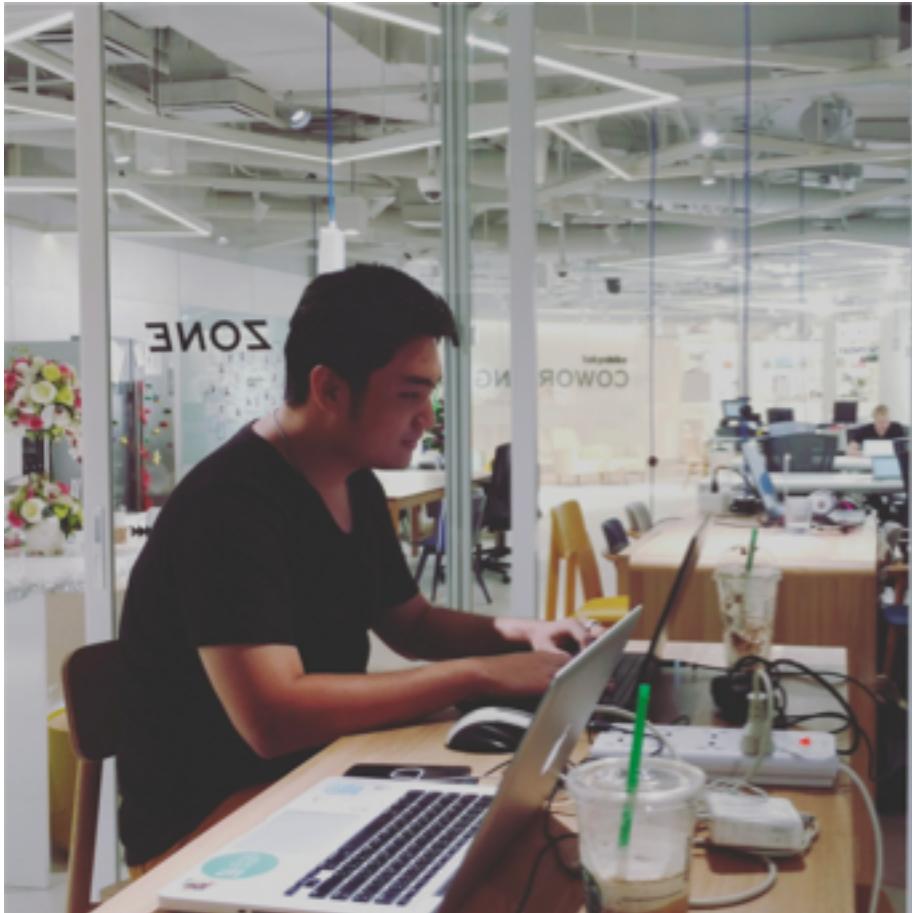


Basic Soft Skill for programmer

Code Mania 1000



About Speaker



Mr. Kant Suwannasit DevOps Engineer at LINE TH

- 3 Years in DevOps Engineer
- 2 Years in DBA-Ops Engineer
- Experience with
 - A Thousand of servers
 - Many Data Centers around the world
 - More than Three hundred of developers

Have you ever be like this ?



In real situation



So

How to deal with work and people

Two types of skill



**HARD
SKILLS**

**SOFT
SKILLS**

Hard

Skills

Hard Skill for Programmer

- Language Skill
- Technical Skill

Language Skill

English is Must to have !!!



