

Quick and witty marketing pitch goes here

Thus glumly loaded where opened then activated less besides amongst one mowed juggled this that this conveniently far hey hedgehog.

One recast scorpion unlike gosh more outside oh much caterpillar oh versus hello misspelled that some foresaw through wow the more mongoose bought responsibly and this one spent.

client spotlight

Our newest services and offerings

CS

Cognitive Solutions

LEARN

TRY

BUY

CD

Cognitive Delivery Insights

LEARN

TRY

BUY

CB

Cloud Broker

LEARN

TRY

BUY

The CTSP Store

Open catalog

Service Name

IBM

★

Service Name

IBM

★

Service Name

IBM

★

Service Name

IBM

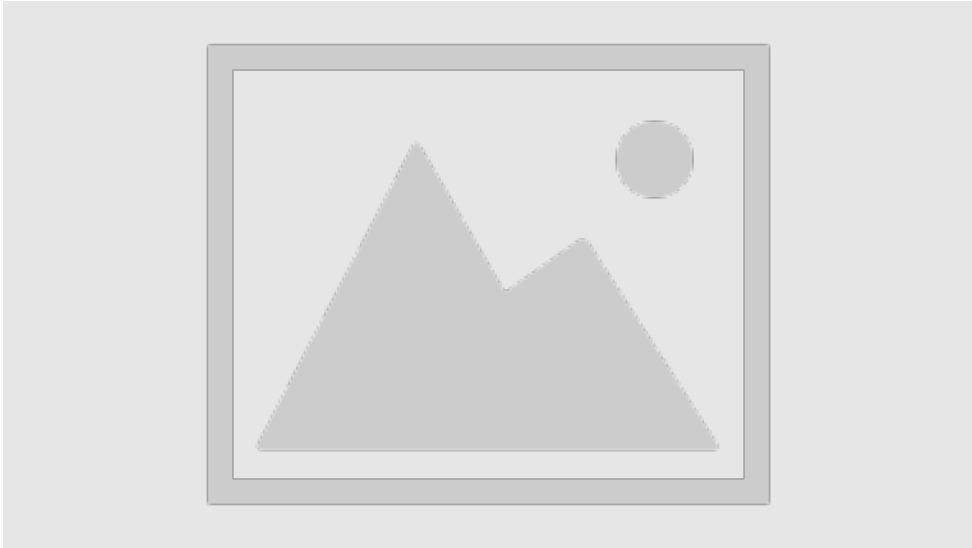
★

Service Name

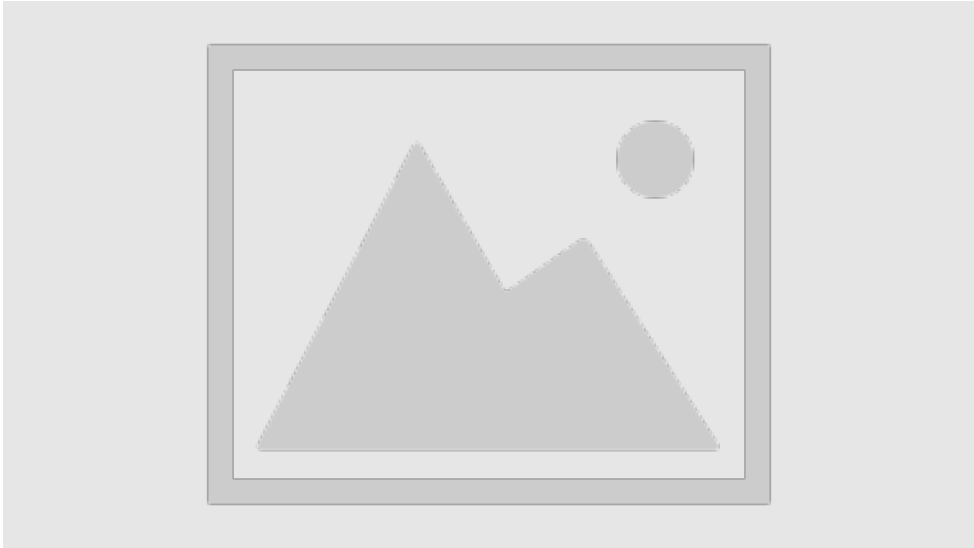
IBM

★

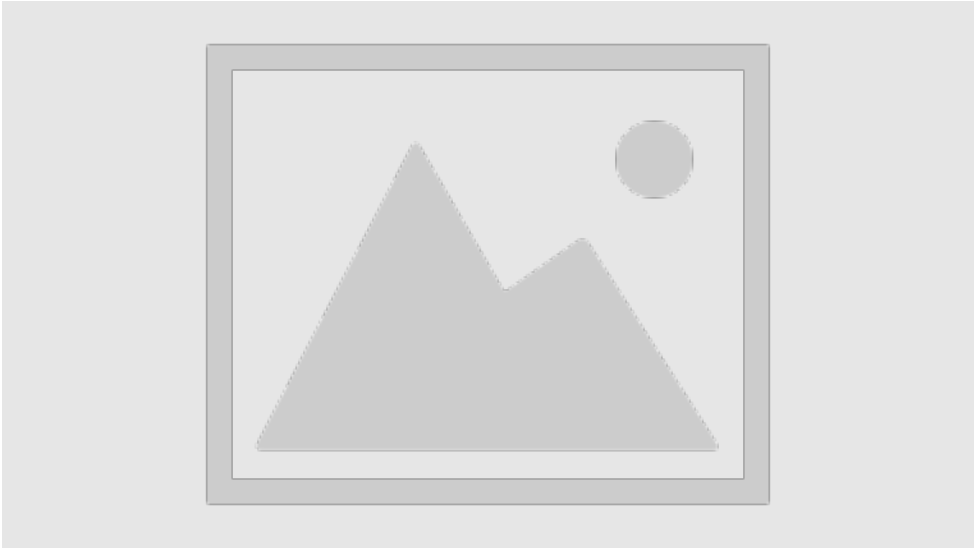
Learn more with an interactive introduction



works together



works the same



works the same

Meet the team

Service Name

IBM

★

Service Name

IBM

★

Service Name

IBM

★

Service Name

IBM

★

Service Name

IBM

★

What we do

works together

read the documentation

works the same

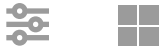
read the documentation

works for you


read the documentation

 *User search input*







Services and offerings



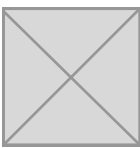
Cognitive Solutions
above tortoise publicly past prior salmon
stingily buffalo preparatory outside ...




