Alex Kibler
FULL STACK DEVELOPER

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With a successful history in engaging customers through education in technology, I have a core strength in problem-solving and a love for distilling problems to their simplest forms. A career in customer service has influenced my love of organization and my ability to cope with challenging situations. As a student of game design, I have a deep-seated curiosity in exploring how things work.

Experience

GENERAL ASSEMBLY | WEB DEVELOPMENT IMMERSIVE | ENGINEERING FELLOW | 2017

Built fluency in full stack web development through completion of a rigorous, intensive three-month program. Expanded technical proficiency in object-oriented programming, MVC frameworks, data modeling, and test-driven development. Completed numerous builds, including four major projects making extensive use of HTML, CSS, Node.js, React, Redux, RESTful APIs, jQuery, SQL, github, and Ruby on Rails.

CANADA GOOSE | SENIOR BRAND AMBASSADOR   2016 - 2017

A leader in driving store results, with a focus on training team members in educating their customers on technical aspects of products. Developed, stress-tested, and implemented customer and team-facing workflows, building a new retail experience from the ground up, emphasizing simplicity, clarity, and brand voice. Leadership team member of a multi-million dollar sales floor, fostering personal connection between sales team and customer base.

APPLE | EXPERT | 2010 - 2016

Privileged to be part of team that opened company's largest store, mentoring and guiding adoption of brand culture. Delivered excellent customer service, using problem-solving skills to find creative solutions to customer issues. Coached and developed technical and interpersonal skills in teammates. Created a strong sense of brand ownership in fellow employees and customers. Trained other employees in new products and operational procedures, teaching with a keen eye toward vision and purpose.

Skills

FRONT END DEVELOPMENT
Javascript, jQuery, JSON, AJAX, HTML, CSS, React, Redux, templating with EJS and ERB

BACK END DEVELOPMENT
Node.js, Express, RESTful APIs, sockets.io, Sinatra, Ruby on Rails

DATABASES
PostgresSQL, ActiveRecord

SOCIAL MEDIA
Twitter, Facebook, Twitch, Instagram, Snapchat, Pinterest, brand strategy and development

Education

GENERAL ASSEMBLY
Web Development Immersive

VIRGINIA TECH
Bachelor of Arts, Political Science