Listening

+



Speaking

+



Reading

+



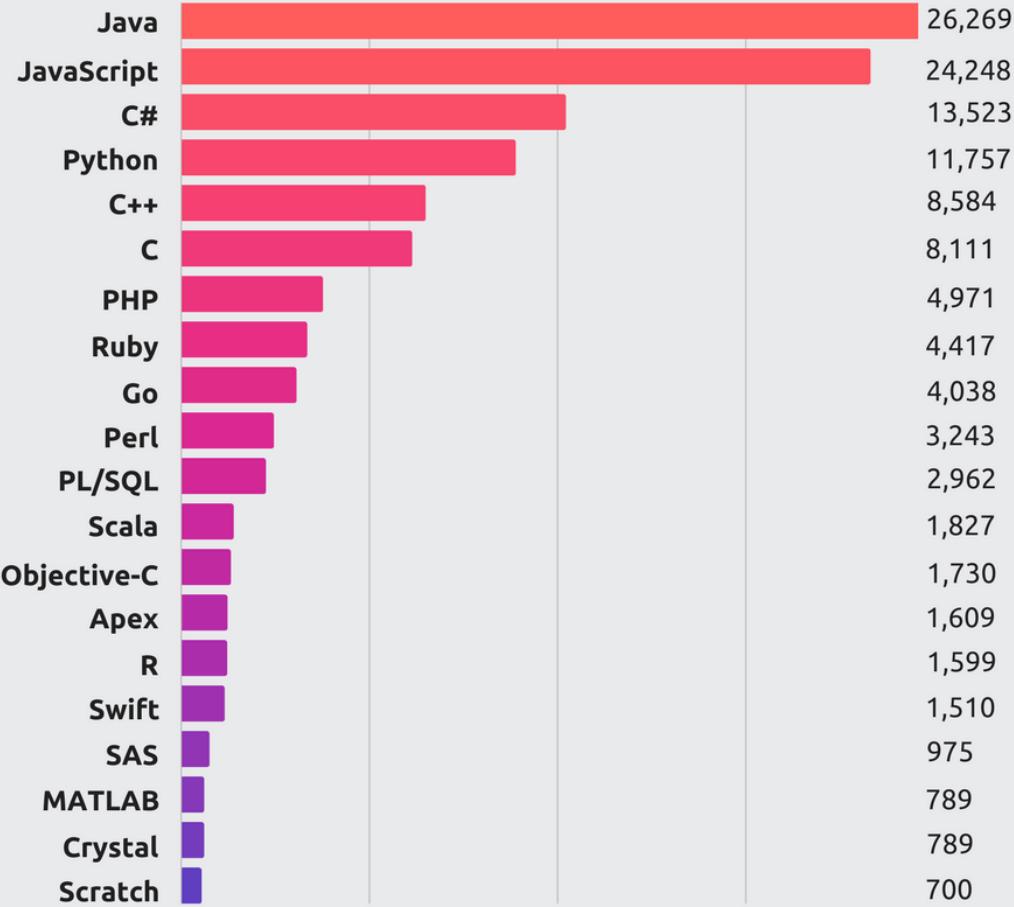
Writing

Good to have Mandarin (Chinese)