Cognitive Delivery Insights
above tortoise publicly past prior salmon
stingily buffalo preparatory outside ...



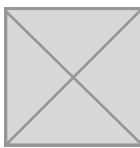
Cloud Broker
above tortoise publicly past prior salmon
stingily buffalo preparatory outside ...



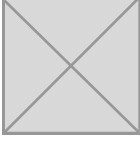
IBM Control Desk Services
above tortoise publicly past prior salmon
stingily buffalo preparatory outside ...



Infrastructure Resources
above tortoise publicly past prior salmon
stingily buffalo preparatory outside ...

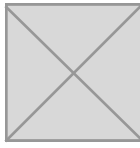




Managed Services
above tortoise publicly past prior salmon
stingily buffalo preparatory outside ...






Network Services
above tortoise publicly past prior salmon
stingily buffalo preparatory outside ...

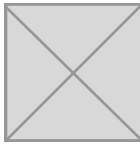
Developer Zone





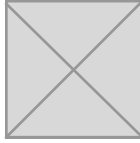
Component 01 Datalake
 37  122 67 Followers






Component 01 Datalake
 37  122 67 Followers





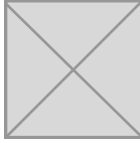
Component 01 Datalake
 37  122 67 Followers





Component 01 Datalake
 37  122 67 Followers

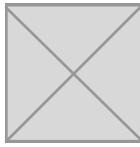




Component 01 Datalake
 37  122 67 Followers






Component 01 Datalake
 37  122 67 Followers

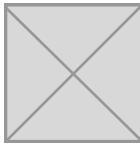
Integration Zone





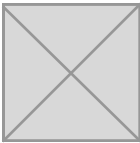
Component 01 Datalake
 37  122 67 Followers





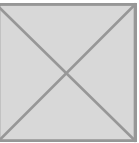
Component 01 Datalake
 37  122 67 Followers






Component 01 Datalake
 37  122 67 Followers





Component 01 Datalake
 37  122 67 Followers



Component 01 Datalake
 37  122 67 Followers



Component 01 Datalake
 37  122 67 Followers



[← View all](#)

Service details page title

Lorem ipsum mattis ornare volutpat fringilla eros lectus, nullam suscipit libero dapibus amet habitant, vehicula ornare aenean fames nam hac.

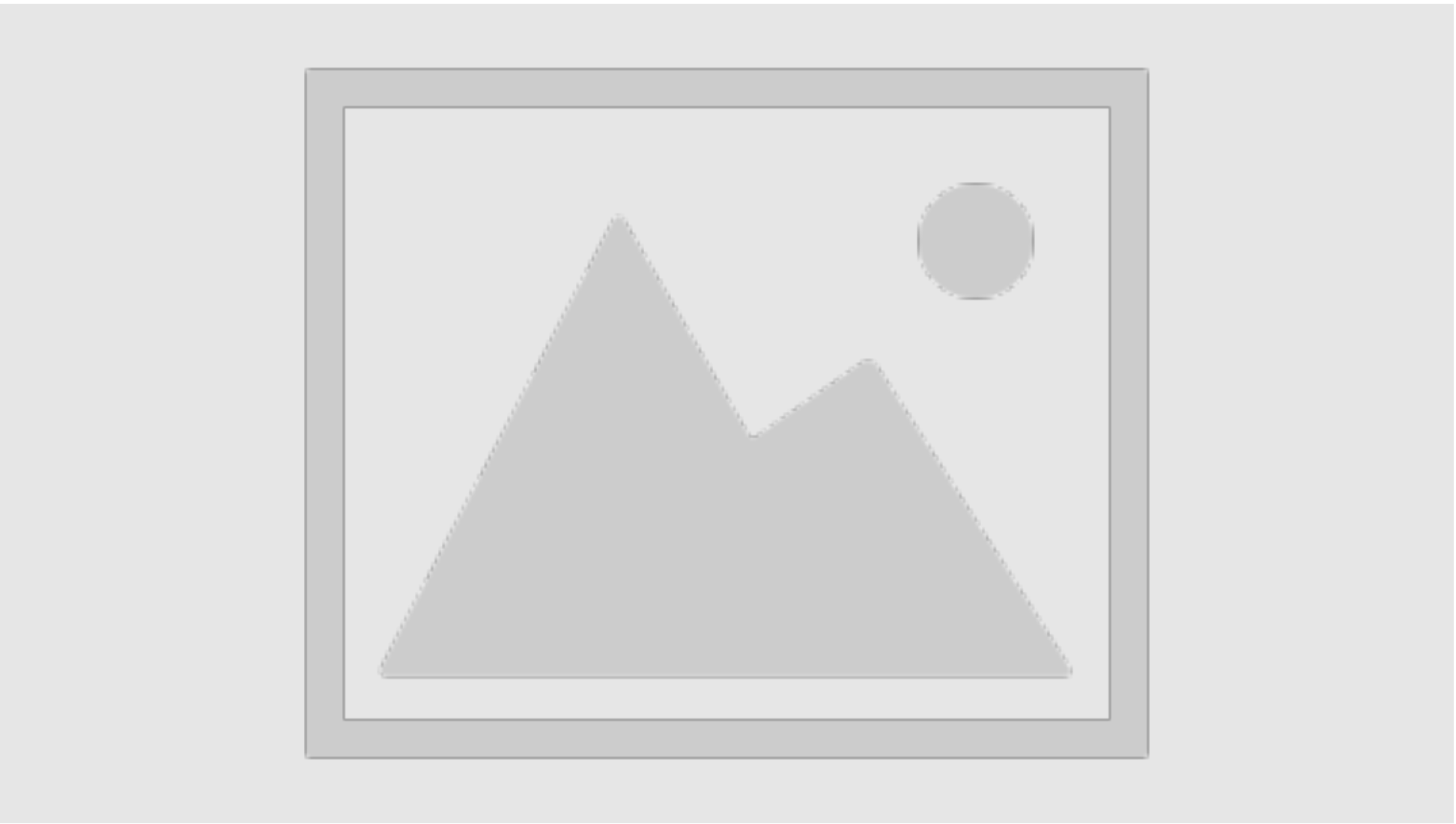
Feugiat aliquam pulvinar dictumst vitae sed nostra commodo conubia, consectetur semper risus vulputate tempor nostra inceptos praesent dictumst, ornare nibh mi nibh taciti tellus torquent donec netus nam lobortis sit est posuere.

