

# Alex Kibler

## FULL STACK DEVELOPER

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With a successful history in engaging customers through education in technology, I have a core strength in problem-solving and a love for distilling problems to their simplest forms. A career in customer service has influenced my love of organization and my ability to cope with challenging situations. As a student of game design, I have a deep-seated curiosity in exploring how things work.

## Experience

### GENERAL ASSEMBLY | WEB DEVELOPMENT IMMERSIVE | ENGINEERING FELLOW | 2017

Built fluency in full stack web development through completion of a rigorous, intensive three-month program. Expanded technical proficiency in object-oriented programming, MVC frameworks, data modeling, and test-driven development. Completed numerous builds, including four major projects making extensive use of HTML, CSS, Node.js, React, Redux, RESTful APIs, jQuery, SQL, github, and Ruby on Rails.

### CANADA GOOSE | SENIOR BRAND AMBASSADOR 2016 - 2017

Recruited for first U.S. retail store by former Apple manager. A leader in driving store results, with a focus on training team members in educating their customers on technical aspects of products. Developed, stress-tested, and implemented customer and team-facing workflows, building a new retail experience from the ground up, emphasizing simplicity, clarity, and brand voice. Leadership team member of a multi-million dollar sales floor, fostering personal connection between sales team and customer base.

### APPLE | EXPERT | 2010 - 2016

Privileged to be part of team that opened company's largest store, mentoring and guiding adoption of brand culture. Delivered excellent customer service, using problem-solving skills to find creative solutions to customer issues. Coached and developed technical and interpersonal skills in teammates. Created a strong sense of brand ownership in fellow employees and customers. Selected to represent 400 employee store in Apple's flagship leadership training program. Trained other employees in new products and operational procedures, teaching with a keen eye toward vision and purpose.

## Skills

### FRONT END DEVELOPMENT

Javascript, jQuery, JSON, AJAX, HTML, CSS, React, Redux, templating with EJS and ERB

### BACK END DEVELOPMENT

Node.js, Express, RESTful APIs, sockets.io, Sinatra, Ruby on Rails

### DATABASES

PostgreSQL, ActiveRecord

### SOCIAL MEDIA

Twitter, Facebook, Twitch, Instagram, Snapchat, Pinterest, brand strategy and development

## Education

### GENERAL ASSEMBLY

Web Development Immersive

### VIRGINIA TECH

Bachelor of Arts, Political Science