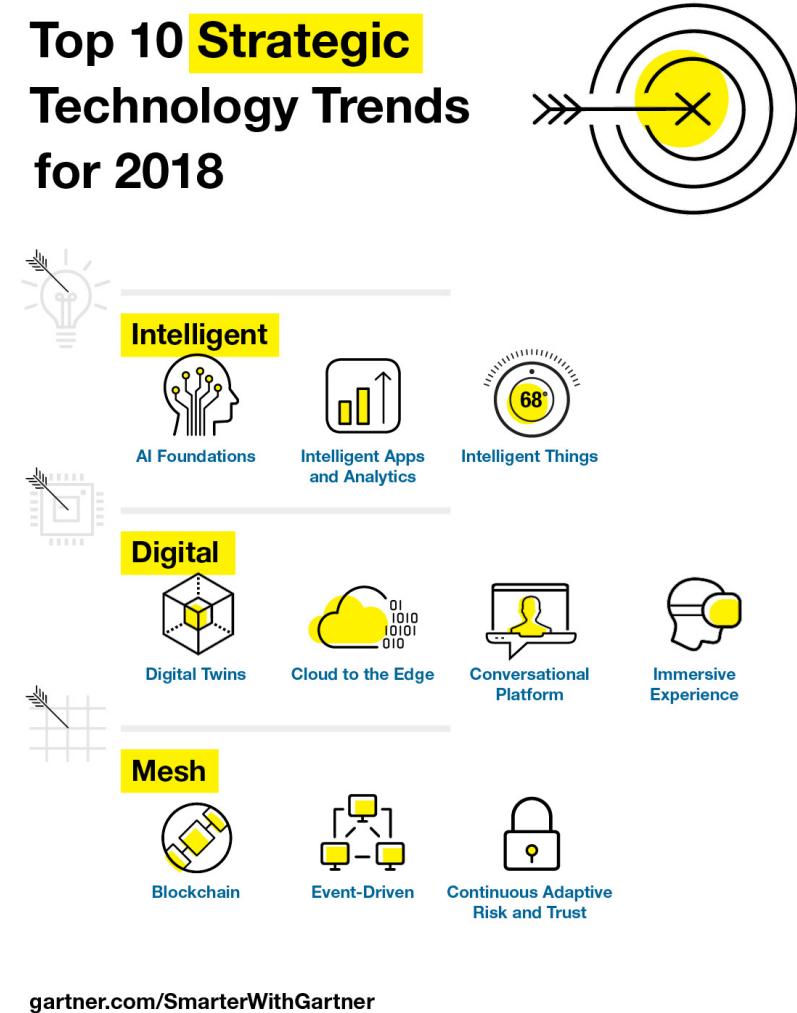
Technical Skill

Most In-Demand Languages

Indeed Job Openings - Dec. 2017



Top 10 Strategic Technology Trends for 2018



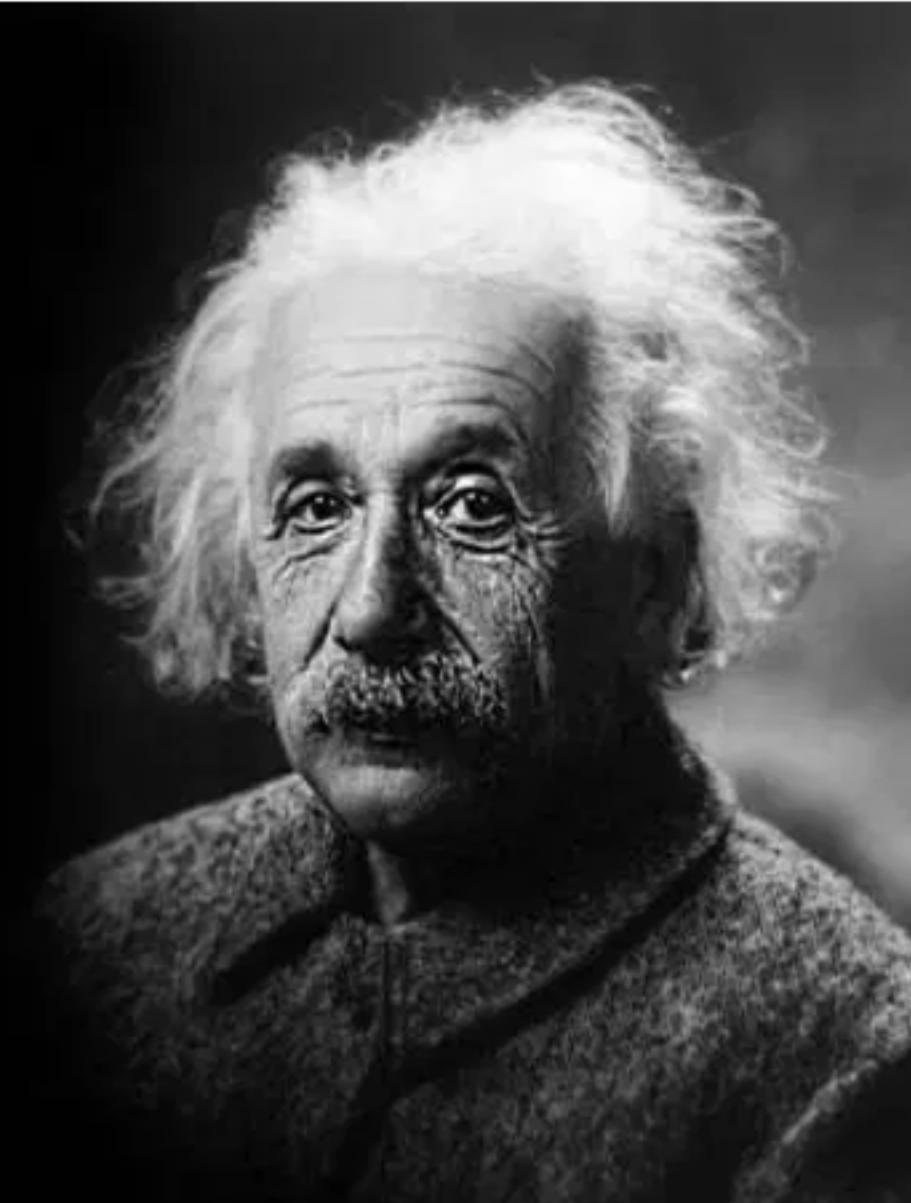
Source: Gartner
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Gartner

Learn , think , do something new

“Insanity: doing
the same thing
over and over
again and
expecting
different
results.”