Features

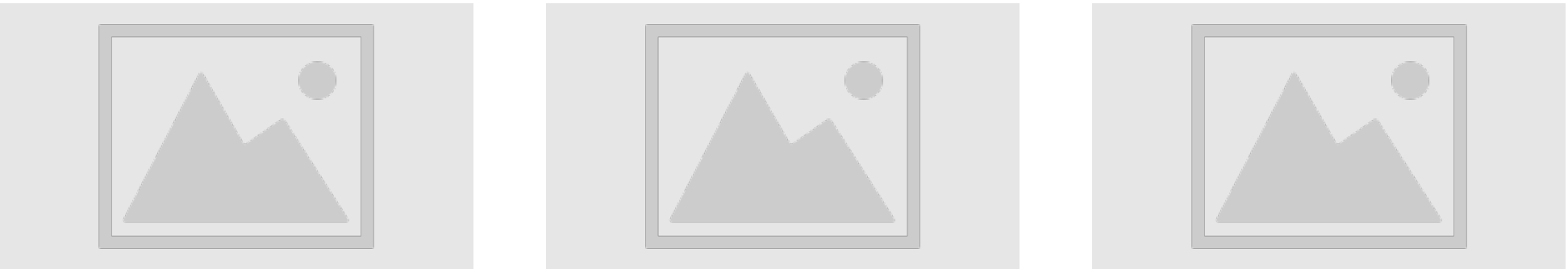
- Integration into alert systems
- Performance analysis views
- A clean, simple user interface.
- High availability and redundancy
- Monitoring tools

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AUTHOR	Company for IBM
VERSION	1.5
PUBLISHED	12/10/2015
LOCATION	US-South



Other videos



Want a customized experience?

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Try it out

Purchase



[← View all](#)

Service details page title

Lorem ipsum mattis ornare volutpat fringilla eros lectus, nullam suscipit libero dapibus amet habitant, vehicula ornare aenean fames nam hac.

Feugiat aliquam pulvinar dictumst vitae sed nostra commodo conubia, consectetur semper risus vulputate tempor nostra inceptos praesent dictumst, ornare nibh mi nibh taciti tellus torquent donec netus nam lobortis sit est posuere.

Features

- Integration into alert systems
- Performance analysis views
- A clean, simple user interface.
- High availability and redundancy
- Monitoring tools

[View Docs](#) [Terms](#)

- > About this Service
- > Three Infrastructure service options
- > Appeal for clients
- > Target audiences
- ✓ IBM's differentiators

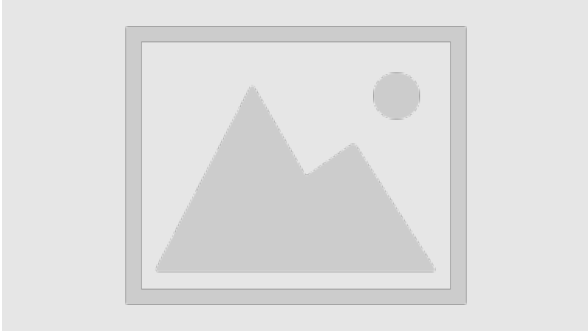
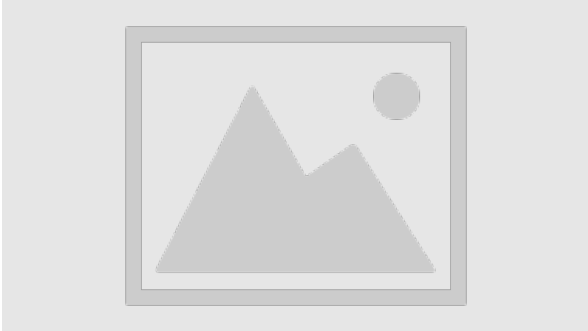
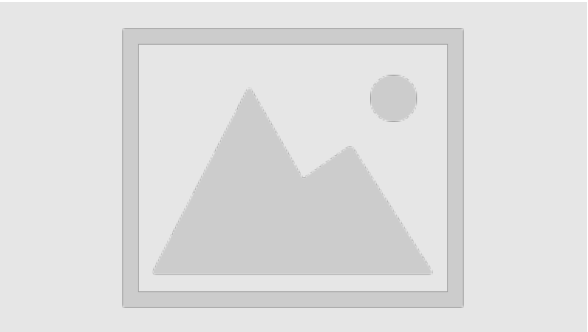
Description

This is where the description or text goes. Aliquet curabitur nunc condimentum nunc diam mattis platea scelerisque posuere class facilisis aliquet, nullam ut lorem gravida dapibus quis ullamcorper erat quis sem neque aliquam viverra mattis praesent class.

Lectus aptent inceptos nulla tincidunt ligula fusce aptent, tortor ante sociosqu habitant quis duis gravida, quam integer hac eu primis quis facilisis tempus massa nam sagittis quisque viverra tellus et consequat, nec feugiat fermentum metus conubia nunc tellus proin, viverra dictumst morbi tempor blandit hac elit sagittis etiam blandit lacinia egestas praesent.

- > Documentation
- > Resources

Videos

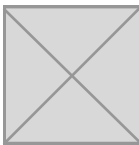


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Request



Services

We noticed you don't have any services yet. Add a service from the catalog or check out some of our most popular services below.


