

Krish Arora

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Summary of Qualifications

Analytical & Strategic: Skilled in data analysis and market trend identification to drive strategic decision-making.

Project Leadership: Proven experience in leading initiatives to optimize operational efficiency and user engagement.

Dynamic Web Development: Experienced in building interactive applications using Next.js, Tailwind CSS, Framer Motion, and Three.js.

Experience

SLC Student Manager, Jan 2024 - Present

Waterloo Undergraduate Student Association, Waterloo, ON

- Analyzed live chat data, identified pain points, developed targeted training programs, and enhanced FAQs to **gain satisfaction ratings by 32% within three months**.
- Streamlined service desk operations by overseeing accounting processes and swiftly resolving discrepancies, enhancing overall efficiency.
- Developed advanced new employee orientation manual and training. Cut on-boarding time of two weeks down to one week; **a productivity improvement of 25%**.

Technology Research Analyst, Aug 2022 - Oct 2022

ABC Leathers, Gurgaon, Haryana

- Managed a facility-based SQL database feeding off of production data, which **refined trend identification by 15%**, thus aiding the team to form plans based on data.
- Implemented a recycling **process of cloth that reduced wastage by 20%** and has remodeled the manufacturing process of leathered coats.
- Produced product performance insights using SQL and Excel analysis, **improving sales forecast accuracy by 18%** and guiding inventory control.

Observer Intern, Jun 2022 - Aug 2022

International Trade Organization, Gurgaon

- Cleaned and prepared leather goods sale data **applying intricate Excel functions, ensuring 100% accuracy in each step**, for audiences to draw actions on.
- Designed detailed Power BI dashboards exposing high-performing saleable products and the seasonal trend in sales, which **boosted key marketing decisions by 15%**.
- Organized server databases for **sales records 25% helped increase the efficiency of data retrieval**, thereby strengthening team productivity.

Projects

Enhanced Expense Tracker (Python)

Built a Python-based Enhanced Expense Tracker using Tkinter, Pandas, and openpyxl for budget setting, expense categorization, and automated Excel data visualization.

Interactive Portfolio Website

Developed an immersive interactive portfolio website using Next.js, Tailwind CSS, and Three.js, showcasing projects dynamic animations.

Links

LinkedIn: www.linkedin.com, Portfolio: k38arora.github.io, Github: github.com.

Education

Bachelor of Mathematics, 2027

University of Waterloo

- Awarded \$2000 scholarship for achieving an admission average over 95%

Courses

Introduction to Career Skills in Data Analytics, 2024

LinkedIn

Bloomberg Market Concepts, 2024

Bloomberg for Education

Webflow 101, 2024

Webflow

Data-Driven Decision Making , Feb 2024

Google Data Analytics

ChatGPT Prompt Engineering for Developers, Nov 2024

DeepLearning.AI

Skills

Next.js (*Skillful*), Tailwind CSS (*Skillful*), Framer Motion (*Skillful*), Three.js (*Skillful*), Swiper.js (*Skillful*), SQL (*Experienced*), Python (*Experienced*), Power BI (*Experienced*), Excel (*Experienced*), HTML (*Experienced*), CSS (*Experienced*), JavaScript (*Experienced*), Google Analytics (*Skillful*), HubSpot CRM (*Skillful*), WordPress (*Experienced*), Figma (*Experienced*), Webflow (*Experienced*), Bloomberg Terminal (*Skillful*).