Albert Einstein



Luck is not exist

A close-up portrait of Obi-Wan Kenobi, played by Alec Guinness. He has long, white, bushy hair and a full, white beard. He is wearing a dark, textured robe. The background is a warm, golden-yellow color, suggesting a desert or sunset environment.

"In my experience there's no such thing as luck"

- Obi wan Kenobi



*Luck is what
happens when
preparation meets
opportunity.*

- Seneca



Three ways to measure hard skill :

- Do code review
- Knowledge sharing
- Go to job interview

Do code review



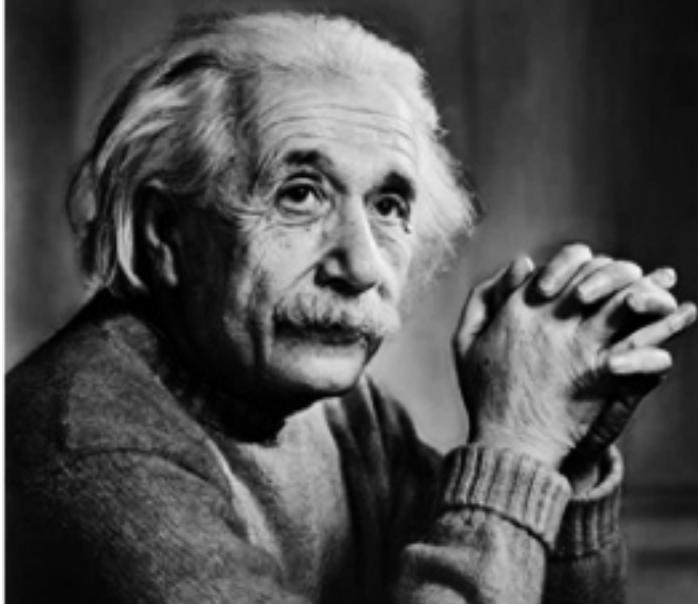
```
if (NotificationClient == null)
{
    NotificationClient = new bl.desktop.NotificationClient();
    //NotificationClient.Insert();
}
else
{
    NotificationClient.LastRequest = DateTime.Now;
    NotificationClient.RequestCount = NotificationClient.RequestCount + 1;
    //NotificationClient.Update();
}

if (NotificationClient.Deny == false)
{
    NotificationRequest NotificationRequest = new bl.desktop.NotificationRequest();
    NotificationRequest.ClientId = current.Request.ClientId;
    NotificationRequest.UserId = current.Request.UserId;
}
```

Knowledge Sharing

If you can't explain it **simply**, you
don't understand it well enough.

– Albert Einstein



Go to job interview



Soft

Skills

ເຄີຍປະສົບປໍລູຫາພວກນີ້ບ້າງຫີ່ອໄມ່ ?