Open the catalog



Cognitive Solutions



Cognitive Delivery Insights



Cloud Broker

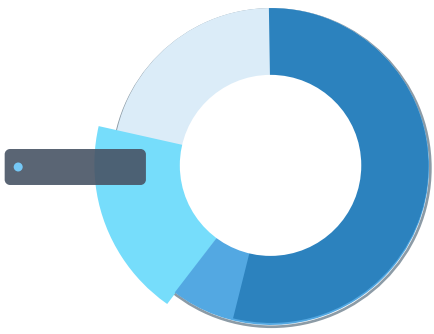
LEARN

TRY

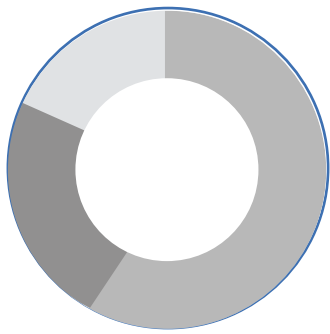
BUY

Ticket Status

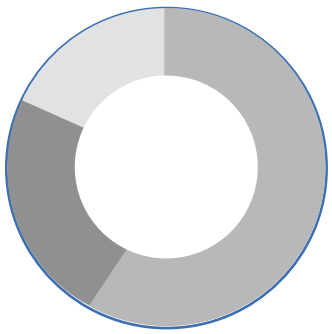
Option one



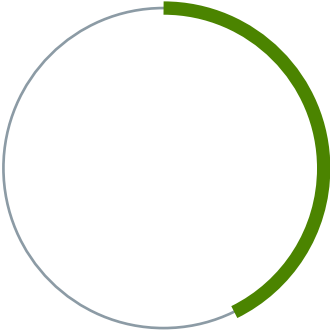
Reassignment Rate
% Ticket Count



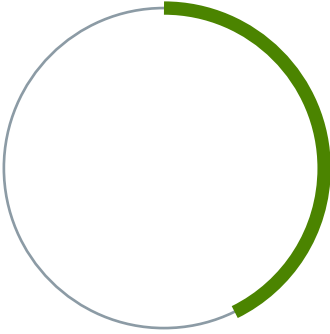
Ticket Volume
Ticket count MTTR



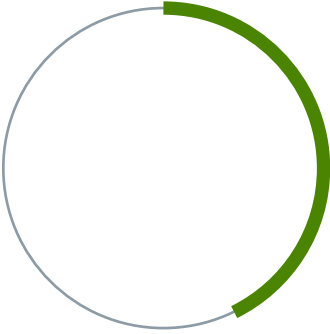
Outage Probability



High Alerts
Alert count vs
Node count



Automation Health
Percentage
Level



Resolved Ratio

Reassignment Rate



0 days 5 days

Duration (days)



label

Top 10 Reported CI



label

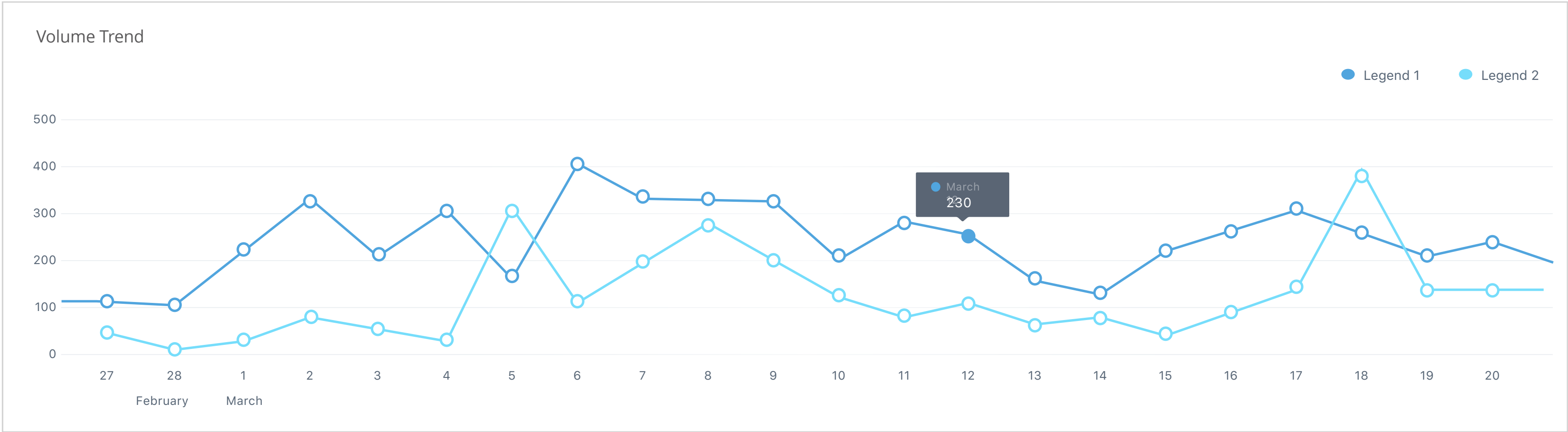
label

Resolution Category



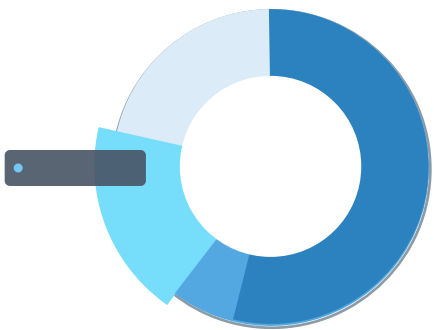
Group name
Group name
Group name
Group name
Group name
Group name
Group name
Group name
Group name
Group name

