and over 50 staff members.
- Coordinated with other departments to complete company-wide rollouts and upgrades without disrupting student education.
- Responsible for all technology support through a ticketing system to ensure staff remained productive and available for students.

IT Support Technician 3/2019 – 5/2020
FocusPOS – Irvine, CA

- Responsible for troubleshooting and resolving a wide range of problems for clients in a timely manner.
- Effectively trained clients on proper use of equipment and software to reduce potential future errors.
- Collaborated with clients to customize and build out their systems to improve their productivity and workflow.
- Managed a large call volume within a fast-paced environment.