ເພິ່ນເຮັດໃຈກຳນົດ
ເພື່ອກຳນົດໄສຫຼຸດ
ແລ້ວເກີດໄສຫຼຸດ
ໄສຫຼຸດໄສຫຼຸດໄສຫຼຸດ

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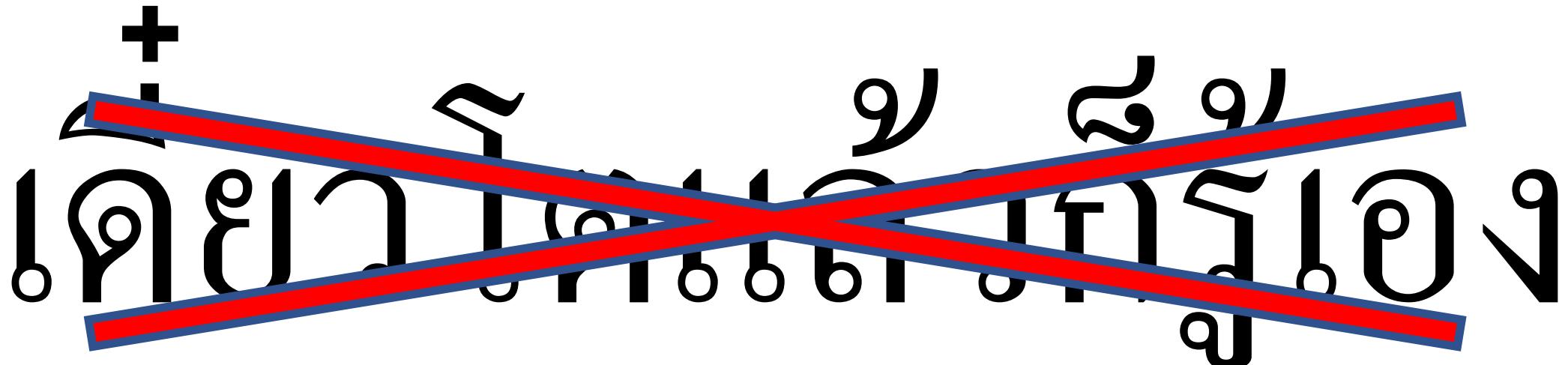
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ແລ້ວເກີດໄສຫຼຸດ
ໄສຫຼຸດໄສຫຼຸດໄສຫຼຸດ

ປະຫຼຸມກຳນົດແລ້ວກິນ້າ
ໄສຫຼຸດໄສຫຼຸດໄສຫຼຸດ

ເຄີຍຄົມາກ ເຄີຍຄົມາກ
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ດາມໂຄຣາ ເຄີຍຄົມາກ
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ດາມໂຄຣາ ເຄີຍຄົມາກ
ດາມໂຄຣາ ເຄີຍຄົມາກ



Soft Skill

- Self management
- Communication
- Dealing with people



Self Management



I am not in competition with anyone but myself. My goal is to improve myself continuously.

— *Bill Gates* —

Self Management – Time management



Self Management – Stress management

Its not stress that kills us, it is our reaction to it.

Hans Selye

Communication



Good communication is
the bridge between
confusion and clarity.