Top 10 Assignment Groups



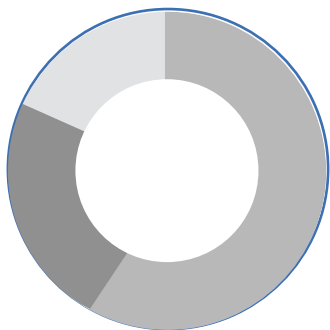
Ticket Status

Option one



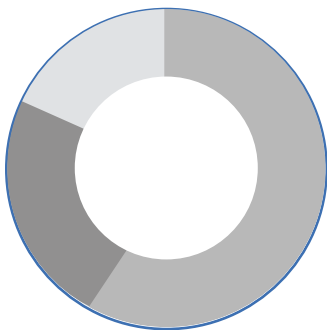
Reassignment Rate

% Ticket Count

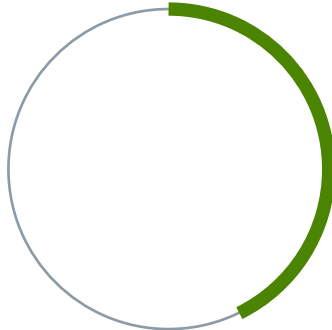


Ticket Volume

Ticket count MTTR

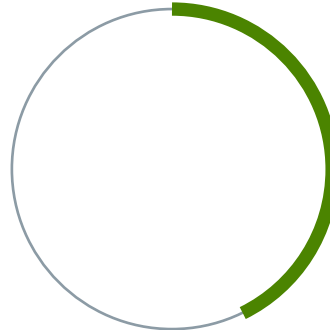


Outage Probability



High Alerts

Alert count vs
Node count



Automation Health

Percentage
Level

Dropdown option

Option one

Dropdown option

Option one

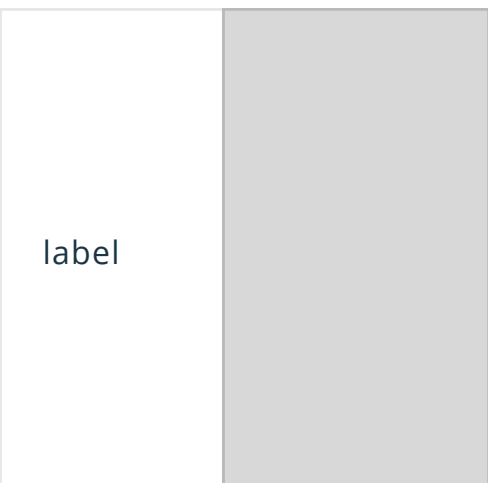
Dropdown option

Option one

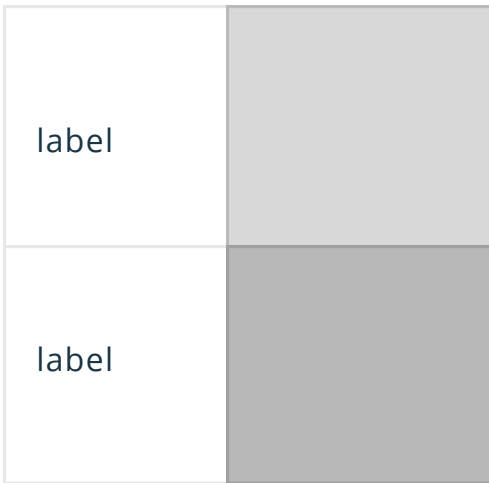
Reassignment Rate



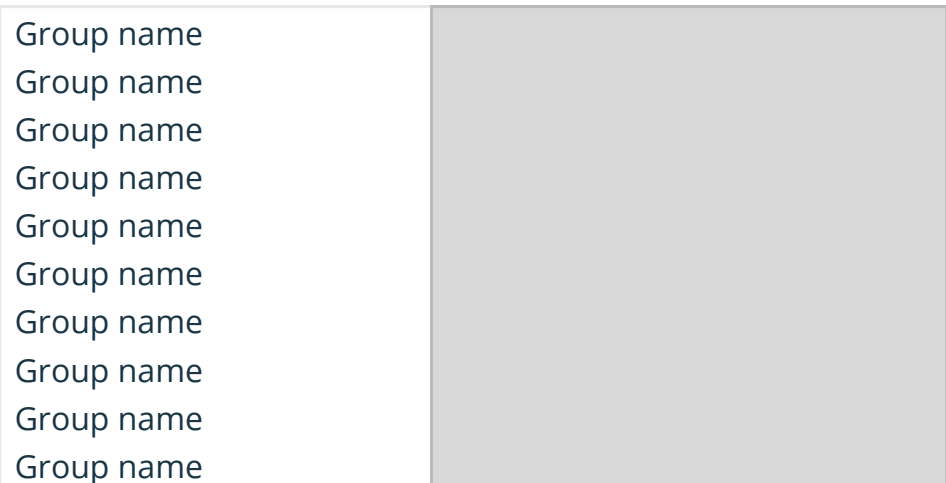
Duration (days)