Nat Turner

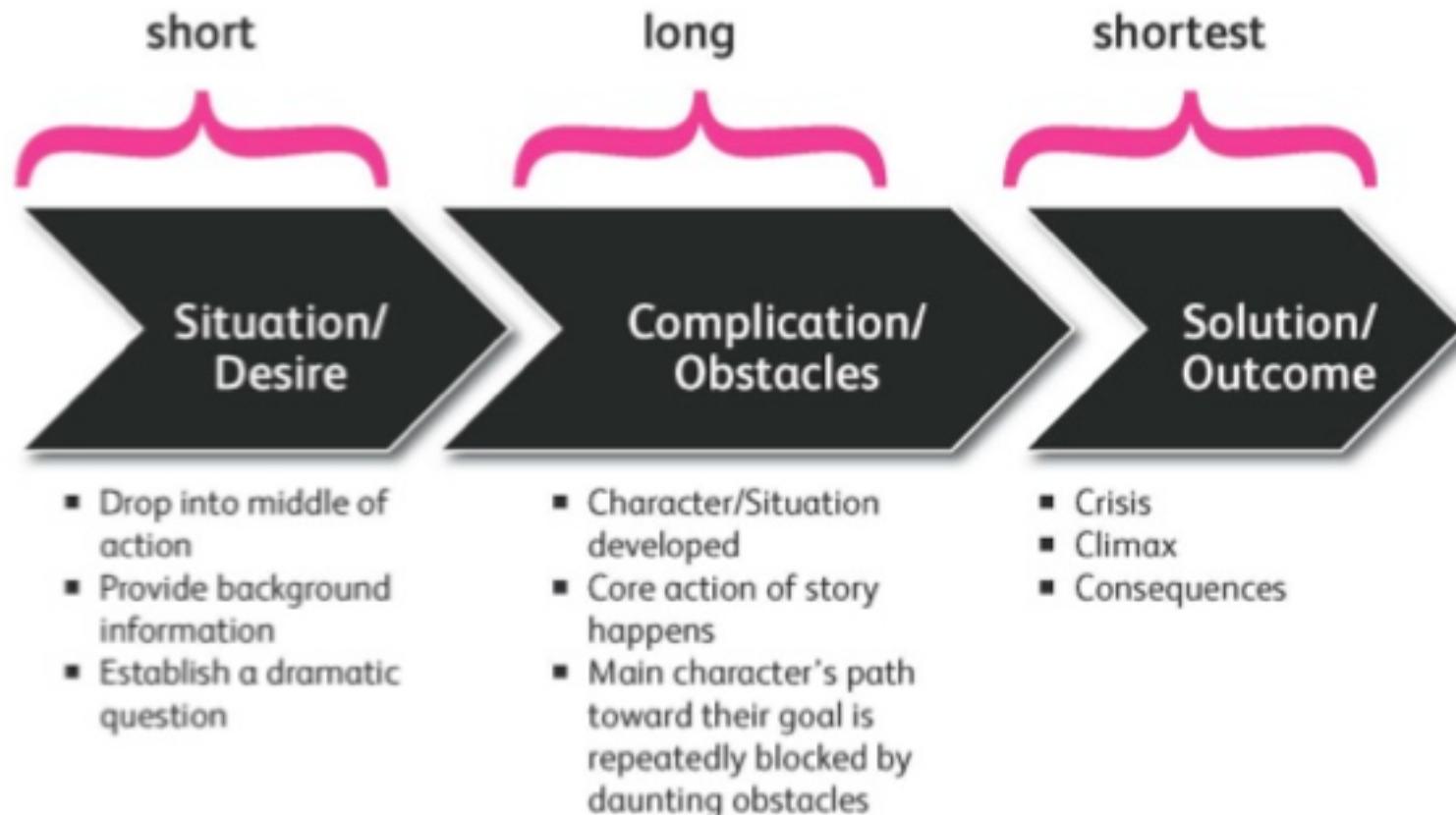
Communication – Listening

“Most people do not
listen with the intent
to understand;
they listen with the
intent to reply.”

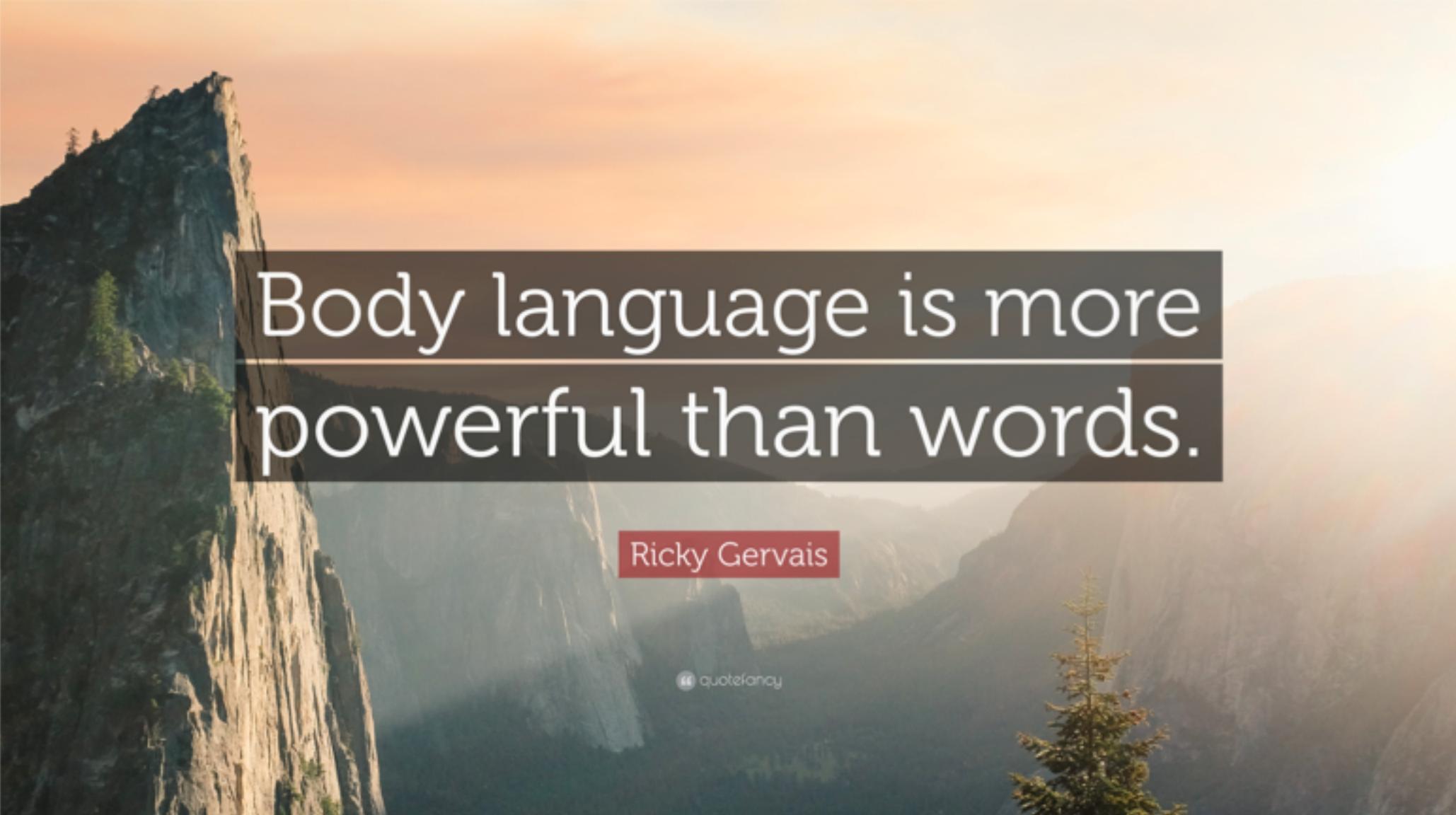
Stephen R. Covey
(1932-2012)
InspirationBoost.com

Communication – Presentation & Story telling

Storytelling framework

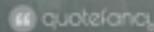


Communication – Body Language



Body language is more
powerful than words.

Ricky Gervais



quotefancy

Dealing with People



Dealing with people is probably the biggest problem you face, especially if you are in business. Yes, and that is also true if you are a housewife, architect or engineer.

(Dale Carnegie)

Dealing with People – Negotiation



Negotiation and discussion are the greatest weapons we have for promoting peace and development.

— Nelson Mandela —

Dealing with People – Ask and Answer Question



Dealing with People – Build Necessary Alliances



Self Management – Open Mindedness

**Learn to be
open minded
and respectful
to peoples
opinions,
even when you
don't agree.**

I accept that
there is no
right or wrong.
There are
many ways
to see the
same situation.

Three ways to measure soft skill

- Build your milestones
- Self Assessment
- Ask for feedback

Build your milestones



Self Assessment

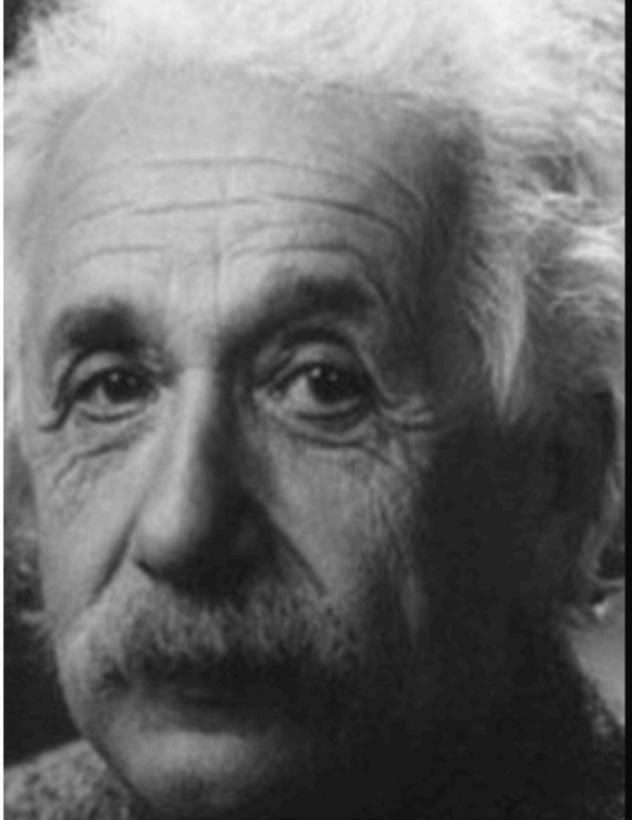


Ask for feedback

We all need people who will give us feedback. That's how we improve.