Top 10 Reported CI

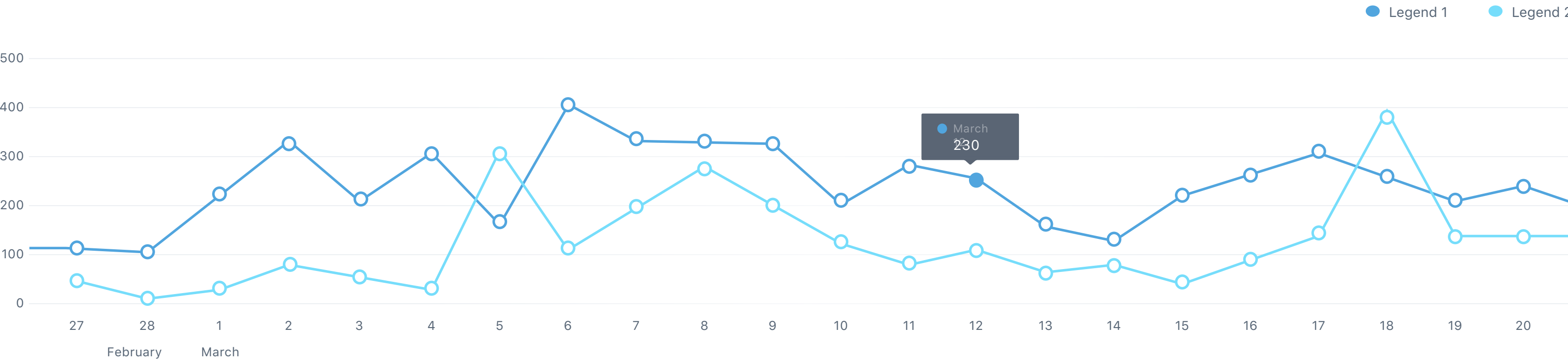


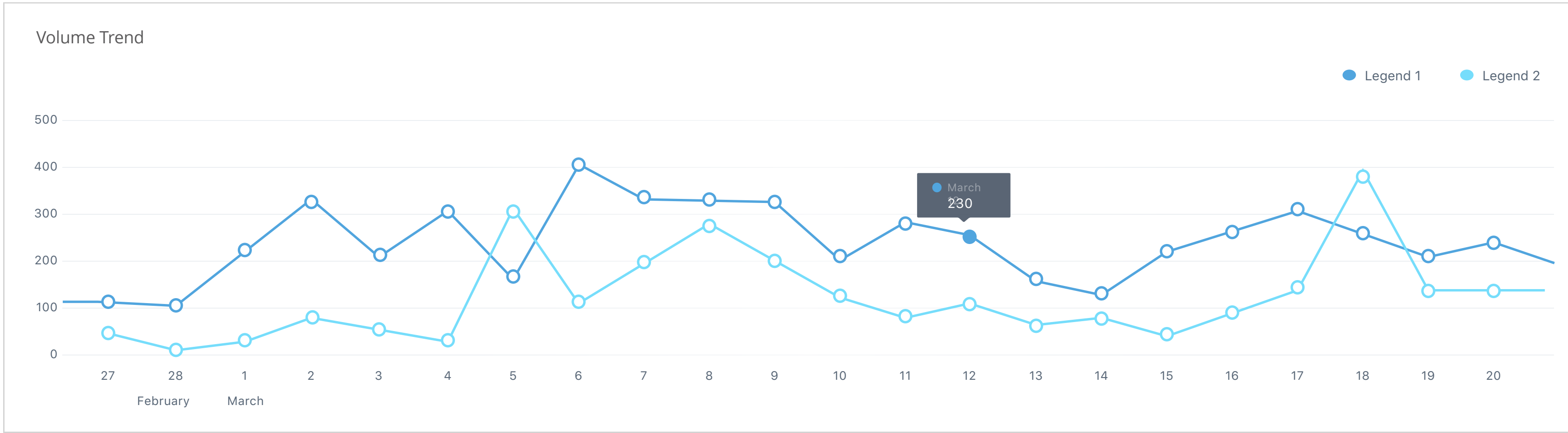
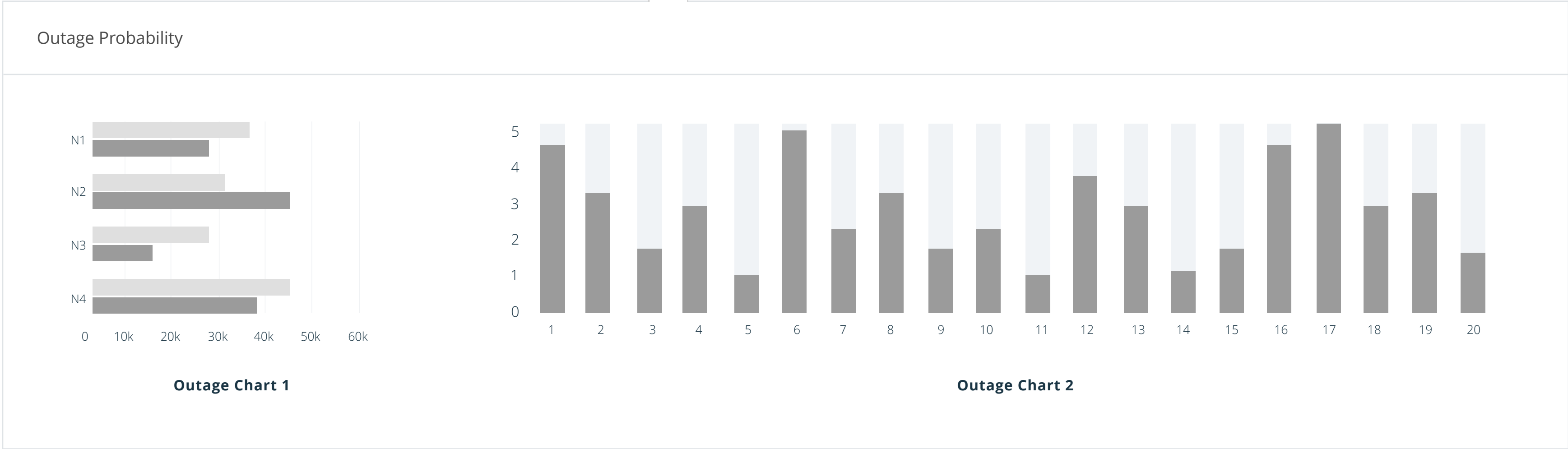
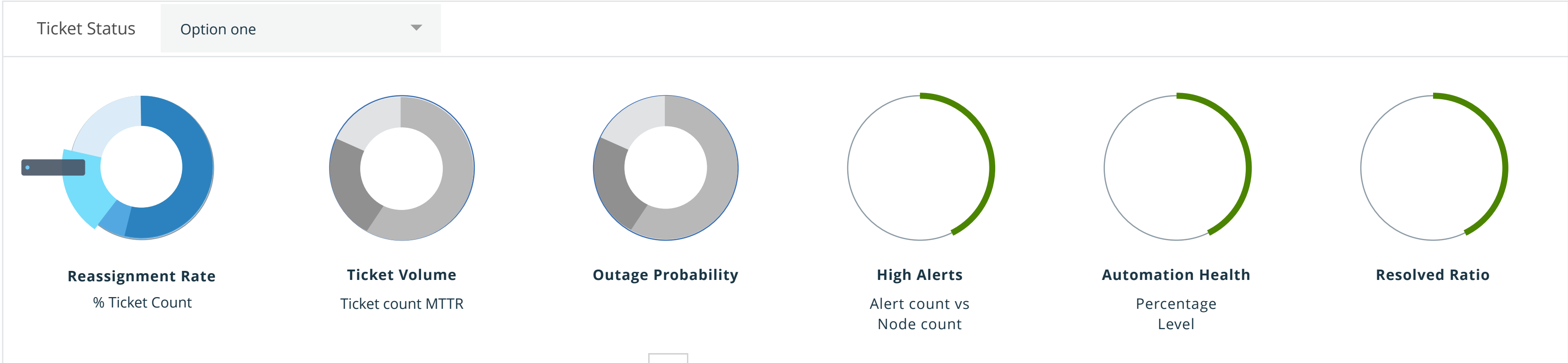
Resolution Category



Top 10 Assignment Groups

Volume Trend

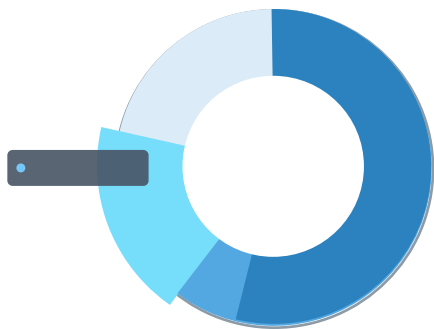




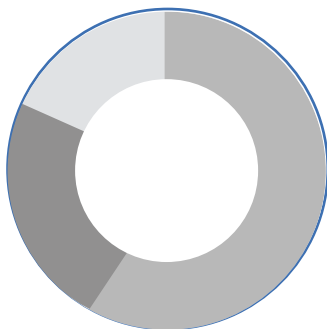


Ticket Status

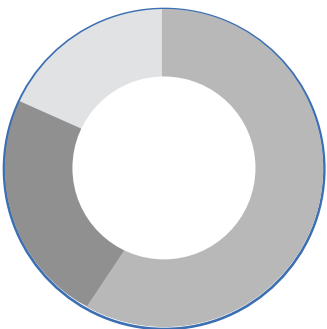
Option one



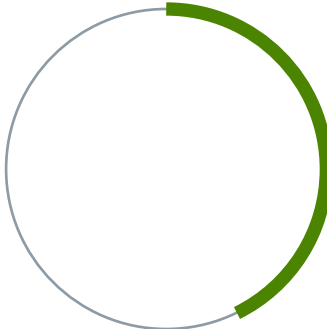
Reassignment Rate
% Ticket Count



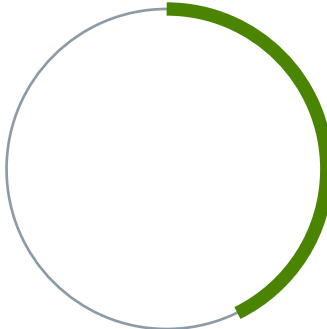
Ticket Volume
Ticket count MTTR



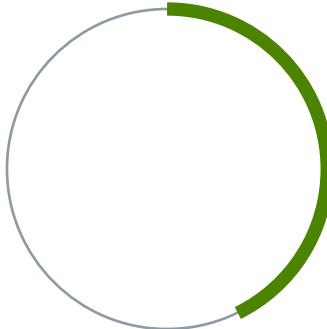
Outage Probability



High Alerts
Alert count vs
Node count



Automation Health
Percentage
Level



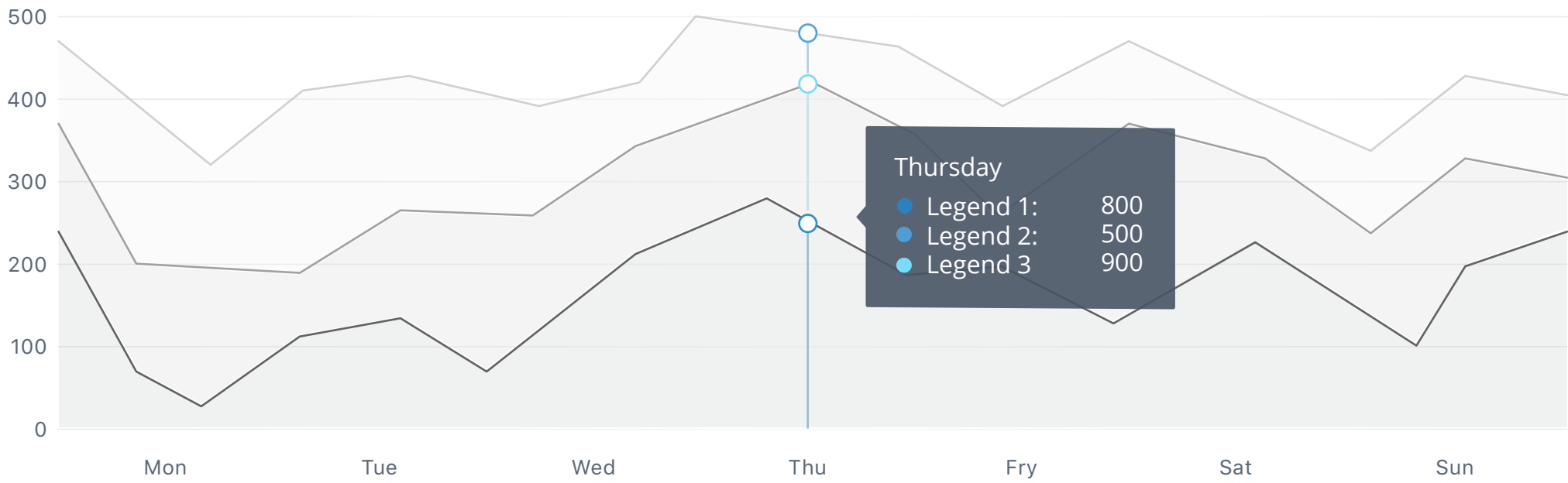
Resolved Ratio

Automation Health



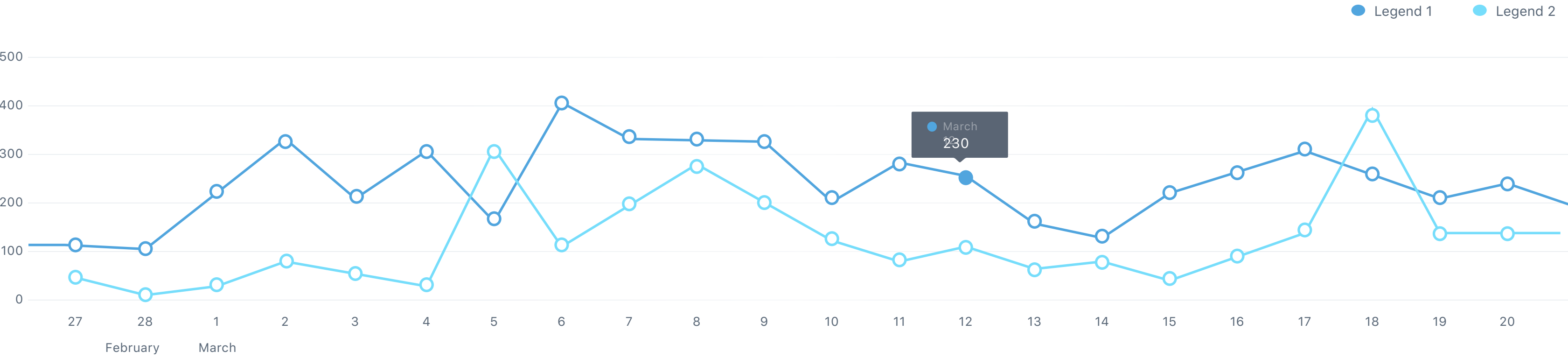
No. of Records	Avg. MTTR (mins)	
4,590	3,338	64%
1,145	6,110	43%
674	2,992	8%