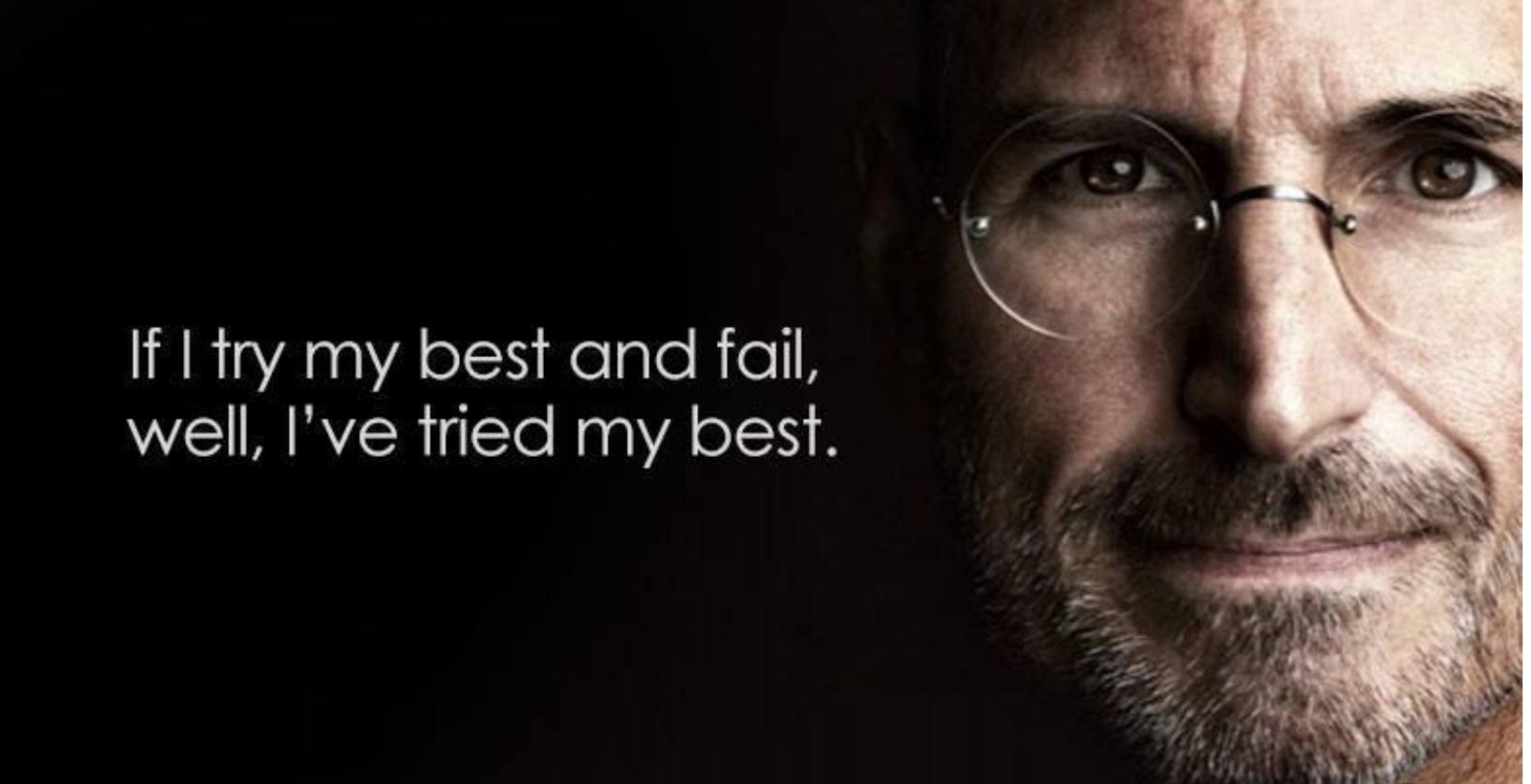
Bill Gates

www.thequotes.in

A black and white close-up photograph of Albert Einstein's face, showing his characteristic wild hair and intense eyes.

The measure of intelligence is the
ability to change.

— *Albert Einstein* —

A close-up photograph of Steve Jobs' face, wearing round-rimmed glasses and a beard, looking directly at the camera with a serious expression.

If I try my best and fail,
well, I've tried my best.

Last Advice

DON'T FACEBOOK
YOUR PROBLEMS.
FACE THEM.

Q&A

Email : kantsuwan@hotmail.com

Facebook : Kantz Bueak Suwannasit

Facebook : Thailand Grafana User Group

Slide : github.com/kantsuwan