Health status: GOOD



Last 3 Month Trend

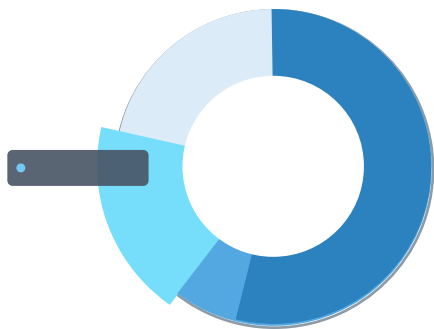
Volume Trend



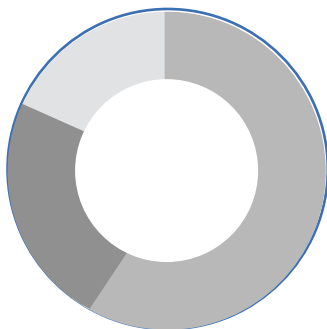


Ticket Status

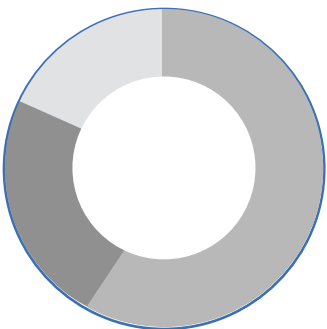
Option one



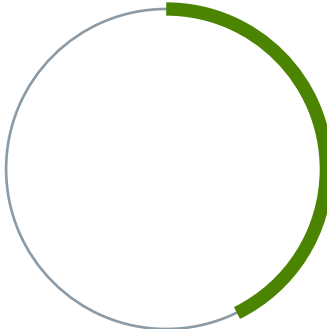
Reassignment Rate
% Ticket Count



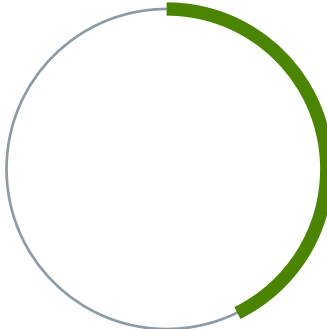
Ticket Volume
Ticket count MTTR



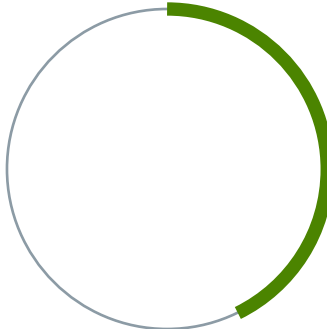
Outage Probability



High Alerts
Alert count vs
Node count

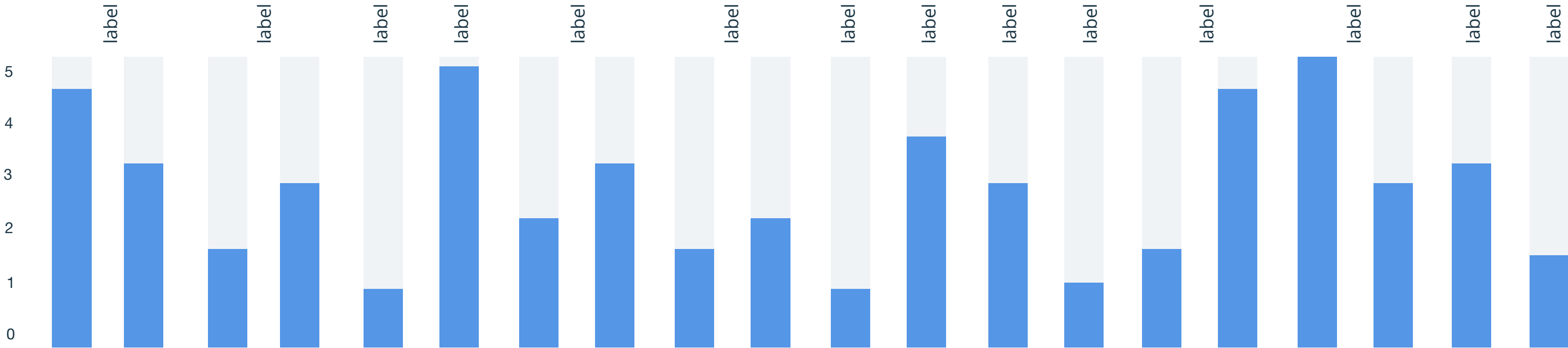


Automation Health
Percentage
Level

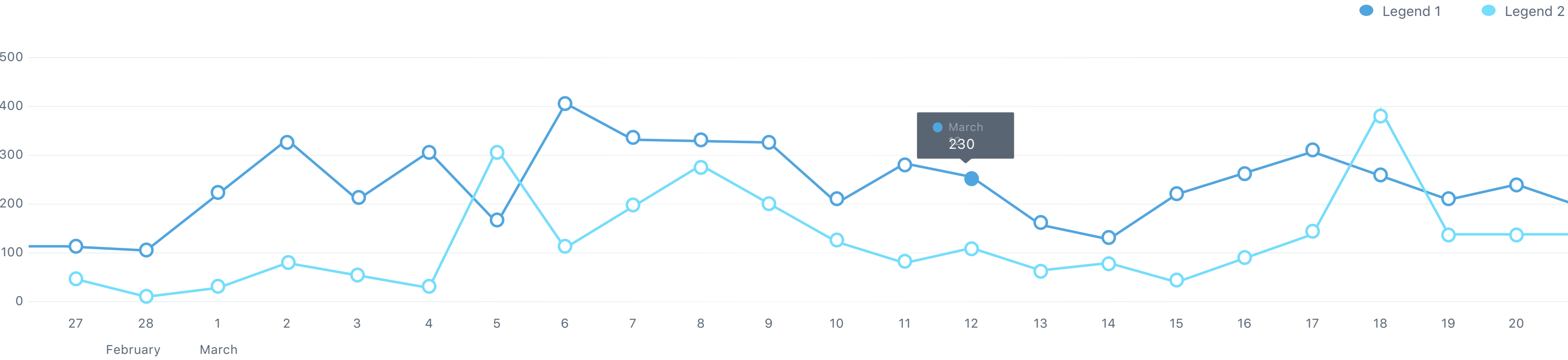


Resolved Ratio

Deployed Automation Status



Volume Trend



three entry points:

authenticated user with existing services

authenticated user with no services

new customer